



CASE STUDY

DATASTRIKE'S MANAGED SERVICE SOLUTION BRINGS STRATEGIC AUTOMATION TO ERICKSON LIVING

BACKGROUND

Erickson Living engaged a Managed Services Provider (MSP) to manage their Oracle environment.

DataStrike had completed an Oracle Health Check for Erickson Living, which led the company to select DataStrike as their Manage Services Partner.

CHALLENGE

- Lacked technical resources to manage Oracle Critical Patch Updates
- Inability to provide 24x7x365 support coverage
- In-house resources were restricted by administrative tasks, limiting time to focus on business initiatives

SOLUTION

As part of its solution for its Oracle Managed Services, DataStrike strategically implemented the following:



Monitoring

24x7x365 monitoring and support of critical Oracle databases



CPU Patching

Quarterly CPU patching for Oracle Windows Bundle spanning 25 servers



Reboots

Automated monthly Windows Server reboots



Document Platform

A document management platform to store environment information in a centralized location



Health Checks

Health checks conducted annually to optimize performance and ensure a healthier database environment



Cleanup

Automated the cleanup of alert, audit, log, and trace files

RESULTS

- Server stability and up-time improved
- Automated monthly reboot process spanning 25 servers, saving extensive hours of work a month and money
- Documented server environment led to a reduction in downtime and mitigated risk
- Erickson's resources are able to focus on initiatives that increase growth and innovation

WHY DATASTRIKE?

- Leverage knowledgeable IT experts for a fraction of the cost of a full-time employee
- 24x7x365 support, especially for upgrades that are completed overnight night or issues that arise unexpectedly
- Unrivaled knowledge and expertise from senior-level DBAs to advise on specific issues unique to Erickson's database environment

ABOUT THE CLIENT

Erickson Living is a leader in developing and managing continuing care retirement communities across the country. It serves over 23,000 residents with industry-leading results in customer satisfaction, occupancy levels, and health outcomes.



ABOUT DATASTRIKE

As a specialized database and infrastructure Managed Services Provider (MSP), DataStrike works with companies across various industries to systematically optimize their data infrastructure investment leverage. Thanks to our expert experience gained from cultivating relationships via client engagements, we can provide your business with best practices that will ensure maximum database performance and a stable foundation. DataStrike provides assurance to all clients we service that their database systems are covered from here on out. DataStrike works to provide services for platforms such as SQL Server and Oracle; cloud environments for AWS, Azure, and OCI; and open-source databases like MariaDB, MySQL, and PostgreSQL.