



Residential Water Energy Savings Program Terms and Conditions

These terms and conditions apply to the Residential Water Energy Savings ("Program"). The Program was approved by the North Carolina Utilities Commission.

Any reference in these documents to "Dominion," "Dominion Energy," or "Dominion Energy North Carolina" should be read as a reference to Virginia Electric and Power Company d/b/a Dominion Energy North Carolina, as well as its authorized agents and contractors.

Enrollment Qualifications and Requirements for Participation

1. Purchase must be made on or after August 1, 2022.
2. Program participant must be a Dominion residential customer living in a single-family detached residence or a single-family attached residence, such as a townhome, mobile home, or modular home ("Customer") in the North Carolina. The Customer must receive Electric Supply Service and Electric Delivery Service in accordance with a residential rate schedule, such as Schedule 1. Customer must be the party that is responsible for the electric bill and either own the home or otherwise able to secure permission to complete measures.
3. Customer is eligible for a maximum of one incentive per household (account number) for a Heat Pump Water Heater during the Program time period.
4. Heat Pump Water Heater installation must replace an electric water heater. No rebates are available from this program for non-electric water heaters.
5. Installed heat pump water heater must meet or exceed ENERGY STAR® requirements for efficiency.
6. Customer must install the heat pump water heater within 9 months of purchase date.
7. Customer is eligible for a maximum of one incentive per household (account number) for a Variable Speed Pool Pump during the Program time period.
8. Installed variable speed pool pump must meet or exceed ENERGY STAR requirements for efficiency.
9. Customer must install the variable speed pool pump within 9 months of purchase date.
10. Customer may receive one rebate per measure in the Program during the Program time period.
11. Dominion and/or its designees including program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all Program requirements. Such reviews will be made at a time convenient to the Customer. Denial of such verification or misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate.
12. The Customer understands that it may be contacted by Dominion via survey or questionnaire to provide feedback regarding Customer satisfaction with the program.
13. Dominion retains the right to deny participation to Customer for failure to comply with the enrollment qualifications and requirements for participation.

Payment

1. Customer must submit a rebate application for the Residential Water Energy Savings Program within 45 days of the installation date. Failure to provide any of the required information will delay processing of Customer's application and could result in nonpayment. It is the responsibility of the Customer to assure that all requirements for the rebate are met. Dominion retains the right to deny participation to Customer for failure to comply with the enrollment qualifications and requirements for participation.
2. Rebate payments are based on the date of installation. Customers must abide by the rules and rebate levels in effect on the date of service. If a customer self-installs the equipment, customer must attach a photo of the equipment and a close-up photo of the equipment name plate to the rebate application.
3. Payment will be issued to the account holder and mailing address on record with the utility.
4. Please allow up to 90 days from the date all required information is received to process your rebate.
5. Customer is urged to seek appropriate consultation concerning any tax liabilities that could be associated with the receipt of the rebate and any other Program benefits.

Other Requirements

1. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to Program funds being available and regulatory approval.
2. Dominion, its parents, subsidiaries, employees, affiliates and agents assume no responsibility for, and make no representations (express or implied) about the performance of the equipment or equipment warranty for equipment supplied or serviced by, the quality of the work or labor performed by, the quality of the materials supplied by, and/or the acts or omissions of, itself or any participating contractor.
3. By participating in this Program, the Customer hereby agrees to indemnify, defend and hold harmless Dominion, its parents, subsidiaries, employees, affiliates, contractors, and agents from any and all liability associated with the Program. Dominion shall not be liable for loss or damage to any person or property whatsoever, resulting directly or indirectly from participation in this Program.
4. Dominion retains all rights to energy and demand savings resulting from measures installed under this Program for the duration of the Program. Dominion has the exclusive right to enroll, nominate, or offer a bid for energy or demand reductions resulting from measures installed under this Program into load management programs, demand response programs, or auctions operated by PJM Interconnection L.L.C. ("PJM"), the regional electric transmission organization of which the Company is a member. Customer's participation in this Program means that the Customer is consenting to Dominion sharing the Customer's pertinent information with PJM, Dominion's agents, and contractors, including, but not limited to, its implementing contractors and its measurement and verification vendor. Pertinent Customer information includes, but is not limited to, energy usage and billing information, account holder name, address, other contact information, measures installed, period of installation, demand/energy reductions resulting from measures installed under this Program and the technical basis for such reductions, loss factors, coincidence factors, interactive factors, building type, type of appliance at the home, and other information necessary to implement and monitor the Program, including any other

information as required by PJM or any other regulatory authority.

5. Customer understands and affirms that the installed measures associated with this rebate application have not been, and will not be, incentivized or otherwise financially supported by any other Dominion Energy-sponsored energy efficiency program. Under no circumstances may a program measure be incentivized twice except as otherwise noted in the Program Terms and Conditions regarding allowances for multiple rebate applications (when applicable).
6. These Program specific terms and conditions are in addition to the terms and conditions of service currently on file with the North Carolina Utilities Commission and contained in any agreement between the Customer and a Program vendor. To the extent there is any conflict among such terms and conditions, these Program specific terms and conditions shall control.