

Elevating the World's Wellbeing

Q3 2022

(1 January 2022 – 30 September 2022)

Webcast presentation | November 7<sup>th</sup> 10:00 CET



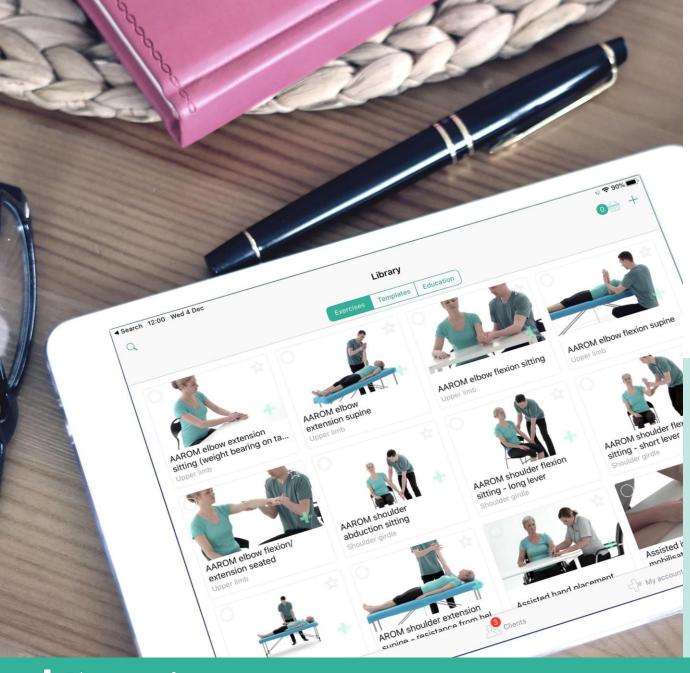


## **Forward-looking statement**

This presentation contains certain forward-looking statements and opinions. Forward-looking statements are statements that do not relate to historical facts and events and such statements and opinions pertaining to the future that, for example, contain wording such as "believes", "deems", "estimates", "anticipates", "aims', "expects", "assumes", "forecasts", "targets", "intends", "could", "will", "should", "would", "according to estimates", "is of the opinion", "may", "plans", "potential", "predicts", "projects", "to the knowledge of" or similar expressions, which are intended to identify a statement as forward-looking. This applies, in particular, to statements and opinions concerning the future financial returns, plans and expectations with respect to the business and management of the Company, future growth and profitability and general economic and regulatory environment and other matters affecting the Company.

Forward-looking statements are based on current estimates and assumptions made according to the best of the Company's knowledge. Forward-looking statements are inherently associated with both known and unknown risks, uncertainties, and other factors that could cause the actual results, including the Company's cash flow, financial condition and results of operations, to differ materially from the results, or fail to meet expectations expressly or implicitly assumed or described in those statements or to turn out to be less favourable than the results expressly or implicitly assumed or described in those statements. The Company can give no assurance regarding the future accuracy of the opinions set forth herein or as to the actual occurrence of any predicted developments.

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## **Agenda**

Q3 in short
Business update
Financial results
Strategy and outlook
Q&A



Henrik Molin
CEO & co-founder



**Charlotte Goodwin** CFO

## Q3 in short



Continuing to be in line with mid term targets

65%

Q3 YTD 2022 revenue growth

30%

Q3 YTD 2022 proforma revenue growth

46%

Adjusted EBITDA YTD increased to

€2.6m

## **Quarterly progress**

#### **Virtual Wellness Business Line**

- Continued investment in Access Ecosystem to broaden the Champion Offering for the inclusion of mental health therapy and further acceleration of Champion Health – Physiotherapy.
- Launched the re-branded Champion Health Nordics and Champion Health in Germany.

#### **Lifecare Technology Business Line**

- Transition of development team in-house, comprising seventeen highly skilled tech developers. Through a fresh perspective, the new team have fast tracked development of key features including Easylink, EasyPrint and EasyAssign.
- Investment in a new Learning Management System(LMS) forming the backbone of the continued education element of this business line.

# Business updates



### What we do

Physitrack PLC, founded in 2012, is a global B2B digital healthcare provider, focused on providing technology to Care Providers and providing virtual-first Wellness solutions to Corporates. Elevating the world's wellbeing, the company has two business lines:

consolidated revenue

28%

## **Lifecare Technology**



An offering tailored mainly to physiotherapy and musculoskeletal care, enabling practitioners to digitally deliver clinical home exercises, education prescription, outcomes tracking, triaging and Telehealth.

Our Lifecare technology business line is the market's most comprehensive full-service offering built around Physitrack's SaaS solutions.

## **Virtual Wellness**





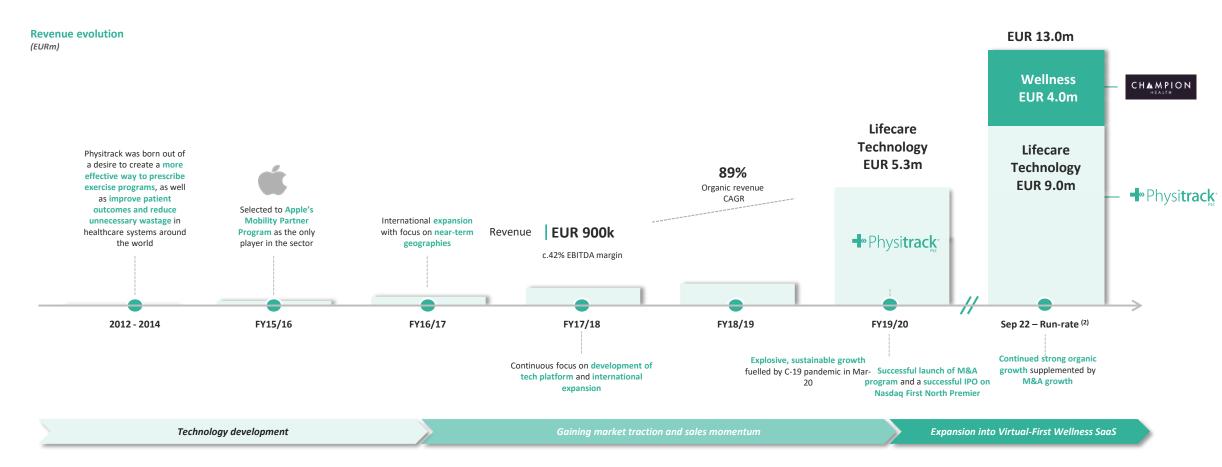


Virtual-first wellness and care provision powered by the Champion Health technology platform and wellness professionals based in the United Kingdom, Germany and the Nordics.

Our Virtual Wellness business line is the market's most comprehensive holistic offering built around the Champion Health SaaS solution combined with the Group's ecosystem for care provision (Access).

Q1

## **Current state of play**



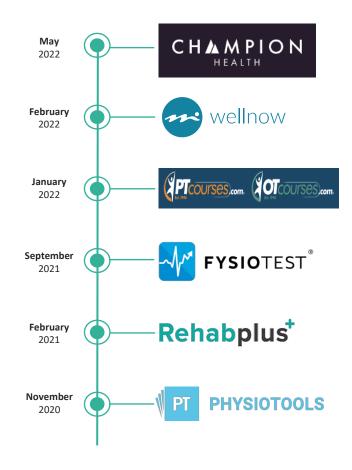
Footnotes: (1) Physiotools revenue 2020A; (2) The Sep 22 Run-rate as disclosed in the Q3 interim announcement with run-rate of or recent acquisitions PT courses, Wellnow and Champion Health added. Source: Company information, Annual and interim reports



## Physitrack's M&A program – two years of successfully enhancing our offering

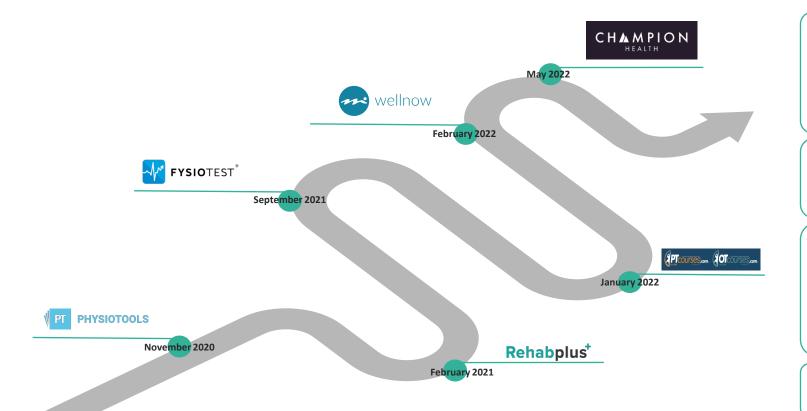
## Reflecting on the past two years, Physitrack has implemented a very successful M&A program which:

- Added two complementary businesses to expand the Lifecare Technology division
- Acquired four businesses forming the Virtual Wellness operating division
- This has paved the way for the Group to emerge as a market leader in the corporate Wellness industry
- Added substantial top-line revenue and delivered YTD proforma revenue growth of €0.9m (56%) within the Virtual Wellness division
- Laid the foundations for margin expansion within the acquired entities with strong leadership.



Q1

## **M&A program achievements**





Integration of Physitrack and Physiotools into one Lifecare technology powerhouse which at Q3 2022 boasts:

- €8.7m ARR
- 48% Adjusted EBITDA (44%)



Launch of PTCourses subscription model to mirror the other businesses within Lifecare Technology

Enhancement of library and technology to complement and cross sell into other Lifecare Technology businesses



Rebranded as Champion Health Nordics, furthering Champion Health integrated care pathways to the Nordic markets.



Rehabplus was the first acquisition into the Virtual Wellness segment. At Q3 2022 pro-forma revenue had grown by 125%, representing €1.4m ARR.

The first Virtual Wellness business to integrate with Champion Health integrated care pathway



Combined Wellnow and Champion grew topline revenue by 500% against prior year comparative





Q4

10



## The world leader in Lifecare technology.

Supporting the patient journey every step of the way with a uniquely comprehensive solution.

#### Patient onboarding & triage



#### Physitrack AI (1)

- Fully customisable onboarding solution for all physiotherapy practices
- Captivating the entire patient journey in one app
- Non-friction onboarding experience drives loyalty and engagement

Freeing up resources by triaging to the right care form

#### Exercise prescription and education



#### Physitrack PT PHYSIOTOOLS



- Library of exercise videos, templates and education materials
- Unique materials, produced with an award-winning content provider



18,000 in-house produced exercises in 15 languages

Full IP stack is wholly owned by Physitrack



#### Outcomes analysis / Physi Data



#### **III** Physidata

- Track and analyse patient outcomes and outcome measures in real-time
- Deliver more effective care, achieve better patient outcome and reduce overhead based on detailed insights



Provides deep analytical capabilities for costumer data

Share information with third-party systems and regulatory bodies



#### Telehealth & messaging



- Secure, stable and encrypted best-in-class video calling
- Tailored for physiotheraphy consultation and live exercise demonstration



World's first specialised telehealth solution for rehab

Fully integrated within the Physitrack platform



#### **Continuing Education**





- Courses for Physiotherapists and Occupational therapists certification
- Subscription that enables professional certification in 47 US states



A trusted tool for Physiotherapists since 1996.

On track to create the most attractive exercise prescription and continuing education bundle in US market.





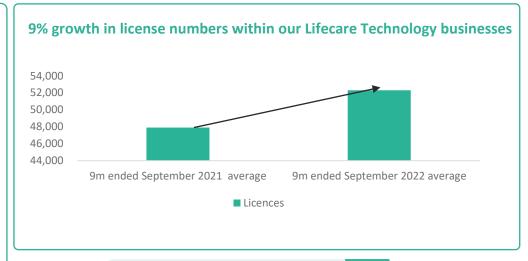
Core Features

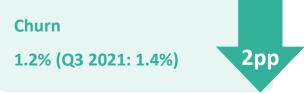


## **Lifecare Technology platform developments**

#### Returns on investment

- Successful transition of development team in-house with seventeen highly skilled tech developers joining Physitrack.
- The new tech team has allowed the fast tracking of the development of key features in the platform including:
  - EasyLink, EasyPrint and EasyAssign simplifying the exercise prescription process for both patient and practitioners.
  - Security and stability enhancements catering to the increasing sophistication of our customer base.
  - Rebrand of Demo Mode, as a new print-only Free version-further expanding our presence in the more conservative print-focused markets.
- Investment in a new LMS, forming the backbone of the continued education element, bolstering the steady growth of PT Courses subscriber base and paving the way for powerful bundles with the Physitrack platform.





What our subscribers have been saying

"I definitely want to continue. It has been a really good tool. My customers have also liked it, some of them use the app a lot."

"students greatly appreciate the use and thus get a good idea of the (digital) possibilities within the work that they will do after completing their education."

"I had a knee injury and need to do exercises, it's really a great platform, I don't like having to do exercises but the platform is really nice!."





## CH A M PION

## One platform. All areas of Wellbeing.

Empowering employee wellbeing through data, insight and action.

ANALYSIS & ASSESSMENT

PREVENTION & WELLNESS (PHYSICAL)

PREVENTION & WELLNESS (EMOTIONAL)

POST-ACUTE,
POST-OP, CHRONIC
CARE PROVISION

FOLLOW-UP & ANALYSIS

Testing and assessment methodology and technology

- Physical tests with manual and automated analysis by leading care professionals
- Establish best wellness plan for individuals and groups of individuals.
- Use of scalable technology and analysis methodology

Technology-led exercise and wellbeing coaching

- Expert-created content to reach physical wellbeing goals
- Automated delivery with world-leading Technology
- Oversight, coaching and escalation by qualified professionals.

Technology-led emotional wellbeing coaching

- Expert-created content to reach emotional wellbeing goals
- > Automated delivery with world-leading Technology
- Oversight, coaching and escalation by qualified professionals.

Technology-led treatments - virtual first with optional hands-on treatments

- Virtual-first care provision by qualified care professionals
- Remote treatments
  with outcomes tracking
  and
  follow-up
- > Escalation to hands-on care

Data collection, analysis and follow-up

- Data collection, aggregation and analysis
- Informed conclusions and actionable advice via dashboards and qualified wellbeing analysis

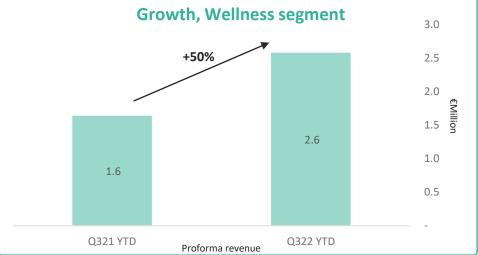




## **Acceleration of growth in Wellness segment**

As we continue our unification of the Wellness segment by creating integrated care pathways from the Access Ecosystem, during the quarter we have invested in tech and people to broaden the Champion Health offering to include:

- Mental Health Therapy
- First full quarter of Champion Health Physiotherapy
- Launch of the re-branded Champion Health Nordics.
  - This plays on the strength of our existing Virtual Wellness presence in the Nordics.
  - This re-brand included the launch of the Champion Health platform in Sweden through a new sales office in Stockholm.
- · Launch of Champion Health in Germany, receiving a warm welcome from substantial existing multi-national customers.





#### **Notable wins**







What our subscribers have been saying

"All of the sessions I have viewed so far have been informative, easy to follow and very enjoyable!"

"The wellbeing test is very helpful. I also like the actionable ways to start changing habits and follow the recommendations given."

"Soothing sounds are awesome! Assessment is great and I can see how it updates action plans as I go, which makes me feel like it's aimed at me."





# Champion Health Mental Health Support Service

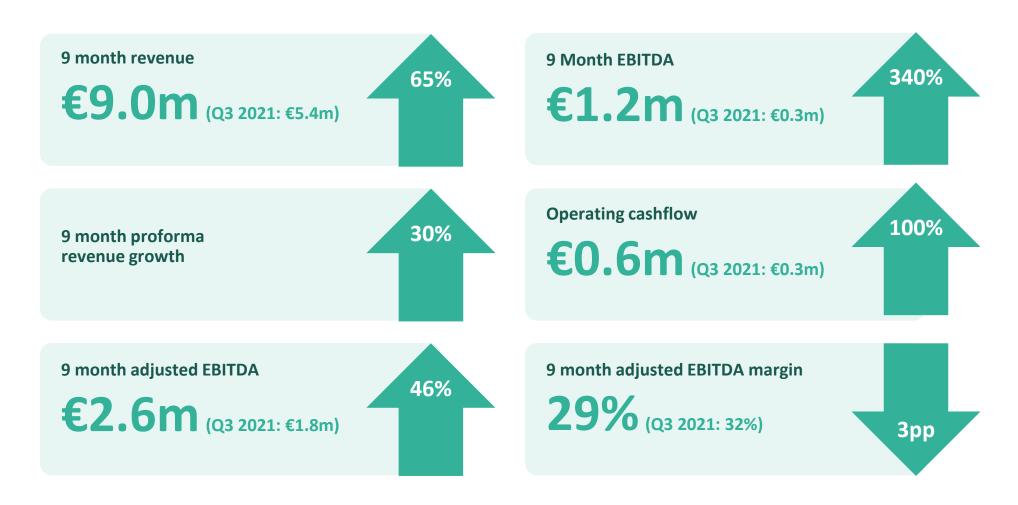
- The Mental Health pathways launched in Champion Health are a continuation of the integration journey of the Access ecosystem, available at at subscription fee to corporate customers in key markets.
- Mental health-related absence is the most common cause of long-term sickness absence in UK workplaces, with poor mental health costing employers up to £56 billion a year (Deloitte)



## Financial Results

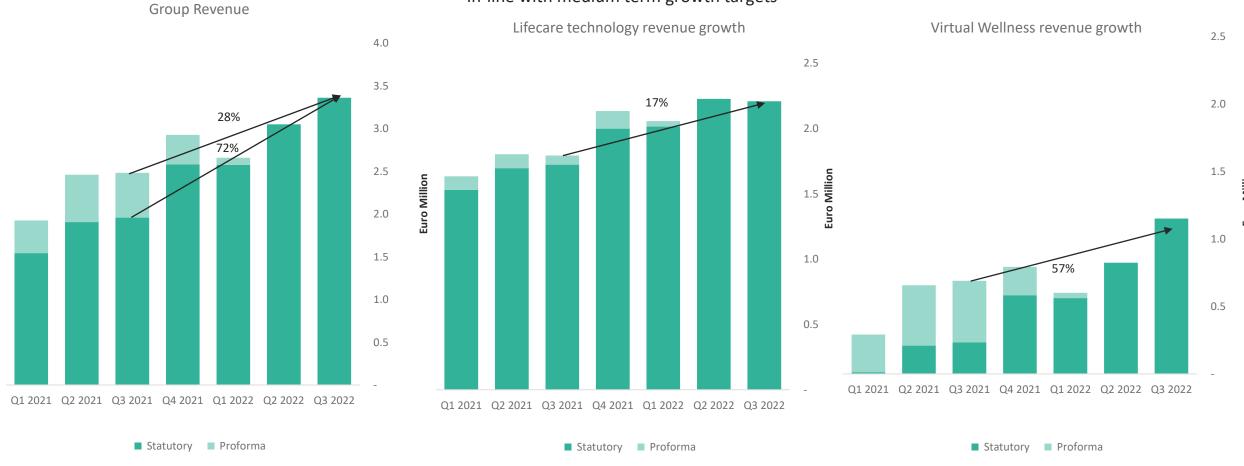


## **Q3** Financial Highlights



## Maintaining revenue growth

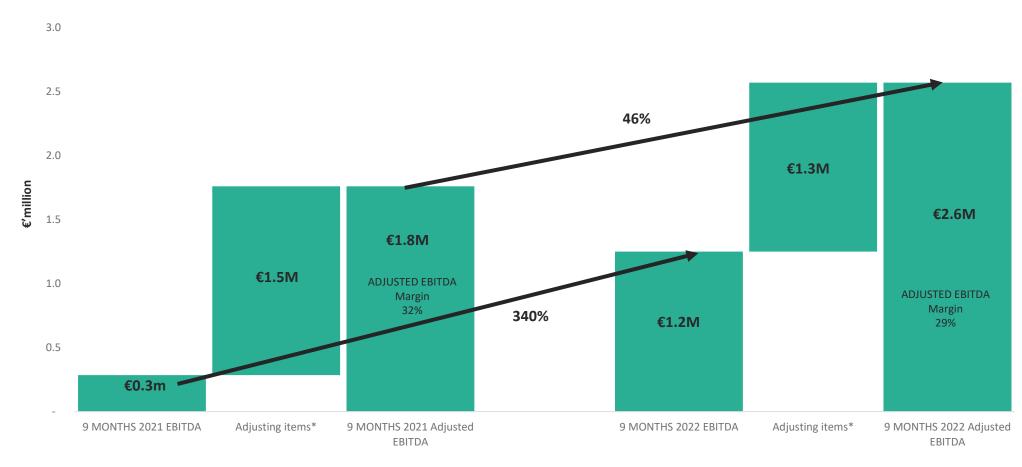
#### In-line with medium term growth targets



Footnotes: 2021 pro-forma figures represent the results of Rehabplus, Fysiotest, Wellnow, PT Courses and Champion Health had they been acquired by the business at the same point in the prior period. 2022 pro-forma represents the results of Wellnow and PT Courses had they been acquired on 1 January 2022.

## **EBITDA**

Strong growth



<sup>\*</sup>Adjusting items refers to events and transactions which effect on profit are important to note when profit for the period is compared to previous periods and comprise of non-recurring costs in ordinary operations relating to costs incurred with M&A, integration and unwind of discount on consideration

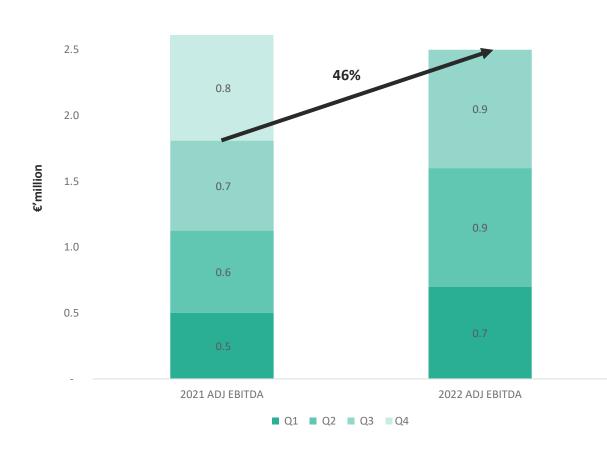
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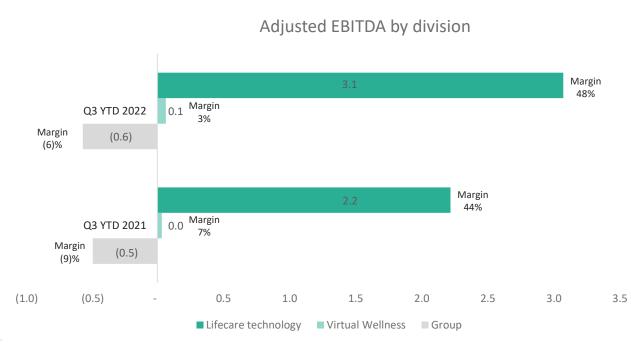
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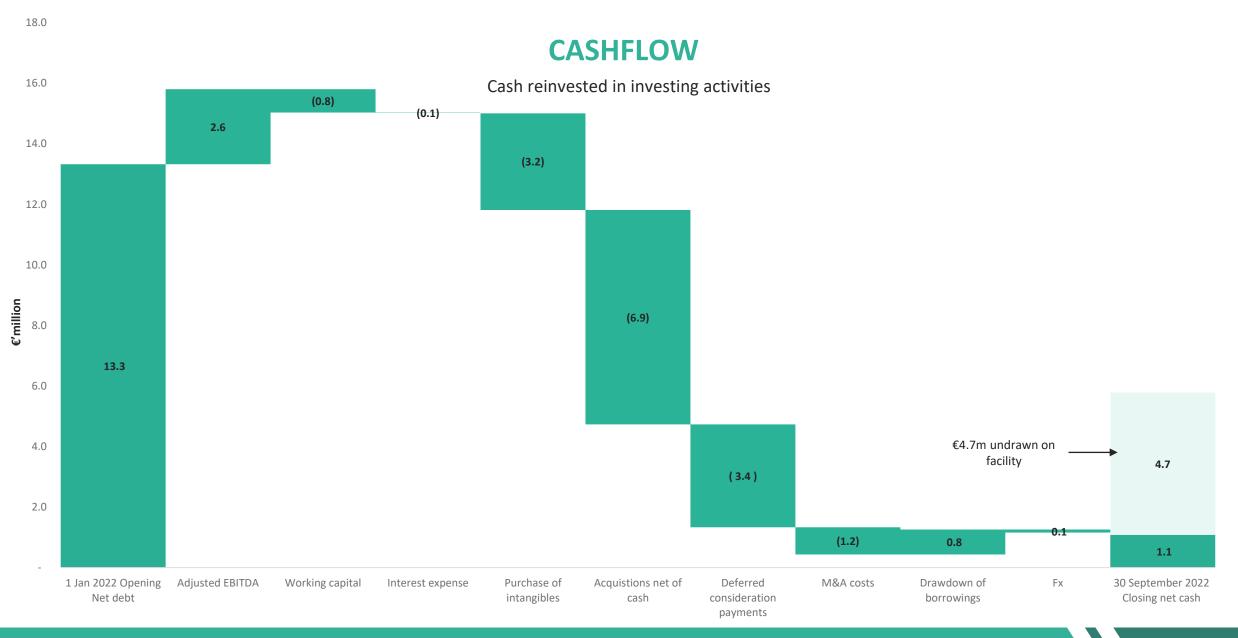
## **EBITDA**

Strong growth

3.0









### **Balance Sheet**

Net assets position strengthened from goodwill and intangibles recognized on acquisitions

	30 September 2022	31 December 2021
Euros '000		
Goodwill, intangibles and PPE	37,791	17,221
Cash and cash equivalents	1,075	13,325
Borrowings	(822)	(1)
Trade and other receivables	3,432	1,666
Inventory	49	67
Trade and other payables	(2,214)	(1,436)
Deferred revenue	(2,322)	(1,592)
Deferred tax	(1,576)	(108)
Deferred consideration	(13,089)	(5,853)
Net assets	22,324	23,290
Equity	22,324	23,290

- On 27 July 2022, the Group secured a three-year £5m revolving credit facility with Santander PLC of which GBP 0.9m was drawndown.
- Interest dependant upon leverage is charged on the amount drawn down at a rate between 2.5 4.0 (the 'Margin') per cent above Sonia.
- A 40 per cent of the applicable Margin on the undrawn element of the credit facility and the undrawn overdraft

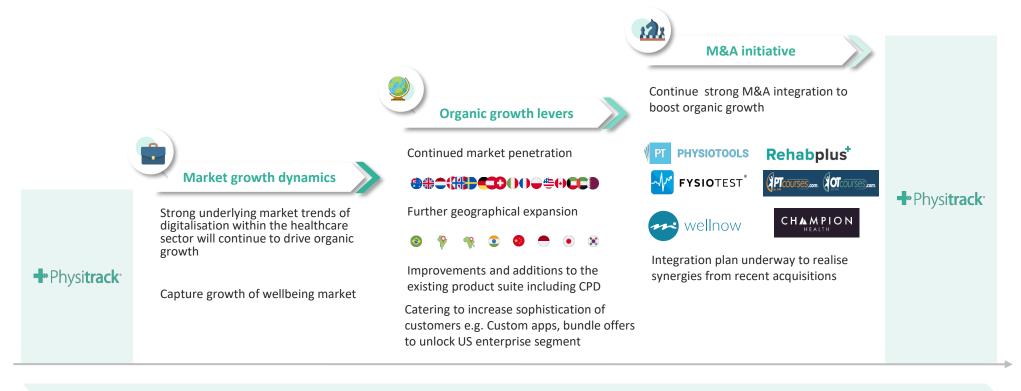


# Strategy and outlook

23

## **Executing a well-defined growth plan combining organic and inorganic initiatives**

Planning to build a global powerhouse in the remote physical care space through well-defined, tangible organic and inorganic growth objectives



Executing a clear, tangible growth plan around the world

## A robust business model, able to withstand headwinds



#### **Balanced portfolio**

Our geographical diversity and varied revenue streams make the business robust dramatic changes in the world do not necessarily affect all parts of our business



#### Profitable growth is part of our DNA

Our organisation is cost optimized – smart spending has always been a motto



#### All weather product

Wellness initiatives still prioritized by many companies during tough times



#### True product market fit

Prices in relation to the market rather than growth expectations



#### Champion Health, supported by the macro environment

CHAMPION Investing in employee wellbeing is an important potential cost saving for many companies, paving the way for less employee turnover and higher efficiency



#### **Attentive to our surroundings**

We aim to continue to grow the way we have done until now – organic as well as through acquisitions – but keep in touch with our surroundings to stay ahead of the curve



## Financial goals – What we aim for



#### **Top-line growth**

Physitrack aims to achieve annual organic sales growth exceeding 30% in the medium term, further supplemented by impact from future add-on acquisitions



#### **Profit margins**

Physitrack targets an EBITDA margin of 40-45% in the medium term, with potential short term margin contractions due to acquisitions impacting margins negatively



#### Value creation/distribution

Physitrack aims to reinvest profits and cash flows in organic growth initiatives and add-on acquisitions to support further value creation, and therefore, does not expect to pay dividends in the medium term

Q4

26

