

Forthplus Pensions Limited (In Administration) Customer update

24 February 2022

Updated contact details for Leonard Curtis

Updated contact details for Leonard Curtis: All customers' SIPPs transferred to iPensions Group Limited on 13 December 2021. Consequently, customer call volumes to the Administrators have reduced. The Administrators have therefore taken the decision to close the dedicated call centre customers were initially directed too in this matter. Support continues to be available to all customers and the Leonard Curtis team remain on hand should you have any questions or queries regarding the Administration. From 1 March 2022 we are requesting that customers direct calls to Leonard Curtis' Manchester office using the telephone number +44 (0) 161 831 9999.

Telephone: +44 (0) 161 831 9999

Email: forthplus@leonardcurtis.co.uk

Website: www.leonardcurtis.co.uk/forthplus

Postal Address: Leonard Curtis, Riverside House, Irwell Street, Manchester M3 5EN

iPensions Group Limited ("iPG") Contact Details:

Any queries in relation to your SIPP should be directed to the new pension provider, iPG. This may include requests for valuation statements, use of flexible drawdown, taking income and transfers out.

Telephone: +44 (0) 345 646 0156

Email: enquiries@forthplus.com

Postal Address: iPensions Group Limited, 2nd Floor, 35 Melville Street, Edinburgh EH3 7JF

FSCS Contact Details:

The FSCS protects consumers when authorised firms fail and can pay compensation of up to £85,000. If you are a client of Forthplus and have incurred any losses as a result of transferring your pension to Forthplus you should now make a claim to the FSCS. The FSCS will investigate whether there are any claims that meet the qualifying conditions for compensation.



Telephone: +44 (0) 800 678 1100

Website: <u>www.fscs.org.uk</u>

Postal Address: Financial Services Compensation Scheme, PO Box 300, Mitcheldean GL17 1DY

Be Vigilant

We encourage you to remain vigilant and to exercise caution when dealing with correspondence regarding the Administration. All customers should remain alert to the possibility of fraud. If you are cold-called by someone claiming to be from Forthplus, Leonard Curtis, iPG or any other company claiming to be involved in the Administration, please end the call and contact Leonard Curtis using the updated contact details above to confirm the authenticity of the communication.