

<u> 2022 – 2024 Long-Range Strategic Intent</u>

Over the next three years, the Literacy Council of Reading-Berks intends to become more aggressive and "what if" in our thinking by defining literacy on a broader plane and becoming better known as a cause-worthy investment with greater financial freedom while looking towards a more modern, functional facility. This will help the Council continue to provide exceptional services to its clients on a larger scale.

| Objective/action steps | Accountable person | Implementation Year |
|--|-----------------------|------------------------|
| 1. Define membership-style fundraising. | | |
| A. Purchase donor management software | Ryan and Lily | 1 |
| B. Establish membership/sponsorship levels for individual donors | Ryan | 1 |
| C. Establish membership/sponsorship levels for corporate donors | Ryan | 1 |
| D. Create a chart of current and lapsed donors (up to three years) | Lily | 2 |
| E. Send a special appeal to lapsed donors | Ryan, Lily, Jim W. | 2 |
| Results: | | |
| | | |
| 2. Expand working partnerships. A. Expand partnership with RACC to offer additional classes | Ryan | 1 |
| B. Form partnership with Berks County Latino Workforce | Ryan | 1 |
| Development Corporation to provide ESL classes | , | |
| C. Form partnership with Berks Connections/Pretrial Services to provide GED and ESL classes | Ryan | 1 |
| D. Increase fee-for-service opportunities to six | Ryan | 3 |
| Results: | | |
| | | |
| 3. Become better known as a cause-worthy investment with greater financial freedom. | | |
| A. Establish a 55 th Anniversary Breakfast | Exec. Comm. | 1 |
| B. Determine Sponsorship Opportunities | Exec. Comm. | 1 |
| C. Solicit event sponsors | Board | 2 |
| D. Plan event featuring former students | Ryan | 2 |

Results:

| Obj | ective/action steps | Accountable person | Implementation Year |
|-----|--|-----------------------|------------------------|
| 4. | Emerge as tech savvy. | | |
| | A. Introduce cybersecurity training to all staff | Ryan | 1 |
| | B. Update existing network | Ryan | 1 |
| | C. Install interactive screens in two classrooms | Ryan | 1 |
| | D. Perform an evaluation of the Literacy Council website | Ryan, staff, Board | 2 |
| | E. Redesign/modify website as determined | Ryan, staff, Board | 2 |

Results:

5. Become culturally relevant to all our communities.

A. Provide diversity, equity and inclusion training to staff and board Ryan

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Results:

6. Develop a family literacy program.

- A. Investigate other regional Family Literacy plans to gather lessons Ryan and learned Roula
- B. Develop a pilot "Read to Your Children" family literacy program
- C. Gather input from libraries, family support programs, churches, and others that would be interested in participating
- D. Present a draft pilot program to the Board
- E. Launch pilot program
- F. Expand "Cops N Kids" program to support food banks and "Read to Your Children" program
- G. Expand WOW! program into a family literacy program
- H. Create an ongoing feedback mechanism to measure impact and make changes each year

Results: