Mandate



BOARD OF DIRECTORS	EFFECTIVE DATE:	February 27, 2017
	MANDATE NUMBER	1
	VERSION:	2

Introduction

The members of the board of directors (respectively, the "Directors" and the "Board") have the responsibility to oversee the conduct of the business of STEP Energy Services Ltd. ("STEP") and to oversee the activities of management who are responsible for the day-to-day conduct of the business.

Composition

The Board shall be comprised of at least three independent Directors unless an exemption contained in National Instrument 52-110 – *Audit Committees of the Canadian Securities Administrators* ("**NI 52-110**") is available). The definition of independence is as provided by applicable law and stock exchange listing standards. No Director will be considered independent unless the Director has no "material relationship" (as such term is defined in NI 52- 110) with STEP, either directly or indirectly as a partner, shareholder or officer of an organization that has a relationship with STEP.

The Board shall appoint a Chair from among its members. The role of the Chair is to act as the leader of the Board, to manage and coordinate the activities of the Board and to oversee execution by the Board of this written mandate. If the Chair is not independent, a majority of the Board's independent Directors shall appoint an independent lead Director (the "Lead Director") from among the Directors, who will be responsible for ensuring that the Directors who are not independent and management have opportunities to meet without management and non-independent Directors, as required, and will assume such other responsibilities as the independent directors may designate in accordance with any applicable position descriptions or other applicable guidelines that may be adopted by the Board from time to time.

The Board may, from time to time, engage consultants or members of STEP's management team that are not directors of STEP and these persons may attend meetings or portions of meetings as invited guests of the Board. Otherwise, the Board will consist only of Directors and only Directors and a Corporate Secretary, appointed by the Board, may attend meetings of the Board.

Operation

The Board operates by delegating certain of its authorities to management and by reserving certain powers to itself. The Board retains the responsibility of managing its own affairs including, subject to the terms of any agreement relating to board nomination rights between STEP and any of its shareholders, selecting its Chair, nominating candidates for election to the Board, constituting committees of the full Board and determining Director compensation. Subject to the articles and by-laws of STEP and the

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Business Corporations Act (Alberta), the Board may constitute, seek the advice of and delegate powers, duties and responsibilities to Committees of the Board.

The full Board considers all major decisions of STEP, except that certain analyses and work of the Board will be performed by standing committees empowered to act on behalf of the Board. STEP has a number of standing committees, including the Audit Committee, the Compensation and Corporate Governance Committee and the Health and Safety Committee, and has the authority to appoint other committees to steward certain other matters. Each standing committee must have a mandate that has been approved by the Board.

Each committee shall operate according to the mandate approved by the Board and outlining its duties and responsibilities and the limits of authority delegated to it by the Board. The Board shall review and reassess the adequacy of the mandate of each committee on a regular basis and, with respect to the Audit Committee, at least once a year.

The Chair of the Board shall annually propose the leadership and membership of each committee. In preparing recommendations, the Chair of the Board will take into account the preferences, skills and experience of each Director. Committee Chairs and members are appointed by the Board at the first Board meeting after the annual shareholder meeting or as needed to fill vacancies during the year.

The Board will hold four regularly scheduled meetings each year. The Board shall meet at the end of its regular quarterly meetings without members of management being present. Special meetings will be called as necessary. Directors are expected to attend all Board meetings and all Board committee meetings where such Director is a member of such committee, although it is understood that conflicts may occasionally arise that prevent a Director from attending a meeting. Attendance at Board meetings and Board committee meetings in person is preferred, but attendance by teleconference or other electronic communication established by the Board or such Board committee is permitted. In advance of each regular Board and Board committee meeting and, to the extent feasible each special meeting, information and presentation materials relating to matters to be addressed at the meeting will be distributed to each Director. It is expected that each Director will review presentation materials in advance of a meeting.

The Chair of the Board presides at all meetings of the Board and shareholders. Minutes of each meeting shall be prepared by the Corporate Secretary (or in his or her absence a secretary who has been appointed for the purposes of the meeting). The Chief Executive Officer ("CEO"), if he or she is not a Director, shall be available to attend all meetings of the Board or Committees of the Board upon invitation by the Board or any such Committee. Members of management and such other staff as appropriate to provide information to the Board shall attend meetings at the invitation of the Board. Following each meeting, the Corporate Secretary will promptly report to the Board by way of providing draft copies of the minutes of the meetings. Supporting schedules and information reviewed by the Board at any meeting shall be available for examination by any Director upon request to the CEO or Corporate Secretary.

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Responsibilities

The Board is responsible under law to supervise the management of the business and affairs of STEP. In broad terms the stewardship of STEP involves the Board in strategic planning, risk identification, management and mitigation, senior management determination and succession planning, communication planning and internal control integrity.

Specific Duties

Without limiting the foregoing, the Board shall have the following specific duties and responsibilities:

A. Legal Requirements

- I. The Board has the oversight responsibility for meeting STEP's legal requirements and for approving and maintaining STEP's documents and records;
- II. The Board has the statutory responsibility to:
 - manage or supervise the management of the business and affairs of STEP;
 - act honestly and in good faith with a view to the best interests of STEP;
 - exercise the care, diligence and skill that responsible, prudent people would exercise in comparable circumstances; and
 - act in accordance with its obligations contained in the Business Corporations Act
 (Alberta) and the regulations thereto, STEP's articles and other relevant legislation and
 regulations.
- III. The Board has the statutory responsibility for considering the following matters as a full Board which in law may not be delegated to management or to a committee of the Board:
 - any submission to the shareholders of a question or matter requiring the approval of the shareholders;
 - the filling of a vacancy among the Directors;
 - the issuance of securities;
 - the declaration of dividends;
 - the purchase, redemption or any other form of acquisition of shares issued by STEP;
 - the payment of a commission to any person in consideration of his/her purchasing or agreeing to purchase shares of STEP from STEP or from any other person, or procuring or agreeing to procure purchasers for any such shares;
 - the approval of management proxy circulars;
 - the approval of any take-over bid circular or directors' circular; and
 - the approval of financial statements of STEP.

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B. Strategy Determination

- The Board has the responsibility to adopt a strategic planning process for STEP and to participate, on at least an annual basis, with management directly or through its Committees in approving goals and the strategic plan for STEP by which STEP proposes to achieve its goals. The strategic plan will take into account, among other things, the opportunities and risks of STEP's business. The Board shall monitor the implementation and execution of the tasks constituent to the corporate strategy.
- II. To be effective, the strategy will result in creation of value over the long term while always preserving STEP's license to conduct its business among its various stakeholders. For the purpose of this clause, "stakeholder" will mean any party, group or institution whose reasonable approval is required for STEP to execute its Board-approved strategy.

C. Managing Risk

I. The Board has the responsibility to identify and understand the principal risks of the business in which STEP is engaged, to achieve a proper balance between risks incurred and the potential return to shareholders, and to establish systems to monitor and manage those risks with a view to the long-term viability of STEP. These risks include (without limitation), environment, climate-related and social risks, and the implementation of policies, processes and systems to manage or mitigate the risks to achieve an appropriate balance between the risks incurred and potential benefits to the STEP's stakeholders. It is the responsibility of management to ensure that the Board and its Committees are kept well informed of changing risks. The principle mechanisms through which the Board reviews risks are through the execution of the duties of the Audit Committee, the Compensation and Corporate Governance Committee and the Health and Safety Committee and through the strategic planning process. It is important that the Board understands and supports the key risk decisions of management.

D. Appointment, Training and Monitoring Senior Management

The Board has the responsibility:

- I. to appoint the CEO and establish a position description of the CEO's responsibilities and other senior management's responsibilities, to monitor and assess the CEO's performance, to determine the CEO's compensation, and to provide advice and counsel in the execution of the CEO's duties:
- II. to approve the appointment and remuneration of STEP's senior management;
- III. to establish provisions for the training and development of management and for the orderly succession of management;
- IV. terminate the CEO if the Board deems the CEO to be less than fit for duty other than as a result of a temporary absence due to illness or compassionate leave; and
- V. if the Board deems it appropriate, to direct the termination of any of STEP's senior management.

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E. Reporting and Communication

- The Board has the responsibility:
 - to ensure compliance with the reporting obligations of STEP, including that the financial
 performance of STEP is properly reported to stakeholders, including shareholders, other
 security holders and regulators on a timely and regular basis;
 - to recommend to shareholders of STEP a firm of chartered accountants to be appointed as STEP's auditors;
 - to ensure that the financial results of STEP are reported fairly and in accordance with generally accepted accounting principles;
 - to ensure the timely reporting of any change in the business, operations or capital of STEP that would reasonably be expected to have a significant effect on the market price or value of the securities of STEP;
 - to establish a process for direct communications with shareholders and other stakeholders through appropriate Directors, including through the Whistleblower Policy;
 - to ensure that STEP has in place a policy to enable STEP to communicate effectively with its shareholders and the public generally; and
 - to report annually to shareholders on its stewardship of the affairs of STEP for the preceding year.

F. Monitoring and Acting

- I. The Board has the responsibility:
 - to establish policies and processes for STEP to operate at all times within applicable laws and regulations to the highest ethical and moral standards (advancing the interests of STEP, including the pursuit of differentiating performance in meeting the reasonable needs of all stakeholders of STEP);
 - to ensure that management has and implements procedures to comply with, and to monitor compliance with, significant policies and procedures by which STEP is operated;
 - to promote, and to ensure that management promotes, high environmental standards in STEP's operations in compliance with environmental laws and legislation;
 - to ensure that management establishes appropriate programs and policies for the health and safety of STEP's employees in the workplace;
 - to monitor STEP's progress towards its goals and objectives and to revise and alter its direction through management in response to changing circumstances;

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- to take action when performance falls short of its goals and objectives or when other special circumstances warrant or when changing circumstances in the business environment create risks or opportunities for STEP;
- to approve annual (or more frequent as the Board feels to be prudent from time to time) operating and capital budgets and review and consider amendments or departures proposed by management from established strategy, capital and operating budgets or matters of policy which diverge from the ordinary course of business that may significantly impact the value of or opportunities available to STEP; and
- to implement internal control and information systems and to monitor the effectiveness of same so as to allow the Board to conclude that management is discharging its responsibilities with a high degree of integrity and effectiveness. The confidence of the Board in the ability and integrity of management is the paramount control mechanism.

G. Governance

- I. The Board has the responsibility:
 - to develop STEP's approach to corporate governance including (without limitation) developing a set of corporate governance principles and guidelines
 - to develop a position description for the Chair of the Board;
 - to facilitate the continuity, effectiveness and independence of the Board by, among other things:
 - appointing from amongst the Directors an Audit Committee, a Compensation and Corporate Governance Committee, and a Health and Safety Committee and such other Committees of the Board as the Board deems appropriate;
 - defining the mandate, including both responsibilities and delegated authorities, of each Committee of the Board;
 - establishing a system to enable any Director to engage an outside adviser at the expense of STEP;
 - ensuring that processes are in place and are utilized to assess the effectiveness of the Chair of the Board, the Board as a whole, each Director, each Committee of the Board and each Committee's Chair;
 - reviewing annually the composition of the Board and its Committees and assess
 Directors' performance on an ongoing basis, and propose new members to the Board;
 - o identifying and providing continuing education for the Directors so that the Directors may maintain or enhance their skills and abilities as Directors, as well as to ensure their knowledge and understanding of STEP's business remains current; and

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o reviewing annually the adequacy and form of the compensation of the Directors.

H. New Director Orientation

- New Directors will be provided with an orientation which will include written information about the duties and obligations of Directors and the business and operations of STEP, documents from recent Board meetings and opportunities for meetings and discussion with senior management and other Directors.
- II. While not an absolute requirement, certification of directors through the Institute of Corporate Directors ("ICD") or other such competent body that educates and assesses directors for competence to direct Canadian corporations is preferred.

I. Conflicts of Interest

- Directors have a duty to act honestly and in good faith with a view to the best interests of STEP and to exercise the care, diligence and skill a reasonably prudent person would exercise in comparable circumstances.
- II. Each Director serves in his or her personal capacity and not as an employee, agent or representative of any other company, organization or institution, even if the Director is employed by a shareholder or any other entity which does business with STEP. In providing direction to STEP, Directors acknowledge that the wellbeing of STEP is their sole concern. Any Director must not be affected in his or her deliberations and decision making by any relationship with any outside person or party including any specific shareholder no matter which one and no matter what the relationship between the Director and that Shareholder. Directors shall not allow personal interests to conflict with their duties to STEP and shall avoid and refrain from involvement in situations of conflict of interest.
- III. A Director shall disclose promptly any circumstances such as an office, property, a duty or an interest, which might create a conflict or perceived conflict with that Director's duty to STEP.
- IV. A Director shall disclose promptly any interest that Director may have in an existing or proposed contract or transaction of or with STEP.
- V. The disclosures contemplated in paragraphs (II) and (III) above shall be immediate if the perception of a possible conflict of interest arises during a meeting of the Board or any Committee of the Board, or if the perception of a possible conflict arises at another time then the disclosure shall occur by e-mail to the other Directors immediately upon realization of the conflicting situation and then confirmed at the first Board and/or Committee meeting after the Director becomes aware of the potential conflict of interest that is attended by the conflicted Director.
- VI. A Director's disclosure to the Board or a Committee of the Board shall disclose the full nature and extent of that Director's interest either in writing or by having the interest entered in the minutes of the meeting of the Board or such Committee of the Board.

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- VII. A Director with a conflict of interest or who may be perceived as being in a conflict of interest with respect to STEP shall abstain from discussion and voting by the Board or any Committee of the Board on any motion to recommend or approve the subject matter of such conflict unless the matter relates primarily to the Director's remuneration or benefits or as otherwise permitted by applicable law or regulation. If the conflict of interest is obvious and direct, the Director shall withdraw while the item is being considered.
- VIII. Without limiting the generality of "conflict of interest", it shall be deemed a conflict of interest if a Director, a Director's relative, a member of the Director's household in which any relative or member of the household is involved has a direct or indirect financial interest in, or obligation to, or a party to a proposed or existing contract or transaction with STEP.
 - IX. Directors shall not use information obtained as a result of acting as a Director for personal benefit or for the benefit of others.
 - X. Any Director shall not use or provide to STEP any information known by the Director that through a relationship with a third party the Director is not legally able to use or provide.
 - XI. Directors shall maintain the confidentiality of all information and records obtained as a result of acting as a Director.

J. Mandate Review

I. This Mandate shall be reviewed and approved by the Board each year after the annual general shareholder meeting of STEP.

K. General

I. The Board may perform any other activities consistent with this Mandate, STEP's articles and by-laws and any governing laws as the Board deems necessary or appropriate.

Approved by the Board of Directors on November 1, 2023.

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