

Hardship assistance form



Personal details

Customer one

Customer number

Title

Given names

Surname

Home address

Postcode

Housing status (e.g. own home/renting/boarding)

Years residence

Home phone

Work phone

Mobile phone

Email

Date of birth

Marital status

No. of dependent children

Customer two

Customer number

Title

Given names

Surname

Home address

Postcode

Housing status (e.g. own home/renting/boarding)

Years residence

Home phone

Work phone

Mobile phone

Email

Date of birth

Marital status

No. of dependent children

Employment details

Customer one

Occupation	Employer's name	
Employer's address		Postcode
Employment terms (e.g. permanent, casual)	Years service	

Customer two

Occupation	Employer's name	
Employer's address		Postcode
Employment terms (e.g. permanent, casual)	Years service	

Previous employment (last 5 years)

Customer one

Occupation	Employer's name	
Employer's address		Postcode
Employment terms (e.g. permanent, casual)	Years service	

Customer two

Occupation	Employer's name	
Employer's address		Postcode
Employment terms (e.g. permanent, casual)	Years service	



Additional information

Customer one

Have you ever been declared Bankrupt or had a Court Order made against you for non-payment of a debt?

Yes No

Are you a guarantor for another person's performance of a contract? Yes No

If YES, please give details

Is your motor vehicle subject to finance? Yes No

Customer two

Have you ever been declared Bankrupt or had a Court Order made against you for non-payment of a debt?

Yes No

Are you a guarantor for another person's performance of a contract? Yes No

If YES, please give details

Is your motor vehicle subject to finance? Yes No

Assets (what you own)

Assets	Address/details	Value \$	Insurance provider
Residential property			
Residential property			
Other property			
Vacant land			
Motor vehicle/s (make model year)			
Caravan, boat etc.			
Home contents etc.			
Savings Bank Australia			
Savings bank			
Super/other			



Commitments (what you owe)

Commitments	Lender	Repayments	Balance \$
Existing mortgage		\$ per	
Other mortgage		\$ per	
Rent, board, etc.		\$ per	
Real estate agent			
Bank Australia loans		\$ per	
Bank Australia overdrafts		Limit	
Other loans (e.g. car)		\$ per	
Credit card/s		Limit	
		Limit	
Store card/s		Limit	
		Limit	

Income

Income	Customer one		Customer two	
Salary (net after tax)	\$	per	\$	per
Salary of spouse/partner (net after tax)	\$	per	\$	per
Other employment	\$	per	\$	per
Overtime	\$	per	\$	per
Rent received	\$	per	\$	per
Board received	\$	per	\$	per
Pension/other benefits received	\$	per	\$	per
Interest/dividends	\$	per	\$	per
Other income	\$	per	\$	per
Total income	\$	per	\$	per



Other expenses

Expenses	Customer one		Customer two	
Child support	\$	per	\$	per
Travel expenses (petrol, public transport etc)	\$	per	\$	per
Electricity	\$	per	\$	per
Gas	\$	per	\$	per
Water	\$	per	\$	per
Council rates	\$	per	\$	per
Body corporate fees	\$	per	\$	per
Education expenses	\$	per	\$	per
Phone	\$	per	\$	per
Internet	\$	per	\$	per
Superannuation	\$	per	\$	per
Motor vehicle insurance	\$	per	\$	per
Health insurance	\$	per	\$	per
Pet insurance	\$	per	\$	per
Medical bills	\$	per	\$	per
Registrations	\$	per	\$	per
Home & contents insurance	\$	per	\$	per
Food groceries	\$	per	\$	per
Takeaway	\$	per	\$	per
Childcare	\$	per	\$	per
School fees	\$	per	\$	per
Tolls	\$	per	\$	per
Gym or Health	\$	per	\$	per
Alcohol	\$	per	\$	per
Cigarettes/tobacco	\$	per	\$	per
Other	\$	per	\$	per
Total expenses	\$		\$	



I/We wish to apply for assistance due to the following reasons:

Declaration

I/We acknowledge that I/we are subject to the liabilities and restrictions imposed by the Corporations Law and the Constitution of Bank Australia and declare that the information provided in this application is true and correct in every particular.

Customer one

Signature

Date

/ /

Customer two

Signature

Date

/ /

Visit us at your nearest branch
bankaust.com.au/support/branches

Mailing something?
50 Moore Street, Moe VIC 3825

Email us CustomerSupport@bankaust.com.au
Talk to someone 132 888

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