



Forthplus Pensions Limited (In Administration)

Frequently Asked Questions

24 November 2021

PURPOSE OF THIS UPDATE

- This update is to notify you of the progress made by the Administrators to date.
- You are not required to take any action in response to this update.
- For further information and updates please monitor our webpage www.leonardcurtis.co.uk/forthplus.

POSITIVE PROGRESS ON PROPOSED TRANSFER

- Positive progress has been made regarding the proposed transfer of customers to alternate SIPP Administrator.
- A number of offers to purchase the business have been received.
- The Administrators have entered into a short period of exclusivity with a preferred bidder to progress the transfer.
- The preferred bidder is regulated by the Financial Conduct Authority, has the requisite experience in the UK and international SIPP markets and holds the relevant regulatory permissions in which to provide the same and/or similar services of the Company to customers.
- As soon as the Administrators are in a position to do so an announcement will be made as regards the identity of the preferred bidder.

UNAUTHORISED TELEPHONE CALLS

The Administrators have been made aware that some customers may have received unauthorised correspondence from a claims management company (CMC).

The Administrators have not authorised any third party to contact any customers.

CMCs offer the service of submitting claims to the FSCS on behalf of clients. However, they generally operate on a “no win, no fee” basis. This can mean that if you sign a contract with a CMC to act on your behalf, they will claim a percentage of any compensation you are awarded by the FSCS as a result of your claim. Commissions charged by CMCs can vary significantly and you should therefore consider this very carefully when choosing whether or not to engage with a CMC.

We would like to remind all customers that you should proceed with caution if you are approached by a CMC. If you believe you may have cause to make a claim to the Financial Services Compensation Scheme (**FSCS**), you can contact the FSCS directly to initiate a claim **free of charge** using the details set out below:

FSCS Contact Details

Telephone: +44 (0) 800 678 1100
Website: www.fscs.org.uk
Postal Address: Financial Services Compensation Scheme, PO Box 300, Mitcheldean GL17 1DY

We encourage you to remain vigilant and to exercise caution when dealing with correspondence regarding the Administration. All customers should remain alert to the possibility of fraud. If you are cold-called by someone claiming to be from Forthplus, Leonard Curtis or any other company claiming to be involved in the Administration, please end the call and contact us using the details below to confirm the authenticity of the communication.

The Leonard Curtis team remain on hand should you have any questions or queries regarding the Administration. Support is available to all customers:

Leonard Curtis Contact Details

Telephone: +44 (0) 161 532 4621
Email: forthplus@leonardcurtis.co.uk
Website: www.leonardcurtis.co.uk/forthplus
Postal Address: Leonard Curtis, Riverside House, Irwell Street, Manchester M3 5EN