

Induction Zesty Cookie Policy

Induction Zesty is operated by Zesty Limited.

We are a limited company registered in England and Wales, that is part of the Induction Healthcare group. Our company number is 08294659 and our registered office is at c/o Pinsent Masons, 30 Crown Place, Earl Street, London, EC2A 4ES.

In this document, “we”, “us” or “our” always means Zesty Limited.

This Cookie Policy provides you with information about how Zesty Limited uses cookies for the operation of our platform (known as Induction Zesty, previously known as Zesty Enterprise).

Induction Zesty

Any information collected through our platform is controlled by the Care Quality Commission Registered Provider and processed by Zesty as a processor acting on the instructions of the Provider who is the Data Controller. Your information is not processed by Zesty for its own purposes. This Cookie Policy, as well as the cookies used on the platform, have been agreed by and are provided on behalf of the Provider, which is generally a hospital Trust.

When you use the Induction Zesty platform you will be using it in alignment with the Provider’s Cookie Policy. Both the Cookie Policy and Privacy Policy (for further information on how your personal information is processed) you will see when using our platform will be that of the commissioning Provider.

About cookies

A cookie is a small file of letters and numbers that is stored on your browser or the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive.

The Induction Zesty platform uses cookies to support with the operation of the system to make your experience more efficient and enjoyable. We do not track or monitor usage and these cookies expire and are deleted at the end of the session (i.e. when you log out).

Types of cookies

The following cookies are currently being used by Induction Zesty

Essential cookies. These are cookies that are required for the operation of the product or service. They include, for example, cookies that enable you to log into secure areas of the platform, register your details or access medical records.

Non-Essential cookies. These include the following:

Functionality cookies. These are used to recognise you when you return to the platform, to personalise content for you, greet you by name and remember your preferences (for example, your choice of language or region).

The cookies used by Induction Zesty

You can find more information about the individual cookies we currently use and the purposes for which we use them in the tables below:

Induction Zesty – Patient

Essential Cookies	Name	Purpose
Session Cookie	_zesty-enterprise_session-production	Session management
Session Cookie	SERVERID	Session management
Non-Essential Cookies	Name	Purpose
Two factor authentication (2FA) cookie which is a unique reference by patient.	Will begin zrm (Zesty remember me) followed by pseudonymised patient ID and a remember me token. May appear zrm_90122b30-22rt_4456-a890-c2015bfb0	Enable patient's device to be remembered so patient can bypass 2FA

Induction Zesty – Trust administrator / clinician

Essential Cookies	Name	Purpose
Session Cookie	_zesty-enterprise_session-production	Session management
Session Cookie	SERVERID	Session management
Non-Essential Cookies	Name	Purpose
None		

How to change the cookie settings

There are a number of different ways in which you can block cookies, including by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you

use your browser settings to block all or some cookies (including essential cookies) you may not be able to access all or parts of our platform.

More information on adjusting your settings or preferences for Cookies is set out in the support page for your browser or you can find instructions on this at www.allaboutcookies.org.

Who to contact?

Please contact dpo@inductionhealthcare.com if you have any questions about this cookie policy or the information that is held about you by Induction Zesty.

This policy was approved and updated on 9 August 2022. This policy may be changed from time to time to reflect any changes to the use of cookies on our platform.