

COOKIES POLICY

Welcome to our website www.seenode.com (hereinafter referred to as the “**Website**”), which is operated by **ErlaServers s.r.o.**, having the seat at Veľký diel 3323/1, Žilina 010 08, Slovakia, ID number (IČO): 54 385 504, registered with the Commercial Registry of District Court Žilina, Section: Sro, File No.: 81219/L (hereinafter referred to as “**we**” or “**our**”). The purpose of this document is to clearly define the rules for the use of cookies on our Website and to inform visitors of our Website (hereinafter referred to as “**you**”) about cookies.

This document is valid from February 15, 2024. The content of this document may change from time to time, especially because of changes in legislation, developments in our company and adjustments on the Website. You will be notified of any material modifications to this document. The current version can always be found on our Website at any time.

1. WHAT IS COOKIE?

In order for our Website to work properly, we place small data files called cookies into your device. A cookie is a small text file that a website places into your device when you visit it. Temporary cookies are only stored when the internet browser is open and are automatically deleted when the internet browser is closed. Permanent cookies are stored until you or your web browser removes them, or until they expire.

2. TO WHOM DO COOKIES APPLY?

Cookies apply to all visitors of our Website. They are stored on your device depending on your preferences and device settings. During your first visit to our Website, we will inform you about the use of cookies and, if necessary, ask you to consent to their use.

3. FOR WHAT PURPOSES DO WE USE COOKIES?

- a. To ensure the technical functionality of the Website while using technically necessary or essential cookies

Essential, or technically necessary cookies are required for the functioning of our Website, they help it to function better and more securely and thus give users a better user experience. Our Website cannot function without essential cookies. The processing of your personal data using essential cookies is in accordance with Article 6 (1) (b) of the GDPR for the purpose of provision of our services you requested from us through the Website and in accordance with Article 6 (1) (f) of the GDPR for the purpose of our legitimate interest to ensure correct functioning and technical operability of the Website.

- b. To customize the functionality of the Website according to your preferences while using preference cookies

Preference cookies, specifically cookies listed below in the “List of cookies”, allow our Website to remember information that changes the way our Website behaves or looks, for example by selecting your preferred language or the region you are in for the purpose of online chat functionality. The processing of personal data using preference cookies is based on your consent given in accordance with Article 6 (1) (a) of the GDPR. You can give us this consent when you visit our website by clicking your choice on our cookie banner.

- c. To collect analytical data related to the behavior when visiting the Website while using analytical cookies

We use third-party analytical cookies, specifically those listed in the “List of cookies” below, which allow us to understand how you use our Website to improve its functionalities e.g., by analyzing your behavior when visiting our Website (how long you stay on our Website, what links you click on, etc.). We process

your personal data via analytical cookies for this purpose based on your consent in accordance with Article 6 (1) (a) GDPR. You can grant us this consent when you visit our Website by clicking your choice on our cookie banner.

For further details about the different types of cookies, please refer to the “List of cookies” below in this information.

4. HOW LONG ARE COOKIES KEPT?

Cookies are only kept for the period necessary to achieve the respective purpose. This period can last during your session on the Website, or a few days or months. You can see the length of time specific types of cookies are retained in your device in the “List of Cookies” below.

5. WHO DO WE SHARE PERSONAL DATA PROCESSED BY COOKIES WITH?

We share data collected through cookies with our suppliers and contractors who have taken appropriate technical, contractual, and organizational measures to ensure that your personal data is processed in accordance with the law. Some of our partners are located outside of the EU/EEA, and we use standard contractual clauses or require other reasonable safeguards and appropriate measures to be adopted when your personal data is transferred to the third countries. For more information regarding the sharing of your personal data with our partners, please see our [Privacy Policy](#).

6. WHAT IF YOU DO NOT AGREE TO THE USE OF COOKIES?

You can deactivate or delete non-essential cookies at any time by withdrawing your consent to their processing by changing the settings on our website. You can also prevent your web browser from accepting cookies by configuring the settings in your web browser. You can find out how you can manage cookies in your web browser using the following links:

- Chrome Web Browser: <https://support.google.com/accounts/answer/32050>
- Microsoft Internet Explorer: <http://support.microsoft.com/kb/278835>
- Apple Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>
- Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- Opera: <https://help.opera.com/cs/latest/web-preferences/#cookies>

Cookies provided by Google can be managed by using the following links and options:

- Google Analytics: [HERE](#)
- Google AdSense: [HERE](#)
- Interest-based advertising: [HERE](#)

For your convenience, feel free to consult Privacy policy of Google for further details: [HERE](#)

7. HOW CAN YOU CONTACT US?

If you have any further questions or comments, you can contact us by email at info@seenode.com.

8. LIST OF COOKIES

In the following list we provide you with information about the specific cookies that are used by our Website, who their provider is and how long they are stored on your device.

Cookie name	Provider	Retention period	Purpose	Cookie type
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intercom.intercom-state-#	js.intercomcdn.com	persistent	Remembers whether the user has minimized or closed chat-box or pop-up messages on the website	Preference
intercom-device-id-#	seenode.com	270 days	Sets a specific ID for the user which ensures the integrity of the website's chat function	Preference
intercom-id-#	seenode.com	270 days	Allows the website to recognise the visitor, in order to optimize the chat-box	Preference
intercom-session-#	seenode.com	7 days	Sets a specific ID for the user which ensures the integrity of the website's chat function	Preference
_ga	seenode.com	2 years	Registers unique ID that is used to generate statistical data on how the visitor uses the website	Analytical
ga#	seenode.com	2 years	Collects data on the number of times a user has visited the website as well as dates for the first and most recent visit	Analytical
_hjAbsoluteSessionInProgress	seenode.com	1 day	Counts how many times a website has been visited by different visitors - this is done by assigning the visitor an ID, so the visitor does not get registered twice	Analytical
_hjFirstSeen	seenode.com	1 day	Determines if the visitor has visited the website before, or if it is a new visitor on the website	Analytical
_hjIncludedInPageviewSample	seenode.com	1 day	Detects whether the user navigation and interactions are included in the website's data analytics.	Analytical

hjIncludedInSessionSample#	seenode.com	1 day	Collects statistics on the visitor's visits to the website, such as the number of visits, average time spent on the website and what pages have been read	Analytical
hjSession#	seenode.com	1 day	Collects statistics on the visitor's visits to the website, such as the number of visits, average time spent on the website and what pages have been read	Analytical
hjSessionUser#	seenode.com	1 year	Collects statistics on the visitor's visits to the website, such as the number of visits, average time spent on the website and what pages have been read	Analytical
_hjTLDTest	seenode.com	Session	Registers statistical data on users' behavior on the website. Used for internal analytics by the website	Analytical