

# Humaxa, Inc. Data Security and Privacy Policy

Last updated: January 4, 2024

Data Privacy and Security is a top priority at Humaxa. We go above and beyond industry standards to protect our clients' information. We have taken every precaution to earn your trust.

## Network and Application Security

Humaxa's data is hosted by Microsoft Azure within the United States. Azure's hosting facilities are held to the [highest security standards](#), and Azure is optimized for reliability and disaster recovery.

## Authentication

Only employees whose job requires access to client data do, in fact, have access to that data. Humaxa uses two-factor authentication and strong passwords on all applications, tools, and devices. This is true for all employees and contractors at Humaxa. Access to all third-party services is protected.

## Encryption and SSL

Humaxa stores its data in secured databases in the Microsoft Azure Cloud, only accessible internally and encrypted. Authentication is done through encrypted JWT tokens. Our services are only accessible through secure HTTPS (SSL) connections powered by Microsoft Azure.

## Incident Response Protocol

Humaxa takes pride in being prepared for any type of security incident that could come up. It has alerts in place and has a defined set of steps to follow in the case of any type of security incident. All employees and contractors are aware of these protocols and are trained on what to do.

## Product Access and Authorizations

Access to different areas and functions within Humaxa's applications is set by the Client System Administrator. Access can be read-only, read-write, or none. These settings cover billing data, user settings, and user data as well.

## Internal Privacy and Security Policies

At Humaxa, we require all employees and contractors to sign off on policies that cover data security, privacy, and adherence to standards. These policies are updated from time to time and after they are, all employees and contractors have to recertify that they have read the changes. Additionally, all employees and contractors are required to sign a contract that includes a confidentiality agreement.

## Payment Card Industry (PCI) Compliance Standards

Humaxa uses Stripe, a third-party vendor, to process all payments. Stripe adheres to PCI Compliance. [Stripe's Security Site](#) has much more information about how they address security setup and PCI compliance.

## **Information Collection and Use**

The security of clients' personal information is important, but please remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use all commercially acceptable means to protect personal information, we cannot guarantee its absolute security.

While using our platform, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify users. Personally identifiable information may include, but is not limited to your name, online handle, actions, and preferences. Users can request to have their personally identifiable information deleted at any time.

## **Log Data**

Like many software providers, we collect information that your browser sends whenever you visit our Sites ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Sites that you visit, the time and date of your visit, the time spent on those pages and other statistics.

In addition, we may use third party services such as Google Analytics that collect, monitor and analyze this data.

## **Communications**

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that utilizes "cookies" technology.

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Like many sites, we use "cookies" and web browsers' local storage to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Sites.

## **Changes To This Data Security and Privacy Policy**

This Privacy Policy is effective as of June 30, 2022 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

## **Contact Us**

If you have any questions about this Data Security and Privacy Policy, please contact us:

Email: [Info@humaxa.com](mailto:Info@humaxa.com)

Phone: +1-530-676-5416