

How Chinese Hot Pot Chain The Dolar Shop Streamlined Their International Restaurant Operations with MarketMan



Customer name

The Dolar Shop

Industry

Full Service

Website

dolarshop.com

Scaling & Streamlining with MarketMan

"We switched to MarketMan to manage all of our purchasing and inventory counts. The process is now streamlined, requiring fewer employees for daily tasks. Plus, the user-friendly interface makes it easy to train my staff."

Fiona Wang, the Logistics Supervisor at the Dolar Shop



About The Dolar Shop

The Dolar Shop is an international Chinese restaurant chain showcasing Hong Kong-style hotpot culture, blending high-quality ingredients with top-notch sauces and unique flavors. With over fifty up casual scale restaurants in China and locations in Vancouver, Sydney, Seattle and New York City, their business has exploded.

To scale efficiently, they turned to MarketMan to streamline their purchasing process and inventories across each location, facilitating efficient ordering between wholesale vendors and suppliers.

The Challenges

- Needed a unified system to manage their multiple locations worldwide
- Looked to scale their international restaurant operations
- Placing orders with vendors and suppliers manually took too much time and was difficult to calculate

MarketMan Solution

Now, the team at The Dolar Shop can schedule and send orders directly from MarketMan and can keep all vendor information within the platform.

- Daily use of the receiving function
- Ability to see price changes for all ordered items
- Overview of stock and comparison of stock depletion data each month
- Use of inventory counts and purchasing leads to fewer employees needed for daily tasks
- Irregular Pricing Report helps monitor purchasing prices closely to spot mistakes or rising prices