RAPID DEVELOPMENT FOR THE MODERN ENTERPRISE

RapDev is an Elite ServiceNow Partner focussed on progressive DevOps, Modern ITOM and Predictive AIOps implementations. Our primary differentiator is our extensive knowledge in cloud-native technologies, making ServiceNow relevant in modern, ephemeral, and cloud-first tech stacks.

The team has extensive experience contributing to Open-Source projects, and is the only ServiceNow partner to OpenSource all our projects back to the community.

Elite servicenow. Partner

DELIVERY PRINCIPLES

COMMUNICATION	TRANSPARENCY	RAPID TIME-TO-VALUE

TIGHT FEEDBACK LOOPS	CONTINUOUS DEPLOYMENT

By closely following these principles, we are able to quickly realize our customers ROI on the NOW platform. The RapDev team is based in Boston with an emphasis on maintaining all engineering talent in the US in an effort to maintain time zones, and minimize any potential friction with our projects.

FROM OUR CUSTOMERS

"RapDev's knowledge and responsiveness was way better than any partner/vendor we have dealt with."

– IT Manager, National Energy Company

"Their attention to detail and ability to stay on target has insured the success of all our ServiceNow DevOps tool integrations."

– Director, Major Canadian Bank

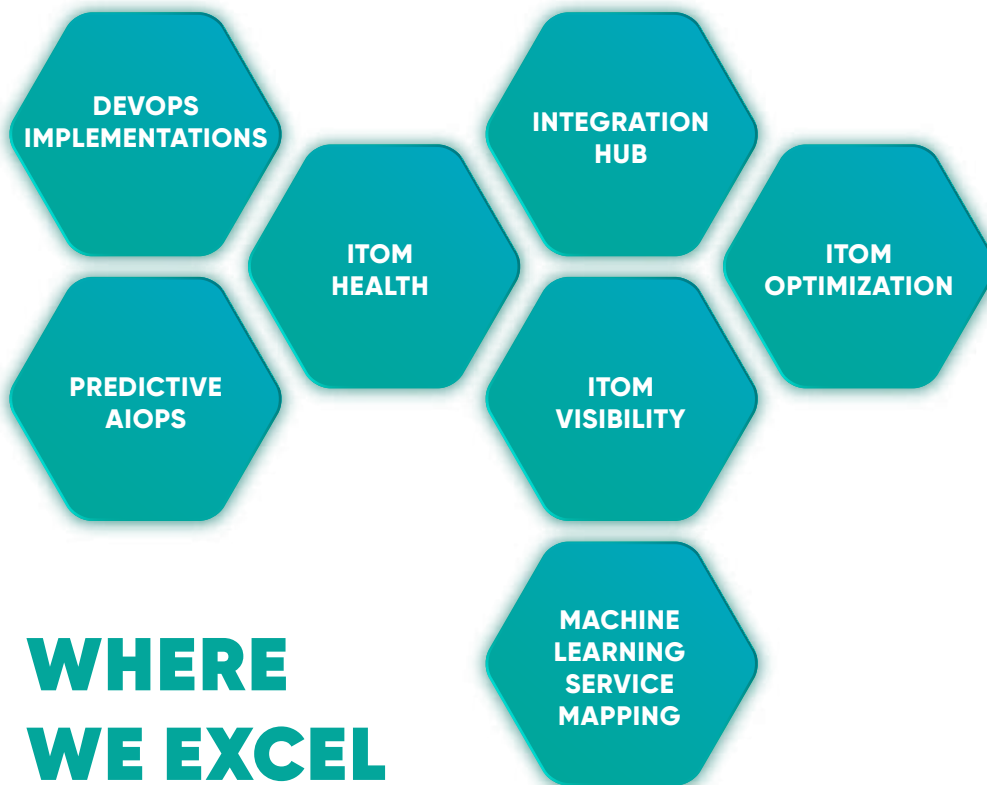**4.78**
CSAT

15+
PROJECTS OPEN-SOURCED
TO THE COMMUNITY

50+
US-BASED
ENGINEERS

108%
CUSTOMER
RETENTION RATE

RAPDEV BY THE NUMBERS

ASSURANT® · Discovery CHANNEL · NOMURA

EASTMAN · WILEY · Humana. · CLEAR · Publix.

WHERE WE EXCEL

DEVOPS IMPLEMENTATIONS

ITOM HEALTH

INTEGRATION HUB

ITOM OPTIMIZATION

PREDICTIVE AIOPS

ITOM VISIBILITY

MACHINE LEARNING SERVICE MAPPING

70+
ITOM IMPLEMENTATIONS

15+
DEVOPS IMPLEMENTATIONS

50+
CONTAINERS DISCOVERED

1.2K+
CLOUD ACCOUNTS DISCOVERED

15K+
CHANGES AUTO-APPROVED

AGILE

Perfect is the enemy of progress.

Velocity is the competitive advantage you need in today's rapidly evolving economy. Our job is to help you deploy projects quickly and effectively.

PROBLEM SOLVERS

Innovate or die.

Let us help you solve challenging problems with creative engineering solutions as we work to realize quick time to value.

COLLABORATIVE

Transparency is Key.

Collaboration and Transparency is at the heart of what we do. We want to work with you, not for you, as we enable your teams to take over the engineering work we have built together.

RELIABLE

We build it for you to own it.

We work on mutual trust - internally and externally. We're not in the business of running your environment, we're here to help you build reliable systems that you can take over going forward.

THE RAPDEV WAY

rapdev