



Planetree

PCC Professional Certificate Program

Apply at: planetree.org/certifications#professional-certifications

The Person-Centered Care (PCC) Professional Certificate Program provides learners with the necessary knowledge and experience to confidently lead person-centered care implementation efforts. Participants will learn from global subject matter experts, explore foundational PCC concepts, and put their skills into practice through the completion of a PCC Improvement Capstone Project. Successful participants will earn a Certificate of Completion, along with up to 12 credits toward their Fellow in Person-Centered Care (FPCC) Professional Credential.

COURSE SYLLABUS:

January 17, 2024: Forces of Change in Healthcare: The Evolution to Person-Centered Care

February 21, 2024: The Intersection of PCC & Quality and Safety

March 20, 2024: PCC Quality Improvement

April 24, 2024: DEI: The Power of Words, Empathy, and Action

May 22, 2024: Shared Decision Making

June 19, 2024: Family Presence & Participation

July 24, 2024: Demystifying Co-Design

August 21, 2024: Healing Environments & Sustainability

September 25, 2024: Social Determinants of Health & Healthy Communities

October 2024: Conference Break with in-person meeting for course participants.

November 13, 2024: Staff Engagement & Well-Being

December 18, 2024: The Role of Leadership in PCC

March 2025: Project Capstone Presentations

CERTIFICATE PROGRAM AT A GLANCE



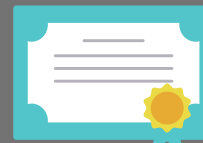
11 VIRTUAL CLASSES



1 CAPSTONE PROJECT



COVERING 11 CORE PCC TOPICS



UP TO 12 CREDITS TOWARD
FPCC PROFESSIONAL
CREDENTIAL



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203-732-1365



130 Division Street, Derby, CT 06418 USA

PCC Professional Certificate Program FAQ's

What is the PCC Professional Certificate Program?

The PCC Professional Certificate Program is an intensive program for those interested in improving healthcare through person-centered care. Participants can expect to gain the knowledge and experience needed to lead person-centered care implementation efforts competently and confidently.

Who should apply?

Healthcare professionals and PCC advocates who are looking to take their PCC implementation, advocacy and thought leadership skills to the next level. The successful participant will be proficient in the English language.

Is the program fully remote?

Throughout the 12-month program, all 11 required courses will be 100% online. Classes will be recorded for later viewing to accommodate a global group of participants. There will be an optional in-person gathering at the 2024 Planetree International Conference, October 6-9 in New Orleans, Louisiana. Participants in the PCC Professional Certificate Program will receive a 20% discount on their full conference registration pass to attend the event.

What are the application requirements?

- A short online application to collect applicants' demographic data and contact information.
- A Statement of Interest: What do you aim to achieve through participation in this program and why is person-centered care important to you? (500 words max.) Successful applicants will write at least 300 words.
- Curriculum vitae/Resume/Bio: Applicants are prompted to upload a PDF file of their CV or resume.

How much does the program cost?

***Member Pricing**

- Course Fee: \$799 USD
- When paired with the Fellow in Person-Centered Care Application Fee a discount is applied (Total for course + FPCC Application: \$1,595 USD)

Non-Member Pricing

- Course Fee: \$999 USD
- When paired with the Fellow in Person-Centered Care Application Fee a discount is applied (Total for course + FPCC Application: \$2,000 USD)

****Patient/Family Partners & Students**

- Course Fee: \$600 USD
- When paired with the Fellow in Person-Centered Care Application Fee a discount is applied (Total for course + FPCC Application: \$900 USD)

**Members include individuals who are currently employed by a Planetree member organization.*

***Evidence of patient/family partner or student status is required to receive discount*

When do I pay the course fees?

Upon acceptance into the program, admitted applicants will receive instructions on submitting program fees. All payments will be made online via Planetree's PayPal account. Course payments are required in full to confirm registration prior to commencing the course.

How does this program connect to the FPCC Professional Credential?

Participants in the PCC Professional Certificate Program have the opportunity to earn up to 12 credits toward the Fellow in Person-Centered Care professional credential. This includes 6 credits for completion of the certificate program; 3 credits for passing grade on exam; 3 for capstone improvement project

Will a certificate be offered upon completion of the program?

Yes! All participants who successfully complete the program will receive a Certificate of Completion.