

INTELLIGENT ENTERPRISE ITOM

Visibility into your operations and service delivery can be the key competitive advantage you need. Data from your infrastructure, service health and delivery can help you plan and utilize your investments better. Whether you house legacy on-prem hardware or short-lived workloads in the cloud, our ITOM implementations have you covered.

Based out of Boston, RapDev is a premier ServiceNow Partner focussed on progressive ServiceNow implementations for several SMBs and Fortune100s.



ITOM HEALTH

- Scalable and automated implementation
- CLI-First approach towards ServiceNow interactions
- Event Management & Predictive AIOps

ITOM VISIBILITY

- Cloud-Native Visibility implementation
- Customized tag-based service mapping
- Multi-environment CSDM Consultation

ITOM INTEGRATIONHUB

- Automation-first approach to implementations
- Cloud Services based rollouts
- Bi-Directional Workflow Automation

ITOM OPTIMIZATION

- Tailored to multi-cloud and multiple infrastructure environments
- Compatible with Terraform, Ansible, Rundeck and other automation tools

150+

DISCOVERY
IMPLEMENTATIONS

50+

TAG-BASED SERVICE
MAPPING IMPLEMENTATIONS

500+

SERVICES
MAPPED

100K+

CONTAINERS
DISCOVERED



WILEY



nielsen



tomTom



READ OUR CASE STUDIES