

Payemoji

// Save time and grow your Trade Business with Messaging Apps

Challenges for Trade Businesses

Engaging customers online is expensive and challenging for any small business to maintain, but this is the new norm where many customers want to engage with a business online first. Most engagements with trades today starts with a voice call to the advertised business number. The customer will typically get through to a voicemail (often full), which must be monitored and responded to by the trades' person. Calling out a trades person then involves payments which can be a bank transfer or charge to a credit card. The customer journey is very manual for the end user. For the trades business it is very labour intensive, so no one is really happy with the situation.



How Payemoji will save you time

Payemoji enables trades businesses to use everyday messenger apps like WhatsApp to engage with your Customers and save time and streamline everyday engagements – no apps or website needed. Setting up Payemoji for your business is easy with our simple step by step guide, and means anyone can setup the service, and no IT skills needed. Every business gets a new mobile number and a QR code and this is used by the trades business to advertise their business for example on Google, on business card, or on your vans. We provide your very own messaging chat bot that can interact with your customers in every day questions, saving you time. You can share your location, business hours, FAQs, allow customers to book call outs and handle digital payments. A shared inbox means every customer interaction with the service is recorded and can be handed over to any of your staff when a human interaction is needed. Our powerful reporting allows you to see all customer engagements, appointments, payments and orders.

Benefits to your Trades Business

- Save you time with your very own message chat bot
- No more full Voice Mails and constant phone interruptions.
- Key digital features: Payments, Store, Loyalty
- Simple setup and no IT or tech skills required
- Like your very own Mobile App w/o hassle & cost
- Maintain key customer info (phone no, order history)
- Shared inbox – See all interactions, Handoff to Staff
- Flexibility - Bring your own Appointments & payments
- Cost-Effective monthly subscription

Payemoji Features



Shared Inbox to allow handoff of customer interactions from chat bot to any staff member



Digital Payment options – Stripe, Google & Apple Pay



Appointments – Setup your calendar and allow your customers to Book Services



eCommerce store per business with a simple upload of product & services catalogue.



Customers use Interactive Menus on Messaging Apps like WhatsApp



Customer Call to Action - local mobile number, QR code and Web plugin



Easy Setup - Portal with workflow engine to guide small business, no tech skills required.



Powerful Reporting – Orders, Payments, New Customers

Contact us at Payemoji.com