



Patient Rights and Responsibilities

It is the policy of Denver Recovery Group not to discriminate or permit discrimination against any person or group of persons receiving treatment on the basis of race, color, religious creed, age, marital status, national origin, gender, sexual orientation, mental retardation or physical disability. All patients at Denver Recovery Group have the following Rights and Responsibilities according to CARF Opioid Treatment Program Standards and the Behavioral Health Treatment Rules. These will be reviewed on admission and then annually by your counselor.

Patient Rights:

- To be treated courteously and professionally at all times
- To be made aware of your rights regarding confidentiality of your protected health information
- To have an individualized treatment plan and to participate in its development
- To have policies and procedures necessary to treat your condition explained to me
- To be informed about medication given to me and the risks and benefits explained to me
- To refuse or discontinue treatment and detoxify from methadone at any time
- To be offered a taper off methadone under medical supervision
- To be informed of the cost of treatment or services rendered to me
- To know the qualifications of all staff members treating you
- To file a complaint or grievance without fear of retaliation and to receive a response in a timely manner.
- To have access to see in the presence of staff, and get a copy of your records per policy and in time to facilitate any decision-making
- To be notified of my rights in a language I understand
- To be free from abuse, retaliation, financial exploitation, humiliation, and neglect
- To give informed consent or refusal or expression of choice regarding service delivery, release of information, concurrent services, and composition of service delivery team
- To have access to or referral to legal entities for appropriate representation, self-help support services and advocacy support services.
- To have investigation and resolution of alleged infringement of rights, other legal rights



Patient Responsibilities:

- To provide accurate and complete information about your past medical illnesses, hospitalizations, medications and other medical history
 - To tell staff members if you do not understand your treatment or the clinic expectations
 - To treat staff courteously and with respect at all times
 - To refrain from abusive language, disruptive behavior toward patients or staff members
 - To refrain from all forms of physical violence or abuse toward patients or staff
 - To refrain from loitering outside clinic
 - To provide a urine sample upon request, including pregnancy tests, recognizing that you may be observed by a nurse or staff person of the same gender
 - To dress appropriately and recognize that you may not be dosed if you are not wearing shirt, shoes, pants (not pajama bottoms), appropriate undergarments
 - To inform your counselor of any new medications you have been prescribed
 - To inform staff if there is a change in your condition or new problems arise
 - To inform staff of a change in your drug use
 - To inform staff of other medical services being received while in treatment
 - To be courteous and considerate of other patients
 - To submit any suggestions you have to improve the clinic to your counselor or front desk staff
 - To pay your fees when they are due
 - To remain eligible with Medicaid in order for them to pay for your treatment.
- I have had my rights reviewed with me on the following dates and understand my rights and responsibilities.