



Home Energy Evaluation Program



FAQs for Contractors

• What is Dominion Energy's Home Energy Evaluation Program?

The Home Energy Evaluation program offers customers access to a network of participating contractors, who may conduct either an Introductory Energy Assessment (30-60 minute walk-through) or a Comprehensive Energy Audit (2-4 hour full home audit) with the resident. Based on the capabilities your company identifies during your program registration, a representative from your business may install simple energy-saving products such as LED bulbs, water heater pipe insulation, and energy-efficient shower-heads and aerators. Contractors that wish to participate in Comprehensive Energy Audits are required to have a current BPI Building Analyst Professional Certification to install insulation and air sealing measures. Data collected during the assessment or audit will generate a personalized report with suggestions or recommendations for additional eligible services for incentive which may include Heat Pump Tune-Up, Heat Pump Upgrade, Duct Sealing and Insulation, Air Sealing, Building Insulation, and more.

• What are the benefits of being a participating contractor?

Your company name and contact information will be included on Dominion Energy's contractor search tool at DomSavings.com. Customers can access this site and search for contractors by program, zip code and contractor's business name. In addition to increased exposure to potential clients you will also benefit from:

- Orientation, training and support for program participation
- Access to participating contractor tools and resources
- Marketing materials to promote your services
- Marketing reimbursement via the co-op program
- Quarterly contractor incentive programs

• What are the benefits to my customers?

With a Home Energy Evaluation, customers will get:

- Access to pre-qualified contractors who can perform both the evaluation and the suggested improvements
- A personalized report containing cost-effective options and easy-to-follow guidance to help customers reduce their energy usage
- Potential financial incentives that help to offset cost for installing the energy efficiency improvements

• How do I become a participating contractor?

Visit Dom-Vendor.com, verify contractor eligibility, and complete the vendor registration for Virginia and/or North Carolina. Once your registration has been approved, you will need to attend a mandatory orientation session. Once you complete the orientation process, you will be able to enjoy participating contractor benefits.

• What is the rebate amount that my customer will earn?

Qualifying residential customers will receive a rebate based on the measures installed. Rebate information is available at DominionEnergy.com. Customers may authorize payment of the rebate to the contractor to offset their out-of-pocket expenses.

• When can I begin marketing to my customers?

You can market the program once you successfully pass quality assurance inspections on first five projects. At that point, marketing materials and the program logo will be provided to you. Dominion Energy's corporate logo can **never** be used on your program marketing materials. All advertising and promotions must be approved by our marketing coordinator prior to distribution.

Participating Contractors must meet certain minimum program requirements but are not otherwise affiliated with Dominion Energy. Participating Contractors are independent contractors acting on their own behalf and not as agents or contractors of Dominion Energy, and Dominion Energy makes no warranties or representations regarding work performed by Participating Contractors. Visit DominionEnergy.com to view full Terms and Conditions for these programs.



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