Simplifying Risk Management

Insurance providers have proven their ability to undertake large-scale change at a pace that is much faster than was originally thought to be possible. Once again, they are faced with the need to evolve.

There is a growing societal awareness about the importance of insurance and overall financial well-being. In order to keep up with this development, insurance providers must optimize cost and capital while simultaneously digitizing core processes and modernizing infrastructure.

> **The changing demands of consumers and the emergence of innovative financial solutions, like open insurance, are pushing insurers to evolve even faster.**

RiskPartner has a long-standing commitment to providing best-of-breed software solutions to organizations that want to effectively manage their risk programs. RiskPartner provides insurance and risk professionals with the analytical data necessary to make informed decisions. Leveraging leading-edge, web-based software products, they are empowered to run insurance programs more effectively, responsibly manage risk, and improve their organization's overall financial performance.

RiskPartner Solutions

Our insurance-centric risk management software solutions are designed to extract and report analytical data that help reduce the total cost of risk to enterprises. Our solutions promote a proactive approach to managing risk and exposure using current, accurate, and reliable information.
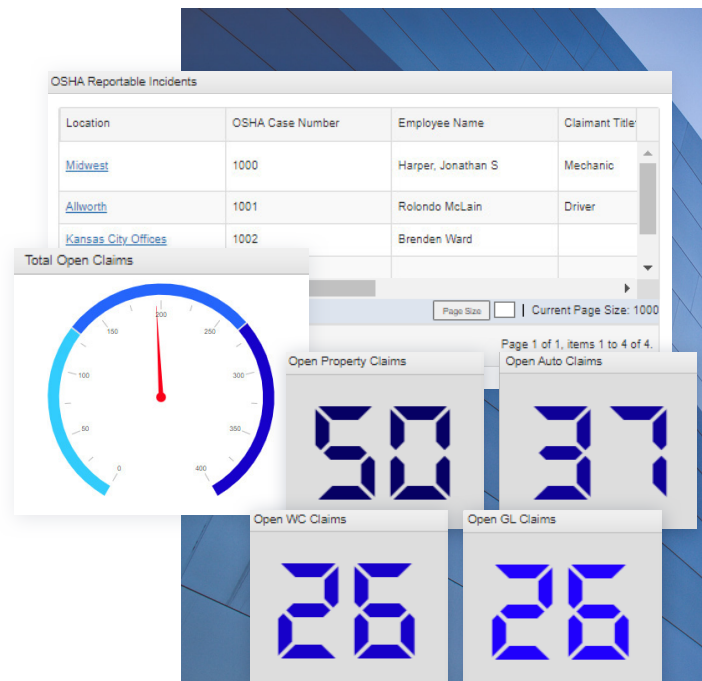
Risk Management Information System (RMIS)

A web-based software solution that manages exposure, claims, and policy data. This powerful RMIS provides real-time information offering a true picture of risk and exposure – data necessary to make more informed decisions and, in turn, save the organization time and money.

The Risk Management Information System (RMIS) helps enterprises instantaneously cross-examine risk and insurance information by consolidating data in a single, comprehensive database. The solution's integrated data promotes greater business intelligence by providing insight into the total cost of risk, benchmarking, and risk profiles. It also significantly reduces the complexities of renewal processes. RMIS effectively replaces the traditional process of manual data collection and dependence on spreadsheets through digitized data collection and questionnaires to help them simplify the insurance renewal process. This, in turn, reduces time required and errors associated with renewal.

Features

- ⊘ Access to accurate and reliable data
- ⊘ Standardized and automated workflow processes
- ⊘ Consolidated risk and insurance information in a single central repository
- ⊘ Easy manageability of critical information for analysis and extraction of actionable insight
- ⊘ Simplified portal for data collection
- ⊘ Ability to load data in multiple formats

- ⊘ Personalized dashboards that provide relevant real-time information
- ⊘ On-demand reporting
- ⊘ Ability to automatically schedule and distribute reports
- ⊘ Simplified interfacing with third-party systems
- ⊘ Advanced security
- ⊘ Comprehensive help and tutorials
- ⊘ Hosted data with full back-up (Software as a Service)

Riskpartner's RMIS (Base Product)

RiskPartner's base RMIS solution offers a comprehensive way to manage exposure data, policy information, and claims data. Through the aggregation of these data sets, insurance and risk professionals can make decisions based on clear, accurate, and timely information. The base product provides the ability to manage:

EXPOSURE DATA:

Track all exposure types: Property, Equipment, Fine Art, Furniture, Fleet, and Personnel.

POLICY DATA:

Maintain policy, binder, endorsement, submission, and broker/carrier communications in one central repository.

CLAIMS REPORTING AND ANALYTICS:

Analyze and report claims data in a meaningful and powerful way by easily integrating data feeds from TPAs and/or carriers.

Optional Modules and Interfaces

RiskPartner offers a variety of optional modules and interfaces to enhance and improve your organization's performance. The highly configurable nature of the product ensures on-demand, cost-efficient scalability.

The RiskPartner Portal provides simplified web-based access to the following modules and interfaces for users who need limited access to perform specific functions.

DATA COLLECTION:

Efficiently disseminate and aggregate schedules and statement of values (SOV) during the renewal process. You can also utilize resources more productively by organizing and shortening the renewal process.

Features and benefits:

- ⊘ Organize administrative approval process

- ⊘ View "my" information

- ⊘ Leverage built-in variance check for end-user and approver

- ⊘ Ensure minimal exposure to errors and omissions (E&O)

- ⊘ Improve batch validation process efficiency

- ⊘ Aggregate data through RiskPartner Portal

QUESTIONNAIRES:

Collect non-traditional insurance information (renewal applications, surveys, etc.) needed for the renewal process or other relevant information as required.

Features and benefits:

- ⊘ Create questionnaires with various question types

- ⊘ Compare data collected to information from previous submission

- ⊘ Collaborate with multiple users to complete questionnaires

- ⊘ View "my" information

- ⊘ Aggregate data through RiskPartner Portal

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INSPECTION MANAGEMENT:

Easily manage your loss control inspection process by generating loss recommendations to mitigate potential risks. You can also create inspection forms for use during the inspection process.

Features and benefits:

- ⊘ Create custom inspection points
- ⊘ Generate inspection forms through inspection templates
- ⊘ Assign inspections to specific personnel
- ⊘ Produce loss recommendations from failed inspections
- ⊘ Utilize pre-set inspection forms for building and safety audits
- ⊘ Aggregate data through RiskPartner Portal

INCIDENT MANAGEMENT:

Record your organization's incidents with the configurable Incident Management module. The platform's online intake screen lets you feed incident information for improved tracking.

Features and benefits:

- ⊘ Gather information from the field related to an incident (pictures, witness statements, etc.)
- ⊘ Automatically report incident data to your carrier/TPA
- ⊘ Aggregate data from multiple sources
- ⊘ Generate OSHA reports
- ⊘ Aggregate data through RiskPartner Portal

FLEET MANAGEMENT:

Track your vehicle, aircraft, and watercraft information alongsidepertinent information related to drivers and pilots. The tool enables you to record routine maintenance, claims, and individuals associated with each unit of your fleet.

Features and benefits:

- ⊘ Track your fleet's insured values, replacement values, and maintenance
- ⊘ Maintain drivers' schedules
- ⊘ Share relevant data among team members
- ⊘ Review claims against the fleet with enhanced accuracy

PERSONNEL MANAGEMENT:

Easily document individual employee details, attendee counts, payroll amounts by employee type, and assigned and completed training.

Features and benefits:

- ⊘ Provide in-depth reporting based on employee type
- ⊘ Track an employee's specific training
- ⊘ Share relevant data among team members
- ⊘ Review claims against corporate staff with enhanced accuracy

PREMIUM ALLOCATION:

Allocate your premiums by line of coverage to organizational units and recalculate results based on various external factors.

Features and benefits:

- ⊘ Allocate premiums by selecting multiple allocation factors
- ⊘ Weigh allocation factors based on client specific priorities
- ⊘ Adjust and smooth the allocation results
- ⊘ Reduce errors in your allocations

GIS INTERFACE:

Visualize exposure, claims, and loss recommendation information in a dynamic, geographical format. Gain insight into your exposures from a unique perspective that moves beyond numbers and words.

Features and benefits:

- ⊘ Overlay natural disaster pattern maps with your schedule of values

- ⊘ Generate custom maps based upon geo-located exposures, claims, and incidents

- ⊘ Select areas on various maps and aggregate totals for exposures, claims, or incidents

- ⊘ Visualize cost data via dynamic map icons

RISKPARTNER GO (IPAD MODULE):

Take advantage of the strengths of the iPad with this online/offline tool. With a wide array of features and functionality, risk management personnel can perform their work duties in the field.

Utilize RiskPartner GO across the following modules:

- ⊘ Data Collection

- ⊘ Questionnaires

- ⊘ Inspection Management

- ⊘ Loss Recommendations

- ⊘ Incident Management

Risk Management Information System for Pools

A web-based platform that lets enterprises easily view and aggregate data within their pool.

With an intuitive and comprehensive dashboard, enterprises can track insurance, loss data and address loss control issues well in advance of renewal.

Features and benefits:

- ⊘ View and aggregate insurance data within your pool with ease

- ⊘ Collect data updates from members to rapidly create schedules of values

- ⊘ Allocate premiums by line of coverage and generate member invoices

- ⊘ Access your detailed and collective member data around-the-clock

- ⊘ Track detailed insurance and loss data and preemptively address loss control issues

- ⊘ Provide board- and member-level reporting via dashboards and reports

Certificates of Insurance Management

A powerful, yet easy to use, web-based software solution that manages the tracking of incoming certificates of insurance. It offers a centralized view of incoming certificates, compliance, and risk reporting for vendors, suppliers, tenants, subcontractors, franchisees, and carriers.

Simplify, track, and effectively manage your certificates of insurance with RiskPartner's Certificate of Insurance Management. Our team of industry experts manage the data entry and processing so that you can ensure your insurance requirements are properly recorded and met.

Employ our advanced rules-based automation engine for easier communication with your vendors, suppliers, tenants, subcontractors, and franchisees. The solution provides access to a central repository for certificates, requirements, vendors, and other relevant information along with real-time access to critical compliance data through dashboards, reports, and other reporting tools.

RiskPartner's Certificate Management (Base Module)

Manage your certificates of insurance with this easy-to-use and cost-effective solution. This is a simple tool for collecting certificates and determining compliance.

- Eliminates dependence on legacy spreadsheet management

- Reduces cost, errors, and turnaround time

- Efficiently manage compliance and certificate providers

- Automated notifications to providers

- Manage compliance by utilizing powerful reports and dashboards

- Set and assign tasks and reminders for users

- Automatically monitor insurance organizations through AM best ratings

- Maintain a central repository for compliance data

- Automated notifications for renewal, non-compliance, and missing certificates of insurance

Enterprise Certificates

Manage your certificates of insurance and other compliance needs with advanced tools like Optical Character Recognition (OCR) and a pre-configured library covering standard ACORD forms. The Enterprise version gives you all the features of Basic Certificates, plus:

- Compliance tracking for other business purposes (contracts/licensing)

- Optical Character Recognition (OCR) for data entry

- Email queue (inbox) view for certificates and/or compliance submission

Full-Service – Insurance Service Center Option

Leverage the expertise of an Independent Service Center to perform the necessary human review of your certificates of insurance. The independent service center reviews, verifies, and confirms incoming certificates from your vendors, suppliers, tenants, subcontractors, franchisees, and carriers with your organization's insurance requirements to determine compliance.

Features and benefits:

- ⊘ Skilled expertise of an Insurance Service Center

- ⊘ Reduced internal resources with a scalable external trained workforce

Calling Option

RiskPartner will contact vendors, contractors, franchisees, or other organizations for proof of insurance by phone to help them get compliant as quickly as possible.

Rush Certificates

Take advantage of our rush option to check a certificate immediately. This means you keep your business operations running smoothly while ensuring vendors and contractors arrive on-site in a timely manner after providing their proof of insurance.

What Customers Say:

❝ **The utilization of RiskPartner's technology has helped us streamline internal processes and improve communications with our members. RiskPartner's programmers and service team members have been supportive and on the forefront of our technology push. We now have the necessary tools for tracking our schedule of values, incidents, and claims. Most importantly, premium allocation is now simple and transparent."**

The RiskPartner Advantage

RiskPartner has developed the most technologically advanced insurance-centric Risk Management Software on the market. It is designed to centralize and automate workflow processes so your organization has the most accurate, up-to-date information.

" **Managing information is vital to our entire organization. The RiskPartner suite of products provides us the real-time analytical data we need for making fully informed data-driven decisions. These are the decisions that have allowed us to manage our risk and insurance programs efficiently and effectively."**

Delivering World-Class Services

RiskPartner is committed to your success. This commitment, along with world-class service, is the reason RiskPartner has one of the highest customer retention rates in our industry. Our team of professional consultants, developers, project managers, trainers, and ongoing customer support personnel have the expertise and experience necessary to ensure your organization will have a successful implementation and the ongoing support to keep your RiskPartner solution operating seamlessly.

- ⊘ Implementation Services
- ⊘ Training Services
- ⊘ Consulting Services
- ⊘ Customer Support

↗ RISKPARTNER

About RiskPartner

Since 2009, RiskPartner has been transforming organizations by providing insurance and risk professionals with the most innovative risk management software solutions available.

Our products not only enable greater efficiency and cost savings but are specifically designed to meet your unique business needs. Built on state-of-the art technology with the development expertise of our parent company TMA Systems, RiskPartner products provide the analytical data necessary for making fully informed decisions.

These advanced products, along with world-class training, unmatched professional services, and superior technical support, are key reasons behind RiskPartner's industry-leading solutions and services.