



# Commercial Tiles & Broadloom.

**Belgotex™**

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**Your carpet is an investment in comfort and style. To keep it looking good, and lasting longer, proper care and attention is required for the installation and maintenance of your carpet.**

To get the most out of your carpet, and to keep the Belgotex guarantee and warranty in place, it is important to adhere to the following maintenance procedures (SANS 10245: The Maintenance of Textile Floorcoverings), as well as the care instructions in the Belgotex “Caring for your Carpet” guide on our website.

## Important Information.



- Colours may vary within a commercial tolerance (ISO 105-A02) from batch to batch. Do not install different dye batches together in the same installation.
- In the instance of a cut-pile/velour product, the pile lying in different directions has varied effects on light refraction. New owners of this type of carpet should be aware that this is a desirable characteristic, sometimes called shading, and is by no means a defect.
- Irregular pattern repeats can occur. Pattern repeats are for assistance in viewing patterns in perspective, and they must be verified prior to installation. Carpeting is a textile material, and therefore subject to variations that are acceptable in the textile industry. These variations can sometimes create irregular pattern repeats. Installation should be done by professional carpet installers, with experience in the installation of patterned products. Even if the material is within manufacturing tolerances, all parties need to be aware that 'standard' installation methods will not always bring patterns to an acceptable level for the client.
- Product specifications are based on averages from normal manufacturing tolerances. Such variations do not affect product performance.
- This product is UV stabilised for indoor use, as it is intended solely for use as an indoor floorcovering. It is not recommended or sold for any other purpose unless otherwise stated.
- This floorcovering is guaranteed by Belgotex for a period of 5 years against any patent and latent manufacturing defects. For applicable ranges only, Belgotex provides a 10-, 15- & 20-year limited wear warranty against excessive fibre loss.
- Pile pressure marks from the likes of furniture, transport, storage and fading from exposure to direct sunlight, and soiling are not manufacturing defects.
- Carpet protector mats are necessary where roller castor wheels are used.
- If roller castor wheels are indicated for use, then a specified castor wheel specification has to be met.
- Carpets fitted on stairs must be protected with stair nosing.

## Installation.

- Our floorcoverings must be installed by a professional installer, in accordance with the code of practice for the installation of textile floorcoverings (SANS 10186) and manufacturer's instructions.
- ResinBac, NexBac & EcoBac tiles must be tessellated at installation unless otherwise stated.
- When ResinBac tiles are being installed, a fully bonded (stuck down) method must be used. Belgotex recommends the use of an acrylic emulsion water-based adhesive, which should be applied to screed as per the adhesive manufacturer's recommendations.
- When EcoBac and NexBac tiles are being installed, they must be laid into pressure sensitive adhesive (PSA), which should be applied to the screed as per the adhesive manufacturer's recommendations.
- For tufted broadloom carpets, the best possible underlay is to be installed to provide extra comfort and acoustic benefits, and to enhance the appearance and durability of the carpet. Belgotex Green underlay is Belgotex's choice of underlay for heavy residential/light commercial use areas of installation.
- Belgotex accepts no responsibility for damage to tiles or broadloom that have not been installed in accordance with these guidelines.
- Installation must take place after construction is complete. Belgotex will accept no responsibility nor honour any guarantee or warranty for installations made during construction work that are inadequately protected against damage.
- For detailed information regarding installation contact your Belgotex representative.

## Maintenance of your carpet.



- Daily vacuuming will remove dry soiling and dust, ensuring a clean and healthy environment. A clean carpet is a long-wearing carpet; therefore, you cannot vacuum too much. If using an upright vacuum cleaner with rotating beater brush, care should be taken to set the brush height to skim lightly over the carpet pile, thus avoiding unnecessary abrasion (fuzzing of the pile). This type of vacuum system is not recommended for natural staple fibre products.
- Correct and regular maintenance will increase the lifespan of a carpet and also help to maintain its appearance. Cleaning should be proportional to the amount of soiling to which the carpet is subjected.
- To prevent crushing of the carpet pile and eventual damage to the backing, place protector pads where roller castor wheels are in use.
- Rearranging furniture periodically will allow the pile to recover and will also change the traffic pattern in a room ensuring that the carpet wears more evenly.
- Although the quality of carpet pigment has never been better, it is important to close blinds or shades when the carpet is in direct sunlight as prolonged exposure can cause colours to fade.
- To reduce soiling and wear in high traffic areas, please use walk-off mats at all entrances and internal hard surfaces. These must be cleaned and rotated regularly.

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## **FIVE YEAR MANUFACTURING GUARANTEE.**

All our carpets are covered by the Belgotex 5-year guarantee against patent and latent manufacturing defects. All claims will be treated in accordance with the South African Carpet Manufacturers Standard Claims Policy. However, carpets must be maintained and cleaned in accordance with the written instructions of Belgotex. Subject to devaluation of 20% per annum for deemed usage if material being replaced is due to a manufacturing defect.



## **TEN YEAR LIMITED WEAR WARRANTY (APPLICABLE RANGES ONLY).**

Belgotex products are covered by the Belgotex 10-year limited wear warranty, which states that, when installed and maintained as recommended by Belgotex, these carpets will retain at least 90% of their pile fibre for ten years. Applicable to needlepunch ranges only. Subject to devaluation of 10% per annum for deemed usage will apply if material being replaced is due to fibre loss.



## **FIFTEEN YEAR LIMITED WEAR WARRANTY (APPLICABLE RANGES ONLY).**

Belgotex products are covered by the Belgotex 15-year limited wear warranty, which states that, when installed and maintained as recommended by Belgotex, these carpets will retain at least 90% of their pile fibre for fifteen years. Applicable to tufted ranges only. Subject to devaluation of 6.66% per annum for deemed usage will apply if material being replaced is due to fibre loss.



## Area Classification.

Carpets are classified according to their suitability to various applications within the residential and commercial environment. As wear conditions can differ appreciably in similar specified areas depending mainly on occupancy and environmental conditions, it is advisable to obtain expert advice from your local carpet dealer or manufacturer before area suitability is finally decided upon.



Heavy Residential

This product is suitable for areas with heavy residential use.



Light Commercial

This product is suitable for commercial areas with light traffic.



Medium/General Commercial

This product is suitable for commercial areas with medium traffic.



Heavy Commercial

This product is suitable for commercial areas with heavy traffic.

## Fibre & Yarn Types.

**STAINPROOF MIRACLE FIBRE** (Polypropylene) (applicable ranges only) is colour-fast, stain resistant, anti-microbial, anti-allergenic and is not normally affected by insects, mould and mildew.



**STAINPROOF ECO FIBRE** (applicable ranges only) is a new generation nylon fibre offering superior colour-fastness and resistance to stains and soiling.



**STAINPROOF SDN** (applicable ranges only) is a new generation nylon fibre offering superior colour-fastness and resistance to stains and soiling.



**STAINPROOF SDN ECO** (applicable ranges only) is a new generation nylon fibre offering superior colour-fastness and resistance to stains and soiling.



**STAINPROOF SDX** (applicable ranges only) is a new generation nylon fibre offering superior colour-fastness and resistance to stains and soiling. Nylon, Solution Dyed for X-treme conditions.



**STAINPROOF SDX ECO** (applicable ranges only) is a new generation nylon fibre offering superior colour-fastness and resistance to stains and soiling.



For detailed cleaning methods on the above fibre types, consult the Belgotex Caring for your Carpet guide.





# Quality Management Systems.

## QUALITY

Quality Management System (QMS) – ISO 9001:2015: Better quality products and service, production efficiency, and improve customer satisfaction.



## ENVIRONMENT

Environmental Management System (EMS) – ISO 14001:2015: Improve business environmental performance through efficient use of resource, reduction of waste, and reduce environmental impact from business processes.



## SAFETY

Occupation Health and Safety Management System (OHSMS) – ISO 45001:2018: Improve and provide a safe and healthy workplace for employees and other persons who may be interacting with the organisation. Improve employee safety; reduce workplace illnesses, and injuries.



# South African Carpet Manufacturers Standard Claims Policy.

Belgotex adheres to stringent quality control standards with regard to the manufacturing processes and the materials used. In the unlikely event of a manufacturing or material defect being discovered in your Belgotex carpet, your claim will be assessed according to the terms of the subject to a pro-rata devaluation depending on the guarantee period (5-, 10-,15- or 20-years).

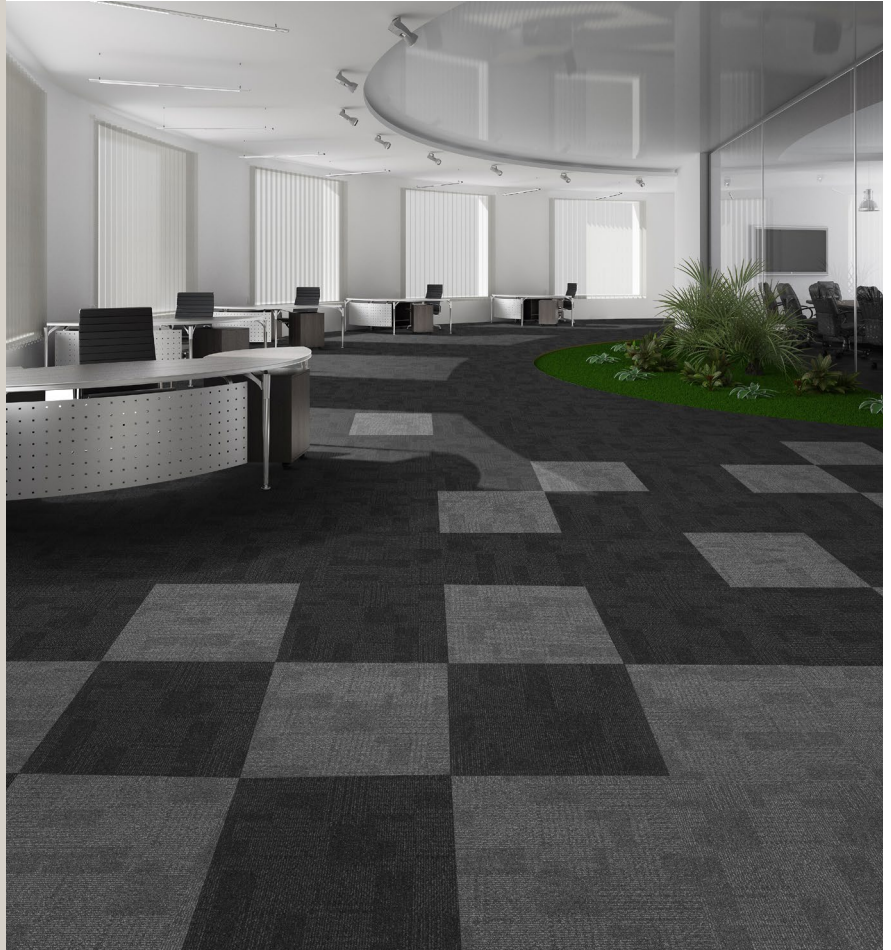


Belgotex is a Green Building Council South Africa (GBCSA) member.



Products manufactured by Belgotex are GreenTag accredited globally with a Level A GreenRate.

## Disclaimer.



### **RANGES**

Belgotex reserves the right to change and update its carpet ranges at any time. Before designing your installation using any named carpet and its colour way, please contact your carpet dealer to ensure availability.

Colours shown in printed brochures and online may differ to actual carpet colours. Prior to ordering, all buyers must visually check the physical product for confirmation on the colour chosen.

Pile pressure marks from heavy furniture, rips, pulls, burns and incorrect maintenance are excluded.

### **CARPET CARE AND STAIN REMOVAL**

Belgotex cannot be held responsible for any damage that may occur to carpets as a result of the incorrect application of maintenance and stain removal procedures. Consult the Belgotex [guide](#) for details on cleaning methods.



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