

The future of workplace technology: 2023 and beyond

In 2023, workplace technology will continue evolving. As more employees head back to the office and businesses navigate how to manage their spaces, technology is going to be the hero that helps workplaces thrive in the new year. If you are an IT leader, you're probably already researching what lies ahead to ensure your workplaces deliver not just a consistent workplace experience, but a consistently great one.

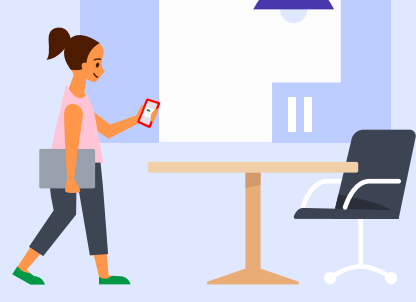
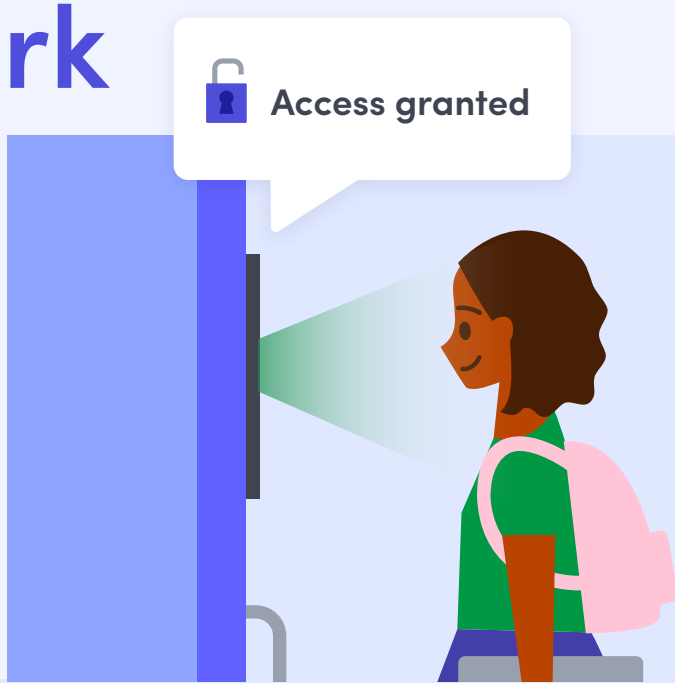
Follow along in this infographic to learn what the future brings for where and how we work. Plus, get tips on how you can prepare your tech teams for 2023 and beyond.



The future of where we work

Workplaces will become equipped with smart technology

Office spaces have already evolved from closed-off cubicles and clunky fax machines to open floor plans, sleek screens, and the latest technology. We can expect workplaces to continue becoming smarter, more tech-powered, and collaborative in the coming year. For example, workplaces of the future will include smart boards in every meeting room that empower brainstorming and save all ideas into a digital document. Or instead of using a code or badge for access control, employees will be able to enter the workplace with a glance through facial recognition technology.



670,000

desks were booked on average each month in 2022, according to Envoy's data.

Hot desking will become personalized

Hot desking has become the most popular way for hybrid employees to reserve workspaces. In 2023, we can expect desk booking to become more automated and more personalized. [Desk booking solutions](#) already save preferred desks in their algorithm, but in the future, they will save employees' ergonomic preferences or autobook a desk next to a preferred coworker.

Plus, new smart technology will help employees easily find their booked desk. When employees approach their desk, a light will turn on to indicate they've arrived and automatically check them in. With a tap of their phone, they can change the color of the light to indicate if they're open to chat, busy, or in a meeting.

Employees will be able to reserve more resources

In addition to reservable desks, the future workplace includes many other reservable resources that make the workplace more convenient for employees. In our [At Work report](#), we found that 50% of employees say the commute to the office is a major headache. So to help employees feel less stressed about transportation, they'll be able to reserve a seat on a company shuttle or reserve a parking spot in their office lot.

Plus, employees will be able to store gym equipment and personal items in lockers. They'll also be able to reserve their meals and coffee for the day. All pieces of the [employee's reservation](#) will be interconnected in one app.



Entire buildings will be connected

Today, most offices operate in silos. Each front lobby is in charge of just its own workplace. But in the coming years, multi-tenant buildings and facilities will be [connected through one technology](#) to streamline operations and safety for every company inside. The front desk in the lobby of a 50-story building will be able to check in a visitor and send their information to the right business.

The future of how we work

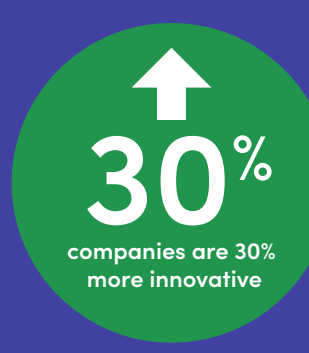
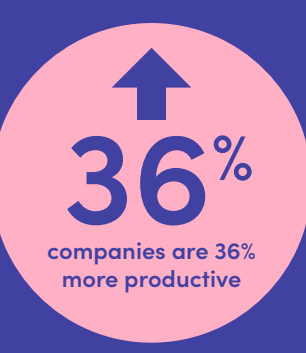
Smartphones will be workplace remotes

At home, we can control our lights, doors, and TVs all with our smartphones. The workplace will be no different. Employees can already schedule their days onsite, book a desk, reserve a meeting room, and explore an interactive office map right in the palm of their hands. In 2023, smartphones will also be able to control elements like office lighting, windows, music, and more. Employees will be able to raise or lower the shade of the window next to their desk. Or they'll be able to soften the volume of the music coming from the speaker above them.



Collaboration will become easier

In the coming years, we can expect workplace leaders to continue pushing for onsite collaboration. In fact, [46% of executives say the purpose of the workplace](#) is to build meaningful professional relationships. And they would be smart to want to foster collaborative workplaces. Companies that prioritize onsite collaboration are [30% more innovative and 36% more productive than those that don't](#).



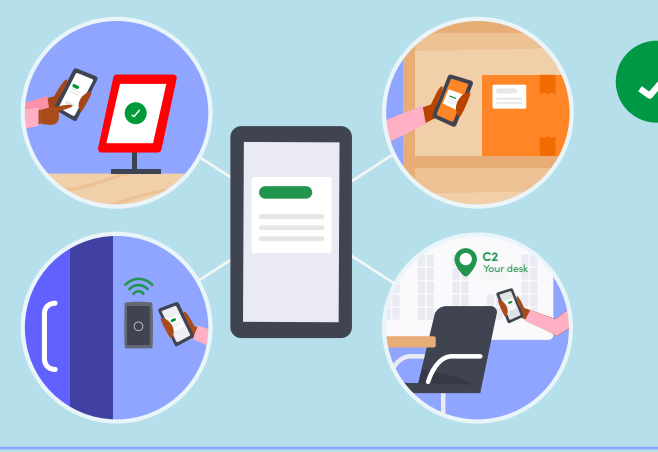
Cloud-based collaboration tools like Zoom, Asana, or Teams will continue to rule the collaboration game because they connect employees no matter where they are. However, collaboration technology won't just stop there. Enter: virtual reality. Remote employees will be able to use [virtual reality software](#) to feel like they are physically in the meeting with their in-office counterparts.

AI will drive meeting room bookings

The majority of employees spend a third of their work week in meetings. In 2023, we can't expect meeting to go away, but we can expect [meeting room bookings](#) to get smarter. Artificial intelligence will increase the functionalities and custom abilities of meeting room booking. For example, after an employee books a room, the room booking solution will automatically resize it or cancel it if not enough people check in to the office that day. Or after an employee books a room, they can auto-schedule a song to start playing for attendees as they arrive.



How to prepare for the future

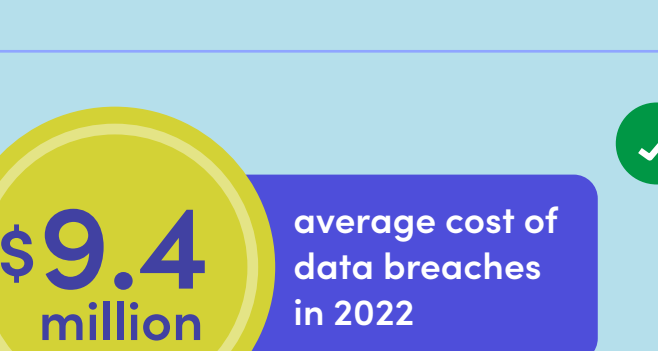


Invest in the right technology

2023 is bound to bring changes for your people, business, and workplace, so it's important to choose technology that can adapt to you. Look for workplace technology that can integrate with other tools, is mobile-first, and on an open-platform so your developers can make custom modifications. A [workplace platform](#) is a great option for consolidating all tools into one centralized location.

Get smart with workplace analytics

In order to make space saving decisions that empower your people and save on real estate costs, you'll need a holistic view of what's happening in the workplace. Pull reports from your workplace tools to look at how many employees are using desks, rooms, workspaces, and other office resources. Also look at when those resources are least and most used. That will help you understand whether your current office space and resources can handle the amount of people you have coming in. A workplace platform should help you look at all your [workplace usage in one comprehensive dashboard](#).



Upgrade your cyber security

Cybercrime can cost businesses a lot of money. In 2022, the average cost of a data breach was [\\$9.44 million](#). Make sure you're investing time and getting the right tools to protect your people and business from cyberattacks. The most common ones to look out for in 2023 are [compromised accounts, spear phishing, and impersonation](#).

The workplace of the future is going to evolve with employee and business needs. Expectations for the workplace are getting higher, and luckily, technology is getting smarter to keep up. In the coming years, we can expect workplace technology to only become more powerful in creating a seamless and engaging workplace experience.

No matter what exciting changes are coming to the workplace, it's important for IT leaders to stay up to date and make sure their current technology is ready to adapt and grow. As the world of work evolves, so must the technology that supports it.

Curious to see if Envoy's workplace platform is the right solution for you? Book a meeting and learn more about how Envoy can set your workplace up for success in 2023 and beyond.

Contact us

