

## Privacy Policy for M-Events

Last Updated: 2/10/2023

### 1. Introduction

M-Events ("we," "us," or "our") is dedicated to safeguarding your privacy and ensuring the protection of your personal information. This Privacy Policy outlines our practices concerning the collection, use, disclosure, and security of your personal data in accordance with the Australian Privacy Principles (APPs) under the Privacy Act 1988 (Cth).

### 2. Information We Collect

We may collect the following types of personal information:

- a. Contact Information: Your name, email address, phone number, and postal address.
- b. Reservation and Event Details: Information relevant to your restaurant reservations, event bookings, and specific requests.
- c. Payment Information: Credit card details, billing address, and other payment-related information when you make reservations or payments for events.
- d. Feedback and Reviews: Comments, feedback, reviews, or ratings you provide regarding our restaurant and events.
- e. Usage Data: Information about your interactions with our website, including your IP address, browser type, device information, and browsing history.

### 3. How We Use Your Information

We utilize your personal information for the following purposes:

- a. Reservations and Event Bookings: To facilitate reservations and event bookings, communicate with you regarding your reservations, and confirm relevant details.
- b. Customer Service: To provide customer support, respond to inquiries, and address any concerns you may have.
- c. Marketing and Promotions: To deliver marketing materials, promotions, special offers, and updates associated with our restaurant and events (only if you have opted in).

### 4. Disclosure of Your Information

We may share your personal information with:

- a. Service Providers: Third-party service providers who assist us in conducting our business operations, including reservation management, payment processing, and marketing.
- b. Legal Requirements: When required by law, we may disclose your information to comply with legal obligations, protect our rights and safety, or in response to lawful requests by public authorities.

## **5. Security Measures**

We employ appropriate security measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. These measures include encryption, access controls, and regular security assessments.

## **6. Your Choices and Rights**

You have the right to:

- a. Access Your Information:** Request access to your personal data and receive a copy of the information we hold about you.
- b. Correct or Update Your Information:** Request corrections or updates to your personal data if it is inaccurate or incomplete.
- c. Withdraw Consent:** If you have previously consented to marketing communications, you can opt out at any time.

## **7. Contact Us**

If you have questions or concerns about this Privacy Policy or wish to exercise your privacy rights, please contact us at M-Hospitality - 8 Artist Lane, Windsor 3181 VIC

## **8. Changes to the Privacy Policy**

We may update this Privacy Policy periodically to reflect changes in our practices. We will notify you of any significant changes by posting a revised Privacy Policy on our website.

By using our services, you agree to the terms outlined in this Privacy Policy. Please review this policy regularly to stay informed about how we protect your personal information.