Residential Smart Thermostat Rewards Program

Terms and Conditions

These terms and conditions apply to the Residential Smart Thermostat Rewards Program ("Program"). The Program was approved by the North Carolina Utilities Commission.

Any reference in these documents to "Dominion," "Dominion Energy," or "Dominion Energy North Carolina" should be read as a reference to Virginia Electric and Power Company d/b/aDominion Energy North Carolina, as well as its authorized agents and contractors.

The Residential Smart Thermostat Rewards Program ("Program") is administered by a third-party administrator ("Program Administrator"). The Program Administrator is Ademco Inc., a subsidiary of Resideo Technologies, Inc., a Delaware corporation, having a place of business at1985 Douglas Drive, Golden Valley, MN 55422, and doing business as Resideo Technologies, Inc.

Enrollment Qualifications and Requirements for Participation

1. Enrollment in the program must be made on or after April 15, 2021, with demand response events to begin no sooner than April 15, 2021.
2. Customers already enrolled in the Dominion Smart Cooling Rewards Program or on aTime of Use rate code are not eligible to participate in this Program.
3. Program participant must be a Dominion residential customer living in a single-family detached residence, a single-family attached residence (such as a townhome or condo), or a single-family manufactured home (such as a mobile home or modular home), ("Customer") in North Carolina. Residents of multifamily apartment units are not eligible for this program. The Customer must receive Electric Supply Service and Electric Delivery Service in accordance with a residential rate schedule, such as Schedule 1. Customer must be the party that is responsible for the electric bill and eitherown the home or otherwise able to secure permission to complete measures. Customer must have an ENERGY STAR® certified smart thermostat (the "Smart Thermostat") with a confirmed connection to the residence's wireless internet connection controlling the air conditioner or heat pump system. The list of eligible product manufacturers can be foundat www.DomSavings.com/nc/stats
4. Customer is eligible to receive a one-time annual rebate per household during the termof the Program. In order to qualify, the Customer must participate in 75% of the event hours of a given demand response participation cooling season (April 1 – September 30).
5. Customer may opt out of any single demand response event by adjusting their temperature setting on the Smart Thermostat or on its mobile app. Opting out of a singleevent will not opt the Customer out of the Program, and the Smart Thermostat will be called on to participate in the next demand response event pursuant to the terms of the Program.

   This Program allows Dominion to automatically adjust qualifying Smart Thermostat(s) at Customer's service address during an energy event when the Company determines in its sole discretion that its operations would benefit from curtailing service to willing Customers ("Energy Event") for up to a four (4) hour period, with a maximum of 45 Energy Events per year. This can cause an increase or decrease in temperature in the home. Temperature changes are dependent on the home's characteristics including theyear it was built, the efficiency of the air conditioner or heat pump system, energy efficient windows and the amount of insulation. Participation in the Program is not recommended for individuals who have physical or health issues, conditions or other sensitivities related to temperature or humidity or who have appliances or other equipment in the home that may be adversely affected by such temperature changes,humidity or other conditions in the home controlled by their Smart Thermostat.
6. The participating Smart Thermostat must remain connected to the internet and activatedwith the

manufacturer in order for the Customer to remain enrolled in the Program. If disconnection occurs for any of the following reasons, then the Customer must re-apply to the Program to re-enroll. The Program Administrator will attempt to notify the Customer when disconnection has been identified:

- Customer has requested for the Smart Thermostat to be removed from the Program. If there is only one Smart Thermostat enrolled in the Program, thisaction will terminate the Customer's enrollment.
- The Smart Thermostat's connection has been severed because it was removed, disabled, or reset on the associated manufacturer's app or because the Smart Thermostat was activated by a different user.
- The Smart Thermostat has been offline for greater than 30 days.

7. By enrolling in the Program, the Customer will automatically opt in to receive helpful energy-saving recommendations to realize additional energy savings, delivered at several different times each calendar year they remain enrolled. Dominion will use the email address supplied at enrollment to send energy-savings insights in the behavioralsavings reports, and the Customer may opt out of receiving the reports without opting out of the Program. The Customer must complete a separate enrollment process to qualify for the one-time annual rebate incentive for year-round remote thermostat management offered in the WeatherSmart™ Program.
8. Program participation will continue until:
    - the customer discontinues receiving Electricity Supply Service and Electric Delivery Service from Dominion;
    - the customer changes accounts (note: it is the responsibility of the customer toreenroll to continue participation under the new account);
    - the customer requests to withdraw from the Program;
    - the Customer's participation is deactivated because of an uncured lapse in connectivity described in paragraph 7 above; or
    - the customer abuses the privileges of participation in the Program.
9. Dominion and/or its designees including program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all Program requirements. Such reviews willbe made at a time convenient to the applicant. Denial of such verification or misrepresentation of installation location or measure eligibility may result in forfeiture ofthe rebate and other Program benefits.
10. Participation must be completed in accordance with all laws, codes and other requirements applicable under federal, state and local authority.
11. The Customer understands that it may be contacted by Dominion via survey or questionnaire to provide feedback regarding Customer satisfaction with the program.

Payment

1. Payments will be made based on customer participation each participation year.
2. Payments for the event year's participation will be issued in the form of a rebate check payment or bill credit typically by the November bill cycle, but no later than the following January bill cycle.
3. Payments will be credited to the account holder on record with Dominion.
4. To receive a one-time enrollment incentive, a Customer must have enrolled before September 30 and stayed enrolled for the duration of the summer season. To receive an additional participation incentive award, Customer must participate in at least 75% of the event hours of a given demand response participation cooling season (April 1 – September 30). Heating events do not count against the participation incentive. A customer requesting to withdraw from the Program before the end of the participation year will forfeit payment for that year in which the customer partially participated. A Customer who enrolls for the first time on or after September 30 will be eligible for the incentive in the following year.
5. One incentive payment will be made per account, regardless of quantity of Smart Thermostats enrolled in the Program at the residence.
6. The amount of the incentive payment varies by the participation year and the amounts can be found at www.DomSavings.com/nc/stats

Termination & Withdrawal

1. Dominion reserves the right to unilaterally remove any Customer from the Program based upon level of participation (such as being offline for prolonged periods or for lack of participation) or for any other reason without liability or penalty. A notice will be sent toCustomer after they have been removed from the Program.
2. Participant is not required to participate in the Program and may send a withdrawalrequest to energysupport@resideo.com.

Other Requirements

1. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to Program funds being available and regulatory approval.
2. Dominion, its parents, subsidiaries, employees, affiliates and agents assume no responsibility for, and make no representations (express or implied) about the performance of the equipment or equipment warranty for equipment supplied or servicedby, the quality of the work or labor performed by, the quality of the materials supplied by,and/or the acts or omissions of itself, Program Administrator, or any participating contractor.
3. By participating in this Program, the Customer hereby agrees to the Program Administrator's EULA and Privacy Policy, available at https://connectedsavings.com/eulaand https://connectedsavings.com/privacy-overview/privacy-policy/ (respectively) or suchother location as notified by the Program Administrator on its website. Customer agrees that Program Administrator has the right to make changes to such EULA and such Privacy Policy from time to time without requiring notice or the Customer's consent. As between Customer and Program Administrator, such EULA and Privacy Policy apply to all matters arising out of or in connection with the Program (including, for the avoidance of doubt, as regards limitations and exclusions of liability as well as data usage rights, retention and consents) and in the event of a conflict or inconsistency between these Terms & Conditions and such EULA and/or Privacy Policy, as between the Customer and the Program Administrator, such EULA and/or Privacy Policy shall control to the extent required to resolve such conflict or inconsistency.
4. By participating in this Program, the Customer hereby agrees to indemnify, defend and hold harmless Dominion, its parents, subsidiaries, employees, affiliates, contractors, andagents from any and all liability associated with the Program. Dominion shall not be liable for loss or damage to any person or property whatsoever, resulting directly or indirectly from participation in this Program.
5. Dominion or the Program Administrator may send Participant emails, text/SMS and other notifications related to the Program, including notifications about enrollment status and Program-related adjustments to thermostat settings.
6. Dominion retains all rights to energy and demand savings resulting from measures installed under this Program for the duration of the Program. Dominion has the exclusiveright to enroll, nominate, or offer a bid for energy or demand reductions resulting from measures installed under this Program into load management programs, demand response programs, or auctions operated by PJM Interconnection, L.L.C. ("PJM"), the regional electric transmission organization of which the Company is a member. Customer's participation in this Program means that the Customer is consenting to Dominion sharing the Customer's pertinent information with PJM, Dominion's agents, and contractors, including, but not limited to, its implementing contractors and its measurement and verification vendor. Pertinent Customer information includes, but is not limited to, energy usage and billing information, account holder name, address, emailaddress, other contact information, thermostat runtime data, thermostat serial number, measures installed, period of installation, demand/energy reductions resulting from measures installed under this Program and the technical basis for such reductions, loss factors, coincidence factors, interactive factors, building type, type of appliance at the home, and other information necessary to implement and monitor the Program, includingother information as required by PJM or any other regulatory authority.
7. These Program specific terms and conditions are in addition to the terms and conditions of

service currently on file with the North Carolina Utilities Commission and contained inany agreement between the Customer and a Program vendor. To the extent there is a conflict, these terms and conditions shall control.

8. Customer understands and affirms that the installed measures associated with this rebate application have not been, and will not be, incentivized or otherwise financially supported by any other Dominion Energy-sponsored energy efficiency program. Under no circumstances may a program measure be incentivized twice except as otherwise noted in the Program Terms and Conditions regarding allowances for multiple rebate applications (when applicable).