

ITOM Visibility & Health

Proactively monitor and maintain mission-critical applications and services

RapDev's expert ITOM Health & Visibility deployments enable you to track services, identify incidents, and proactively resolve them before they impact service delivery.

Unlock more value from your ITOM investments quickly

Gain end-to-end visibility

Tailored to **multi-cloud and hybrid infrastructure** environments and, compatible with Terraform, Ansible, Rundeck, and more

Real time metrics & insights

CLI-First approach towards ServiceNow interactions to improve cloud utilization, reduce costs, automate changes/approvals, etc

Identify & remediate issues

Leverage AI for automated incident resolution with **Agent Client Collector** and **self-healing flows**

Monitor your entire IT landscape with ITOM Visibility

Unified View of Environment

Event-Based Discovery

CSDM-as-Code

Accurate & Automated Service Mapping

Tag-Based Service Mapping

Service Graph Connectors

Avoid and resolve issues quickly with ITOM Health

Accurate Data Foundations

Multi-source CMDB

Event correlation and aggregation

Intelligent Remediation

Predictive AIOps

Modern CloudOps

Over 150+ ITOM deployments for Fortune 100s

100% real-time registration for microservices

82% of all microservices mapped using CSDM 4.0

18 min MTTR for all automated self-healing flows



Success Story
Retail Business Services