

# Coaching & Learning

Nurture growth and increase aptitude

---

A well-educated employee is an empowered employee. In the landscape of professional development, there's a known sense that building human potential requires more than traditional training methods. It requires a human touch that understands individual needs and encourages growth and empowerment. Alvaria brings coaching and learning solutions to deliver personalized, engaging, and effective development that resonates with your people.

## Key Differentiators

### Accelerate Learning

Design more engaging training programs and activities to improve motivation and identify knowledge gaps to initiate training more quickly.

### Positive Reinforcement

Generate and monitor scorecards for any employee and award badges of achievement for completion of coaching and learning sessions to encourage positive participation.

### Continuous Feedback

Help employees improve performance, increase confidence, and reach their goals with support and help available to achieve their targets.

---

## Key Components & Features

### Accelerate Learning

Designed to accelerate learning within your organization by providing personalized training paths and performance tracking, you're empowering your teams to rapidly acquire new skills and knowledge, driving both individual and collective growth.

- Upload existing content from a variety of formats or create new content with flexible tools to generate training materials quickly
- Turn all training initiatives into dashboard scorecards
- Identify knowledge gaps easily and launch training accordingly
- Assign content by individual, groups, teams, campaigns, or system-wide

## Positive Reinforcement

By linking to scorecards, you can create and personalize each employee's training, track their growth and reward their dedication with badges of achievement when they complete sessions — fostering an environment of positivity.

- Link to scorecards; all training initiatives can be made into dashboard scorecards
- Generate scorecards for any employee
- Launch personalized trainings based on your findings from scorecard audits
- Reward completed training with Badges for peer recognition

## Continuous Feedback

Offer a seamless feedback loop for continuous improvement. With real-time feedback, supervisors and employees can exchange insights, track progress, and make informed decisions, ensuring a dynamic and adaptable learning environment.

- Peer-to-peer or supervisor-to-employee collaboration to share best practices among the community
- Track performance and set follow-up sessions to promote continued improvement
- Publish notifications to leaderboards, news feeds, email, and the training-specific notification toolbar

---

## Key Benefits

- Gain operational efficiency by removing manual processes and fulfillment of monetary and non-monetary rewards
- Design more engaging training and coaching programs to improve motivation
- Generate training materials quickly with a flexible content builder
- Assign coaching and learning sessions by individual, groups, teams, campaigns, or system-wide
- Build content for general lessons, classroom lessons, surveys or open formats
- Store presentations, quizzes, and surveys
- Report and audit on an executive and operational level
- Generate scorecards for any employee
- Require eSignatures for content approval by supervisors



[www.alvaria.com](http://www.alvaria.com) | [info@alvaria.com](mailto:info@alvaria.com)

About Alvaria™ Alvaria helps organizations efficiently manage and engage the modern workforce and connect compliantly with customers and prospects. Our open, innovative multi-platform is purpose built for two core competencies; a feature-rich, intuitive, and intelligent workforce engagement management platform, and a multichannel proactive compliant outreach platform. Alvaria, the product of the merger of world leaders - Aspect Software and Noble Systems - is proudly celebrating 50 years in business reshaping customer and employee experience. ALVARIA. Reshaping Customer Experience™. © Copyright 2023 Alvaria, Inc. All Rights Reserved. 9006US-C 9/23