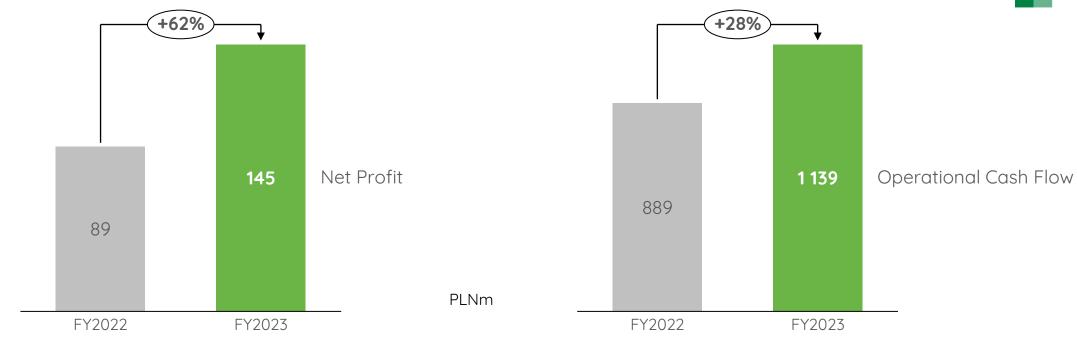




19.04.2023

# FY 2023 - significant net profit and operating cash flow improvement







Net profit improvement by 62% to PLN 145m

Cash rotation cycle improved by 3 days to negative 23 days in 2023



Net Debt / EBITDA (before MSSF16) below x0,7

# FY 2023 – 7% EBITDA growth driven by efficiency off-setting cost inflation



#### EBITDA for FY2023: PLN 1066mPLN (MSSF16) and PLN 587m (before MSSF16)

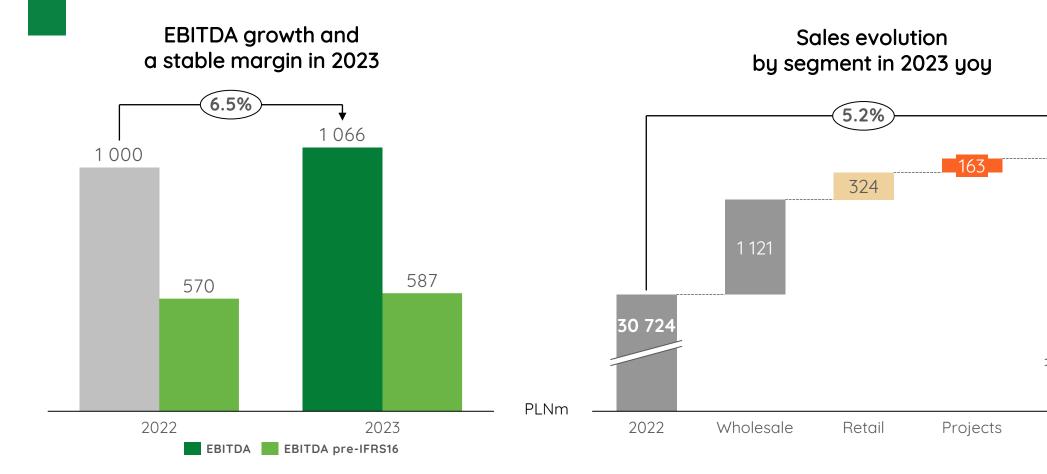
<ul> <li>Sales growth of 5.2% with stable EBITDA margin in challenging environment</li> <li>Consolidated sales growth by 5.2%</li> <li>Stable EBITDA margin</li> </ul>	Sales: EBITDA	+5.2%
<ul> <li>High base in 2022</li> <li>Cash flow - strong cash generation         <ul> <li>DPO improved by 4 days to -61 days while increasing sales and more effective stock turnover</li> <li>OCF +28% y/y, PLN +250m to PLN 1139m YTD</li> </ul> </li> </ul>	OCF/EBITDA:	x1.1
<ul> <li>Segments - EBITDA growth of Wholesale, Retail and Projects</li> <li>Wholesale: 5.0% sales growth; +3.5% EBITDA growth</li> <li>Retail : ~PLN +325m sales growth and EBITDA growth by 6%</li> <li>Projects: PLN +18m improvement of EBITDA and over-inflationary sales growth</li> </ul>	Wholesale Sales: Retail Sales Projects Sales:	+5.0% + 4.2% +21.4%

#### FY 2023 - solid Sales and EBITDA growth



32 331

2023

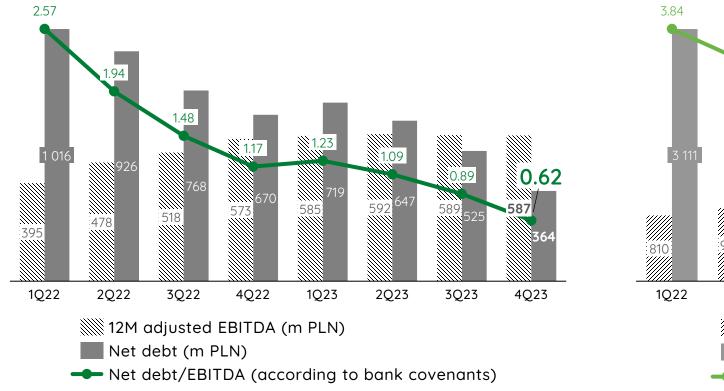


 6.5% increase in EBITDA delivered on a high basis of 2022. The margin on sales decreased by 0.3pp while keeping operating costs in check:
 SG&A decreased 0.4pp in relation to revenues

Normalization of revenue growth amid weakening retail sales and slowing inflation in Poland. Still high dynamics of Projects growth (+23%) Improved debt profile

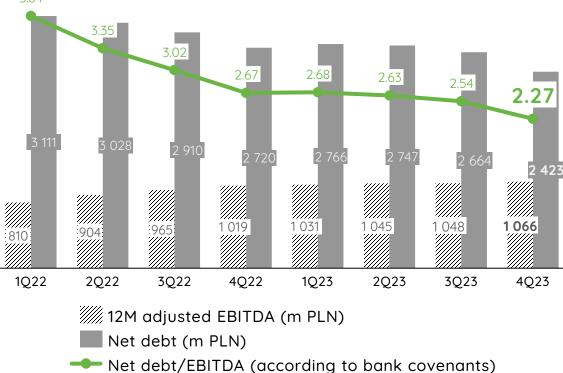


#### Net debt/EBITDA (before IFRS16) PLNm



#### Net debt/EBITDA (after IFRS16)

PLNm



Further reduction of the net debt/EBITDA ratio (before IFRS16) to the level close to 0.6x – within the strategic objective.

#### Financial costs and working capital

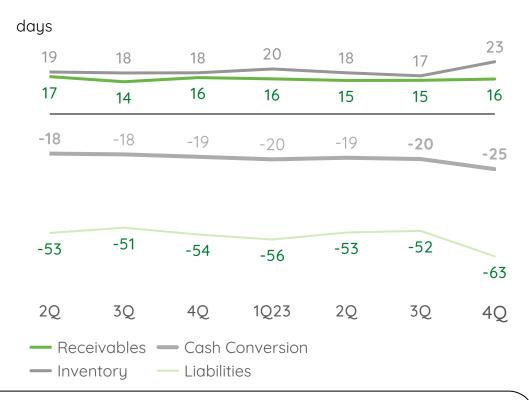


High interest rates maintained in 4Q23 Volatile effects of EURPLN exchange rate

_PLNm							
	2Q22	3Q22	4Q22	1Q23	2Q23	3Q23	4Q23
Financial expenses	65,3	93,3	72,8	78,7	75,9	98,1	68,9
Financial income	13,0	21,0	17,3	16,7	33,4	9,9	20,6
Net financial expenses	52,3	72,3	55,5	62,0	42,6	88,2	48,4

Further reduction of financial costs will be related to decreasing the level of debt and possible lowering of interest rates. In 4Q23 positive impact of stronger Zloty

#### Cash conversion cycle



Cash conversion cycle y/y improved by app. 5 days, mainly thanks to inventory & payables management.

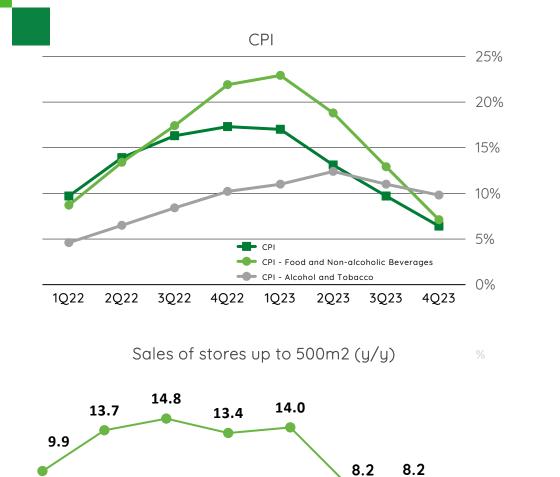
Cash flow from operating activities YTD: PLN +250mn y/y, and +148m y/y in 4Q2023

#### Still high inflation and a decline in grocery retail sales

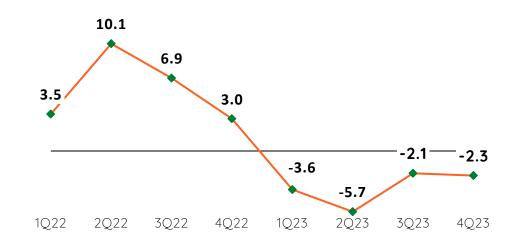
4.6

4Q23





Retail sales growth in Poland (constant prices) – food, beverages and tobacco



Changes of air temperature vs number of transactions



1Q22

2Q22

3Q22

4Q22

1Q23

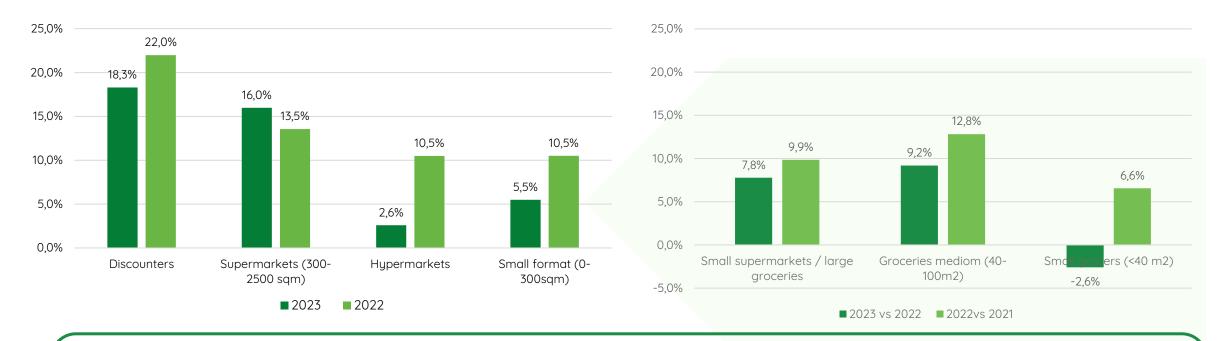
2Q23

3Q23

## Market data - growth of all retail formats apart from hypermarkets

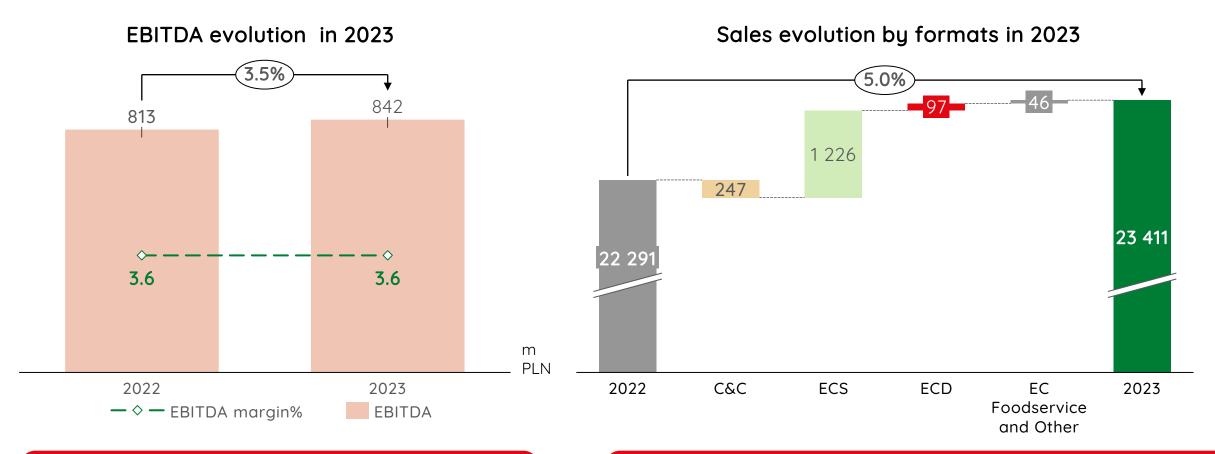


% growth of the food market in FY2023 and FY2022 y/y by distribution channels, including small-format stores



- Increases above food inflation only in the discounters and supermarkets channels.
- Visible high base effect and refuges inflow in 2022.
- Weakest performance of Hypermarkets and Small Grocers (<40 sqm); whereas Large and Medium Grocers are driving the Small Format with 8-9% growth in 2023.





Stable EBITDA margin despite margin mix effect

Strong sales growth in EC Serwis +14% and Food Service +20%, a stable contribution of Distribution +1% and weaker sales in Cash & Carry by -4.9% vs. high base of 2022

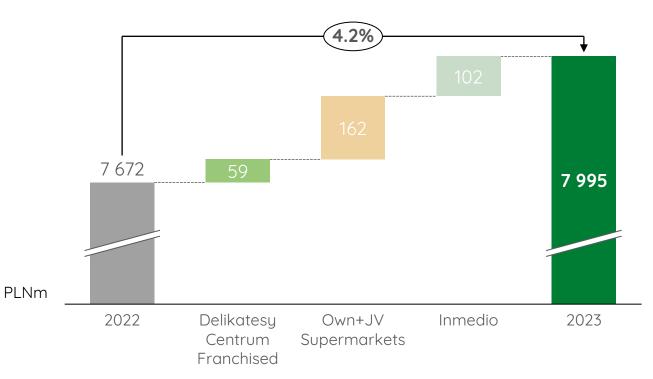


# 6.2% 4.9% 5.0% 399 2022 2023 EBITDA - ◊ - EBITDA/Sales

EBITDA evolution in 2023

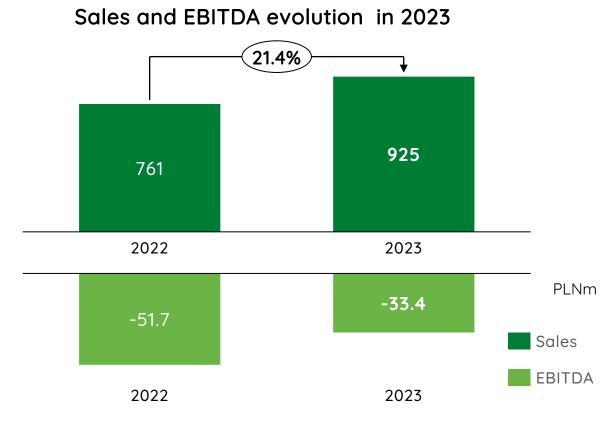
Improved EBITDA in period of price investments and increasing competition

#### Sales evolution by formats in 2023



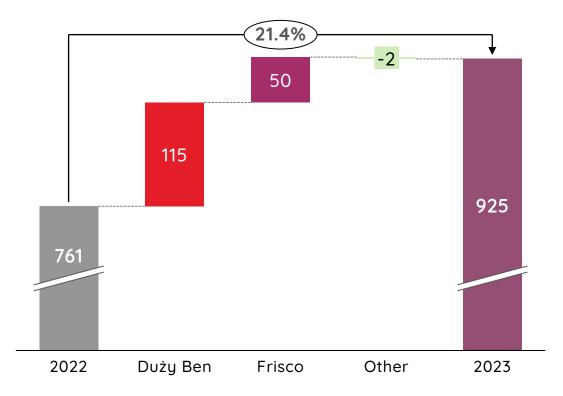
+3.7% in Own+JV Delikatesy Centrum stores, Strong growth dynamics in Inmedio +17%.





21.4% sales growth in Projects - driven by Duży Ben and Frisco with improved EBITDA. Frisco opened in December the 2nd automated warehouse in Warsaw.

Sales evolution by formats in 2023



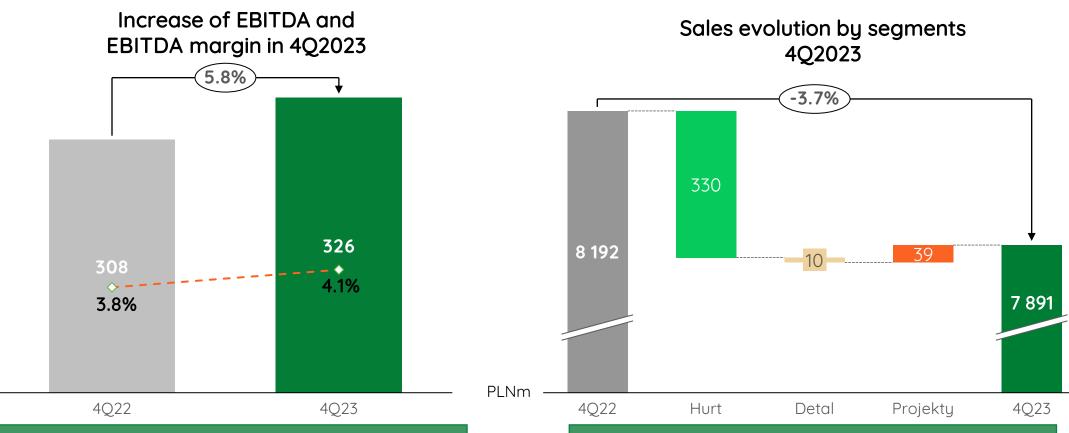
Strong sales growth in Duży Ben (+39%) and Frisco (+13%) with declining inflation

# Summary 4Q2023



# 4Q2023 - 9th consecutive quarter of growing results

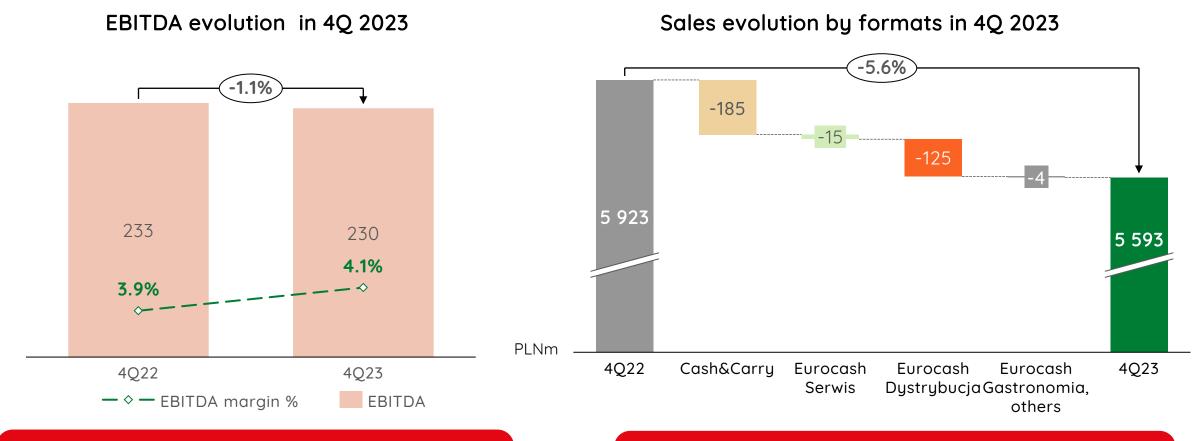




5.8% EBITDA increase despite PLN 15.1m nonrecurring restructuring costs, with growing sales and EBITDA margin, and at the same time with a slight decrease in gross margin on sales.

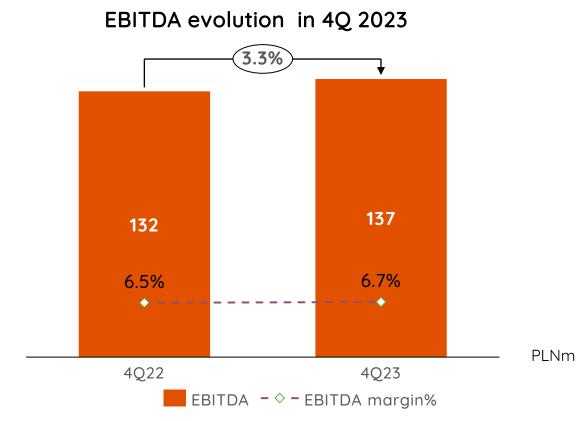
Revenue decreased in 4Q – in the environment of low retail sales in Poland and slowing inflation (high base effect in 4Q22).





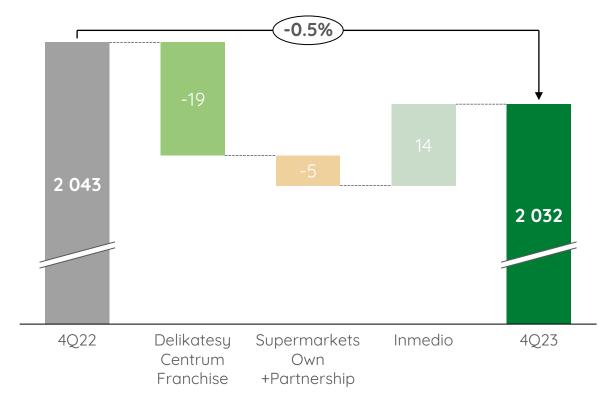
Flat EBITDA given inflationary pressures and decreasing volumes. Sales declines in all formats except EC Gastronomia +13% (mainly declines among independent stores).





Improved EBITDA result y/y due to higher contribution from partner stores (Rogala, FHC2, MD Projekt) and cost optimization in DC.

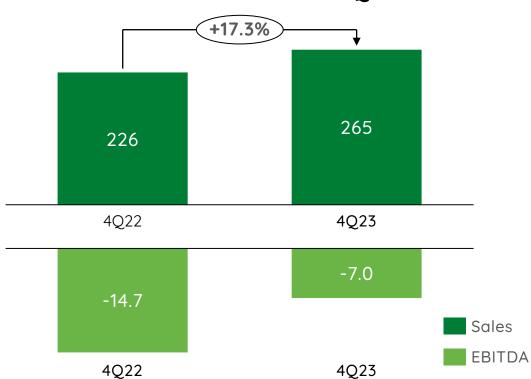
Sales evolution by formats in 4Q 2023



Temporary slow-down of sales growth after a high base in 4Q22. Strong contribution of Rogala and Inmedio



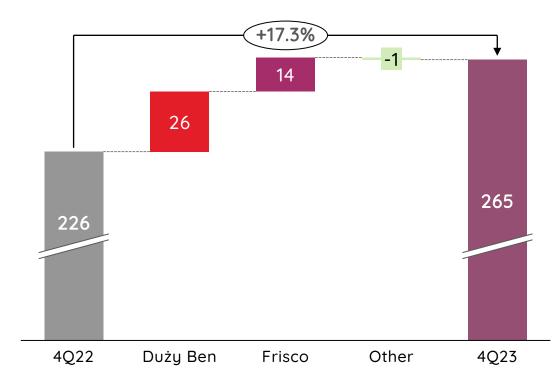




Sales and EBITDA evolution in 4Q 2023

Increase in sales by 17% with improved EBITDA, which includes the costs of new Duży Ben stores and Frisco customer acquisition. Sales evolution by formats in 4Q 2023

PLNm



Further dynamic sales expansion of Frisco and Duży Ben

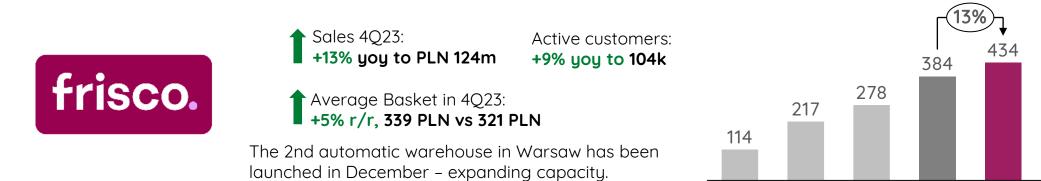
## Projects 4Q23 - dynamic expansion

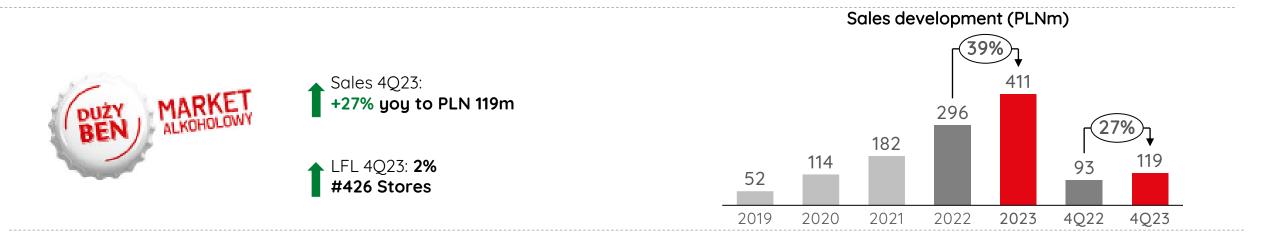


4Q23

4Q22

#### Sales development (PLNm)





# Preliminary results 1Q2024



## Inflation slowing-down in 1Q24, but wages keep growing

- Minimum wage increased in 2024 by 22% to 4242PLN/month, another increase in 3Q to 4300 (19.4% yoy)
- Inflation decreasing to 2.8% in 1Q24, with Food prices up by 2.6%, alcohol and tobacco 6.9% yoy

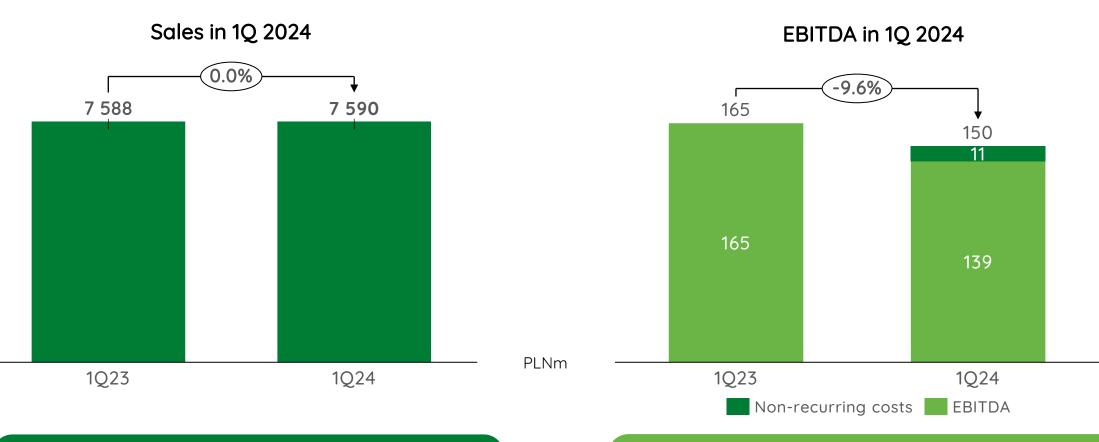


#### Minimum wage growth vs. CPI

# Market dynamics slowing down with inflation





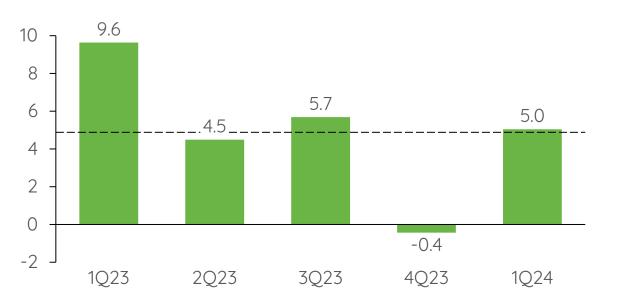


Flat Group sales with positive impact of Easter, however not enough to off-set lower dynamics in Jan-Feb Profitability affected by minimum wage jump beginning 2024 with additional impact of PLN 11m non-recurring restructuring costs

# Preliminary 1Q2024 - Sales Growth



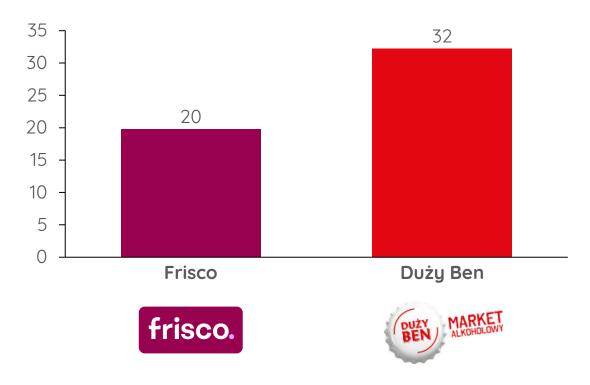
Delikatesy Centrum LFL Sales growth (%)





Delikatesy Centrum with 5% LFL sales growth across the chain – with positive impact of Easter

Sales growth in 1Q 2024 (%)

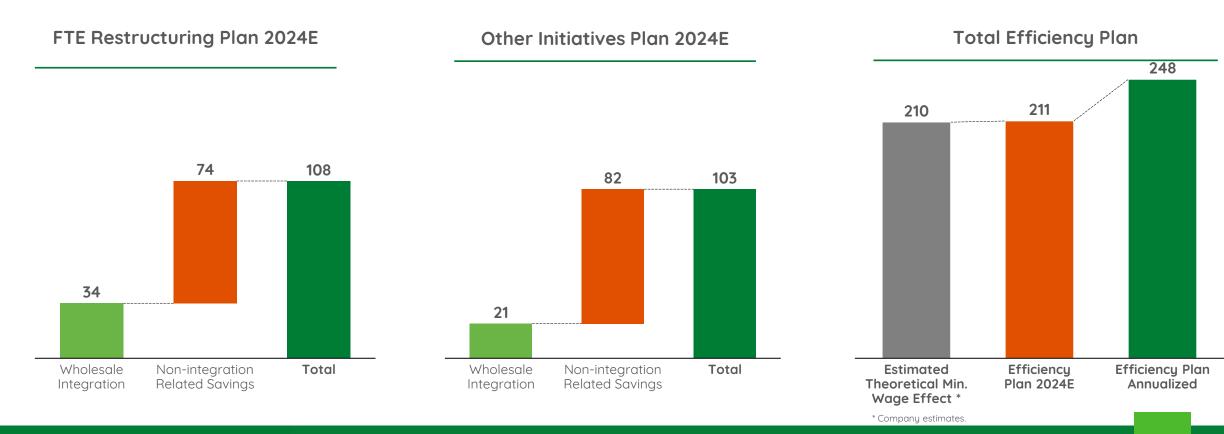


Dynamic sales growth in Projects with Frisco 20% growth; Duży Ben over 32% growth in 1Q24

#### Group-wide cost optimisation program to off-set minimum wage increase effect



- In order to mitigate costs headwinds and notably the impact of one-off increases in Polish minimum wage, implementation of cost reduction initiatives have been initiated already 4Q 2023
- PLN 211m total savings identified for 2024, to off-set minimum wage increase effect of app. PLN 210m



#### Focus on Ongoing FTEs Restructuring Plan

- PLN 108m expected in 2024 from FTE reductions across business units
- Deep restructuring implemented assuming reduction of 18% of directors and 19% of managers
- 80%+ realisation rate of annual reductions targeted already achieved

2024 FTE Reduction Plan					
	FTE 2023E	FTE 2024E	%		
Head Office	2,095	1,928			
Logistics	5,825	5,352			
Sales	1,258	1,132			
Stores	10,028	9,642			
Total	19 206	(6%)			
Implemented measures to reduce by ~ <b>1,152</b> Implemented measures to reduce by <b>12</b>					
Directors	65 53 (18%)				
Managers	204	166	(19%)		
Implemented measures to reduce by <b>38</b>					

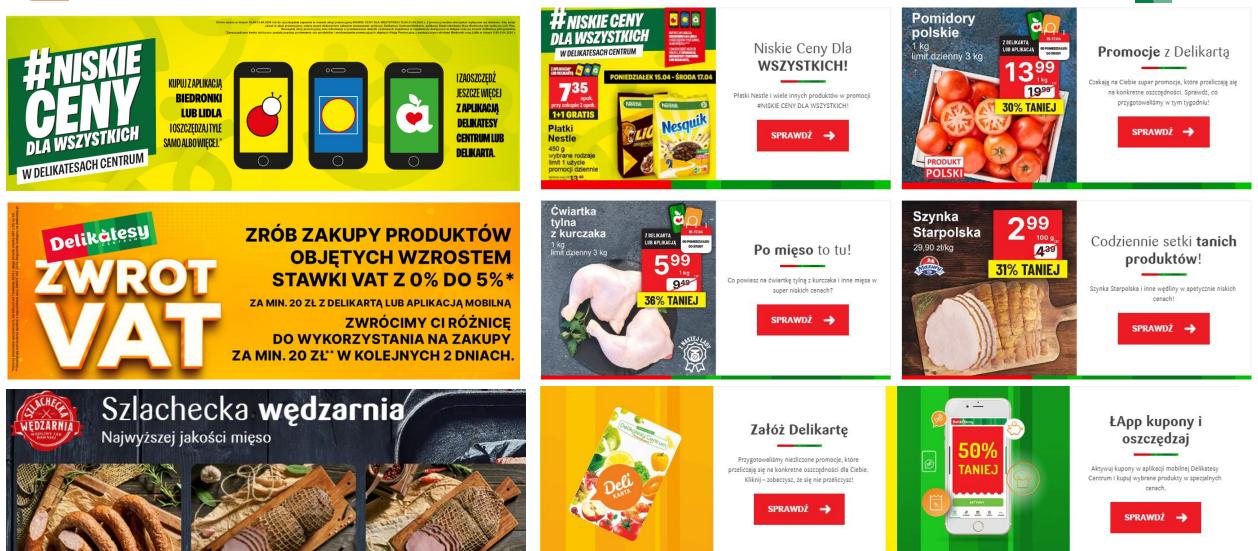
Status Update on FTE Reduction Plan				
Department	FTE #	Savings for 2024E	Annualized Savings	
Head Office all BUs in EC Group	244	39	44	
Retail	135	8	9	
_ogistics	45	3	4	
Cash and Carry	58	4	5	
Tobacco Distribution	22	1	1	
Wholesale Integration on top of above	40	4	9	
Total Realised To Date (FTE Related)	544	60	73	
TE from increasing productivity in logistics	225	10	19	
TE from increasing productivity in retail	190	12	12	
Total Incl. Productivity Increase	959	82	104	

Already implemented restructuring / productivity increase

- 959 FTEs out of 1,152 planned (83.2% realization) with a run-rate impact of PLN 104m

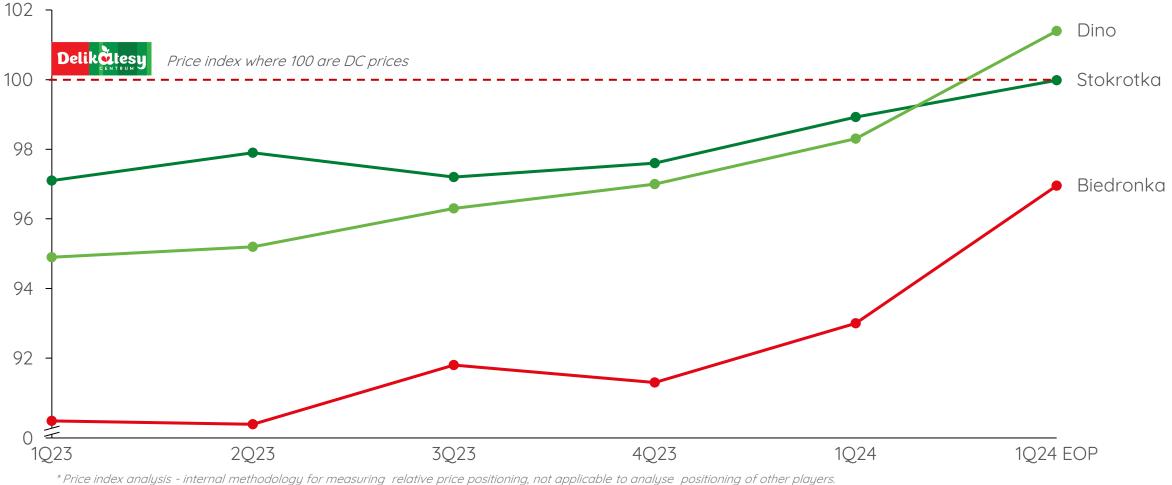
# **Strong Promotions & Communication**







#### Delikatesy Centrum price index evolution\*



Customer view, prices compared: 2000-3500 SKUs depending on assortment overlap

# Frisco - continued growth and market share expansion





Sales Growth in 1Q 2024 +20% y/y while maintaining high quality and customer satisfaction indicators (NPS)



**Opening of a new automated warehouse,** trouble-free operational launch, in a very short time, which helped to handle increased holiday demand and dynamic growth in Q1 24'

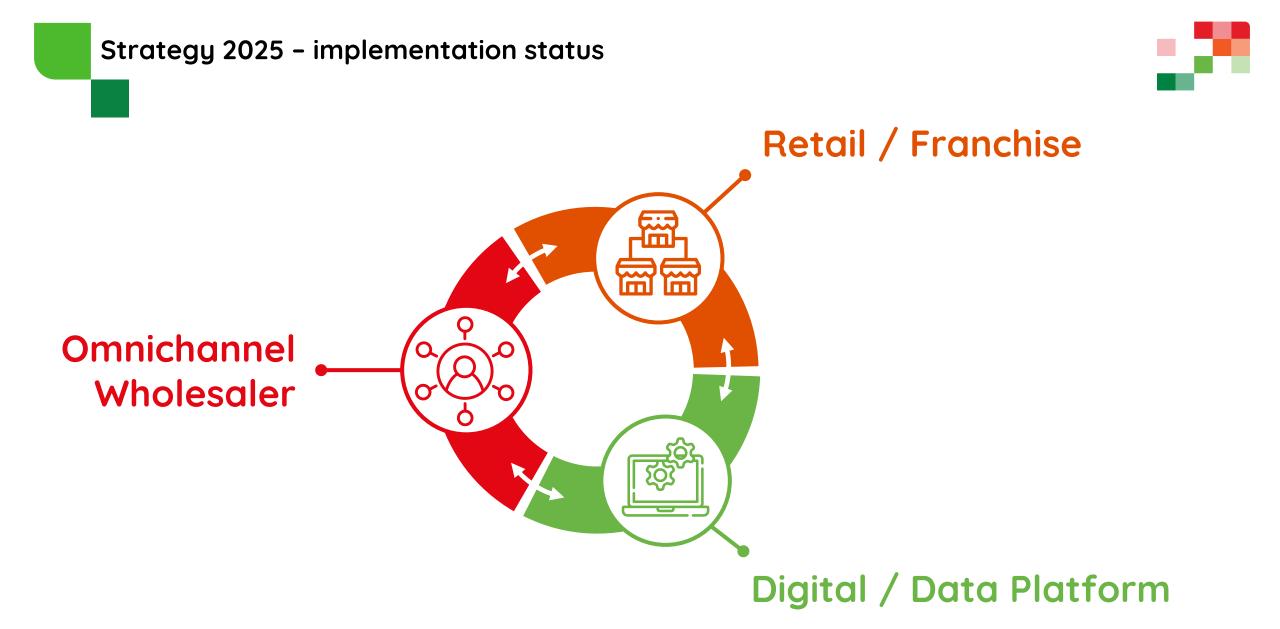


Significant increase in market share in Q1 2024 - effective use of market opportunities (exit of Barbora)



# Strategy 2025 - status





## Wholesale Integration Focused on Cost-, Buying- and Cross-Sell Synergies



Omnichannel Wholesaler

#### Key objectives:

- Creation of the largest
   B2B trade platform in
   Poland merger of
   wholesale business units
- Cost savings
- Access to the widest range of FMCG products
   within one eurocash.pl platform
- Shared purchasing power
- One digital platform, delivery, point of contact

#### Status

- 1 Wholesale integration prepared and launched at beginning of 2024
- More aggressive on costs due to inflation
- On track to outperform the targets:

HO and Logistics Integration 2024 Budget Gross Savings – **55 MLN PLN** 

Further cost optimisations – **156 MLN PLN** 

Procurement Optimisation – assumed reinvestment into price to grow market share

Cross-sell Action Plan with **100 MLN PLN Sales Target** 



ا Q (finished)	ll Q (planned)	III Q (planned)	IV Q (planned)	
Integrated wholesale organizational structure	<ul> <li>New systems ready for joint testing</li> </ul>	<ul> <li>New systems ready for combined migration pilot</li> </ul>	Operation ready for full-scale migration	
2 Integrated operation	2 Start of dedicated x-sell program	<ul> <li>Company prepared for working</li> </ul>	<ul> <li>New systems ready for full-scale</li> </ul>	
<b>3</b> Integrated customer benefits	Start of new central and regional category management	in two systems	migration	
Integrated trade-marketing	• Finishing supplier negotiations			
5 Integrated	5 Start of integrated cash margin analytics	Critical milesto	nes are related to	
Integrated data model and sales analytics	6 Complete integration of master data		ng of IT systems	
6 Start of Customer Data Platform and marketing automation				

## Wholesale Integration Focused on Cost-, Buying- and Cross-Sell Synergies





# Digital / Data Platform

#### Key objectives:

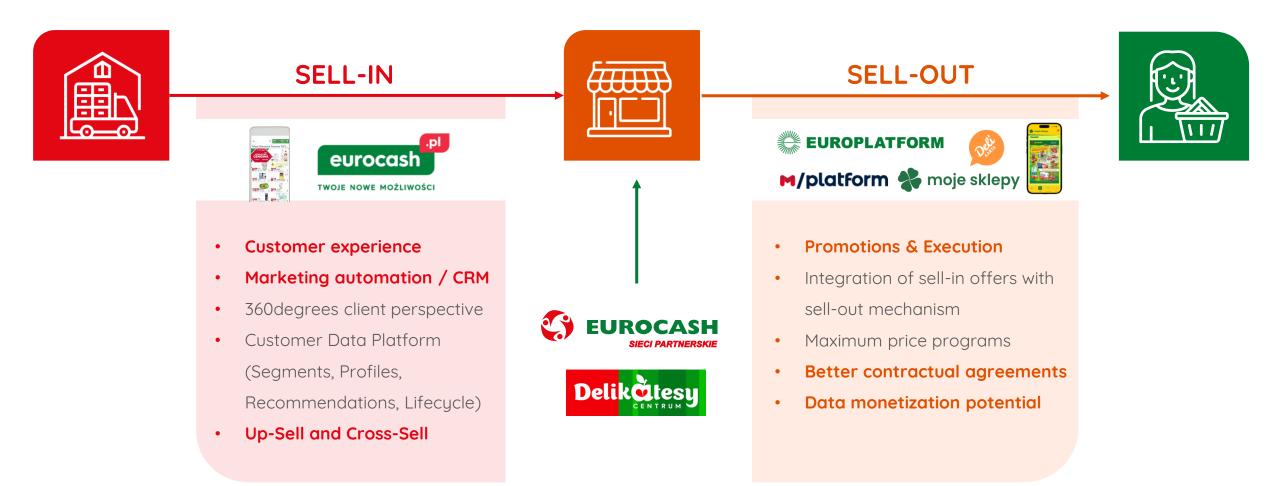
- B2B & B2C e-grocery leader
- Digital solutions that connect customers with consumers
- The largest POS network for local stores with 12k stores
- Creating a loyalty program for consumers
- Technology partnerships
- Development of Frisco.pl
  - the leading e-grocery market in Poland

#### Status

- Eurocash.pl: ~9bn Sales on Platform 56% Sales are done via Platform 10% Orders value increase after switching to online 3x more sales per Sales Rep than Competitors
- EuroPlatform with access to over 13k clients: ~4.6k from ECSP ~0.6 EC Independents ~8k M-Platform
- Moje Sklepy consumer app
- Dedicated Data Management Structure
   under new management

#### Integration is the Source of Competitive Advantage

The Only Retailer Able to Integrate Independent Fiscal Devices into One Mechanism



# Improving Store Models to Maximise Performance and Economics for Franchisees and Eurocash





Franchise Organiser

#### Key objectives:

- Increasing efficiency and cost synergies
- Investments in the development of associated networks and customer profitability
- Reduction of price differences
- Attractive product offers and consumer promotions
- Expanding franchise and partner networks
- Development of loyalty programs
- Consumer focus

#### Status

#### Partnership Systems (ECSP):

- EC SP (Partnership Systems) with integrated structure and objectives
- Retail POS Integration: 53%
- Launch of Moje Sklepy: umbrella brand+ app+ promotions

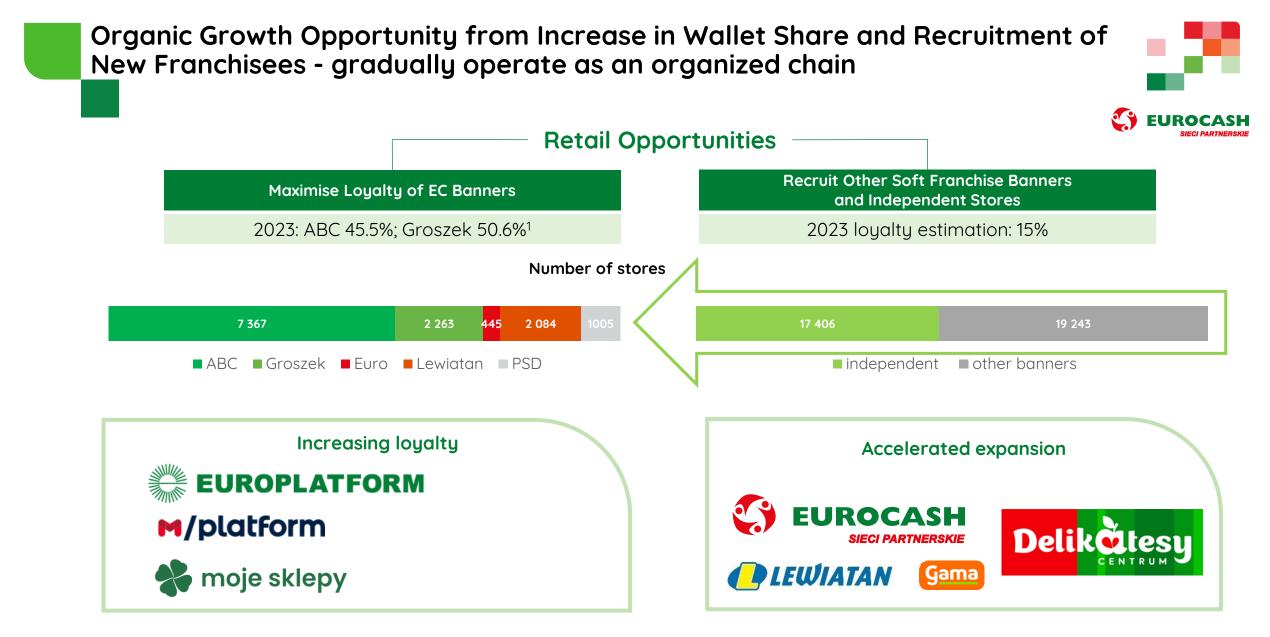
#### Delikatesy Centrum:

- New DC 2.0 business strategy: New assortment policy Price positioning Efficient Promotions
- Agency Model (DCOwn)
- New store model (tests)
- Close cooperation with franchisees
- Frisco: Launch of 2nd automated warehouse
- Duży Ben: Focus on expansion

# Ongoing Repositioning of Store Operating Model to Optimise Unit Performance and Economics for Eurocash

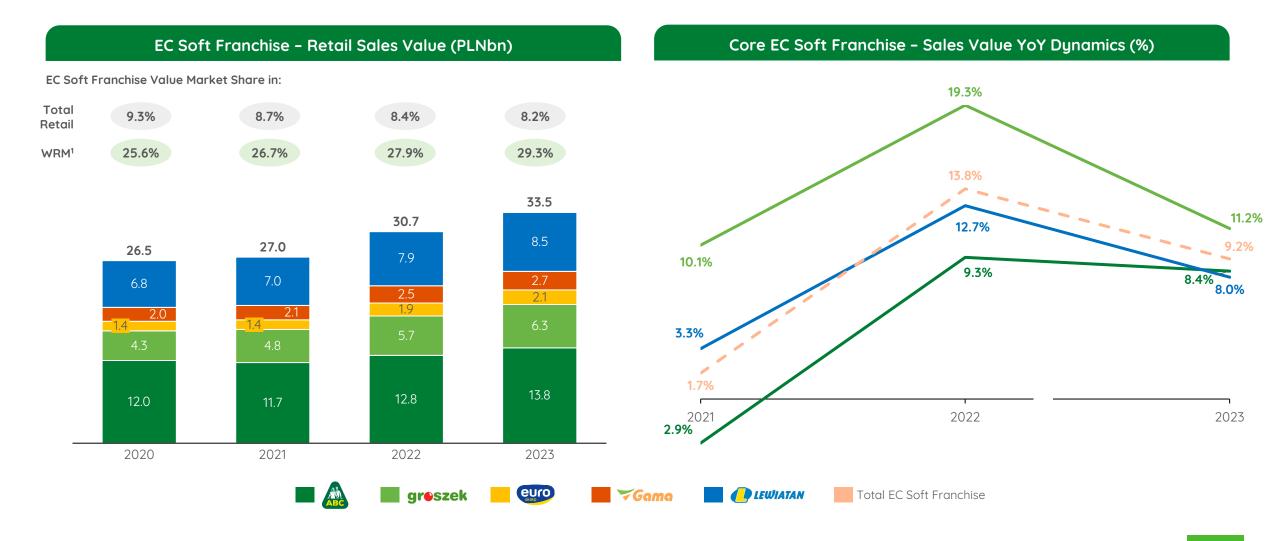


	Wholesale Models			Retail Models
	Independents	Soft Franchises	Hard Franchises	Own Stores
Description	<ul> <li>Stores operated independently from Eurocash banners</li> </ul>	<ul> <li>Stores operated under Eurocash Wholesale Banners</li> <li>Privileged sourcing relationship with Eurocash</li> </ul>	<ul> <li>Stores operated under Eurocash Retail Banners</li> <li>Tighter relationship with Eurocash</li> </ul>	Stores owned and operated by Eurocash
Key Eurocash Banners		greszek ABC Gama	Delikätesy	Delikätesy 🛞
Store Owner / Lessor	Store operator	Store operator	Store operator	• Eurocash
Economic Relationship with Eurocash	• Can purchase goods and services from Eurocash wholesale (delivery or Cash & Carry)	<ul> <li>Priority sourcing from Eurocash active distribution</li> <li>Retro rebates and retail services</li> <li>Marketing support from franchise chain</li> </ul>	<ul> <li>Purchases from Eurocash and outside suppliers</li> <li>Pays franchise fee to Eurocash</li> </ul>	<ul> <li>Fully consolidated by Eurocash</li> <li>Inventory consolidated by Eurocash</li> <li>Various operation models (historical M&amp;A driven)</li> </ul>
Level of Control Over Store Ops.	Store owner (operator) retains full control on assortments, pricing and promotions policies	Store retains i) ultimate control on assortment and pricing with Eurocash however able to coordinate special offers and promotions across franchisees and ii) full control	<ul> <li>Eurocash manages all retail functions incl. assortment, pricing policy, promotion<sup>1</sup></li> <li>HR managed by operator</li> </ul>	Full control
Marketing Support	• None	Operator receives support on brand, promotions, assortment, private label	Full marketing support	Full marketing support
T / POS Integration	Operator can elect to choose Eurocash POS or ordering platform (Eurocash.pl)	Under deployment with Eurocash.pl ordering platform, Eurocash POS and via Moje Sklepy app	Full IT integration with Eurocash systems	Full IT integration with Eurocash systems
oyalty Level <sup>2</sup>	10-30%	~45%	~70%	~80-90%



Market Share of Eurocash Franchise Store in Total Market Maintained, by Growing Faster than the Wholesale Relevant Market





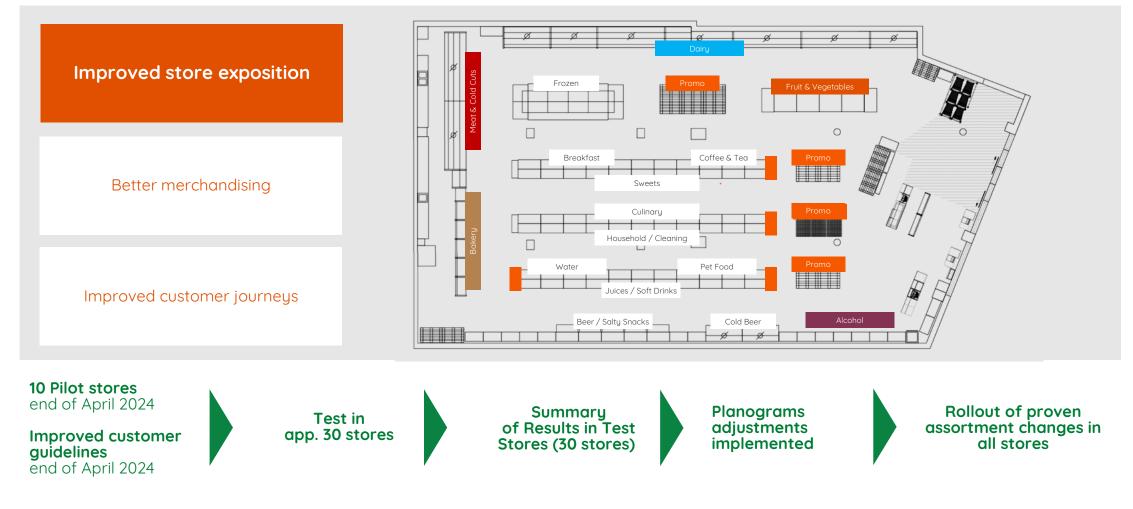
#### Delikatesy Centrum: Commercial Initiatives to Support Growth and Profitability Across the Perimeter



Improve Assortment	Realizing Pricir	na	Coordinate Promotions
	New Pricing Pol		New Promotion Strategy
General Assortment Overhaul			
<ul> <li>Reduce assortment complexity</li> </ul>	<ul> <li>Improve price positioning</li> </ul>		prove end-customers price perception
<ul> <li>Focus on key consumer trends and activity to be and activity of the second secon</li></ul>	dapt • Get more accurate bench	imarking	drive traffic and store density
to local consumer demands	<ul> <li>Optimize price segments</li> </ul>		neralize Smart Margin Management to
<ul> <li>Introduction of VfM<sup>1</sup> / First Price Priva Brands</li> </ul>		enn	ance our cash margin
Key Targets	Key Targets		Key Targets
<ul> <li>assortment reduction</li> </ul>	<ul> <li>Stable price positioning vs</li> </ul>	. Competiton Incr	rease of Promo Share
<ul> <li>Increase of private brands value share</li> </ul>	e		
<ul> <li>Target Positioning on EPP<sup>2</sup></li> </ul>			
			-
Drive Traffic and Store Sales Density	Optimize sales / category mix	Support Cash Margin	Reduce Inventory Lo

#### **Delikatesy Centrum: Store Model Project**









# Thank you

