## Thao Chi Vu

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## Education New York University, Tandon

New York, NY

M.Sc., Integrated Design & Media

May 2025

 Relevant Coursework: UX Design, Creative Coding, Ideation & Prototyping, Accessibility within XR, Accessible UX Design for Blindness/Low Vision

Minerva University

San Francisco, CA

B.Sc., Business: Brand Management

May 2021

- Studied in 6 global cities (San Francisco, Seoul, Hyderabad, Berlin, Buenos Aires, London)
- Relevant Coursework: Strategic Brand Leadership; Needs Identification and Product Development

## Experience Minerva University

New York, NY

Junior Designer

July 2022 – August 2023

- Managed a comprehensive website redesign initiative, successfully advocating for adopting a new web hosting and development platform, Webflow. Led close collaboration with third party agency's product managers, engineers, researchers, and writers. Since launch, monthly website traffic has increased by 300%.
- Developed multi-channel visual strategy, leading to 10,000 increase in social media following, driving mid-funnel conversions, leading to 80% year-over-year growth in student enrollment.
- Managed and mentored two interns in executing design production tasks for brand collateral, video content, and website updating processes.

BOND New York, NY

Junior Designer

January 2022 - June 2022

- Facilitated discovery workshops with clients utilizing the design thinking framework to gather insights and inform new branding strategies.
- Created detailed storyboards, mockups, and prototypes, for branded websites, preparing them for engineering development.
- Contributed to adoption of Figma as primary design tool across 5 global branches, optimizing internal design workflows and enhancing the end-to-end customer experience from onboarding to handoff.

Open Raven New York, NY

Junior Designer, Kleiner Perkins Design Fellow

July 2021 - January 2022

- Responsible for end-to-end user-centered process of conceptualizing, wire-framing, designing, and developing Open Raven Research website, with post-launch traffic of 30,000+ visitors per month.
- Identified and addressed deficiencies in company's Webflow development process, implementing an
  enhanced workflow that improved internal processes, elevated website quality, and increased
  accessibility, preparing the website for scalability.
- UI/UX redesign of the Rules and Policies feature, after analyzing customer feedback, cross-functionally collaborating with the CTO, Cloud Architect, and Front-end Developers, to ensure successful shipment of the interface usability update, serving clients like Electronic Arts (EA) and Sauce Labs.

Skills

Technical: Figma, Webflow, Adobe CC (Illustrator, Photoshop, InDesign, XD, Premiere Pro), Sketch, InVision, Affinity Designer, Procreate, Klaviyo, Mailchimp, Wagtail, WordPress, p5.js, Arduino, Blender, HTML, CSS Languages: English (Fluent), Czech (Fluent), German (Advanced), Vietnamese (Advanced)