Pillar

Collect high quality feedback faster

Fortune 1000 Global IT Software Company **Improves** Consistency of Interviews and **Accelerates** High-Quality Feedback Collection

5,000. That's the number of interviewers a global IT software company has across their organization. And prior to using Pillar, these 5,000 interviewers were creating their own interview guides, they were asking questions that were irrelevant to the candidate's ability to perform the role, and they were taking days to provide feedback on candidates.

They needed a way to enforce structured interviews and validate that their interviewers were asking questions based on objective hiring criteria. So, they turned to Pillar's Interview Copilot to maintain uniformity in interview questions for all candidates at every stage of the hiring process. Now every interviewer knows exactly what questions to ask and what skills they're assessing for.

"We know that structured interviews are highly reliable for predicting job success. Pillar's Interview Copilot has enabled us to consistently administer structured interviews, providing a fair and equitable interview process to every candidate."

Christina
PROGRAM MANAGER, TALENT ASSESSMENT

85% of feedback is now submitted in 48 hours or less.

They were also suffering from another common problem that plagues many talent acquisition teams today: a lack of interview feedback and scorecard completion. Prior to getting an offer approved, they require feedback from each and every interview. Recruiters were constantly chasing down feedback, which was slowing down their hiring process significantly.

"Being able to collect high quality candidate feedback in real time has positively affected our time to hire. The faster we receive feedback, the faster we can move candidates through the process. Pillar has made it so that we never have to chase down an interviewer for feedback again," said Dustin, Senior Director of People Operations.

Pillar's interview intelligence platform harnesses the **power of AI** to enable hiring teams to run a **faster** and **better** interview process via structured interviews, feedback collection, interviewer training, and more. Ready to see Pillar in action?

Schedule a Demo!

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