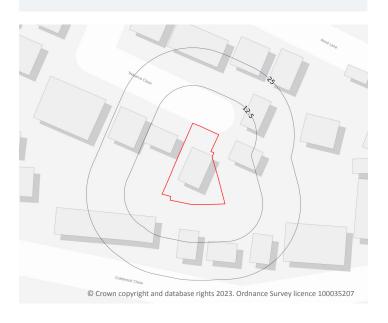


Sample Site, Sample Street, Anytown, UK

### **Total planning applications**



## Site plan



## **Planning summary**



#### **Large Projects**

43 searched to 750m

page 3 >



#### **Small Projects**

31 searched to 500m

page 8 >



#### **House Extensions**

19 searched to 250m

page 12 >



#### Radon

**Identified** 

page 14 >



### **Planning Constraints**

Not identified



#### **Local Information**

Yes

page 15 >

Full assessments for other environmental risks are available in additional Groundsure searches including the Groundsure Avista 7 in 1 report. Contact Groundsure or your search provider for further details.



Conveyancing Information Executive Ref: Sample\_Planning Your ref: Sample Grid ref: 123456 123456 Date: 17 August 2023 Sample Site, Sample Street, Anytown, UK

## **Planning**

### **Planning summary**





### **Planning Applications**

Using Local Authority planning information supplied and processed by Glenigan dating back 10 years, this information is designed to help you understand possible changes to the area around the property. Please note that even successful applications may not have been constructed and new applications for a site can be made if a previous one has failed. We advise that you use this information in conjunction with a visit to the property and seek further expert advice if you are concerned or considering development yourself.

**Large Developments** 43 searched to 750m

Please see page 3 > for details of the proposed developments.

**Small Developments** 31 searched to 500m

Please see page 8 > for details of the proposed developments.

House extensions or new builds 19 searched to 250m

Please see page 12 > for details of the proposed developments.

Please note the links for planning records were extracted at the time the application was submitted therefore some links may no longer work. In these cases, the application details can be found by entering the application reference manually into the Authority's planning website.

In order to understand this planning data better together with its limitations you should read the full detailed limitations on page 21 >.

Contact us with any questions at:

01273 257 755



## **Planning constraints**

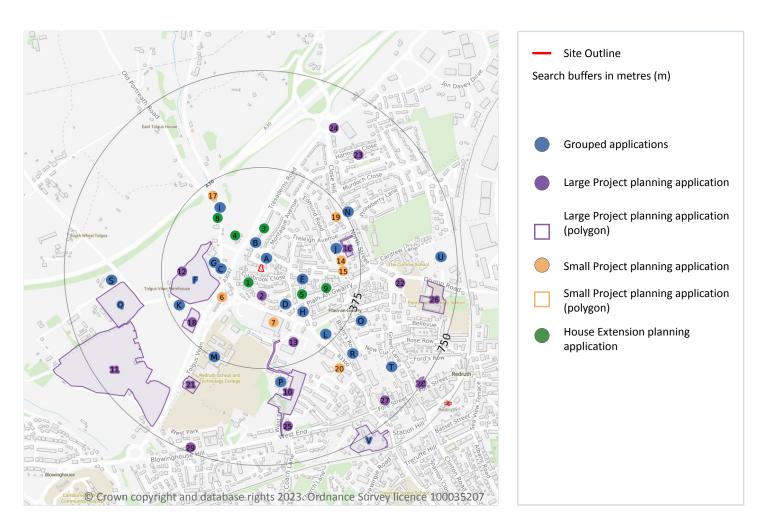
No protected areas have been identified within 50 metres of the property. Protected areas include nature reserves and other conservation areas.

**Environmental Protected Areas Not identified Visual and Cultural Protected** Not identified **Areas** 



## **Planning Applications**





## Large projects searched to 750m

43 large developments within 750m from the property have been submitted for planning permission during the last ten years. Large developments are considered to be residential builds of 10 or more houses (or 1-9 units if value is greater than £1 million) and all other projects with a value of £250,000 or more. Please see below for details of the proposed developments.

ID	Details	Description	Online record
ID: 2 Distance: 95 m Direction: S	Application reference: PA15/02246 Application date: 18/03/2015 Council: Cornwall Accuracy: Proximity	Address: Kresen Kernow, Tolgus Hill, Redruth, Cornwall, TR15 1AX Project: Archive Centre (Enabling Works) Last known status: Detailed plans have been granted.	N/A

Contact us with any questions at:

info@groundsure.com ↗

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## Sample Site, Sample Street, Anytown, UK

ID	Details	Description	Online record
ID: F Distance: 157 m Direction: W	Application reference: PA21/02425 Application date: 08/12/2021 Council: Cornwall Accuracy: Exact	Address: Tolgus Vean Farmhouse, Tolgus, Redruth, Cornwall, TR15 3SS Project: 60 Residential Units & Commercial/Business/Service Last known status: An application has been submitted for outline approval.	Link 7
ID: F Distance: 254 m Direction: W	Application reference: PA16/03521/PREAPP Application date: 08/12/2016 Council: Cornwall Accuracy: Proximity	Address: Tolgus Vean Farmhouse, Tolgus, Redruth, Cornwall, TR15 3SS Project: 60 Residential Units & Commercial/Business/Service Last known status: An application has been submitted for outline approval.	<u>Link</u> ⊅
ID: 10 Distance: 272 m Direction: S	Application reference: PA22/09789 Application date: 12/12/2022 Council: Cornwall Accuracy: Exact	Address: Penventon Park Hotel, West End, Redruth, Cornwall, TR15 1TE Project: 59 Residential Units Last known status: A planning application has yet to be submitted.	<u>Link</u> ⊅
ID: 11 Distance: 281 m Direction: SW	Application reference: PA22/04786 Application date: 24/06/2022 Council: Cornwall Accuracy: Exact	Address: Land At Tolgus, Tolgus, Redruth, Cornwall, TR15 3SS Project: 185 Residential Units & 1 Employment Unit Last known status: Approval has been granted for reserved matters.	Link 7
ID: J Distance: 288 m Direction: E	Application reference: PA16/02523/PREAPP Application date: 30/08/2016 Council: Cornwall Accuracy: Proximity	Address: D, MJ Burrel Tyres Ltd, North Street, Bartles Industrial Estate, Redruth, Cornwall, TR15 1HR Project: Flats/Offices & Shop (Conversion) Last known status: A planning application has yet to be submitted.	Link 7
ID: J Distance: 294 m Direction: E	Application reference: PA14/00470 Application date: 24/02/2014 Council: Cornwall Accuracy: Proximity	Address: H, North Street, Redruth, Cornwall, TR15 1HR Project: Offices/Meeting Rooms Building Last known status: Detailed plans have been granted.	Link 7
ID: 12 Distance: 296 m Direction: W	Application reference: PA16/04720 Application date: 23/05/2016 Council: Cornwall Accuracy: Proximity	Address: Land At Tolgus, Redruth, Cornwall, TR15 3SS Project: Footpath/Cycle Way Last known status: Approval has been granted for reserved matters.	Link 7
ID: 13 Distance: 297 m Direction: SE	Application reference: PA15/02246 Application date: 18/03/2015 Council: Cornwall Accuracy: Proximity	Address: Redruth Brewery, Chapel Street, Redruth, Cornwall, TR15 1AX Project: Archive Store Last known status: Detailed plans have been granted.	Link 7
ID: J Distance: 298 m Direction: E	Application reference: PA16/01881/PREAPP Application date: 22/06/2016 Council: Cornwall Accuracy: Proximity	Address: Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: 18 Flats Last known status: A planning application has yet to be submitted.	Link 7





ID	Details	Description	Online record
ID: 16 Distance: 312 m Direction: E	Application reference: PA22/05428 Application date: 28/06/2022 Council: Cornwall Accuracy: Exact	Address: Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: Commercial Development Last known status: Detailed plans have been granted.	Link 7
ID: 18 Distance: 326 m Direction: SW	Application reference: PA17/03452/PREAPP Application date: 09/01/2018 Council: Cornwall Accuracy: Proximity	Address: Land At Tolgus Farm, Tolgus, Redruth, Cornwall, TR15 3SS Project: Church & Community Centre Last known status: A planning application has yet to be submitted.	<u>Link</u> ⊅
ID: K Distance: 335 m Direction: SW	Application reference: PA20/02195 Application date: 16/03/2020 Council: Cornwall Accuracy: Proximity	Address: Land At Tolgus, Tolgus, Redruth, Cornwall, TR15 3SS Project: 154 Houses/27 Flats & 4 Bungalows Last known status: Approval has been granted for reserved matters.	<u>Link</u> ⊅
ID: K Distance: 335 m Direction: SW	Application reference: PA19/02208/PREAPP Application date: 06/09/2019 Council: Cornwall Accuracy: Proximity	Address: Land At Tolgus, Tolgus, Redruth, Cornwall, TR15 3SS Project: 154 Houses/27 Flats & 4 Bungalows Last known status: Approval has been granted for reserved matters.	Link ⊅
ID: L Distance: 341 m Direction: SE	Application reference: PA17/07535 Application date: 06/11/2017 Council: Cornwall Accuracy: Proximity	Address: Redruth Brewery/Plumbase, Foundry Row, Chapel Street, Redruth, Cornwall, TR15 1AW Project: 156 Flats & 9 Houses /1 Hotel/1 Micro Brewery Last known status: An application has been submitted for detailed approval.	<u>Link</u> ⊅
ID: L Distance: 341 m Direction: SE	Application reference: PA16/07444 Application date: 17/10/2016 Council: Cornwall Accuracy: Proximity	Address: Redruth Brewery/Plumbase, Foundry Row, Chapel Street, Redruth, Cornwall, TR15 1AW Project: 156 Flats & 9 Houses /1 Hotel/1 Micro Brewery Last known status: An application has been submitted for detailed approval.	<u>Link</u> ⊅
ID: L Distance: 341 m Direction: SE	Application reference: PA13/07918 Application date: 07/05/2014 Council: Cornwall Accuracy: Proximity	Address: Redruth Brewery/Plumbase, Foundry Row, Chapel Street, Redruth, Cornwall, TR15 1AW Project: 156 Flats & 9 Houses /1 Hotel/1 Micro Brewery Last known status: An application has been submitted for detailed approval.	<u>Link</u> ⊅
ID: P Distance: 433 m Direction: S	Application reference: PA18/01644/PREAPP Application date: 26/06/2018 Council: Cornwall Accuracy: Proximity	Address: Penventon Park Hotel, West End, Redruth, Cornwall, TR15 1TE Project: 59 Residential Units Last known status: A planning application has yet to be submitted.	<u>Link</u> ⊅
ID: P Distance: 433 m Direction: S	Application reference: PA19/01684 Application date: 11/04/2019 Council: Cornwall Accuracy: Proximity	Address: Penventon Park Hotel, West End, Redruth, Cornwall, TR15 1TE Project: 59 Residential Units Last known status: A planning application has yet to be submitted.	<u>Link</u> ⊅



Ref: Sample\_Planning Your ref: Sample **Grid ref**: 123456 123456

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(0)	Groundsure
	LOCATION INTELLIGENCE

ID	Details	Description	Online record
ID: P Distance: 433 m Direction: S	Application reference: PA16/04106 Application date: 27/04/2016 Council: Cornwall Accuracy: Proximity	Address: Penventon Park Hotel, West End, Redruth, Cornwall, TR15 1TE Project: 59 Residential Units Last known status: A planning application has yet to be submitted.	<u>Link</u> ⊅
ID: P Distance: 433 m Direction: S	Application reference: PA14/08922 Application date: 19/09/2014 Council: Cornwall Accuracy: Proximity	Address: Penventon Park Hotel, West End, Redruth, Cornwall, TR15 1TE Project: 59 Residential Units Last known status: A planning application has yet to be submitted.	<u>Link</u> ⊅
ID: Q Distance: 462 m Direction: W	Application reference: PA22/03587 Application date: 04/05/2022 Council: Cornwall Accuracy: Exact	Address: Land South West Of Tolgus Vean, Tolgus, Redruth, Cornwall, TR15 3SS Project: 60 Residential Units Last known status:	<u>Link</u> ⊅
ID: 21 Distance: 488 m Direction: SW	Application reference: PA22/11112 Application date: 14/12/2022 Council: Cornwall Accuracy: Exact	Address: Tolgus Vean, Redruth, Cornwall, TR15 1TA Project: Changing Room (Extension) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 22 Distance: 529 m Direction: E	Application reference: PA16/06599 Application date: 27/07/2016 Council: Cornwall Accuracy: Proximity	Address: Tarnwest, 74 Green Lane, Redruth, Cornwall, TR15 1LT Project: 6 Flats & 1 Day Centre Last known status: The application for detail approval has been withdrawn.	Link 7
ID: Q Distance: 555 m Direction: W	Application reference: PA19/02249 Application date: 13/03/2019 Council: Cornwall Accuracy: Proximity	Address: Land South West Of Tolgus Vean, Tolgus, Redruth, Cornwall, TR15 3SS Project: 60 Residential Units Last known status:	<u>Link</u> ⊅
ID: Q Distance: 555 m Direction: W	Application reference: PA18/06071 Application date: 18/07/2018 Council: Cornwall Accuracy: Proximity	Address: Land South West Of Tolgus Vean, Tolgus, Redruth, Cornwall, TR15 3SS Project: 60 Residential Units Last known status:	<u>Link</u> ⊅
ID: 23 Distance: 563 m Direction: NE	Application reference: N/A Application date: 04/04/2018 Council: Cornwall Accuracy: Proximity	Address: Land adj. to Penventon Park Ho, Redruth, Cornwall, TR15 1ET Project: Residential Development Last known status: An application has been submitted for detailed approval.	N/A
ID: S Distance: 570 m Direction: W	Application reference: PA15/05254 Application date: 16/06/2015 Council: Cornwall Accuracy: Proximity	Address: Tolgus Meadow, Tolgus Mount, Redruth, Cornwall, TR15 3TA Project: 10 Houses Last known status: Outline approval has been refused.	<u>Link</u> ⊅



ID	Details	Description	Online record
ID: S Distance: 570 m Direction: W	Application reference: PA14/02779 Application date: 10/04/2014 Council: Cornwall Accuracy: Proximity	Address: Tolgus Meadow, Tolgus Mount, Redruth, Cornwall, TR15 3TA Project: 10 Houses Last known status: Outline approval has been refused.	<u>Link</u> ⊅
ID: 24 Distance: 596 m Direction: NE	Application reference: PA15/02228 Application date: 11/03/2015 Council: Cornwall Accuracy: Proximity	Address: Former Avers Garage Site, Close Hill, Roundabout A3047, Redruth, Cornwall, TR15 1EJ Project: Supermarket Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 25 Distance: 606 m Direction: S	Application reference: PA14/10540 Application date: 14/11/2014 Council: Cornwall Accuracy: Proximity	Address: Tolvean House, West End, Redruth, Cornwall, TR15 2SF Project: 17 Elderly Flats (Conversion/Extension) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 26 Distance: 613 m Direction: E	Application reference: PA21/02667 Application date: 19/04/2021 Council: Cornwall Accuracy: Exact	Address: Drump Road, Redruth, Cornwall, TR15 1LU Project: School (Extension/Alterations) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: T Distance: 617 m Direction: SE	Application reference: N/A Application date: 05/01/2015 Council: Cornwall Accuracy: Proximity	Address: Northern Parcel Trevenson Park, South Pool, Redruth, Cornwall, TR15 Project: 104 Houses & 40 Flats Last known status: Detailed plans have been granted.	N/A
ID: T Distance: 617 m Direction: SE	Application reference: PA14/06411 Application date: 11/07/2014 Council: Cornwall Accuracy: Proximity	Address: Northern Parcel Trevenson Park, South Pool, Redruth, Cornwall, TR15 Project: 104 Houses & 40 Flats Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 27 Distance: 684 m Direction: SE	Application reference: PA15/12030 Application date: 01/07/2016 Council: Cornwall Accuracy: Proximity	Address: 12 Fore Street, Redruth, Cornwall, TR15 2AZ Project: 10 Flats & 1 Retail Unit Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: U Distance: 687 m Direction: E	Application reference: PA19/04444 Application date: 30/05/2019 Council: Cornwall Accuracy: Proximity	Address: Murdoch And Trevithick Centre, Lower Cardrew Lane, Drump Road, Redruth, Cornwall, TR15 1LZ Project: 41 Houses & 9 Flats/2 Bungalows Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: U Distance: 687 m Direction: E	Application reference: PA19/01009/PREAPP Application date: 29/04/2019 Council: Cornwall Accuracy: Proximity	Address: Murdoch And Trevithick Centre, Lower Cardrew Lane, Drump Road, Redruth, Cornwall, TR15 1LZ Project: 41 Houses & 9 Flats/2 Bungalows Last known status: Detailed plans have been granted.	Link ⊅
ID: U Distance: 687 m Direction: E	Application reference: PA16/03402/PREAPP Application date: 24/11/2016 Council: Cornwall Accuracy: Proximity	Address: Murdoch And Trevithick Centre, Lower Cardrew Lane, Drump Road, Redruth, Cornwall, TR15 1LZ Project: 41 Houses & 9 Flats/2 Bungalows Last known status: Detailed plans have been granted.	<u>Link</u> ⊅



ID	Details	Description	Online record
ID: V Distance: 705 m Direction: SE	Application reference: PA22/00013/PREAPP Application date: 11/01/2022 Council: Cornwall Accuracy: Exact	Address: Former Trengweath Hospital, Penryn Street, Redruth, Cornwall, TR15 2SP Project: 6 Elderly Flats & 1 Care Home (New/Extension) Last known status: An application has been submitted for detailed approval.	<u>Link</u> ⊅
ID: V Distance: 705 m Direction: SE	Application reference: PA22/06830 Application date: 14/09/2022 Council: Cornwall Accuracy: Exact	Address: Former Trengweath Hospital, Penryn Street, Redruth, Cornwall, TR15 2SP Project: 6 Elderly Flats & 1 Care Home (New/Extension) Last known status: An application has been submitted for detailed approval.	<u>Link</u> ⊅
ID: V Distance: 705 m Direction: SE	Application reference: PA20/01828/PREAPP Application date: 10/09/2020 Council: Cornwall Accuracy: Exact	Address: Former Trengweath Hospital, Penryn Street, Redruth, Cornwall, TR15 2SP Project: 6 Elderly Flats & 1 Care Home (New/Extension) Last known status: An application has been submitted for detailed approval.	<u>Link</u> ⊅
ID: 28 Distance: 731 m Direction: SE	Application reference: PA21/01635/PREAPP Application date: 22/06/2021 Council: Cornwall Accuracy: Exact	Address: The Old Coach House, 34 Fore Street, Redruth, Cornwall, TR15 2AE Project: Residential & Commercial Accommodations Units Last known status: A planning application has yet to be submitted.	<u>Link</u> ⊅
ID: 29 Distance: 733 m Direction: S	Application reference: N/A Application date: 07/01/2019 Council: Cornwall Accuracy: Proximity	Address: West Park, Redruth, Cornwall, TR15 3AJ Project: 21 Studios Last known status: Detailed plans have been granted.	N/A

### Small projects searched to 500m

31 small developments within 500m from the property have been submitted for planning permission during the last ten years. Small developments are considered to be residential builds of 3-9 houses or other developments with a project value of less than £250,000. Please see below for details of the proposed developments.

ID	Details	Description	Online record
ID: B Distance: 86 m Direction: N	Application reference: PA20/10353 Application date: 22/12/2020 Council: Cornwall Accuracy: Proximity	Address: Land At, New Portreath Road, Redruth, Cornwall, TR15 1BJ Project: Agricultural Storage Building Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: D Distance: 152 m Direction: SE	Application reference: PA22/00781 Application date: 15/02/2022 Council: Cornwall Accuracy: Proximity	Address: 4 Carbis Court, Redruth, Cornwall, TR15 1DR Project: Barber Shop (Conversion) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅





## Sample Site, Sample Street, Anytown, UK

ID	Details	Description	Online record
ID: D Distance: 152 m Direction: SE	Application reference: PA20/05518 Application date: 01/12/2020 Council: Cornwall Accuracy: Proximity	Address: 4 Carbis Court, Redruth, Cornwall, TR15 1DR Project: Barbershop Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 6 Distance: 175 m Direction: SW	Application reference: PA13/07858 Application date: 27/08/2013 Council: Cornwall Accuracy: Proximity	Address: Land Off, Tolgus Place, Redruth, Cornwall, TR15 1BA Project: Bed & Breakfast & Cattery Business Last known status: The application for detail approval has been refused.	<u>Link</u> ⊅
ID: 7 Distance: 202 m Direction: S	Application reference: PA16/09260 Application date: 11/10/2016 Council: Cornwall Accuracy: Proximity	Address: Redruth Tolgus Service Station, Tolgus Hill, Redruth, Cornwall, TR15 1AX Project: Car Washes Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: I Distance: 271 m Direction: NW	Application reference: PA18/03525 Application date: 16/04/2018 Council: Cornwall Accuracy: Proximity	Address: Gilberts Coombe, New Portreath Road, Gilberts Coombe, Redruth, Cornwall, TR16 4HG Project: Car Wash Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: I Distance: 271 m Direction: NW	Application reference: PA17/06159 Application date: 02/08/2017 Council: Cornwall Accuracy: Proximity	Address: Sunnyside Stores Cottage Gilbe, New Portreath Road, Gilberts Coombe, Redruth, Cornwall, TR16 4HG Project: Restaurant Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: J Distance: 289 m Direction: E	Application reference: PA16/11131 Application date: 24/11/2016 Council: Cornwall Accuracy: Proximity	Address: Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: 3 Houses Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: J Distance: 294 m Direction: E	Application reference: PA16/07648 Application date: 25/08/2016 Council: Cornwall Accuracy: Proximity	Address: H, Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: 4 Houses Last known status: The application for detail approval has been refused.	<u>Link</u> ⊅
ID: J Distance: 294 m Direction: E	Application reference: PA16/05053 Application date: 02/06/2016 Council: Cornwall Accuracy: Proximity	Address: H, Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: 4 Houses Last known status: The application for detail approval has been refused.	<u>Link</u> ⊅
ID: J Distance: 296 m Direction: E	Application reference: PA17/06844 Application date: 13/10/2017 Council: Cornwall Accuracy: Proximity	Address: E-F, Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: 9 Houses Last known status: The application for detail approval has been refused.	<u>Link</u> ⊅



ID	Details	Description	Online record
ID: 14 Distance: 301 m Direction: E	Application reference: PA17/02068 Application date: 17/03/2017 Council: Cornwall Accuracy: Proximity	Address: K, Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: Industrial Unit (Extension) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: J Distance: 303 m Direction: E	Application reference: PA21/11447 Application date: 08/12/2021 Council: Cornwall Accuracy: Proximity	Address: Bartles Industrial Estate, North Street, Redruth, Cornwall, TR15 1HR Project: Warehouse Last known status: The application for detail approval has been withdrawn.	Link 7
ID: J Distance: 303 m Direction: E	Application reference: PA21/04845 Application date: 07/06/2021 Council: Cornwall Accuracy: Proximity	Address: Templars Terrace, North Street, Redruth, Cornwall, TR15 1HR Project: 3 Houses Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 15 Distance: 307 m Direction: E	Application reference: PA18/08655 Application date: 17/09/2018 Council: Cornwall Accuracy: Proximity	Address: Medda, Pond Lane, Redruth, Cornwall, TR15 1HS Project: 3 Houses Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 17 Distance: 324 m Direction: NW	Application reference: PA17/01350 Application date: 15/02/2017 Council: Cornwall Accuracy: Proximity	Address: Building Adj To Linda House, Gilberts Coombe, Redruth, Cornwall, TR16 4HG Project: Restaurant/Cafe (Conversion) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 19 Distance: 337 m Direction: NE	Application reference: PA14/10244 Application date: 27/10/2014 Council: Cornwall Accuracy: Proximity	Address: Co-Operative Retail Stores, Close Hill, Redruth, Cornwall, TR15 1EP Project: Supermarket (Alterations) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: M Distance: 375 m Direction: SW	Application reference: PA22/06362 Application date: 10/07/2022 Council: Cornwall Accuracy: Proximity	Address: Tolgus Vean, Redruth, Cornwall, TR15 1TA Project: School (Extension) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: M Distance: 375 m Direction: SW	Application reference: PA16/08569 Application date: 14/09/2016 Council: Cornwall Accuracy: Proximity	Address: School Bungalow, Tolgus Vean, Redruth, Cornwall, TR15 1TA Project: Training Centre (Conversion) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: M Distance: 375 m Direction: SW	Application reference: PA15/02952 Application date: 30/03/2015 Council: Cornwall Accuracy: Proximity	Address: Redruth School And Technology, Tolgus Vean, Redruth, Cornwall, TR15 1TA Project: School (Alterations) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: M Distance: 378 m Direction: SW	Application reference: PA14/01486 Application date: 17/02/2014 Council: Cornwall Accuracy: Proximity	Address: Redruth School & Technology Co, Tolgus Vean, Redruth, Cornwall, TR15 1TA Project: Air Handling Unit Last known status: Detailed plans have been granted.	<u>Link</u> ⊅



ID	Details	Description	Online record
ID: N Distance: 380 m Direction: NE	Application reference: PA13/10310 Application date: 12/11/2013 Council: Cornwall Accuracy: Proximity	Address: Open Space, Close Hill, Redruth, Cornwall, TR15 1EP Project: 3 Houses Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: N Distance: 386 m Direction: NE	Application reference: PA16/07049 Application date: 10/08/2016 Council: Cornwall Accuracy: Proximity	Address: Roan Villa, North Street, Close Hill, Redruth, Cornwall, TR15 1EP Project: 5 Flats Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: N Distance: 386 m Direction: NE	Application reference: PA16/04619 Application date: 18/05/2016 Council: Cornwall Accuracy: Proximity	Address: Redruth Fire Station, Close Hill, Cornwall County Fire Brigade, Redruth, Cornwall, TR15 1EP Project: Office/Storage (Conversion) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: O Distance: 421 m Direction: SE	Application reference: PA19/09911 Application date: 19/12/2019 Council: Cornwall Accuracy: Proximity	Address: Claremont Vean, Penders Lane, Redruth, Cornwall, TR15 1LW Project: Landscaping Works Last known status: Approval has been granted for reserved matters.	<u>Link</u> ⊅
ID: P Distance: 433 m Direction: S	Application reference: PA22/10241 Application date: 16/11/2022 Council: Cornwall Accuracy: Proximity	Address: Penventon Park Hotel, West End, Redruth, Cornwall, TR15 1TE Project: 186 Photovoltaic Panels Last known status: Planning approval is not required.	<u>Link</u> ⊅
ID: P Distance: 433 m Direction: S	Application reference: PA17/09273 Application date: 25/10/2017 Council: Cornwall Accuracy: Proximity	Address: Penventon Park Hotel, West End, Redruth, Cornwall, TR15 1TE Project: 6 Houses Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: O Distance: 435 m Direction: SE	Application reference: PA17/03484 Application date: 10/05/2017 Council: Cornwall Accuracy: Proximity	Address: Claremont Vean, Penders Lane, Redruth, Cornwall, TR15 1LW Project: 5 Houses Last known status: Outline approval has been granted.	<u>Link</u> ⊅
ID: R Distance: 469 m Direction: SE	Application reference: PA19/01237 Application date: 12/02/2019 Council: Cornwall Accuracy: Proximity	Address: Trevenner House, Nettles Hill, Redruth, Cornwall, TR15 1JL Project: 3 Flats (Conversion) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: R Distance: 469 m Direction: SE	Application reference: PA18/05461 Application date: 12/06/2018 Council: Cornwall Accuracy: Proximity	Address: Trevenner House, Nettles Hill, Redruth, Cornwall, TR15 1JL Project: 4 Flats (Conversion) Last known status: The application for detail approval has been withdrawn.	Link 7
ID: 20 Distance: 476 m Direction: SE	Application reference: PA17/02469 Application date: 15/03/2017 Council: Cornwall Accuracy: Proximity	Address: 19 Chapel Street, Redruth, Cornwall, TR15 2BY Project: Nursery (Conversion/Alterations) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅



#### House extensions and small new builds searched to 250m

19 house extensions and small new builds within 250m from the property have been submitted for planning permission during the last ten years.

ID	Details	Description	Online record
ID: A Distance: 27 m Direction: N	Application reference: PA16/06896 Application date: 26/07/2016 Council: Cornwall Accuracy: Exact	Address: Land Adj To, 4 Trebarva Close, Redruth, Cornwall, South West, TR15 1BG Project: House Last known status: Outline approval has been granted.	Link 7
ID: A Distance: 29 m Direction: NE	Application reference: PA17/03505 Application date: 02/05/2017 Council: Cornwall Accuracy: Exact	Address: Land Adj To, 4 Trebarva Close, Redruth, Cornwall, South West, TR15 1BG Project: Bungalow Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 1 Distance: 62 m Direction: SW	Application reference: PA15/02029 Application date: 03/03/2015 Council: Cornwall Accuracy: Exact	Address: Colebrook House, Colebrook Close, Redruth, Cornwall, South West, TR15 1DW Project: House (Extension) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: B Distance: 71 m Direction: N	Application reference: PA19/05593 Application date: 07/08/2019 Council: Cornwall Accuracy: Exact	Address: 5 Pond Lane, Redruth, Cornwall, South West, TR15 1BQ Project: House Last known status: Detailed plans have been granted.	Link 7
ID: B Distance: 71 m Direction: N	Application reference: PA15/02516 Application date: 16/03/2015 Council: Cornwall Accuracy: Exact	Address: 5 Pond Lane, Redruth, Cornwall, South West, TR15 1BQ Project: Loft Conversion Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: B Distance: 71 m Direction: N	Application reference: PA14/06838 Application date: 18/07/2014 Council: Cornwall Accuracy: Exact	Address: 5 Pond Lane, Redruth, Cornwall, South West, TR15 1BQ Project: 1 Flat Last known status: The application for detail approval has been withdrawn.	<u>Link</u> ⊅
ID: 3 Distance: 140 m Direction: N	Application reference: PA17/12272 Application date: 05/01/2018 Council: Cornwall Accuracy: Exact	Address: 24 Tresaderns Road, Redruth, Cornwall, South West, TR15 1BJ Project: House (Extension) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: C Distance: 142 m Direction: W	Application reference: PA15/08680 Application date: 29/09/2015 Council: Cornwall Accuracy: Exact	Address: Tolgus Place, Redruth, Cornwall, South West, TR15 1BB Project: House Last known status: The application for detail approval has been refused.	<u>Link</u> ⊅
ID: C Distance: 146 m Direction: W	Application reference: PA16/00744 Application date: 03/02/2016 Council: Cornwall Accuracy: Exact	Address: Stables, Tolgus Place, Redruth, Cornwall, South West, TR15 1BB Project: House (Extension) Last known status: Detailed plans have been granted.	Link 7

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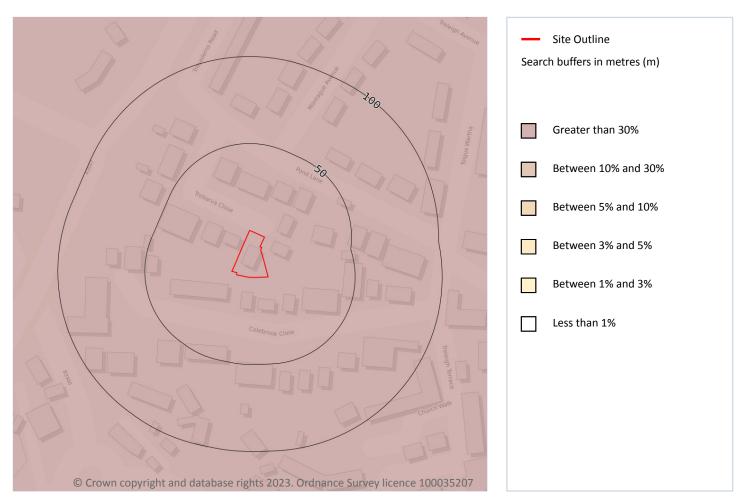


ID	Details	Description	Online record
ID: 4 Distance: 150 m Direction: NW	Application reference: PA19/06259 Application date: 27/08/2019 Council: Cornwall Accuracy: Exact	Address: Stables, Tolgus Place, Redruth, Cornwall, South West, TR15 1BB Project: House (Outline) Last known status: Outline approval has been refused.	<u>Link</u> ⊅
ID: E Distance: 152 m Direction: SE	Application reference: PA16/01090 Application date: 03/02/2016 Council: Cornwall Accuracy: Exact	Address: Land to the Rear of, 5 Canfield Place, Canfield Terrace, Redruth, Cornwall, South West, TR15 1JD Project: House Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: E Distance: 152 m Direction: E	Application reference: PA16/11748 Application date: 16/12/2016 Council: Cornwall Accuracy: Exact	Address: 108 Canfield Terrace, Redruth, Cornwall, South West, TR15 1DH Project: House (Extension) Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 5 Distance: 172 m Direction: SE	Application reference: PA15/09810 Application date: 21/10/2015 Council: Cornwall Accuracy: Exact	Address: Land to the Rear of, 5 Canfield Place Plain-an-, Redruth, Cornwall, South West, TR15 1JD Project: House Last known status: The application for detail approval has been withdrawn.	Link 7
ID: G Distance: 174 m Direction: W	Application reference: PA17/03480 Application date: 10/04/2017 Council: Cornwall Accuracy: Exact	Address: Foundry House, Tolgus Place, Redruth, Cornwall, South West, TR15 1BB Project: House Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: G Distance: 174 m Direction: W	Application reference: PA17/02758 Application date: 22/03/2017 Council: Cornwall Accuracy: Exact	Address: The Cottage, Tolgus Place, Redruth, Cornwall, South West, TR15 1BB Project: First Floor Extension Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: H Distance: 217 m Direction: SE	Application reference: PA21/02803 Application date: 14/04/2021 Council: Cornwall Accuracy: Exact	Address: Hillside, Rose Hill, Redruth, Cornwall, South West, TR15 1JF Project: Single Storey Rear Extension Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: H Distance: 218 m Direction: SE	Application reference: PA15/03263 Application date: 08/04/2015 Council: Cornwall Accuracy: Exact	Address: Hillside, Rose Hill, Redruth, Cornwall, South West, TR15 1JF Project: House Last known status: The application for detail approval has been refused.	Link 7
ID: 8 Distance: 245 m Direction: NW	Application reference: PA20/03462 Application date: 24/06/2020 Council: Cornwall Accuracy: Exact	Address: Navarc, Tolgus Place, Redruth, Cornwall, South West, TR15 1BB Project: House Last known status: Detailed plans have been granted.	<u>Link</u> ⊅
ID: 9 Distance: 249 m Direction: E	Application reference: PA21/05596 Application date: 26/05/2021 Council: Cornwall Accuracy: Exact	Address: 18 Plain-an-Gwarry, Redruth, Cornwall, South West, TR15 1JB Project: 2 Flats Last known status: Detailed plans have been granted.	<u>Link</u> ⊅



#### Radon





The property is in a radon affected area, meaning there is an increased risk that properties will contain elevated levels of radon.

In order to determine if there is a problem at your property, a radon measurement in the building must be taken. Access to a testing service and further information on radon is available from UK Health Security Agency (UKHSA) or <a href="https://www.ukradon.org">www.ukradon.org</a>.

Radon is a colourless, odourless radioactive gas present in all areas of the United Kingdom, usually at levels that pose a negligible risk. However, the property is situated in an area where levels of radon can be much higher and pose a health risk. High levels of radon can cause lung cancer, particularly for smokers and exsmokers. The higher the level and the longer the period of exposure, the greater the risk.

This data is sourced from the British Geological Survey/UK Health Security Agency.



## **Local Information**



This section provides information on local amenities and services which may be of interest in your area.

#### **Amenities, Infrastructure and Entertainment**

The following information shows the nearest feature found in the categories below. All distances quoted are straight line distances.

Class	Distance	Direction	Address
Bus stop	50 m	NE	Pond Lane, Redruth
Chemist	578 m	SE	Boots, Forth Noweth, Redruth, Cornwall, TR15 1AU
Cinema	676 m	SE	The Regal Cinema, 6, Fore Street, Redruth, Cornwall, TR15 2AZ
Dentist	634 m	SE	Green Lane Dental Practice, 28, Green Lane, Redruth, Cornwall, TR15 1JU
Doctors	580 m	SE	Manor Surgery, Forth Noweth, Redruth, Cornwall, TR15 1AU
Grocery store	240 m	SW	Tesco, Tolgus Hill, Redruth, Cornwall, TR15 1AX
Hospital	1.13 km	SW	Camborne & Redruth Community Hospital, Barncoose Terrace, Barncoose, Redruth, Cornwall, TR15 3ER
Household waste site	3.17 km	SW	Dudnance Lane Recycling Centre & Transfer Station, Dudnance Lane, Pool, Redruth, Cornwall, TR15 3QT
Nightclub	15.09 km	SE	Club International, 6-9, Church Street, Falmouth, Cornwall, TR11 3DN
Post Office	337 m	NE	Post Office (Close Hill), Close Hill, Redruth, Cornwall, Cornwall, TR15 1EP
Pub	233 m	E	The Miners Arms, 20, Plain An Gwarry, Redruth, Cornwall, TR15 1JB
Restaurant	575 m	SE	Rose Cottage Tavern Restaurant, Chapel Street, Redruth, Cornwall, TR15 2DB
Supermarket	201 m	S	Tesco Redruth Superstore, Tolgus Hill, Redruth, TR15 1AX
Theatre	12.95 km	E	Redannick Theatre, Redannick Lane, Truro, Cornwall, TR1 2JP
Train station	865 m	SE	Redruth Rail Station, Redruth

#### **Police**

The following local policing information is available for your search area:

Police Force: Devon & Cornwall Constabulary

Community Safety Partnership: Camborne Police Enquiry Office

Further information relating to your local police station can be found below. Additional information on local

crime statistics can be viewed at: www.police.uk ↗





Class	Distance	Direction	Address
Police Stations	5.51 km	SW	Camborne Police Enquiry Office, Camborne Police Station, South Terrace, Camborne, Cornwall, TR14 8SY

#### **Council Tax Bands**

The following Council Tax band information is available for the Local Authority.

Local Authority	Band A	Band B	Band C	Band D	Band E	Band F	Band G	Band H	Year
Cornwall	£1,481	£1,728	£1,975	£2,221	£2,715	£3,209	£3,702	£4,443	2023-2024
National Average	£1,344	£1,568	£1,792	£2,016	£2,475	£2,935	£3,397	£4,089	

#### **Education**

The following information includes the nearest educational establishments. Further information on an individual school's performance can be obtained from the Department of Education and Skills <a href="https://www.dfes.gov.uk">www.dfes.gov.uk</a>

Class	Distance	Direction	Address	Туре
Nursery school	622 m	E	Flying Start Redruth Within Pennoweth Children's Centre, Drump Road, Redruth, Cornwall, TR15 1NA	-
Nursery school	623 m	Е	Redruth Children's Centre, Drump Road, Redruth, Cornwall, TR15 1LU	-
Nursery school	1.14 km	Е	Lowen Harts, Office 2 Former Gweal An Top Infant School, School Lane, Redruth, Cornwall, TR15 2ER	-
Infant school	650 m	Е	Pennoweth Primary School, Drump Road, Redruth, Cornwall, TR15 1LU	-
Infant school	1.01 km	SE	Trewirgie Junior School, Falmouth Road, Redruth, Cornwall, TR15 2QN	-
Infant school	1.03 km	SE	Trewirgie Infants' School, Trewirgie Road, Redruth, Cornwall, TR15 2SZ	-
Junior school	731 m	Е	Pennoweth Primary School, Drump Road, Redruth, TR15 1NA	Academy - Converter mainstream
Junior school	1.01 km	SE	Trewirgie Junior School, Falmouth Road, Redruth, TR15 2QN	Academy - Converter mainstream
Junior school	1.03 km	SE	Trewirgie Infants' School, Trewirgie Road, Redruth, TR15 2SZ	Academy - Converter mainstream
Secondary school	378 m	SW	Redruth School, Tolgus Vean, Redruth, TR15 1TA	Foundation school
Secondary school	2.67 km	W	Pool Academy, Church Road, Pool, Redruth, TR15 3PZ	Academy - Converter mainstream



Sample Site, Sample Street, Anytown, UK

# **Planning**

Class	Distance	Direction	Address	Туре
Secondary school	6.01 km	SW	Camborne Science and International Academy, Cranberry Road, Camborne, TR14 7PP	Academy - Converter mainstream
Sixth form/college	6.01 km	SW	Camborne Science and International Academy, Cranberry Road, Camborne, TR14 7PP	Academy - Converter mainstream
Sixth form/college	10.05 km	E	Truro and Penwith College, College Road, Truro, TR1 3XX	General further education college
Sixth form/college	13.0 km	Е	Truro High School, Falmouth Road, Truro, TR1 2HU	Other independent school

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Ref: Sample\_Planning **Grid ref**: 123456 123456



## **Air Quality**

#### Air quality management area

The property is within an Air Quality Management Area.

Guidance: Since December 1997 each Local Authority in the UK has been carrying out a review and assessment of air quality in their area. This involves measuring air pollution and trying to predict how it will change in the next few years. The aim of the review is to make sure that the national air quality objectives will be achieved throughout the UK by the relevant deadlines. These objectives have been put in place to protect people's health and the environment.

If a Local Authority finds any places where the objectives are not likely to be achieved, it must declare an Air Quality Management Area there. This area could be just one or two streets, or it could be much bigger. Then the Local Authority will put together a plan to improve the air quality - a Local Air Quality Action Plan.

### **Modelled Air Quality Readings**

Defra publishes Background Concentration Maps of airborne pollutants, nitrous oxides (NO<sub>2</sub> and NO<sub>3</sub>) and particulate matter (PM<sub>10</sub> and PM<sub>2.5</sub>), for each year for Local Air Quality Management (LAQM) purposes.

The map for each year is modelled based on air quality monitoring and meteorological data gathered in a reference year. The current reference year is 2018. The maps divide the country into sectors. The concentrations for each sector account for pollution emitted within the sector itself and pollution that arrives from elsewhere, for example blown in by the wind.

The data presented here is the total estimated concentration of each pollutant in the sector that the site resides in, and the air quality objectives for each pollutant, which are taken from Defra's LAQM Technical Guidance document.

Pollutant	Local modelled reading (annual average)	UK Air Quality Objective (annual average)	UK Air Quality Objective (variable)
NO <sub>x</sub>	8 μg/m³	30 μg/m³	N/A
NO <sub>2</sub>	6 μg/m³	40 μg/m³	200 $\mu g/m^3$ (per hour - not be exceeded more than 18 times a year)
PM <sub>10</sub>	11 μg/m³	40 μg/m³	50 μg/m³ (per 24hr period - not be exceeded more than 35 times a year)
PM <sub>2.5</sub>	6 μg/m³	25 μg/m³	N/A

#### Notes

Pollutant	Details
$NO_x$	$NO_2$ and $NO$ are both oxides of nitrogen and together are referred to as nitrogen oxides ( $NO_x$ )





Pollutant	Details
NO <sub>2</sub>	Nitric oxide (NO) is mainly derived from road transport emissions and other combustion processes such as the electricity supply industry. NO is not considered to be harmful to health. However once released to the atmosphere NO is usually very rapidly oxidized mainly by ozone ( $O_3$ ) to nitrogen dioxide ( $NO_2$ ) which can be harmful to health.
PM <sub>10</sub>	Particulate Matter less than $10\mu m$ in aerodynamic diameter. Particles less than or equal to 10 micrometers in diameter are so small that they can get into the lungs potentially causing serious health problems. Ten micrometers is less than the width of a single human hair.
PM <sub>2.5</sub>	Particulate Matter less than 2.5µm in aerodynamic diameter. Particles less than or equal to 10 micrometers in diameter are so small that they can get into the lungs potentially causing serious health problems. Particles of this size can only be seen with an electron microscope.



#### **Datasets searched**

Radon

This is a full list of the data searched in this report. If we have found results of note we will state "Identified". If no results of note are found, we will state "Not identified". Our intelligent filtering will hide "Not identified" sections to speed up your workflow.

Planning	
Large projects searched to 750m	Identified
Small projects searched to 500m	Identified
House extensions and small new builds searched to 250m	Identified

Neighbourhood	
Air quality management area	Identified
Air Quality	Identified

Radon	
Radon	Identified
Planning constraints	
Sites of Special Scientific Interest	Not identified
Internationally important wetland sites (Ramsar Sites)	Not identified
Special Areas of Conservation	Not identified
Special Protection Areas (for birds)	Not identified
National Nature Reserves	Not identified
Local Nature Reserves	Not identified
Designated Ancient Woodland	Not identified
Green Belt	Not identified
World Heritage Sites	Not identified
Areas of Outstanding Natural Beauty	Not identified
National Parks	Not identified
Conservation Areas	Not identified
Listed Buildings	Not identified
Certificates of Immunity from Listing	Not identified
Scheduled Monuments	Not identified
Registered Parks and Gardens	Not identified



## **Planning data limitations**

The planning applications section of this report contains data provided under licence from Glenigan, who are widely recognised in the industry as the market leaders in the collection and distribution of planning information in the UK. Glenigan collects on average 4,000 planning applications per day. As such, neither Groundsure or Glenigan are able to check the accuracy of the information that has been submitted by the applicant. All application information is based on the information submitted at the time of application and due to the volumes and the automated processes involved it is not possible to undertake additional checks to confirm its accuracy. As with any dataset of this size and complexity there are limitations, which are highlighted below.

The planning section in our report is fully automated and Groundsure does not undertake visits to the Local Authority or manually search for planning records against other sources as this would be cost-prohibitive to most clients. With each report, Glenigan provides Groundsure with the location detail for each planning application, which is then published within our report. The method for deriving the location detail depends on the type of planning application.

The location of applications are represented in this report as single points for house extensions and small new builds, small developments and points or polygons for large developments. If an application associated with a small development is shown on the map as a polygon it is because it was once classified as a large development and has since been downgraded. The location of applications is derived from either the grid references provided by the applicant on the planning application form or by address finding software using the site address. If the application is represented by a point, it may not represent the nearest border of the development and may fall outside of the development boundary. If the application is represented by a polygon, we only map the outer extents of proposed developments. Some developments are comprised of multiple areas and in these cases we will show all polygons on the map but only label the one closest to the property. The information contained within this report should be used in conjunction with a visit to the relevant local authority's website to determine the exact location of the development, determine any possible distinctions within the development area, and how this may impact the subject property.

Groundsure has incorporated a dynamic search radius to ensure the most relevant data is presented. This variable search distance is based on House of Commons Library data which categorises areas according to the size of the settlement. Groundsure has distilled these into three core categories. These categories are mega urban, urban and rural and the following search distances apply:

- Mega urban: 250m for large developments, 75m for small developments and 50m for house extensions and small new builds
- Urban: 500m for large developments, 125m for small developments and 50m for house extensions and small new builds
- Rural: 750m for large development, 500m for small development and 250m for house extensions and small new builds

Please note, the search radius assigned to this property is detailed within the planning section of the report.

Due to differing methodologies adopted by Local Authorities, some planning applications identified as having been refused may have subsequently been granted on appeal without appearing as such within this report. As such, if any refused applications are identified within this report, or should the existence or absence of a planning application, consent or similar have a material impact with regard to the decision to purchase a property, the client or beneficiary should make independent thorough enquiries of the Local Authority. Groundsure has excluded certain records of the publicly available data from this report which may have created duplications of reference to the same application. This includes, but is not limited to, data relating to applications such as amendments or variations of planning applications, discharge of conditions, or other associated applications. The report does not contain information on Lawful Development Certificates, Permitted Developments, Prior Approvals, Tree Preservation Orders, and other applications that are considered minor in terms of the level of construction. Additionally, an area of land may be identified for development within the local authority development plan, but for which no formal planning application exists. As such these are not included within the search.

Groundsure provides a web link to individual planning records in this report, but over time Local Authorities may have altered their website structure or record storage and so not all links may still be active. In the case of broken links, customers can use the planning application reference to search the Local Authority planning website manually. Due to data collection methods and processing time, there may be a period of up to 10 days between the application being published on the local authority website and appearing within the Groundsure report.

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Sample Site, Sample Street, Anytown, UK

# **Planning**

any losses or damages that arise as a result of any error, omission or inaccuracy in any part of the Groundsure Materials where such part is based on any Third Party Content or any reasonable interpretation of Third Party Content. We recommend checking the contents of the TA6 Property Information Form completed by the seller to determine if any planning applications were revealed. If they were not and you believe this should have been included we recommend discussing this with your conveyancer.

#### **Conservation Area data limitations**

Please note the Conservation Area data is provided by Historic England and individual Local Authorities. Due to different methodologies used by different Local Authorities the data may be incomplete. We recommend reviewing your local search for confirmation.



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#### IMPORTANT CONSUMER PROTECTION INFORMATION

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- Conveyancing Information Executive Members will promote the benefits of and deliver the Search to the agreed standards and in the best interests of the customer and associated parties.

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- acknowledge it within 5 working days of receipt
- normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- liaise, at your request, with anyone acting formally on your behalf

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Operations Director, Groundsure Ltd, Nile House, Nile Street, Brighton, BN1 1HW. Tel: 01273 257 755. Email: <a href="mailto:info@groundsure.com">info@groundsure.com</a> If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs): Tel: 01722 333306, E-mail: <a href="mailto:admin@tpos.co.uk">admin@tpos.co.uk</a> We will co-operate fully with the Ombudsman during an investigation and comply with their final decision.

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### **Data providers**

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