

# Triangle Selling Framework Checklist

Created by the team at [Weflow](#) ❤️

Step	Description	Actions to Take
Reason	Why will the prospect buy?	<p>Uncover the lead's pain or desired reward, understand how your solution can help, and communicate it. To do this, ask the following types of questions:</p> <p><b>Probative:</b> Can you be more specific?</p> <p><b>Socratic:</b> Why did you ask X? Is there a particular reason?</p> <p><b>Qualifying:</b> What are your top priorities right now?</p>
Resources	What needs to happen in order to buy?	<p>Ask the following questions to understand the resources you and your lead are working with:</p> <ol style="list-style-type: none"><li><b>Emotional:</b> Is your solution going to cause pain or reward to your lead? In other words, what's in it for them?</li><li><b>Intellectual:</b> Does it make logical sense in terms of ROI, opportunity cost, and benchmarks?</li><li><b>Human:</b> Are there people in place to provide implementation, training, change management, support, and continuous improvement?</li><li><b>Technical:</b> Do they have the infrastructure and IT resources to support your solution? Does it integrate with their existing tech stack?</li><li><b>Financial:</b> Can the lead afford your solution? Who approves the budget?</li><li><b>Political:</b> Who are the different stakeholders involved and what are their roles? (E.g., champion, economic buyer, executive sponsor, administrator)</li><li><b>Energy:</b> Is your solution really needed?</li></ol>
Resistance	What obstacles will be encountered during the buying process?	<p>Identify the type of resistance and handle objections accordingly:</p> <p><b>1. Reactance:</b> The lead is resisting to the sales process itself.</p> <p>Handle objections by:</p> <ul style="list-style-type: none"><li>• Sharing customer success stories</li><li>• Asking them to do as little work as possible</li><li>• Validating their feelings/concerns</li></ul>

		<ul style="list-style-type: none"> <li>• Asking qualifying questions to help determine their needs for a solution</li> </ul> <p><b>2. Skepticism:</b> The lead is skeptical of your solution.</p> <p>Handle objections by:</p> <ul style="list-style-type: none"> <li>• Creating a satisfaction guarantee</li> <li>• Reframing the offer</li> <li>• Creating a future-focus</li> </ul> <p><b>3. Inertia:</b> The lead is resisting change.</p> <p>Handle objections by:</p> <ul style="list-style-type: none"> <li>• Acknowledging the resistance to change</li> <li>• Disrupting and reframing</li> <li>• Taking a deep dive into Reason to uncover the problem the lead is trying to solve</li> </ul>
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