

# *Card 13*

*Dementia  
Support 2*



# *Card 13: Dementia Support 2*

1. What is important to this consumer?
2. How could the provider support this consumer?
3. How does your service environment and promotional material indicate awareness and sensitivity to those living with dementia?
4. How would you find out the background, strengths and real interests of the consumer in this case study?
5. Where would you look for expert advice concerning the needs of people living with dementia and the needs of their carers?
6. What factors would the team take into consideration when reviewing this consumer's care plan?
7. What specific strategies does your organisation use to engage with people living with dementia?
8. How does your organisation present a safe environment for those living with dementia?