



PRIVACY NOTICE

Last Update Date: 16/08/2023

At Aptero, we believe that privacy is essential for a healthy internet.

In this privacy notice, we explain the data that may be accessible to us when you use Aptero. We also adhere to the practices outlined in our Terms of Service regarding how we receive, process, and share the information we collect.

Here's what you need to know:

Your presence and communications are sent to us and other participants in the room.

- **Avatar Data:** We receive and transmit to other individuals in the room the name and likeness of your avatar, its position in the room, and your interactions with room objects.
 - Custom Avatars: You can create a custom avatar. If you create an account, we will store your custom avatar and associate it with your account.
 - **Stock Avatars:** If you choose one of the regular avatars, you can log in to store avatar information with Aptero, or you may optionally store them in your browser's local storage (if you are not logged into your account).
- **Room Data:** Rooms are publicly accessible to anyone with the URL. We receive data about virtual objects and avatars in a room and share this data with other participants in the room.
- **Voice Data:** If your microphone is enabled, we receive and transmit audio to other users in the room. We do not record or store the audio. Please be aware that once you agree to allow Aptero to use your microphone, it will remain active as long as you remain in an Aptero room, unless you turn it off.
- Photos and Videos in the Room: You can use the Camera tool to take photos and videos unless the room owner has disabled this feature. The Camera tool displays a red icon while recording. Your avatar will also indicate to other participants that you are filming and capturing audio from enabled microphones in the room with a red icon.
 - Data Retention: If you take a photo or video, the file is stored locally on your device and uploaded to our servers so it can be shared in the room. Pinned files are permanently stored in your room unless you delete them. Unpinned files are deleted from our servers after 72 hours.
- ◆ Third-Party Communication Services: Aptero allows you to connect certain third-party services.
 - Twitter: Aptero lets you connect to your Twitter account and tweet and share 2D images. Any content you tweet will be shared with Twitter and publicly published on the Twitter platform. You can refer to Twitter's privacy policy for more information.

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• **Discord:** Aptero allows you to connect Discord to a room. When someone connects Discord to a room, we store access keys and identifiers for the connected server and channel. We synchronize chat messages, room changes, 2D and 3D objects you create, and if a user joins or leaves the connected Discord channel, we do not record any of these synchronized messages. For diagnostic purposes, we record aggregated accounts such as the number of messages and users who joined the relevant channels. You can refer to Discord's privacy policy for more information.

We receive the data you create and share with Aptero.

- Images, Video, and Objects: We receive links to video and image files to process and display in the Aptero room. We store this data as long as you remain in the room. If you pin a video, image, or object in the room, we will store this information until the object or room is deleted.
- Scenes and Shared Avatars: We receive links to 3D room model templates, information about the 3D avatar, and the name of the room or avatar to process and display the room or avatar. We store the name and URL of the shared link so you and other individuals with the link to the room can use it again.

We receive technical and interaction data to improve Aptero's performance and stability.

- Account Data: You do not need to create an account to use Aptero. If you decide to create
 an account with your email address, we receive your email address to send you a login link,
 but we only store a hashed version of your email address.
- **Technical Data:** We receive and store data about URLs and room names; the type of device you use to interact with Aptero, along with its operating system, language, browser name, and version; and other data to load and operate the room.
- Interaction Data: We receive data about your interactions with the Aptero service itself, sent messages, the maximum number of users in a particular room at the same time, the start and end time of a user's interaction with Aptero, the duration of a user's interaction with Aptero via virtual reality, the first time on a specific month or day that a user starts using Aptero. We use third-party services to store and analyze these operational messages.
- **Error Data:** To diagnose issues, Aptero analyzes error messages (which may include the room URL, response time to requests, the page you were on when you encountered the error, your operating system, browser information, and may include your IP address).