

### HOW ACCESSIBLE IS IT?

A PROACTIVE APPROACH FOR ONLINE COURSE ACCESSIBILITY



### MY BACKGROUND

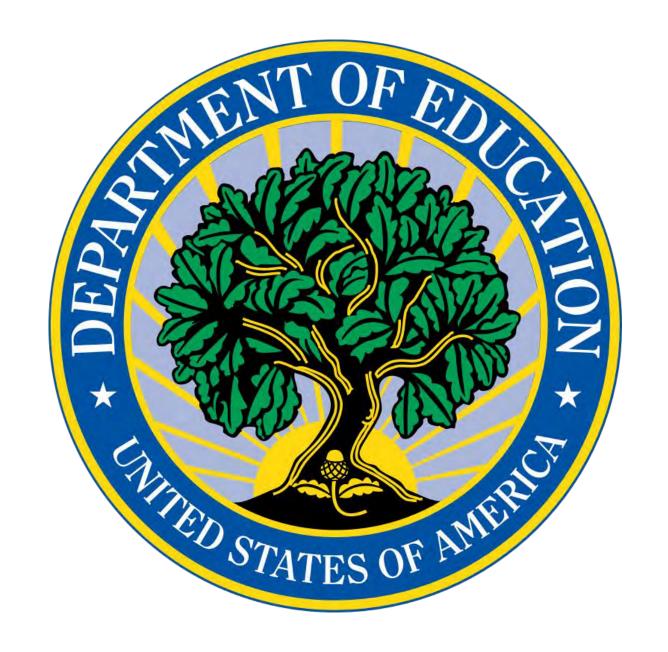
- SUS and FCS experience
- Currently staff & adjunct faculty
- Jack of all trades
- Over 15 years of experience in online education as a student, adjunct, and designer
- Have face-to-face, hybrid, and online teaching experience



#### PRESENTATION OVERVIEW

- What is digital accessibility and why is it important?
- Digital Accessibility Practices
- ✓ IRSC's Approach
- Ally Accessibility Tool
- Questions

The U.S. Department of Education (2019) reports that 19% of undergraduates have a diagnosed disability.



# WHAT IS DIGITAL ACCESSIBILI TY?

Digital accessibility focuses on learners who have particular needs related to sensory, physical, and/or cognitive impairments.

## WHY IS ONLINE ACCESSIBILITY IMPORTANT?

Research suggests 66% of students who may qualify for disability-related accommodations do not disclose that they have a disability.



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### SECTION 508

In 1998, Section 508 was added to the Rehabilitation Act of 1973.

### DIGITAL ACCESSIBILITY IN HIGHER FD



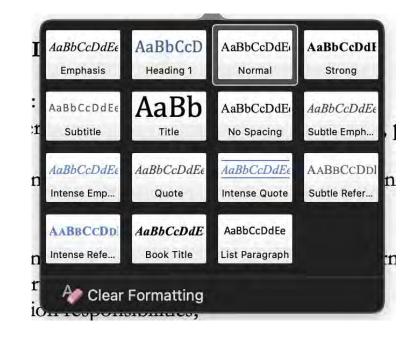
Higher education often employs a reactive approach to accessibility, necessitating unscheduled an unexpected content updates when the need arises.

### DIGITAL ACCESSIBILITY PRACTICES

<b>Technology/Content Type</b>	Accessibility Standard
Lecture Captures (i.e., Echo 360)	Create closed captions or provide transcripts for all lecture recordings.
Instructional Videos	Create closed captions or provide transcripts for all instructional videos.
Imaged-Based Content (i.e., infographic)	Include text equivalents for visual media such as alt text or narrative text.
Presentations and Documents	Use legible font, sufficient color contrast, heading styles

#### DOCUMENT CHECKLIST

- Can your text be highlighted, copied, and pasted?
- Were headings used properly?
- Sufficient color contrast
- Do images contain alt-text?
- Did you double-check with a built-in accessibility checker?





### POWERPOINT CHECKLIST

- Was the presentation created with a template?
- Did you verify the order of text in the "outline" panel?
- Is there sufficient color contrast between text and background colors?
- Do images include alt-text?
- •Did you double-check with a built-in accessibility checker?



### EXCEL CHECKLIST

- Do images include text descriptions?
- Were header and column headings identified?
- Did you include meaningful hyperlink text?
- Were merged cells avoided?
- Did you double-check with a built-in accessibility checker?



### VIDEO AND AUDIO CHECKLIST





Does all video content include captions or transcripts?

Are transcripts available for audio-based materials?

### QUALITY ASSURANCE IN ONLINE EDUCATION

Rubric or Scorecard	Standard/Description
Quality Matters	General Standard 8: The course design reflects a commitment to accessibility and usability for all learners
Anthology Exemplary Course Program	Sub-standards 1.13 - 1.16: Accessibility and Course Design
OLC Quality Scorecard	Course Development Standards 8 & 9, Evaluation Standard 8
Quality Online Teaching and Learning Rubric	Section 8 – Accessibility and Universal Design Addresses the course's adherence to accessibility and universal design principles that are critical to some learners but that benefit all learners.

### 10 TIPS FOR ONLINE DESIGN AND DEVELOPMENT

- 1. Clear, consistent layouts and organization themes
- 2. Structure headings and use built-in designs/layouts
- 3. Use descriptive wording for hyperlink text (e.g., "DO-IT Knowledge Base" rather than "click here")
- Minimize the use of PDFS, especially when presented as an image
- 5. Provide concise alternative-text descriptions of content presented within images

### 10 TIPS FOR ONLINE DESIGN AND DEVELOPMENT

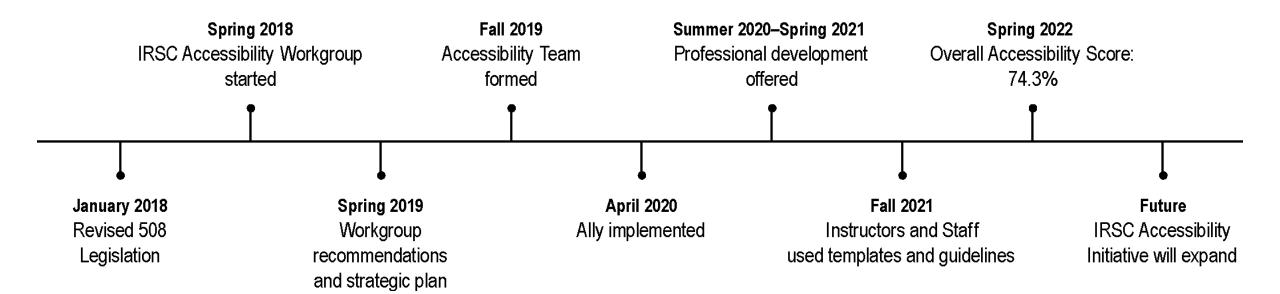
- Use large, bold fonts on uncluttered pages with plain backgrounds
- Use color combinations that are high-contrast and can be read by those who are colorblind
- 8. Make sure all content and navigation is accessible using the keyboard alone
- 9. Caption or transcribe video and audio content
- 10. Assume students have a wide range of technology skills and provide options for gaining the technology skills needed for class participation

#### **ABOUT IRSC**

- 10,022 fully online students (as of Fall 2021)
- IRSC Online Team 1 director, 3 instructional designers, 1 course developer
- Managing over 300 master courses
- Quality Matters Subscriber
- Blackboard LMS



### IRSC'S APPROACH



### ACCESSIBILITY WORKGROUP RECOMMENDATIONS

Make

Make ADA-compliant templates for the Syllabus/Schedule of Activities available to IRSC faculty

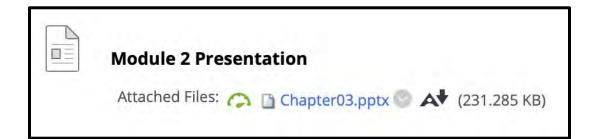
Design and Host

Design and host workshops on ADA-Compliance

Create

Create an ADA component for institutional professional development







Online tool, integrated into LMS



Provides alternative means of access



Identifies
documents/content with
accessibility issues



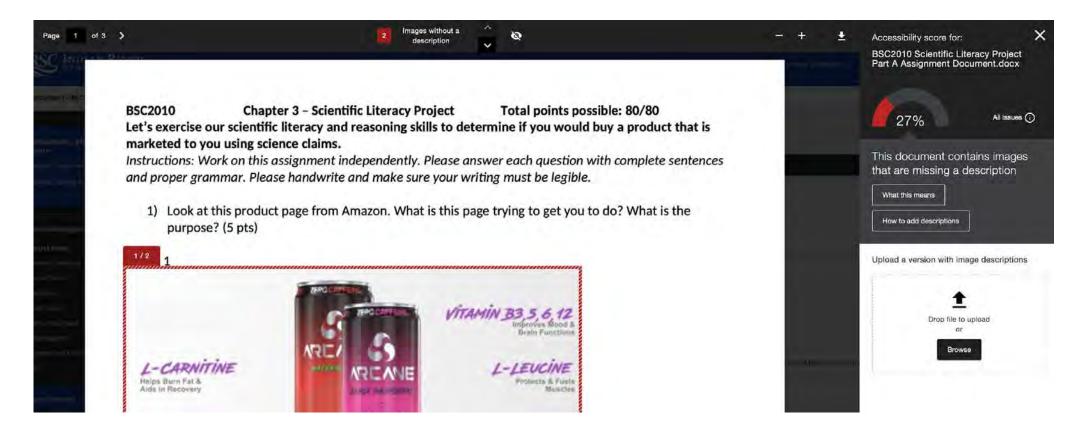
Institution-wide reporting

#### ACCESSIBILITY SCORE



- **Low** (0-33%): Needs help! There are severe accessibility issues.
- Medium (34-66%): A little better. The file is somewhat accessible and needs improvement.
  - **High** (67-99%): Almost there. The file is accessible, but more improvements are possible.
  - **Perfect** (100%): Perfect! Ally didn't identify any accessibility issues, but further improvements may still be possible.

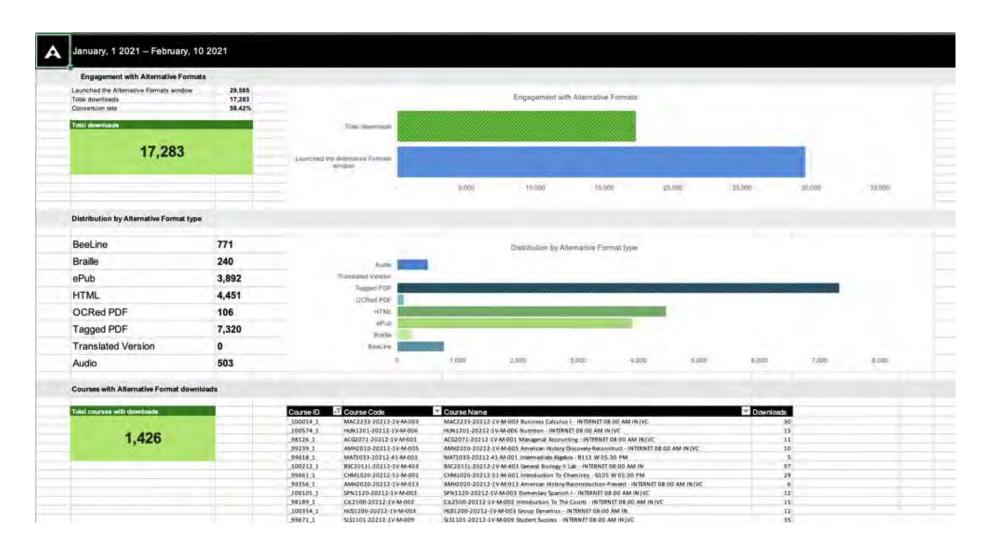
#### **ALLY**



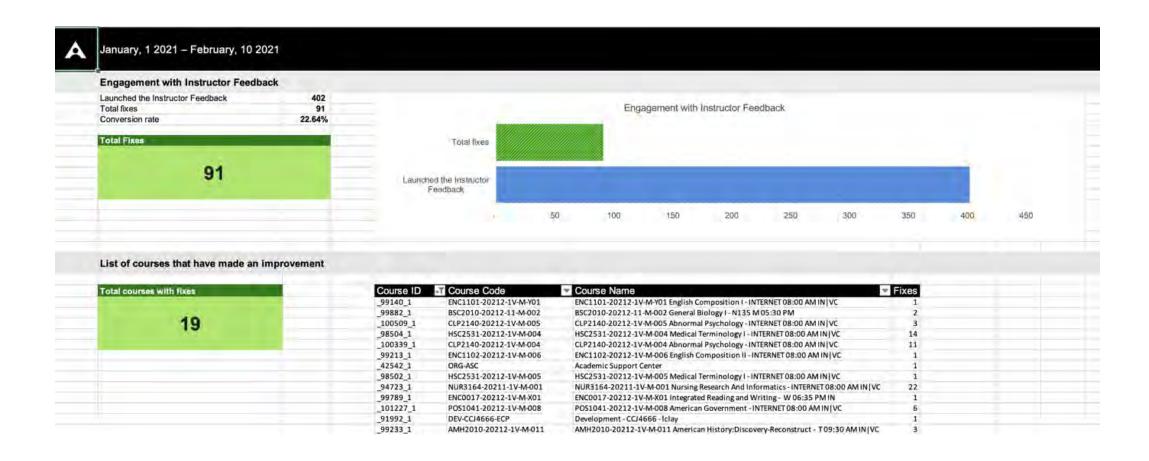


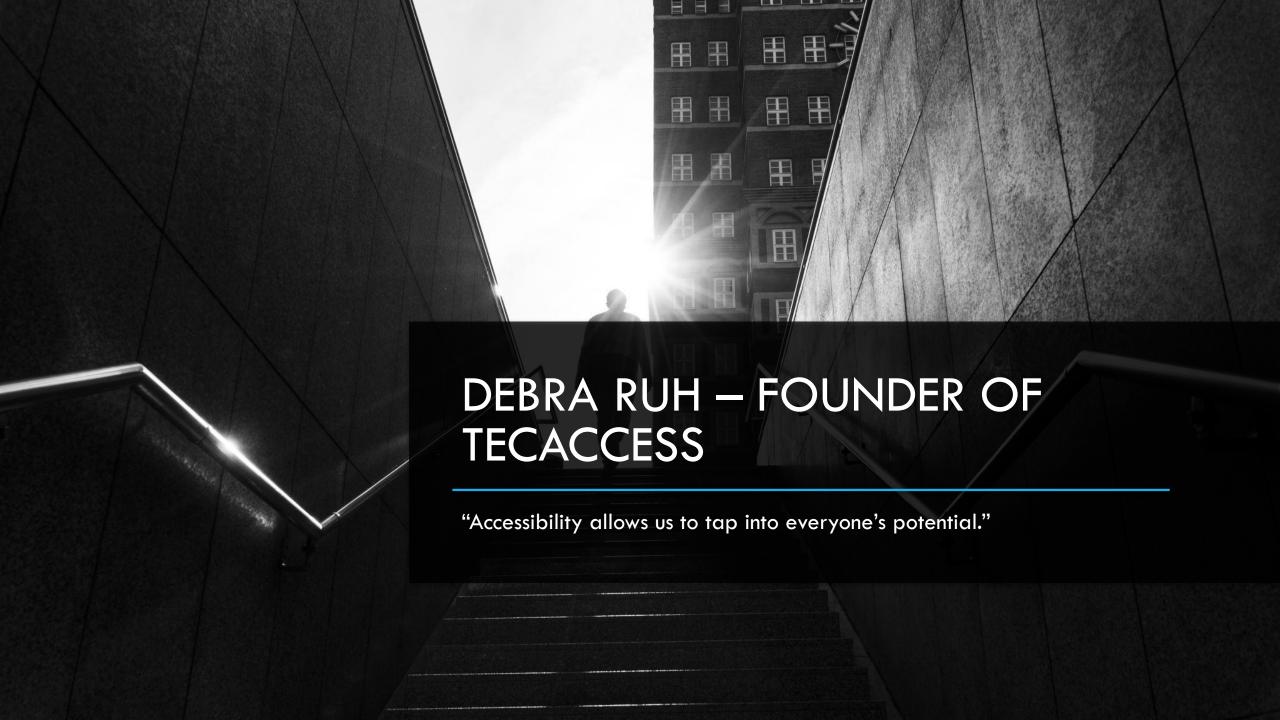
#### Ally Report Accessibility issues Severe 1. Image: The image does not have a description 22,053 2. Document: The document has contrast issues 21,615 3. Document: The document is missing a title 18,079 4. Document: The document contains images without a description 5, Document: The document does not have any headings Document: The document has tables that don't have any headers

#### **ALLY**



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### CONTACT INFORMATI ON

Katie Profeta

**IRSC** Online

kprofeta@irsc.edu

772-462-7629



QUESTIONS?