

IMPACT REPORT

2022-2023

Matthews House Hospice



Serving South Simcoe & Surrounding Communities *with gratitude*



LIVING LIFE FULLY AND DYING WITH DIGNITY

From The President

It has been a challenging, exciting and a very successful year at Matthews House Hospice. We are in our fifth year of our new building, but Matthews House has supported our community for well over twenty years.

We have so many people over the years who must be thanked and appreciated. We must acknowledge the hundreds of volunteers who helped to create this amazing place. A special thanks goes out to the past presidents who have guided our organization. I'd like to give commendation to Frank and Sally Taylor, Marv Chantler, Margo Cooney and Steve Aelick who have worked tirelessly for this organization.

Earlier this year we accepted a funding enhancement of \$1.128 million dollars for each of three years to deliver our community programs. This is very much appreciated. We thank Ontario Health for this generous gift.

This past year the Board of Directors decided that we needed a new direction for our hospice. As a result, a new leadership was implemented during the past twelve months. The Board is receiving more information about hospice operations, such as resident and family satisfaction rates, human resource management and other relevant issues. Matthews House has an extremely committed staff and very talented leadership.

During this year, the Board decided that the name of the foundation, Dragonfly Spirit Foundation, did not easily relate to Matthews House Hospice in the eyes of the community. Thus, the name was changed to the Matthews House Hospice Foundation.

We have had a very successful fundraising Gala and Annual Giving Campaign enabling us to install a security system. With this security system we could safely open the Memory Care & Dementia Day Program. It has been a successful year. In 2023/4 we are planning to develop a new strategic plan and work towards achieving accreditation.

Cathy Morden

President, Board of Directors



**Cathy Morden (left) and Margaret Bachle (right)
at Hike for Hospice**



From The CEO

I became the CEO in July of 2022. I am very grateful to work with this amazing team of donors, volunteers, staff and especially the Board of Directors. We are all aligned in our vision and goals for Matthews House.

In the past year the leadership, staff and volunteers have accomplished many things. We are very grateful to Ontario Health for their funding announcement of \$1.128 million dollars for each of three years to fund our community programs. Our community programs allow people who are palliative to live in their homes while receiving care and support from Social Workers, Personal Support Workers and others. They are further supported by our many educational programs.

A new Memory Care & Dementia Day Program was opened in June 2023. It has capacity for 10 people from 9:30am to 3:00pm Monday to Friday. It provides opportunities for socialization and recreation for people with memory impairment. Very importantly, it gives their caregivers the opportunity for a much-needed break and to pursue activities important to them.

Our donors are critical to our success at Matthews House Hospice. Our fundraising events, in particular, the Gala and the Annual Giving Campaign at the beginning of December were very successful. The money raised combined with the generous grant from the Ontario Trillium Foundation allowed Matthews Hospice to be equipped with an enhanced security system which prevents clients or residents from wandering out of the hospice. Without this system the Memory Care & Dementia Day Program would not be possible.

A permanent negative pressure room which allows residents with high flow oxygen needs to reside in the hospice, was constructed to replace the use of a temporary one. The temporary one was noisy, cumbersome, and potentially risky for anyone entering the room. We are grateful to the County of Simcoe for a grant to make this possible.

At Matthews House Hospice we value our community partners and are committed to partnering with them to meet the needs of this community efficiently and effectively. Therefore, we worked diligently to enhance our relationships with Stevenson Memorial Hospital and Home and Community Care. By working closely with these partners, we help to admit clients from the hospital or community as quickly as possible to keep hospital beds free for people who need them.

Our Food Services Coordinator at the hospice has developed an outstanding Community Food Program. Food about to go out of date at the grocery stores is picked up by our volunteers and comes to Matthews House regularly as does excess food from local farmers. Our volunteers in the kitchen prepare the Meals To Go, and food which is excess to the hospice is then shared with other community agencies who feed people in the community such as My Sisters Place, Food Bank and schools.

In short, it has been a challenging and exciting year. Thank you to the Board of Directors for their direction, support, and encouragement. Thank you to the donors, volunteers and staff who have worked together as a team to help make this a successful year. We have big goals for the upcoming year. We want to have a training program for our managers to continue to enhance our teamwork throughout the hospice. A quality improvement program will be developed and implemented. Once in place we can begin to prepare to become an accredited hospice.

Thank you to everyone for everything.



Chief Executive Officer, Matthews House Hospice

HERE'S WHAT YOU MADE POSSIBLE!

By The Numbers: Compassionate, Exceptional Care

RESIDENTIAL CARE

End-Of-Life, Pain & Symptom Management, and Caregiver Relief

No. OF CLIENTS
CARED FOR IN
RESIDENCE

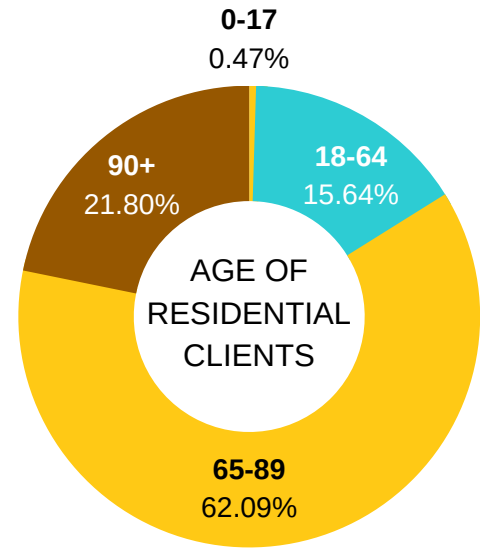
226

AVERAGE LENGTH
OF STAY IN
RESIDENCE

15 DAYS

AVERAGE COST OF
HOSPICE CARE
PER DAY

\$450



COMMUNITY PROGRAMS

Grief and Bereavement Counselling, Memory Care and Dementia Day Program, Education, Workshops, Group Support, Illness Support, Social Groups, Complimentary Therapies (Reiki, Therapeutic Touch), Caregiver Support, and more!

No. OF
COMMUNITY
CLIENTS

456

No. OF
COMMUNITY CLIENT
ENCOUNTERS

5,583

No. OF
COMMUNITY
PROGRAMS

55+

HOSPICE @ HOME

Support provided by Personal Support Workers in Client Homes

No. OF
HOSPICE @
HOME CLIENTS

80

No. OF
HOSPICE @
HOME VISITS

1,834

No. OF HOURS
SUPPORTING HOSPICE
@ HOME CLIENTS

4,181



7,417

TOTAL NO. OF INDIVIDUAL ENCOUNTERS WITH
COMMUNITY HOSPICE AND PROGRAMS



VOLUNTEERS



No. OF ACTIVE VOLUNTEERS

155

No. OF VOLUNTEER HOURS

10,060

OUR "WHY?"

"From the first time we visited Matthews House for information to the day my lovely was accompanied out, the level of care and compassion could not have been better."

"The care that my Dad received as a resident and the care I received as a caregiver is beyond words. You could not ask for better care."

"We were so appreciative of the care you gave my father - and the understanding and empathy you gave us. Thank you!"

"Thank you to everyone at hospice for all of the care and support given to our mother (and us) over the years. The environment in the building itself is supportive and peaceful, and the needs of our entire family were always paramount to everyone there."



"What is clear is that this is a special place. It provides services to the community that are simply unbelievable. It not only delivers nursing, personal services and hospice care to its patients, but offers counseling, community support and outreach programs through the support of donations from patrons, friends and local retail and service providers and with the unflinching devotion of an army of volunteers. Wendy was at the hospice for almost 4 weeks and received all the medical and personal services that she needed around the clock. There couldn't have been a more welcoming or supportive place for Wendy to conclude her difficult journey, pain-free and at peace with absolute comfort."

Gordon, Resident Wendy's Husband

SIGNATURE EVENTS & CAMPAIGNS



Hike For Hospice

Our 12th Annual Hike for Hospice on May 1st, 2022 was a great success! Thank you to all who braved the weather to hike, our hike teams, supporters and all of our sponsors!

Together we raised **\$85,000** to provide compassionate hospice care to those in need and their families!

Annual Golf Tournament

The Matthews House Annual Golf Tournament on September 7th, 2022 was an all-round fantastic day! From a great turn-out of golfers, delicious tastings on the course, to a beautiful course at Woodington Lake Golf Club, our golfers and teams had a fabulous time!

Thank you to all of our golfers, supporters, sponsors, and volunteers! Because of your support we raised a fantastic **\$79,101!** This day would not have been possible without you!



Annual Gala

We were excited to host our first in-person Gala in two years on October 21st, 2022! Held at the beautiful Woodington Lake Golf Club, we welcomed guests, sponsors, and supporters to enjoy live music, a delightful dinner, silent & live auctions, as well as some dancing!

Our community showed us an incredible amount of support making this Gala our most successful one to date raising an astounding net of **\$258,476!**



Annual Giving Campaign

During the holiday season, we asked for your support in helping us bring a Memory Care & Dementia Day Program to our community. We required an upgrade to our security system to provide this program with safety as a priority. We are ecstatic to say that together, we raised **\$160,000!** Thank you to all who have supported and donated to help bring this valuable program to our community. It is with your generosity, we were able to open our Memory Care & Dementia Day Program in June 2023.

COMMUNITY SUPPORT

McHappy Day

Thank you to everyone who stopped by McDonald's on McHappy Day in May 2022!

Together, we raised **\$3,000!**

Thank you to our wonderful volunteers who help make this day extra happy! A special thank you to Rory MacKinnon, Franchise Owner, and his team for their continued support of Matthews House!



Cookstown Volunteer Firefighter's Boot Drive

We are incredibly grateful for the support of the Cookstown Volunteer Firefighters Association! In June, they held a Boot Drive at the Cookstown Wing Ding that raised **\$2,500** for Matthews House Hospice!



Smile Cookie Week

Thanks to YOU an incredible **\$18,044** was raised for Matthews House! September 2022 was the best Smile Cookie campaign in Alliston to date! We are so lucky to be in this incredible community!

A sincere thank you to Alliston Tim Horton's owners David & Isabell MacRae and John & Meagen Lewandowski for your dedicated support over the years.



Dave's Tire Flip Fundraiser

In September, Dave Harkness took on the challenge of flipping a 700lb tire 50 times in 1 hour in honour of his brother, Jason, who passed away here at Matthews House. This incredible event raised **\$38,398!**

Thank you Dave for taking on this fantastic feat and Mandy for organizing this exciting event - a wonderful way to honour Jason!



Recycled Teenagers Classic Car & Truck Club Inc.

In September, the Recycled Teenagers Classic Car & Truck generously donated **\$1,500** to Matthews House in support of our residential and community hospice programs. Thank you for your continued support!



Thank you to all of our community supporters in 2022-2023!



BOARD OF DIRECTORS - 2023 CURRENT

Cathy Morden – President
Kate Vander Zaag – Treasurer
Edna Sears – Secretary
Carole Butterworth - Director
Ken Cowen – Director
Rachel Donoghue – Director
Michelle Hutt - Director

CONTACT US

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Thank you!