


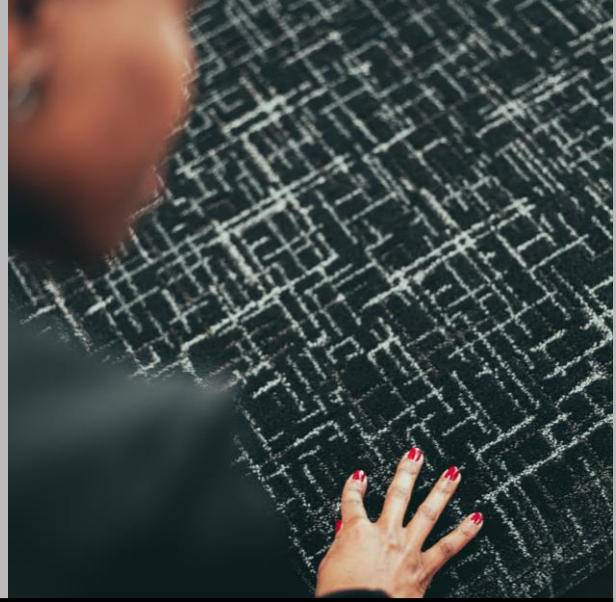
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Quality Policy.

January 2022
Revision 08



Edward Colle
Chief Executive Officer



Policy Statement

Belgotex is Africa's leading carpet and artificial grass manufacturer. We specialize in design, manufacturing and distribution of high-quality broadloom and modular carpets with custom solutions available to the commercial market. Belgotex offers a wide range of products including luxury and specialist Vinyl.

We are committed to ensuring that all products manufactured are produced to a consistent quality standard. Products designed to meet the relevant specifications to ensure customer satisfaction and meet strategic direction of the business.

Management commits to continually improve the effectiveness of our Quality Management System in line with ISO 9001:2015 standard and any other applicable requirements.

Belgotex™

Quality Objectives

We endeavour to:

- Improve quality performance through establishing a framework for measurable and appropriate objectives and targets.
- Identify and comply with relevant statutory and regulatory requirements, business requirements, product requirements as well as requirements of our stakeholders.
- Improve production efficiency, profitability and ensure cost saving.
- Ensure competency of employees through training and awareness.
- Provide resources to implement; maintain and continually improve the effectiveness of the quality management system.
- Deliver our products to our customers timeously and as ordered.
- Deliver our services in order to satisfy our customer's requirements and get things right first time.
- Deliver our services with full regard to Health, Safety and impact on the Environment.
- Conduct our business in an ethical and professional manner.
- Make a profitable return on our activities in order to fund ongoing development and growth.

Belgotex has adopted an attitude of innovation and continuous improvement that will ensure dependable customer service today and tomorrow. Management endeavours to create a working environment in which Belgotex employees work 'better together', find courage, deep focus and generate enthusiasm to achieve business strategies and quality objective.

All Employee's Responsibility

Management and employees of Belgotex are committed to continually meet the needs of our customers and deliver on our quality objectives. Management will meet with the specific objective of reviewing the quality management objectives and systems of the organisation.

Belgotex employees are responsible to ensure full compliance with the relevant quality requirements relating to their areas of operation. Management ensures, through effective communication that employees in the various departments of the business clearly understand, implement and contribute to the maintenance of this policy.