

About DECIEM









OVERVIEW

DECIEM manufactures and trades in beauty and cosmetic products. Headquartered in Toronto, Canada, the company has gone from strength to strength, and now boasts of 5 brands and over 50 products in the beauty segment. Since launching operations in 2013, DECIEM has exponentially grown its geographical presence across 30 markets globally.

However, as DECIEM spread their geographical footprint, they also faced the challenge of onboarding certified vendors and solutions providers across their facilities, especially in the newly-ventured Southeast Asian markets.



Business Challenge

DECIEM faced two challenges in contractor management. First, their success in the market meant that they needed to transition into a larger manufacturing site. As a result, they began to use more contractors to help with renovations and larger production orders. On a second front, they faced the task of onboarding contractors overseas, which was a unique challenge in and of itself. While expanding, the company found it increasingly difficult to identify and source contractors for their facilities. Additionally, with a large number of new contractors required across their global operations, contractors across centers, the volume of documentation required for prequalification and standardization of processes was stifling the in-house teams and causing errors on various levels. In short, DECIEM realized the need to outsource its contractor management function to save time and resources, while also reducing the scope of errors considerably.

DECIEM needed a specialized partner who could provide contractor management solutions. In Avetta, DECIEM found exactly what they were looking for.



Contractor Onboarding: Delay in finding and employing vendors



Documentation: Immense volume of documents for prequalification



Global Expansion: Lack of a global network of contractors for foreign offices

Solutions Delivered

Once on board, Avetta introduced their holistic contractor management solutions suite to satisfy DECIEM's immediate needs. With 30 markets across the globe, DECIEM urgently needed contractors to be brought into the fold to optimize operational capacities while ensuring a seamless expansion. Avetta's solutions included:



Contractor prequalification to ensure that all compliance and regulatory requirements are met.



Tracking of contractors' delivery and updating of documents accordingly.



Regular interactions with DECIEM to monitor progress and identify room for improvement.



Thorough documentation of contractors' skills and value propositions.



Benefits Experienced

Avetta's contractor management solutions helped DECIEM achieve desired results. The benefits included:



Enhanced global outreach.



Thorough evaluation of contractor skills.



Onboarding of 27 contractors across centers within the first 30 days.



32% increase in contractor count within the first month of solution implementation.



Accurate and streamlined documentation process.



Better real-time visibility of contractor information.



Faster appraisal of completed tasks.



Avetta's simplicity of implementation of their solutions and the consequent speed of delivery were critical takeaways for DECIEM. Implementations of this nature are generally long drawn, but with Avetta, we had a quick turnaround and that was great.

Anjie Davis, Head of Environment, Health & Safety, DECIEM



About Avetta

Avetta connects leading global organizations with more than 85,000 qualified suppliers, contractors, and vendors across 100+ countries. We support the sustainable growth of supply chains through our trusted contractor prequalification, supplier audits, insurance monitoring, robust analytics and more. With real results in helping companies reduce TRIR, our highly configurable solutions elevate safety and sustainability in workplaces around the world—helping workers get home to their families each night.

Let's connect at avetta.com