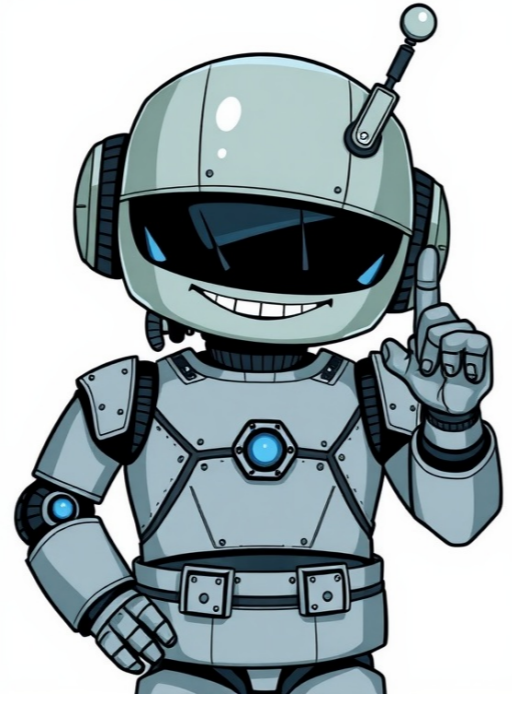


I'm not a robot



Author: Konstantinos Tsoukalas, Last updated: September 16th, 2025 If you can't connect to AnyDesk network even though your internet connection is working, keep reading to fix the problem. As you know, AnyDesk is a reliable tool for remotely accessing a computer from anywhere. However, from time to time, users encounter the connection error "Could not connect to AnyDesk network" & "Disconnected from the AnyDesk network" for no reason. What Are the Causes of the "Could Not Connect to AnyDesk Network" Error? AnyDesk connection problem can be due to several reasons, including: Internet connection issues – unstable or no internet access Incorrect Date/Time, Firewall or antivirus blocking AnyDesk Router or network restrictions (e.g., corporate networks) AnyDesk server issues or maintenance Outdated AnyDesk version Incorrect DNS settings How to FIX: Could not connect to AnyDesk network on Windows 11/10. Method 1. Make Sure that Date/Time Settings are correct. The main cause of AnyDesk connection problem is incorrect date/time settings. Specifically, if the computer's time settings are not accurate with your time zone or the time and date are wrong, then AnyDesk will not be able to connect to the network. To fix this: * Note: This usually happens after a clean install of Windows. 1. Check if your internet connection is working by visiting some websites. 2. Close AnyDesk. 3. Go to Start > Settings > Time & Language > Date & Time and set the correct time zone for your region. Then turn the Set time automatically switch off and then on again to update the time. 4. Now proceed and delete the "AnyDesk" folder from these locations:* C:\Program Files\ C:\ProgramData\ C:\Program Files (x86)\ 5. At Internet Protocol Version 4 (TCP/IPv4) Properties window, do the following: Select Use the following DNS server addresses Type "8.8.8.8" below which is the address of Google's DNS server. Click OK twice to apply the change and then close all windows. 6. Finally, run AnyDesk and check if can connect to AnyDesk network. Method 4. Update AnyDesk. If any of the above methods do not resolve the AnyDesk connection problem, then uninstall AnyDesk and then download and install the latest version of AnyDesk. Additional Help: If the problem is not fixed after the above, try the following: Check if AnyDesk is working (connecting) after disabling Windows Firewall or any third-party firewall you may be using. To check this, close and uninstall AnyDesk, then disable the Firewall, then run AnyDesk. If it connects, then reinstall it, then re-enable the Firewall. Check if the problem still exists even if you connect your computer to another network, because some networks may have restrictions on the services they provide. That's it! Which method worked for you? Let me know in the comments below. Looking forward to seeing everyone at the meeting tomorrow and discussing our strategies. ===== Even \$! can make a huge difference for us in our effort to continue to help others while keeping this site free: AnyDesk. Tips & Tricks Empower your business with free and easy-to-use remote support software. Disclaimer TechJockey's software industry experts offer advice for educational and informational purposes only. A category or product query or issue posted, created, or compiled by TechJockey is not meant to replace your independent judgment. AnyDesk is one of the leading solutions for remote connectivity. It offers a seamless and fast way to control remote devices. Despite its powerful functionalities, many users have faced the "AnyDesk not connected to server" error. Many reasons can lead to this connection issue. However, it is fixable, and that's what this guide is all about. So, stick around to learn the root causes of this error and then the proven ways to fix it effortlessly by yourself. AnyDesk not connecting to the server can be due to issues within or outside the app. Some of the common reasons that can cause AnyDesk not connected to server error are listed in the table below: All the above reasons can cause the "AnyDesk not connected to server" error. Now, head to the next part to learn more about the above reasons and the right fixes to address them. AnyDesk connectivity issue is easily fixable if you know the root cause of the issue. However, the reason why AnyDesk is not connected to the server is unknown in most cases. Therefore, the best strategy is to follow the below fixes one by one until the issue gets resolved: One of the top reasons why AnyDesk is not connected to the server is poor/weak or unstable internet connection. Make sure your internet connection is fast and stable. To check the internet connection, you can run a speed test through Ookla or any other website. If your internet connection is stable, head to the next fix. AnyDesk may be experiencing a server outage, overload, or maintenance. If that's the case, you will not be able to connect AnyDesk with the server. Therefore, you should check the status of the AnyDesk server. First, visit the AnyDesk website to see if the company has reported some server-related news. Secondly, visit Downdetector and check if users have reported any server-related issues about AnyDesk. If everything looks good, head to the next fix. Another likely reason why AnyDesk not connected to server is that your operating system firewall may have blocked AnyDesk. So, you should check and unblock AnyDesk from firewall settings, as follows: Step 1. Go to the Windows settings app and search and open Windows Defender Firewall. Step 2. From the left side, click Allow an app or feature through Windows Defender Firewall and make sure that AnyDesk is ticked. So, if AnyDesk was not ticked already, then that was the reason for the error, which is now fixed. You may be running an outdated version of AnyDesk software, which is no longer capable of connecting to the server. Therefore, you should update the software to the latest version by following the below steps: Step 1. Launch AnyDesk and go to Settings > Access. Step 2. Under Automatic Update, select Enabled - Main Channel (recommended). This option will keep the software up to date. Once the software is updated, check if AnyDesk connects to the server. There is a possibility that AnyDesk is not connected to the server because you are entering the wrong remote ID. AnyDesk requires you to enter the 9-digit remote ID of the device you want to connect to. Therefore, verify the remote ID of the device and ensure there are no incorrect digits. AnyDesk may not be connecting to the server due to file permission issues. AnyDesk should have the required permissions to access files and directories from the device to establish the connection. To check file permissions, follow the below steps: Step 1. Launch AnyDesk and go to Settings > Permissions. Step 2. Click Unlock and give the asked permissions. You have taken the first step by enabling AnyDesk's necessary permissions, which is a must to operate correctly. To confirm whether the connection issue has been resolved, simply check if you're still encountering the "AnyDesk not connected to server" error. Be cautious that VPN or proxy connections might be interfering with your setup, so it's advisable to temporarily disable them and run a quick test. It may also help to investigate into your router settings as poor configuration could lead to connection problems. Follow these steps: Firstly, visit the router login page by accessing it via your IP address from your browser. Next, provide the correct credentials to access your router settings. After that, navigate through the settings and check if any blocked ports or firewall rules are causing interference. Another option is to verify whether your router firmware is up-to-date. You can verify any changes you make by restarting the router after ensuring everything is configured correctly. A reported solution for this issue is to disable IPv6 temporarily; here's how you do it: Firstly, open your Control Panel and click on Network and Internet > Network and Sharing Center. Next, select Change Adapter Settings from the left side, right-clicking on your network, and then selecting Properties. Lastly, uncheck Internet Protocol Version 6 (TCP/IPv6) and click OK. This should resolve any issues you're currently experiencing. ===== I am looking forward to seeing everyone at the meeting tomorrow and discussing our strategies. ===== The common reasons behind the disruption of AnyDesk's server connectivity include issues with internet connection, firewall restrictions, outdated application versions, server overload, and network configuration conflicts. Understanding these underlying causes is crucial in effectively troubleshooting and resolving the issue. We have combined 9 practical ways to resolve the "AnyDesk not connected to server" error, which aim to empower users to swiftly address these issues within minutes. This will enable them to resume their uninterrupted workflow. ===== Part 1 of this article explores the frequent causes of the "AnyDesk unable to connect to server" error, including internal and external factors that can disrupt the app's server connectivity. A stable internet connection is vital for AnyDesk to function properly. Checking your internet connection by conducting a speed test or monitoring for fluctuations in the connection will help identify potential issues related to bandwidth or network instability. ===== The official AnyDesk website provides information on the current operational status of the server, which users can access to check for any reported incidents or maintenance activities that might be affecting the server's connectivity. Regular updates are essential to ensure a smooth connection with the AnyDesk server. By regularly confirming that you have the latest version installed and activating automatic updates, you can guarantee that your AnyDesk application remains updated. ===== Alternative options for remote desktop software can provide users with a fresh experience if they face issues when using AnyDesk. This article will also explore other effective solutions to resolve "AnyDesk not connected to server" in Part 2. ===== Close th application and any other activ apps that might be using network resources. Power off your devic completly and give it a few minits to ensur all proces has stopped. Disconnect your router from the power sourc and wait for a few minits to ensur the router has completly powered down. Then, reconnect the router to the power sourc and wait for it to fnish its restart procedur. Afterward, power on your devic and allow it to boot up. After both the devic and router has restarted, relaunch th AnyDesk applicaton and attempt to reconnect to the server. Tips: AnyDesk Alternative to Upgrade Your Remote Desktop Experience If AnyDesk connection problems continuue to hinder your workflow, consider usin Avica Remote Desktop as a reliable alternativ. Avica stands out as a secur, user-friendly, and high-performance remote conectivity soluton. It offers a smooth experiance for both individual users and busineses. Furthurmore, Avica prioritizes data security and confidentiality, implementing robust encryptin protocols to safeguad sensitive informaton during remot access sesions. With end-to-end AES-256 encryptin and comprehinsive security measurs, Avica ensurz a secur and protectod remot conectivity environmint. It usisz a patentod streaming protocol to ensur a stable conection even in a weak network, focusing on achiving low latency. You can transfir files effortleslly by usin th drag-and-drop feature when usin Avica. Moreover, th voice sync feature supports th transmission of sound from th client devic to th host devic. Important Features of Avica It is designd to ensur high-speed transfir using a patentod transfir protocol. You have th option to add and organiz as many deviciz as you require. Avica supportz a digital bord/digital screenz that iz capabl of bein sensitive and responsiv to both presure and tilt. How to Establish a Remote Connection Between Two Devices Using Avica Feel free to downlozd Avica products by clickin th button below. If you're seeking additional informaton about Avica product downloaz, you can visit th Avica downloaz pag. Rest assured, Avica garantizth th safity and virus-free natur of all products obtained from their offic website or app stoz. Free Download Avica makes it a breez to remotly control a devic such as a computer or a smartphone. Here iz how you can connect two deviciz remotly usin Avica: Step 1: Commence th Remot Session Procedure To initiat th proces, downloaz and configuratz Avica on your computer and th remot devic. Open th applicaton and log in usin your Avica account on both deviciz. Upon successul login, you can find th "Avica ID" of th remot devic on Avica's main interfac under th section "This Devic." Then, find th "Remot Session" option on your computer and input th designatod "Avica ID" of th remot devic. Step 2: Complete th Remot-Control Setup Proces After enterin th "Avica ID," you will need to click "Connect" and provide th password of th remot devic. It will establish a remot conection between your computer and th targetod devic. Free Download Conclusion In concluson, th persitent challanzes associated with th "AnyDesk not connected to server" issu can significntly disrupt workflow efficiencz and hamper remot collaboraton efortz. While troubleshin solutons can offer temporary relief, explorin a reliable alternativ becomes crucil. Th reason iz to ensur a smooth and uninterrupted remot access experiance. Avica emergz as th optimal soluton, providng a comprehinsive paket of safity, user-friendliness, and high performance. With its emphasis on data security, intuitive interfac, and smooth conectivity, Avica not only adressz th limitatons experiend with AnyDesk but also elevatzth th remot access experiance. Go to AnyDesk r/AnyDesk r/AnyDeskFor some reasen had a new error pop up: Could not connect to AnyDesk network To resolse this, make sure date/time settings in Windows 11 are syned and accurate to your time zone. My issue was the date/time settings in Windows 11 were set to Pacific from the fresh install, rather than Eastern as they should have been. Additionally, MAKE SURE TO REINSTLAT ANYDESK AFTER FIXING THIS IF YOU INSTALLED IT WHILE THEY WERE NOT CORRECT/SYNCEd. If you installed while they were incorrect/out of sync it will not resolse the issue until you resnatl. EDIT: 12/5/23 - You may have to also delete the Any Desk folder in Program Data/Program Files manually as well. Sorry if this exists somewhere already, Hopingly it'll pop up on Google for someone else in the future and save you 30 minutes of frantic Googling. :) Anydesk is a remote desktop application that operates on Windows, macOS, Linux, Android, and iOS. It allows connecting with a person remotely to access their screen, take control and share files. Users often see connection errors such as 'could not connect to Anydesk network' when trying to connect to Anydesk. In this article, we will understand the cause of Anydesk errors and how you can resolve them in a jiffy. Also read: How to fix the Gateway Authentication Failure error? To establish an Anydesk connection, both the remote applications should be active alongwith an internet connection. If any of the three is missing, it can cause an Anydesk error. The types of Anydesk error messages are: Also read: How to access your PC remotely from your phone? Listed below are the two of the most common Anydesk error messages, with their cause and fix. Anydesk is not connected to the server. Please check your internet connection. This desk is not available. Please make sure that Anydesk is running on the remote computer and it is connected to the internet. Waiting for the image. This Anydesk error message occurs when you have a slow or weak internet connection. It can also occur due to an improperly configured firewall or just any other network issue. The first fix for this error would be checking your internet connection. Try shifting closer to the router for a better connection. If there are no issues with the internet connection, check your firewall configuration settings. Status: win32_10060 Status: win32_11001 Status: win32_10054 Windows generates this error message either due to the improper firewall configuration or firewall modifications. The fix for such Anydesk errors to allow incoming connections for Anydesk is adding Anydesk to the whitelist using *.net.anydesk.com. The TCP-Ports for Anydesk are 80, 443 and 6568. To avoid the message for a portable client, disable the TCP-Listening ports in your custom client. Also read: How to fix "this device cannot start code 10" error? Listed below are the common Anydesk status messages, with their cause and fix. This error often occurs because interactive access has been disabled on your system. All incoming sessions and requests require you to accept the request before it gets rejected automatically. Enabling interactive access is the quick fix for such Anydesk errors. Once enabled, either you can click on accept to launch the connection, or the other person has to enter valid credentials. Visible when interactive access is enabled You'll see the following two errors if the firewall isn't configured properly. The session was interrupted on the remote side. Please wait while Anydesk is trying to restore the session. The network connection was closed unexpectedly. Both these errors are caused due to an improperly configured firewall. The connection here resets on its own mid-session. The fix for this Anydesk error is to allow incoming connections for Anydesk is adding Anydesk to the whitelist using *.net.anydesk.com. This error occurs when you haven't been whitelisted in the other person's control access list. The fix to this Anydesk error is adding the person's name to the whitelist in the access control settings found under the security tab of settings. Access control list for whitelisting This error occurs when your licenced session limit has been reached. This might also ===== Looking forward to seeing everyone at the meeting tomorrow and discussing our strategies, but sometimes issues can arise when Anydesk sessions are running in the background and haven't been terminated. The fix for such Anydesk errors is either to opt for an upgrade or terminate a few sessions running in the background using your customer space on my.anydesk.com. At times, due to inactivity of the session, it might get terminated automatically. This error can also arise if one person is using the Anydesk 6.1.0 or newer version while the other isn't. The fix for such Anydesk errors is first checking your version of Anydesk and updating it if required. When in a session, you must maintain activity or login again when being disconnected automatically. You can also disable the auto-disconnect option or set a time limit when you want it to auto-disconnect. This can be done under the Security tab in Settings. Also, some common error messages while connected on Anydesk include UAC means Administrator Privileges and Elevation, which occurs when installed, and causes a dialogue displayed to provide administrator credentials or cancel the UAC request. The fix is to get the administrator rights by asking the remote user to accept the request and provide the rights. Another issue is when the remote side has rejected your request several times, causing this error. Try contacting the remote side to provide access, or try again later when the remote side is available. You can also log in using credentials for unattended access if the remote side has made them available to you. Additionally, every user has an option to configure and block any incoming calls and connection requests, which can cause this error. To fix this Anydesk error, contact the remote user directly to unblock logging in so that you can connect. This can be done under the Security tab in the Settings. Lastly, some users may experience errors when using Linux or display servers like X11. The fix for such Anydesk errors is changing your display server on the login screen when the user is logged out of the session.