

Oracle Fusion Supplier Portal Webinar

Oracle Fusion Procurement Cloud Supplier Portal

Presenter

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Ejadah SCM

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Version .V1

Agenda

- About this material
- Accessing the Supplier Portal
 - Welcome E-Mail on Supplier User Account Creation
 - How to access, navigate and reset password
 - Settings and Preferences
 - Notifications
- Management of Various Modules:
 - Company Profile
 - Qualifications
 - Orders
 - Agreements
 - Shipments
 - Invoices and Payments
 - Negotiations

Dubai Holding Procurement Cloud – Supplier Portal

About this Material

About this Material

Welcome to Dubai Holding Oracle Fusion Supplier Portal training. The purpose of this training is to give you step-by-step instructions on how to use the most critical sections of the Supplier Portal such as:

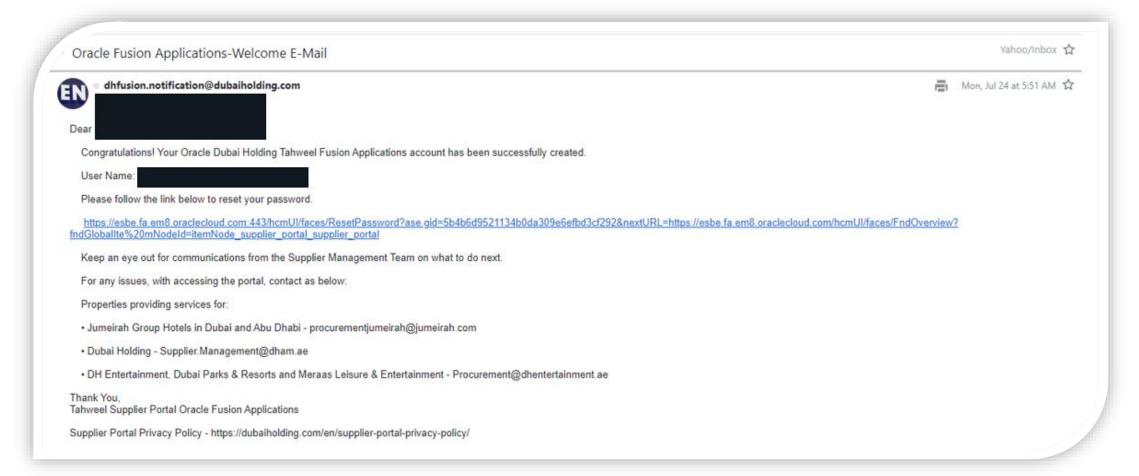
- Self-service Supplier profile management
- Access to wide visibility of your various Purchasing to Pay details such as PO details, invoice and payment status where you can self-serve.
- It also gives you access to item and price agreements. We encourage you to avail of this free and secure service.

Oracle Fusion is a cloud-based system with a global template. New releases are often deployed with new functionality and some adjustments to existing functionality. Your access level impacts the functionality and screens you see in the system. Sometime the screens you see may change slightly or differ to the training materials due to new Oracle releases or your access levels.

Dubai Holding Procurement Cloud – Supplier Portal

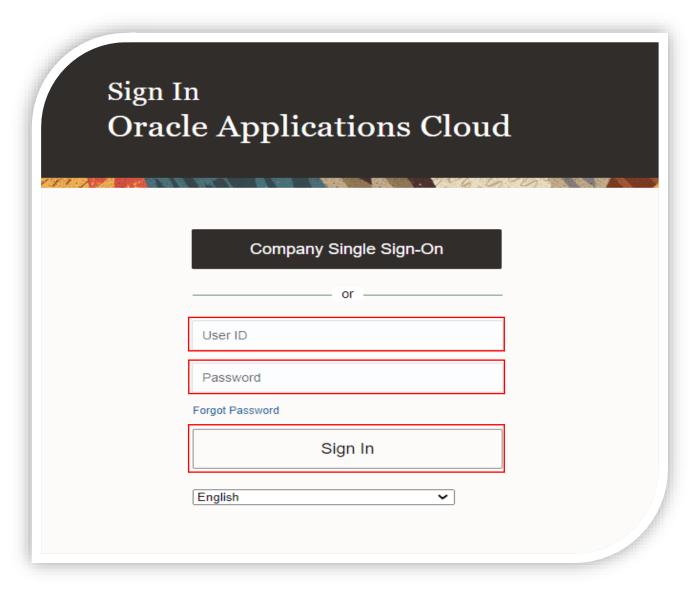
Accessing Supplier Portal

Accessing Supplier Portal: Welcome E-Mail on Supplier User Account Creation



Supplier would have received an email from dhfusion.notification@dubaiholding.com in their registered email inbox once their Supplier Portal User account for DH is successfully created in Oracle Fusion.

Accessing Supplier Portal: Fusion Instances and Login

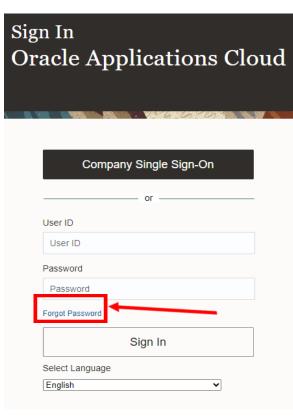


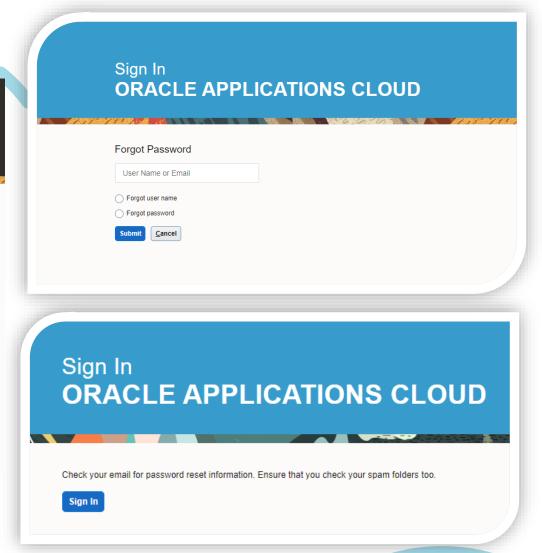
Input user ID and password as provided in a Welcome notification you received by email

- Enter the Username
- Enter the Password
- Click on "Sign-In" Button

Accessing Supplier Portal: How to reset Username and Password

- In case the supplier forgets their username or password, they can use "Forgot Password" option to retrieve the same.
- Enter your email address in the search box.
- Click Submit.
- An email will be sent on your registered company email Address with the link to Reset your password.





Kindly note that

- > Only registered users will receive email notification to reset password.
- > ERP Notifications will come from dhfusion.notification@dubaiholding.com email address only.

Accessing Supplier Portal: How to reset Username and Password

Oracle Fusion Applications-Password Reset Information



dhfusion.notification@dubaiholding.com



Dear Test User.

You have requested to reset your password for Oracle Fusion Applications through Self Service Portal.

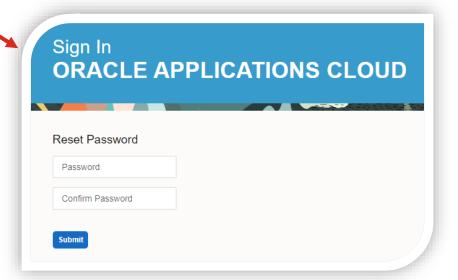
Please follow the link below to reset your password.

https://esbe.fa.em8.oraclecloud.com:443/hcmUl/faces/ResetPassword?ase.gid=8376edfbcdbf4a3d851ca4041dec0643&nextURL=https://esbe.fa.em8.oraclecloud.com/hcmUl/faces/FndOverview?fndGlobalIte%20mNodeld=itemNode_supplier_portal

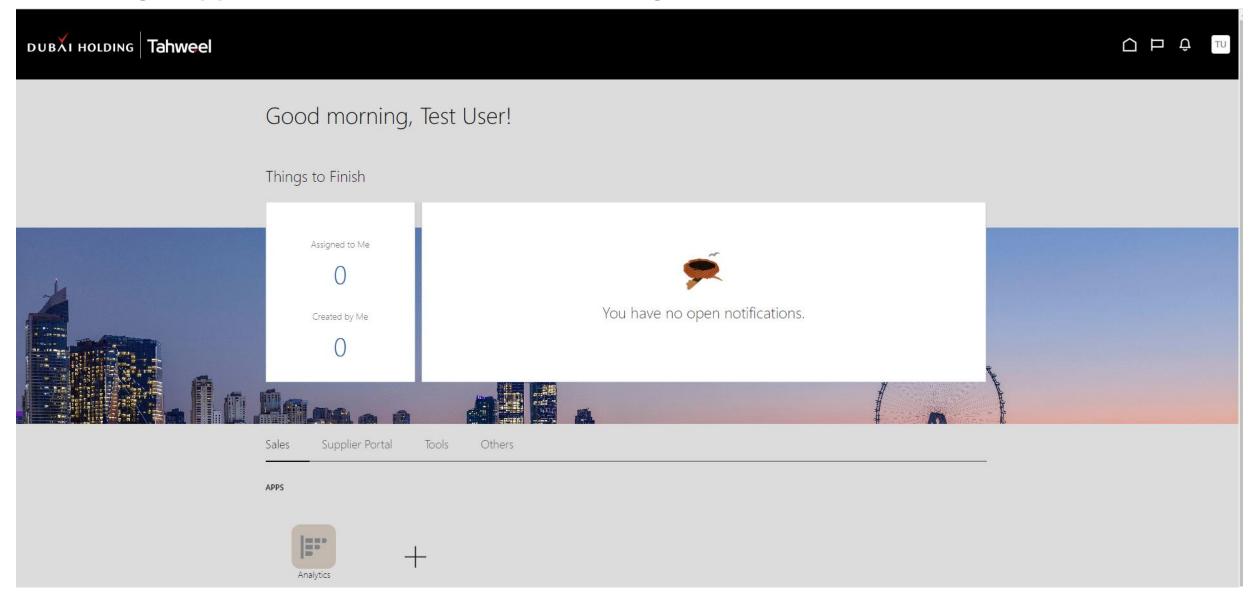
If you did not request this information or have any question, contact your system administrator.

Thank You, Oracle Fusion Applications

- ✓ Click on the link to reset password
- √ Type the password
- ✓ Reconfirm the password
- ✓ Click Submit and the link will auto route you to the portal for login.



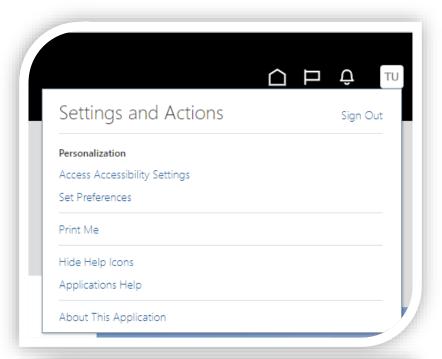
Accessing Supplier Portal: Interface and Navigations

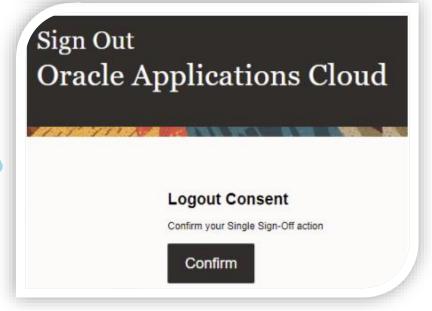


Accessing Supplier Portal: Setting and Preferences

Signing Out

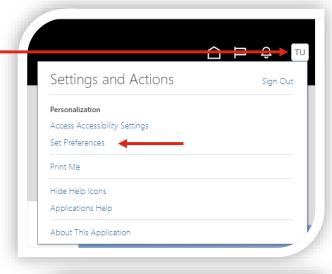
- 1. If you wish to sign out, navigate to the initials of your name at the top right corner (Settings icon) of your screen and click
- 2. Then click on 'Sign Out'
- 3. If you wish to continue exiting, click on 'Confirm'

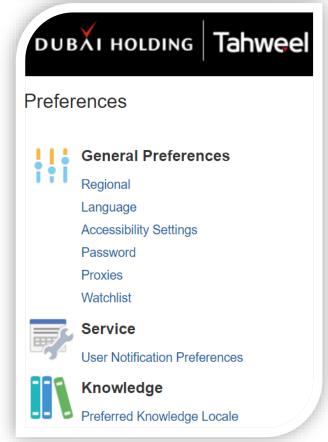




Accessing Supplier Portal: Setting General Preferences

- 1. If you wish to setup your preferences, navigate to Settings and Preference (initials of your name at the top right corner of your screen) and select the icon
- Then click on Set Preferences'
- 3. Review the General Preferences required
- 4. You can also reset your password using "Password Option"
- 5. To save your changes, click on 'Save and Close'
- 6. To discard your changes, click on 'Cancel'





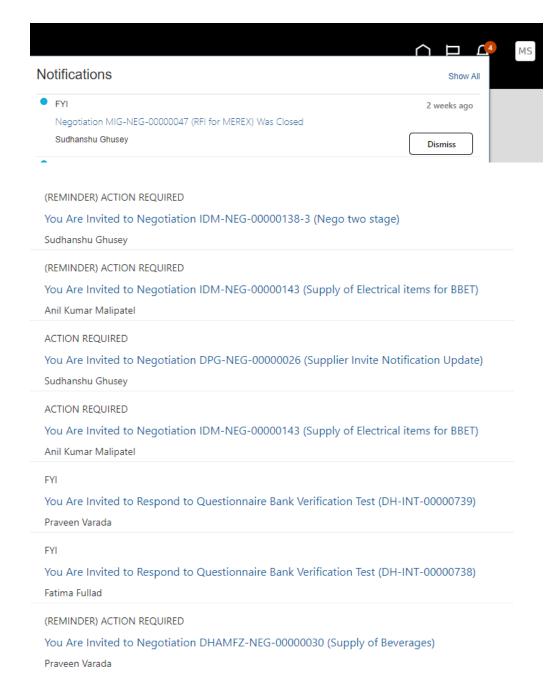


Accessing Supplier Portal: Notifications

1. Click on the Bell icon at the top right corner of Supplier Portal

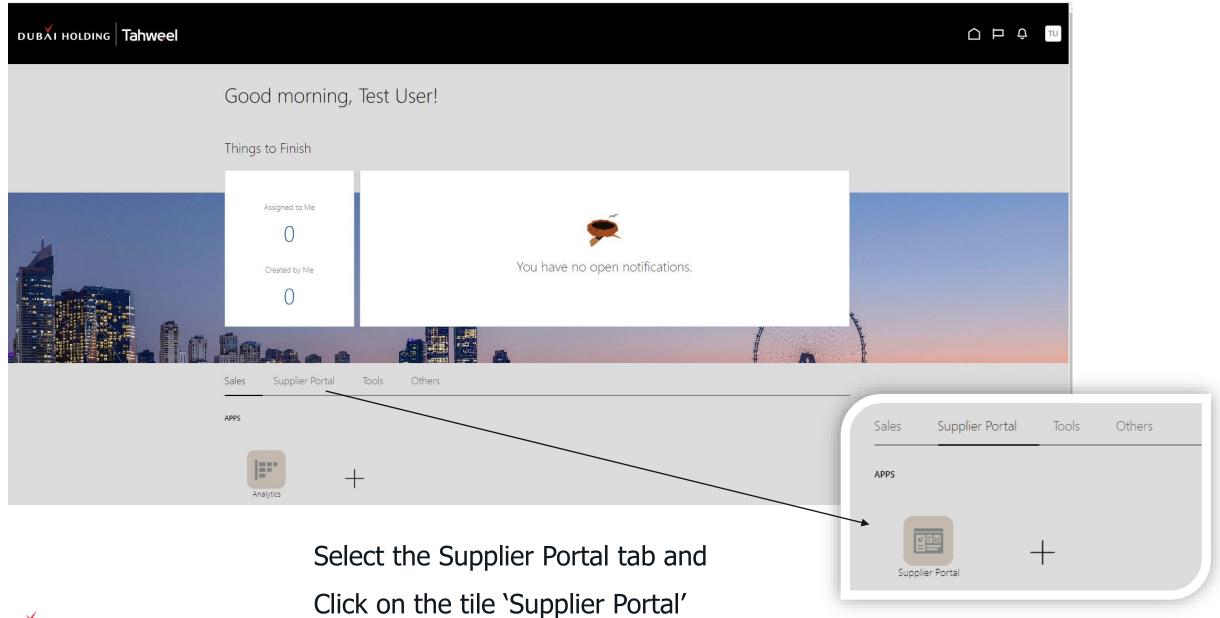


- 2. For viewing all your notifications click on Show All, otherwise you will see only the most recent notifications
- 3. There are two types of notifications:
 - For Your Information (FYI) Notifications
 - Action Required Notifications. In addition to notifications in Oracle Fusion, you will also receive an email



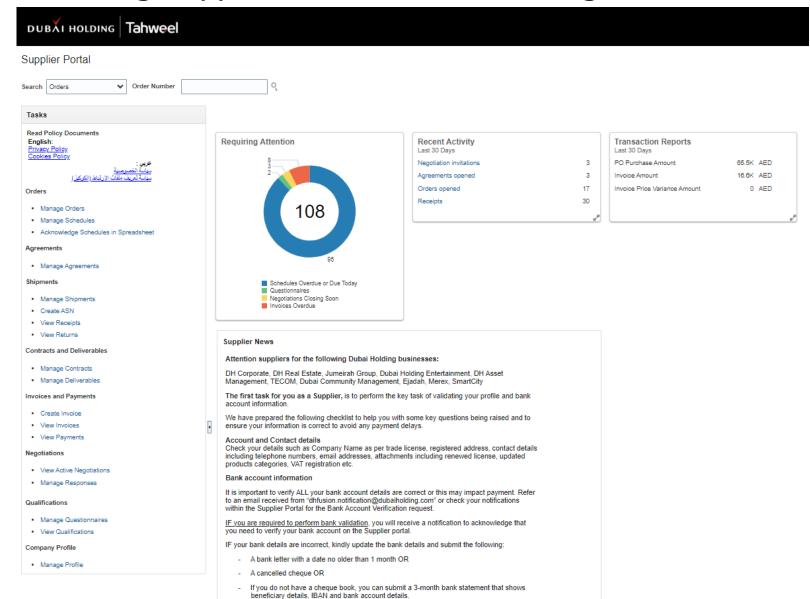


Accessing Supplier Portal: Instance Navigations





Accessing Supplier Portal: Instance Navigations





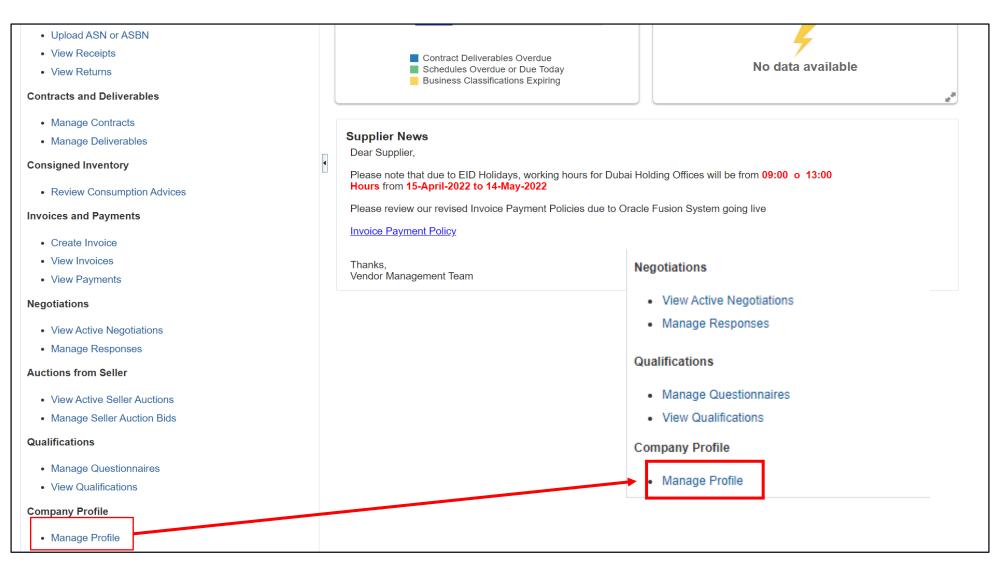
Dubai Holding Procurement Cloud – Supplier Portal

Updating your Organization Profile

Supplier Self Service Company Profile Update

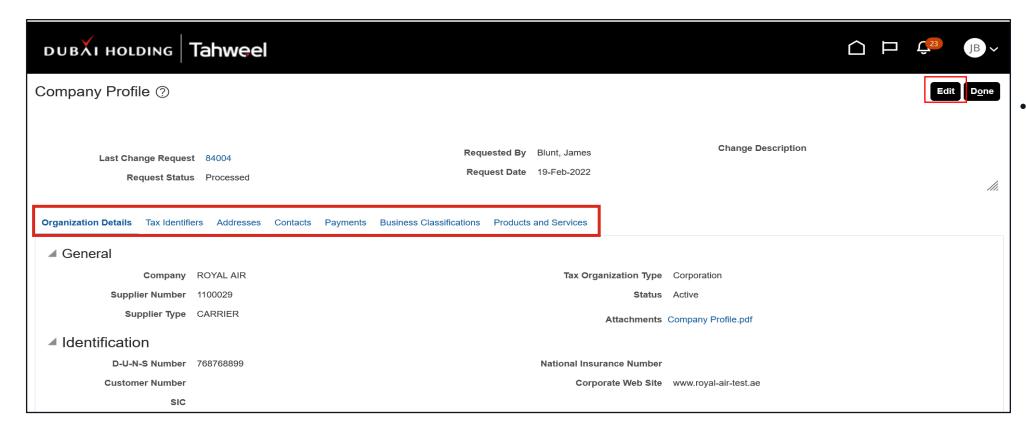
Navigation:

Supplier Portal > Company Information > Manage Profile.





Supplier Self Service Company Profile Update



Click on Edit Button to edit the Supplier

Click Yes for the warning message





Company Profile Update: Organizational Details

General

1. Make sure the *Supplier Name is 100% same as of your Trade License Trade Name

Additional Information

- 2. While submitting the change request. Change the Procurement BU to EJ: Ejadah Asset Management Group
- 3. Update UAE Owned Company
- 4. Update SME Supplier
- 5. Update Women Owned Company
- 6. If you are ICV certified, then mention ICV score.



Company Profile Update: Organizational Details

Identification

- 7. Update D-U-N-S Number (Refer your Trade License)
- 8. Update Corporate Web Site

Corporate Profile

- 9. Update Year Established (Refer your Trade License Establishment Date)
- 10. Update Year Incorporated (Refer your Trade License Establishment Date)
- 11. Update the Principal ID



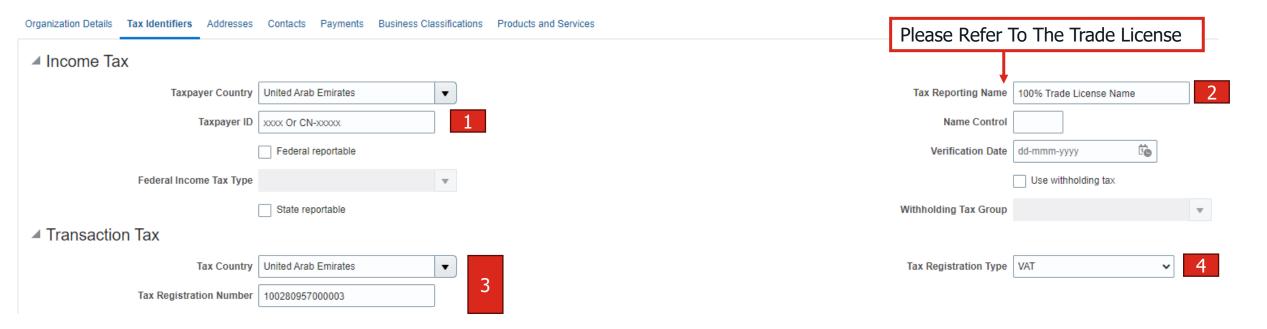
Company Profile Update: Tax Identifiers

Income Tax

- 1. Taxpayer ID = Trade License Number
- 2. Tax Reporting Name = Trading Name 100% same as of your Trade License Trade Name (Refer your Trade License)

Transaction Tax

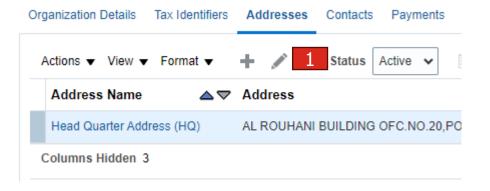
- 3. Select Tax Country and Input Tax Registration Number = VAT Certificate / TRN Number
- 4. Tax Registration Type = VAT

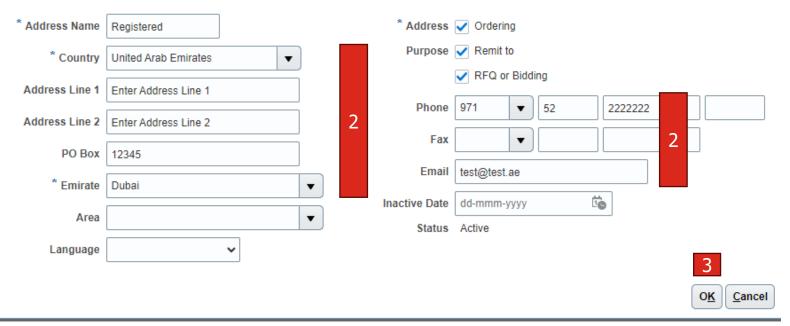




Company Profile Update: Addresses

- 1. Click on Pencil Icon (Edit Button) or Actions > Edit
- 2. Enter Address Lines, PO Box, Emirates Phone Number, Active Email Address
- 3. Click "OK"

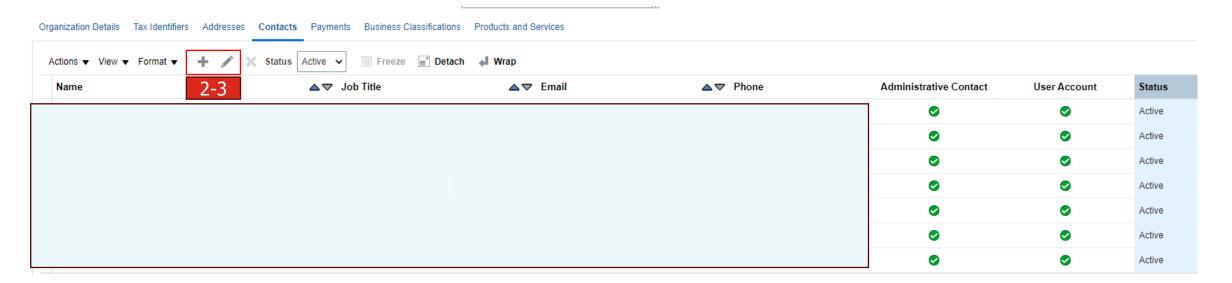






Company Profile Update: Contacts

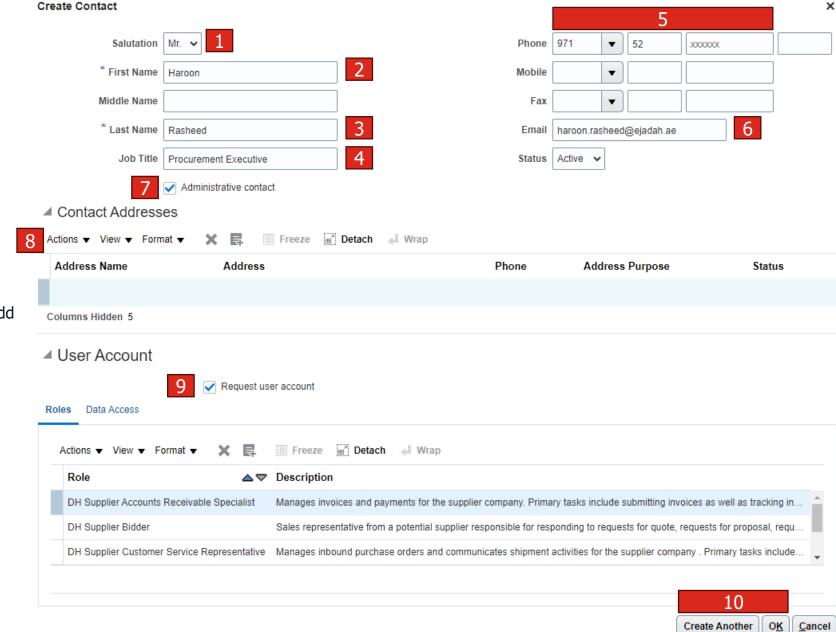
- 1. Review the contacts created for you
- 2. You can also request for editing the existing or creating new contacts
- 3. Click on "+ Icon'





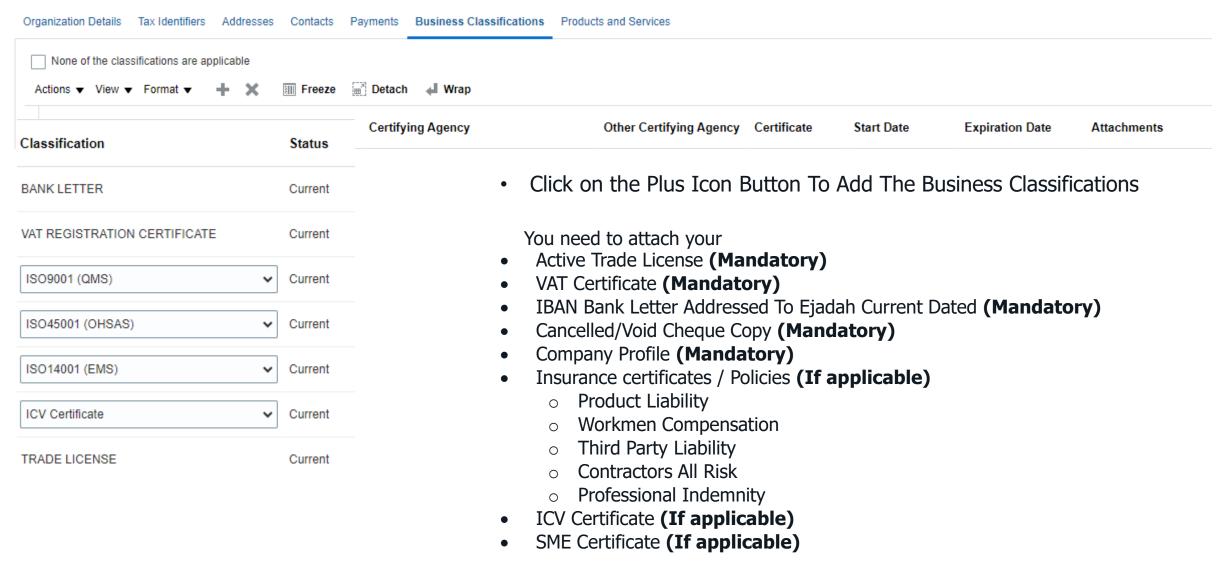
Company Profile Update: Contacts

- 1. Enter Salutation
- 2. Enter First Name
- 3. Enter Second Name
- 4. Enter Job title
- 5. Enter Mobile Number
- 6. Enter Email Address
- 7. Tick the "Administrative Cheque Box"
- 8. Add Address By Clicking on Actions > Sel & Add
- 9. Tick the "Request User Account Box"
- 10. Click Create Another or OK

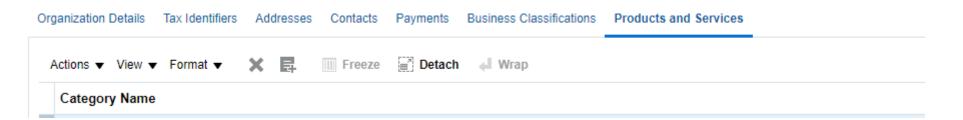




Profile Management: Update Certification

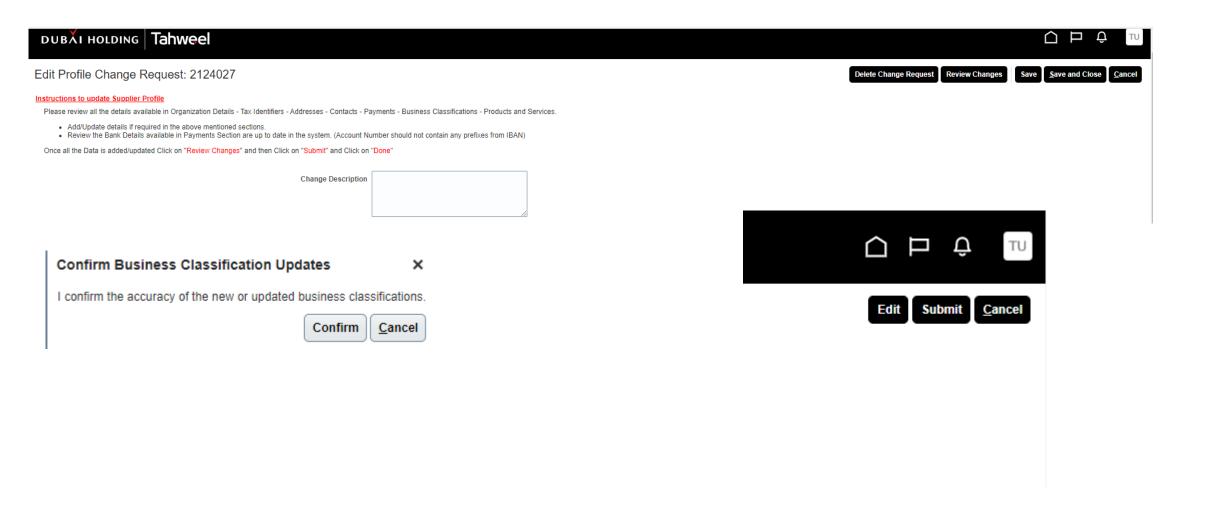


Profile Management: Update Product And Services





Profile Management: Review Changes & Submit





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Dubai, United Arab Emirates



Supplier Bank Account & IBAN Validation

Supplier Bank Account & IBAN Validation: Introduction

This process is for the validation of Supplier Bank Account Information for the Suppliers migrated from Legacy System to Oracle Procurement Fusion system.

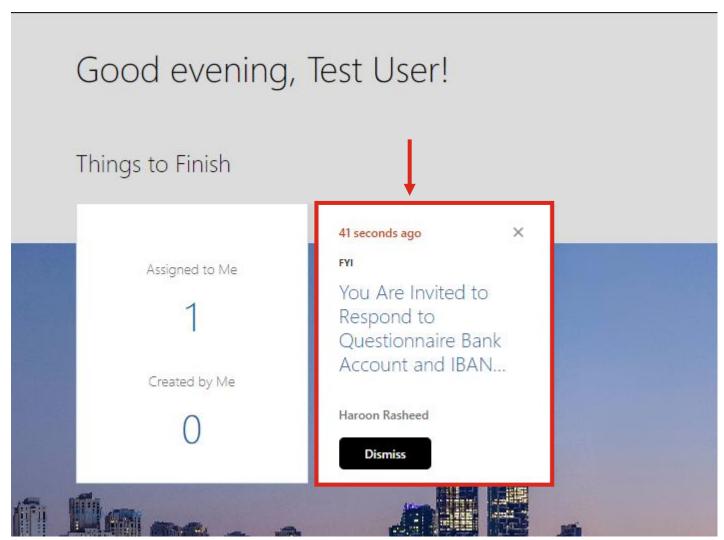
This document contains the To Be Process for Supplier Bank Account Validation to verify your Banking details registered with DH and submit the required supporting documents on priority to ensure smooth payment processing.

Bank Validation Process for Migrated Suppliers



Supplier Bank Account & IBAN Validation: Supplier Portal Notification

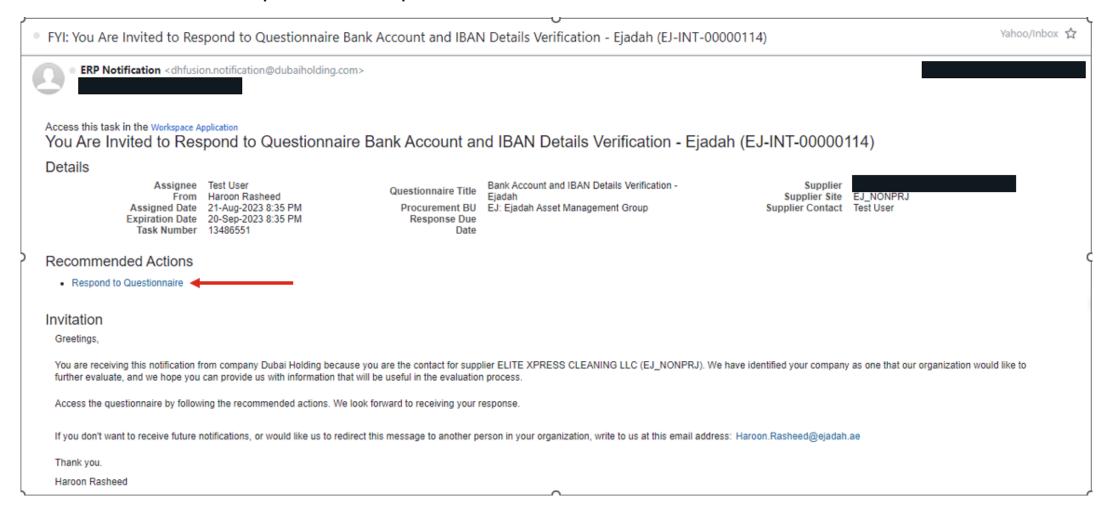
- On successful login into Supplier Portal, a message will be appeared to the users as an active reminder to verify the bank account details to avoid any payment issues going forward.
- You can click on the notification to respond to the questionnaire.





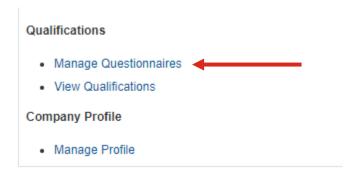
Supplier Bank Account & IBAN Validation: Supplier Portal Notification

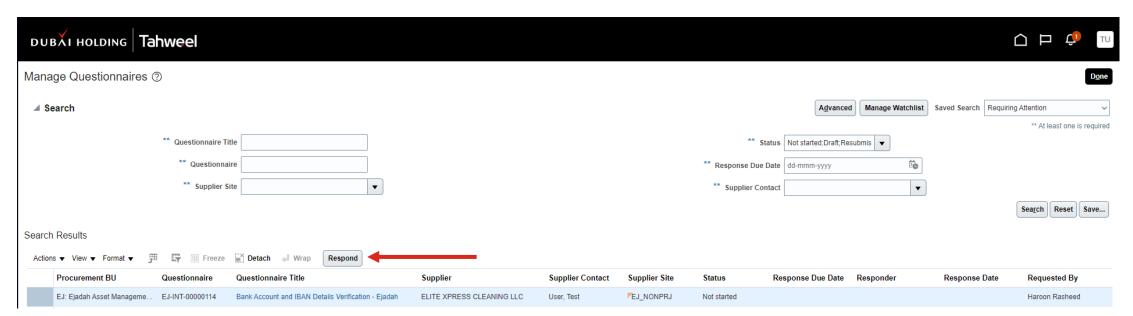
- > Suppliers will also receive EMAIL notification to respond to the Questionnaire
- > You can click on "respond to the questionnaire"



Supplier Bank Account & IBAN Validation: Supplier Portal Notification

> You can access the Questionnaire by clicking on the Manage Questionnaires.

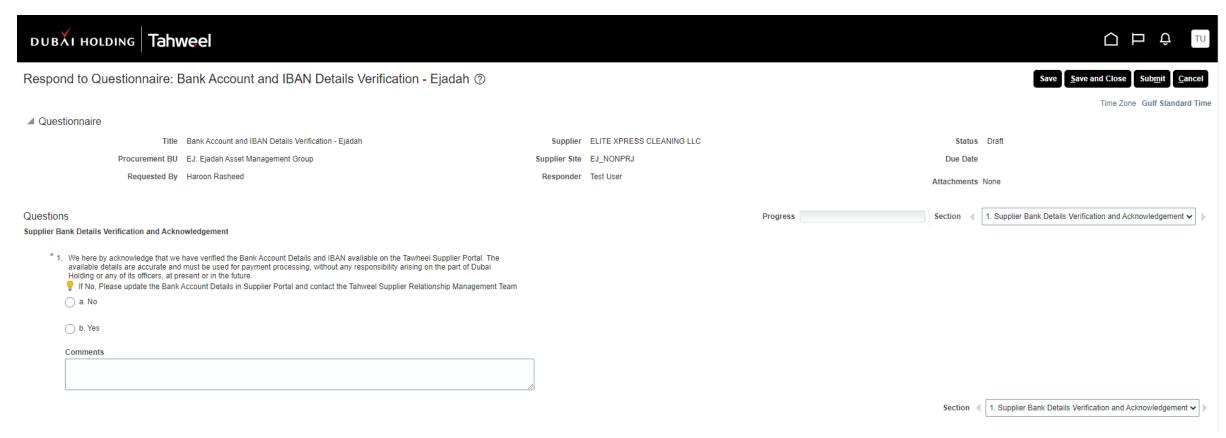






Supplier Bank Account & IBAN Validation: Responding To Questionnaire

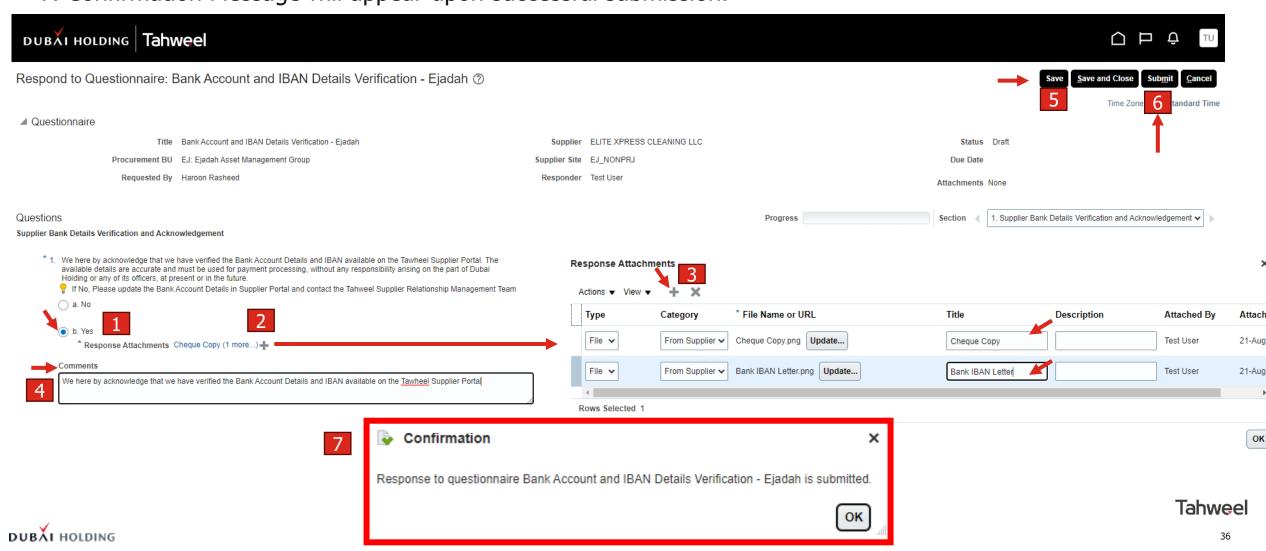
- > Verify the bank details in the payment section of manage profile.
- 1. If it match your record, then select Yes.
- > Click on "+" icon button to add the supporting attachments (Bank IBAN Letter and Cheque Copy).
- > Add the acknowledgement note





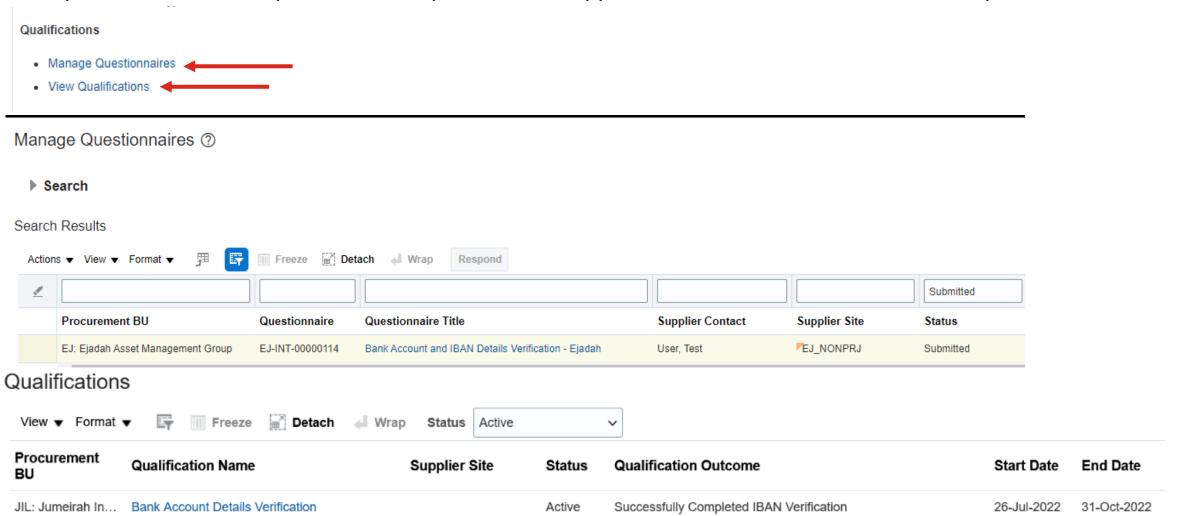
Supplier Bank Account & IBAN Validation: Responding To Questionnaire

- 5. Click on "Save Button"
- 6. Click on Submit Button.
- 7. Confirmation Message will appear upon successful submission.



Supplier Bank Account & IBAN Validation: Monitoring The Questionnaire

- > You can monitor the Questionnaire by clicking on the Manage Qualification.
- Upon Successful acceptance of the qualification Supplier "Bank Details Verified" will be updated



Dubai Holding Supplier Portal

Respond to Negotiations

Respond to Negotiation

Types of Negotiations

- RFI (Request For Information) Only Quotation Required
- RFQ (Request For Quotation) Quotation required with line level pricing

Notification Method

- > Via Portal Check Bell Notification > Notification to view Negotiation Invitation (applicable for invited contact only)
- ➤ Via Emails Check your emails (applicable for invited contact only)
- System Check (For all registered users)

Navigate to Negotiations>View Active Negotiations



Respond to Negotiation

· Wanage Deliverable

Consigned Inventory

- Review Consumption Advices
- Review Consigned Inventory
- Review Consigned Inventory Transactions

Invoices and Payments

- Create Invoice
- Create Invoice Without PO
- View Invoices
- View Payments

Negotiations

- View Active Negotiations
- Manage Responses

Auctions from Seller

- View Active Seller Auctions
- Manage Seller Auction Bids

Qualifications

- Manage Questionnaires
- View Qualifications

Company Profile

Manage Profile

- Navigate to Supplier Portal on the Home Screen
- Navigate to Negotiations>View Active Negotiations

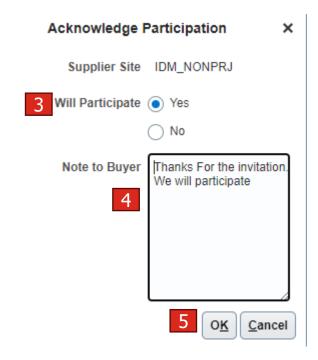


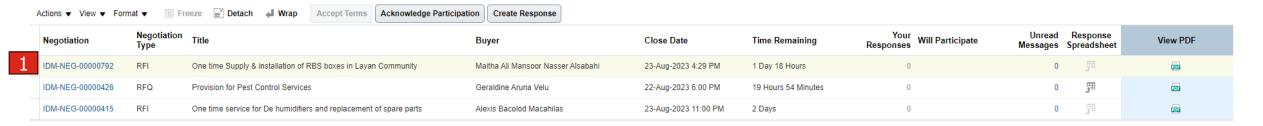
Respond to Negotiation

Navigate to Negotiations>View Active Negotiations

Negotiations

- View Active Negotiations
- Manage Responses
- 1. Select the row for negotiation number
- 2. Click "Acknowledge Participation" button
- 3. Select Value Yes/No
- 4. Enter Note to the Buyer
- 5. Click "OK"
- 6. Click "Create Response" button



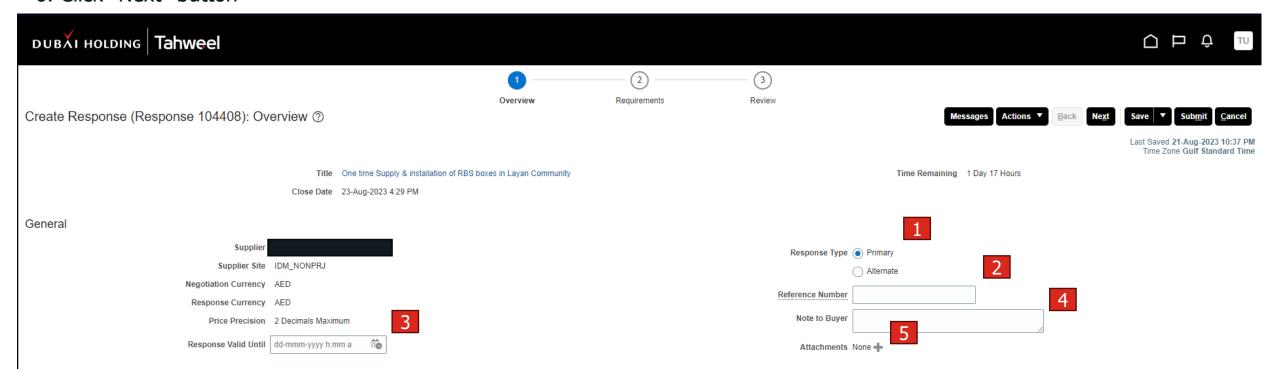


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Respond to Negotiation (RFI) - Section 1 - Overview

- 1. Enter the response Type
- 2. Enter Reference Number (Quotation Number)
- 3. Enter Response Validity Date
- 4. Note To The Buyer
- 5. Add Attachment by clicking "+" icon button
- 6. Click "Next" button



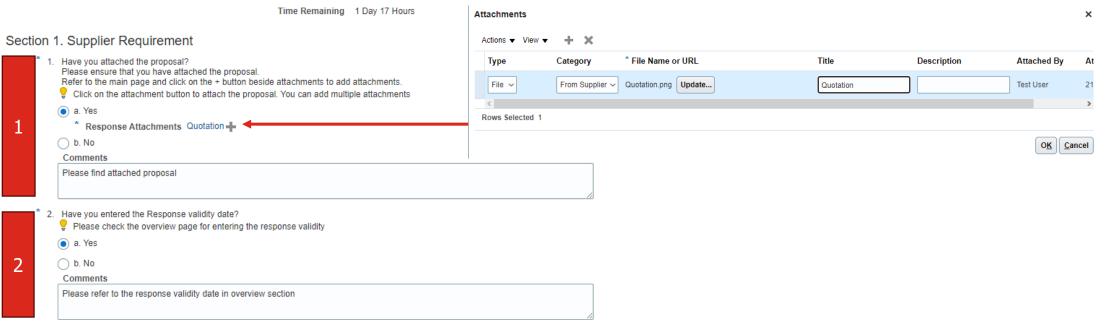


Respond to Negotiation (RFI) - Section 2 - Requirements

- 1. Verify that you have attached the quotation
 - Click Yes
 - Add Attachment by clicking "+" icon button
 - Enter Remarks in the Comments Section
- 2. Verify that you have entered response validity
 - Enter Remarks in the Comments Section
- 3. Click Next

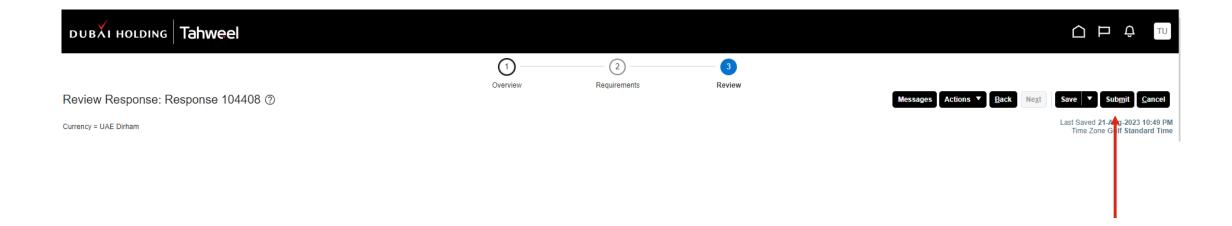
Create Response (Response 104408): Requirements ②





Respond to Negotiation (RFI) - Section 3 — Review And Submit

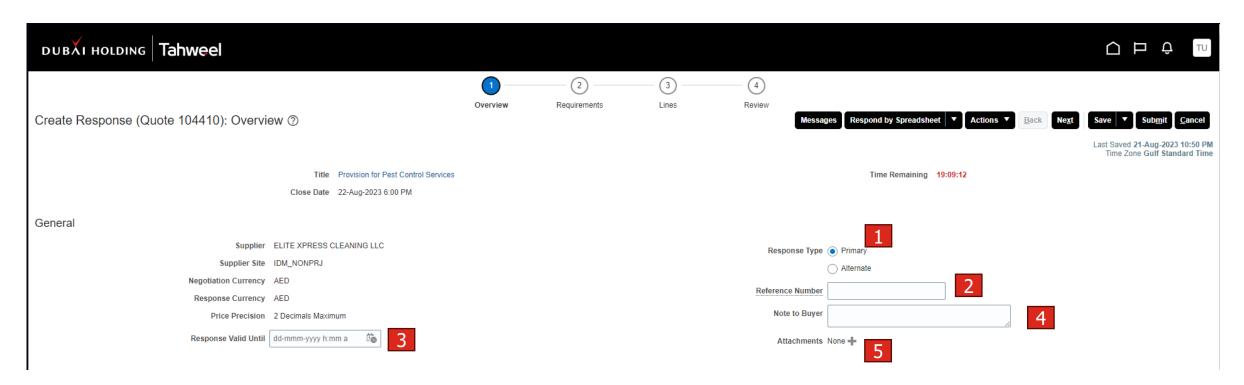
- Review the response
- Click "Submit" button





Respond to Negotiation (RFQ) - Section 1 - Overview

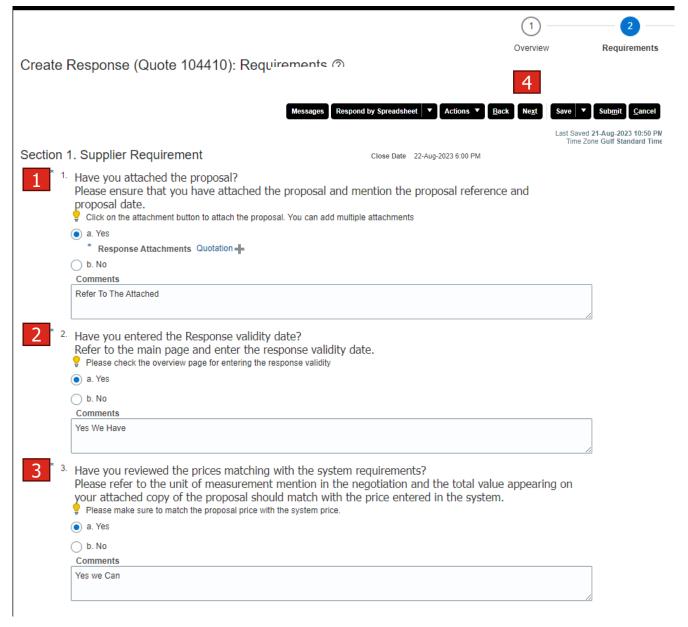
- 1. Enter the response Type
- 2. Enter Reference Number (Quotation Number)
- 3. Enter Response Validity Date
- 4. Note To The Buyer
- 5. Add Attachment by clicking "+" icon button





Respond to Negotiation (RFQ) - Section 2 - Requirements

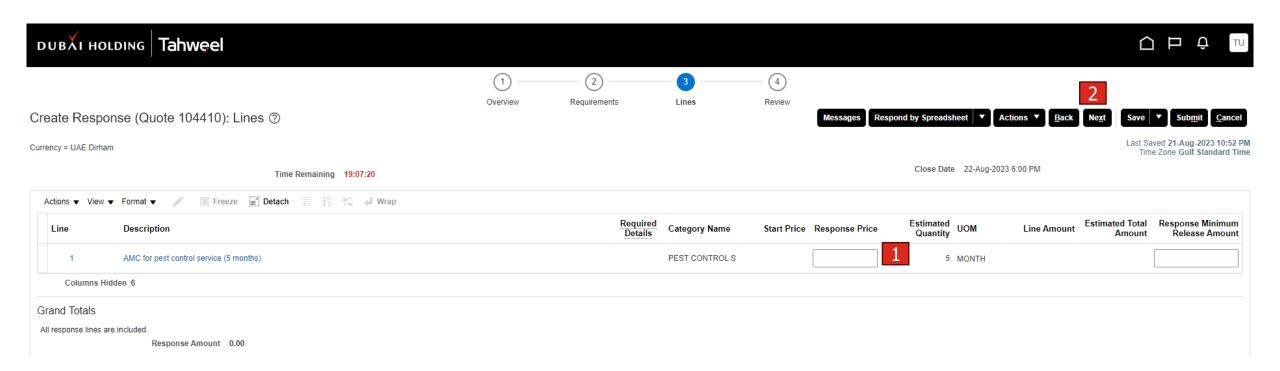
- 1. Verify that you have attached the quotation
 - Click Yes
 - Add Attachment by clicking "+" icon button
 - Enter Remarks in the Comments Section
- 2. Verify that you have entered response validity date
 - Click "Yes'
 - Enter Remarks in the Comments Section
- 3. Verify that you have reviewed prices matching with the system requirements. (price should be matching with the unit of measurement asked)
 - Click Yes
 - Enter Remarks in the Comments Section
- 4. Click Next





Respond to Negotiation (RFQ) - Section 3 - Lines

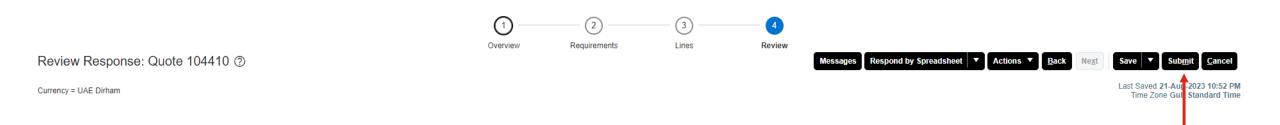
- 1. Check the unit of measurement and enter your unit price in the "Response Price" Box
- 2. Click Next





Respond to Negotiation (RFI) - Section 4 – Review And Submit

- Review the response
- Click "Submit" button





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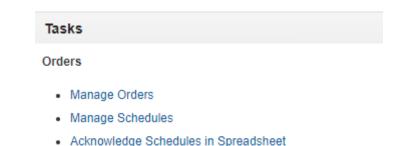


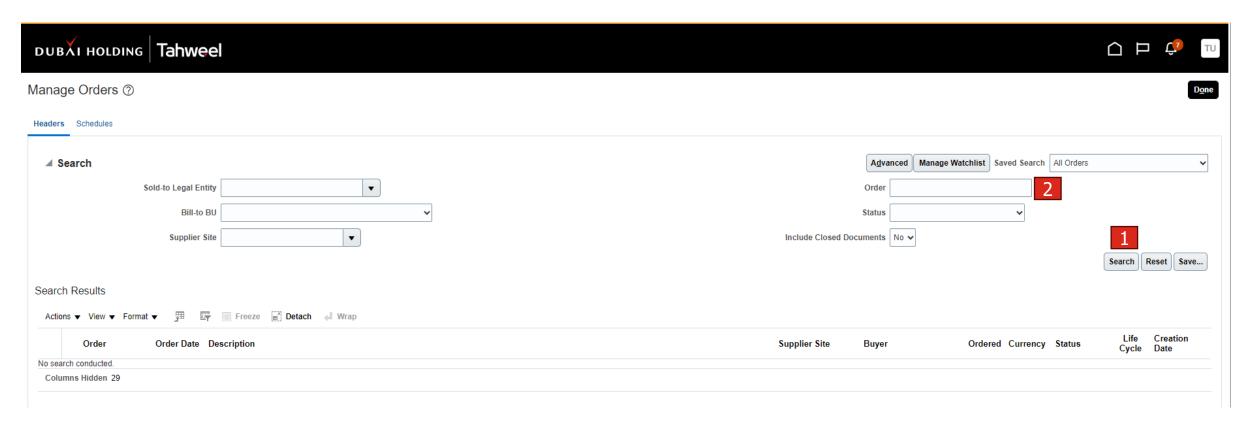
Dubai Holding Supplier Portal

Manage Orders

Manage Orders - Generate List and Review Life Cycle

- Navigate to Supplier Portal on the Home Screen
- Navigate to Orders > Manage Orders
- 1. Click on the search button to view full list of orders
- 2. For searching specific order, enter the order number and then click search button

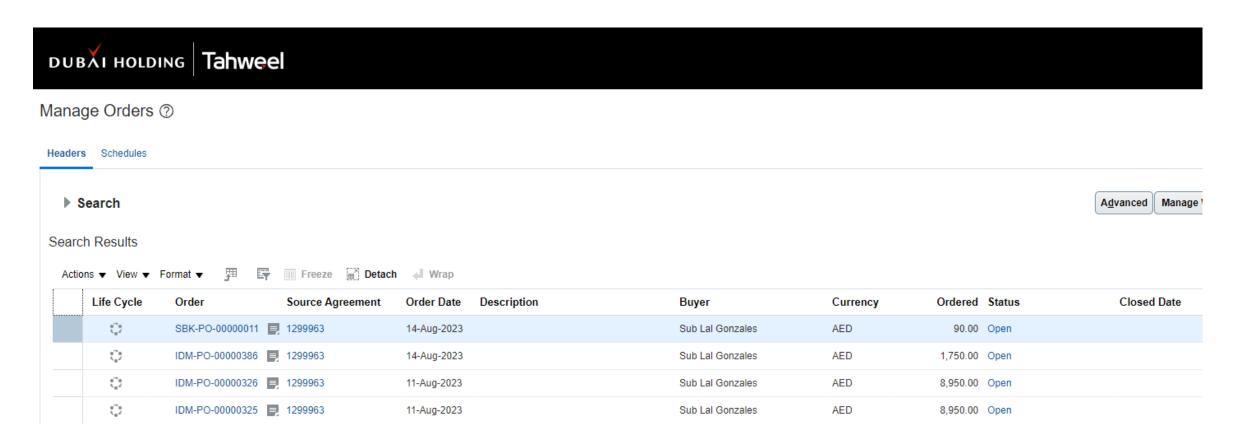






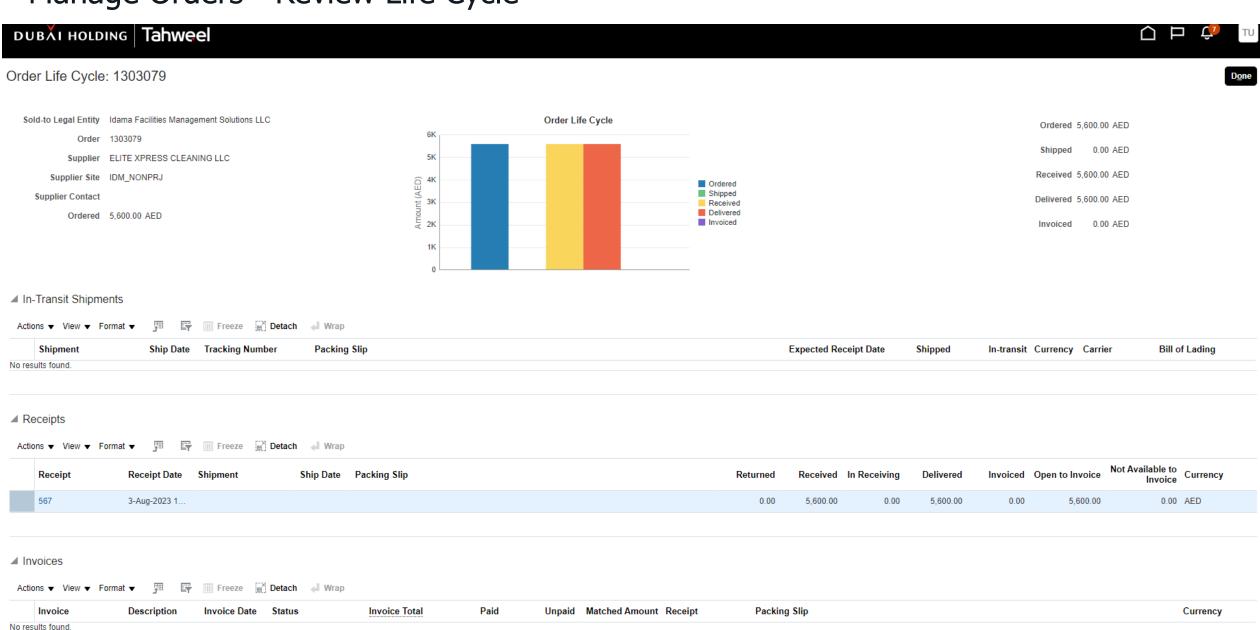
Manage Orders - Generate List and Review Life Cycle

- 1. To review the purchase order, click on the life cycle icon
- 2. In case of the release purchase order, the "Source Agreement" Column is also available
- 3. You can add additional columns and customize the view according to your preferences by using View Menu > Show All Columns





Manage Orders - Review Life Cycle

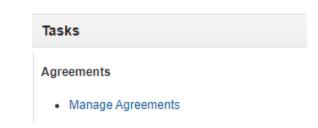


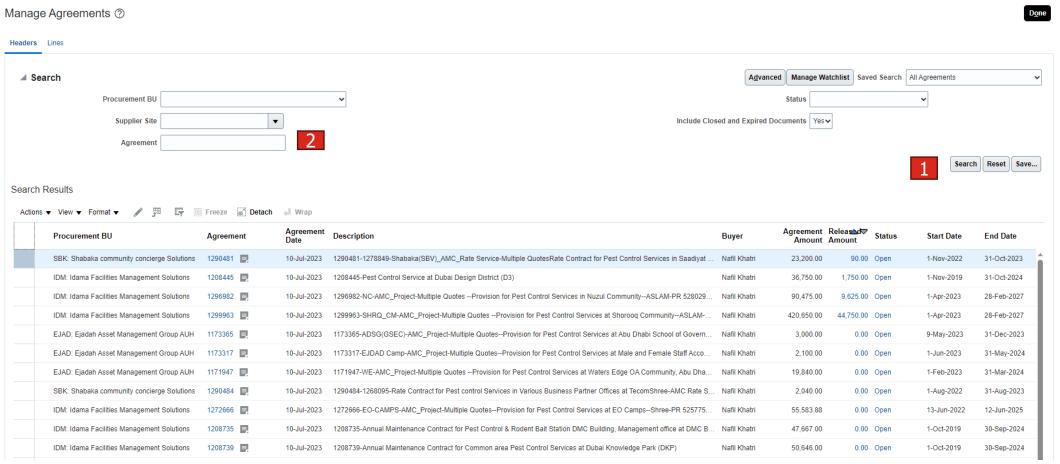
Dubai Holding Supplier Portal

Manage Agreements

Manage Agreements - Generate List

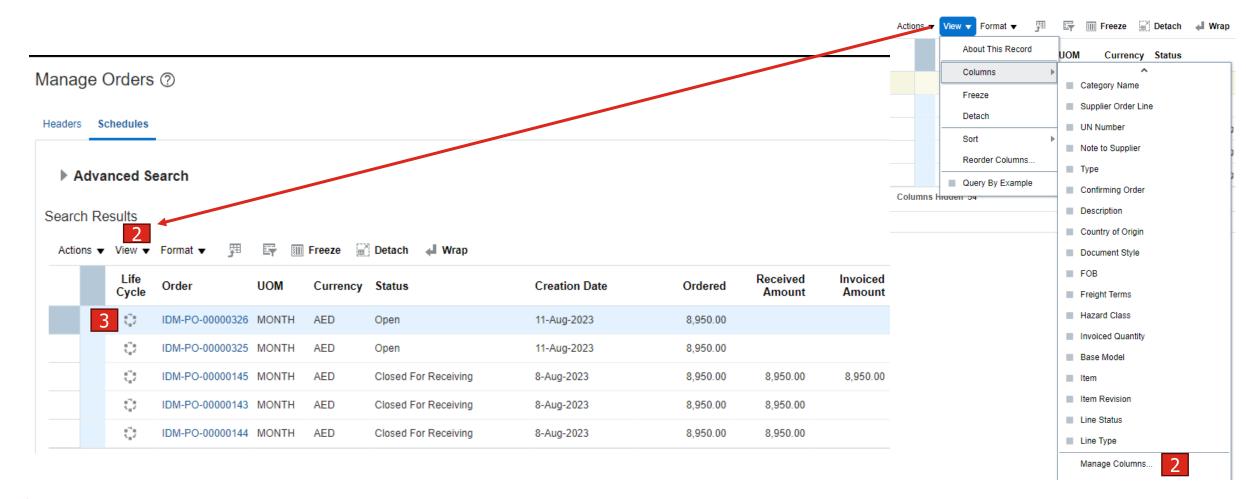
- Navigate to Supplier Portal on the Home Screen
- Navigate to Agreements > Manage Agreement
- 1. Click on the search button to view full list of orders
- 2. For searching specific order, enter the order number and then click search button





Manage Agreements - Review Releases

- 1. Click on the release amount search button to view full list of orders
- 2. You can customize the view as per your requirements from View Menu > Manage Columns
- 3. You can review the orders Life cycle by clicking on the lifecycle icon



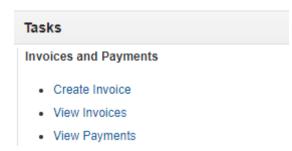


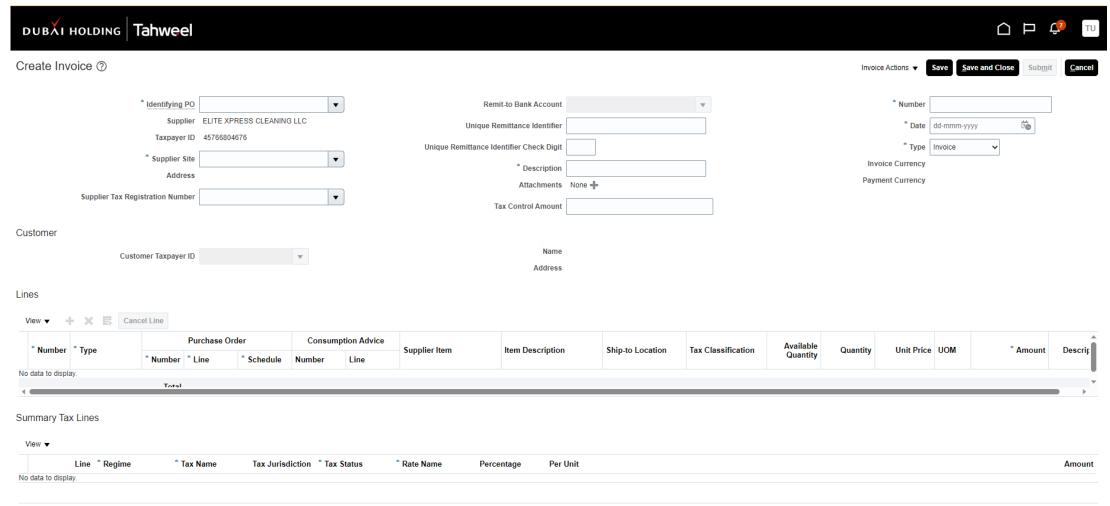
Dubai Holding Supplier Portal

Submit Invoices

Create Invoices - PO Selection

- Navigate to Supplier Portal on the Home Screen
- Navigate to Invoices and Payments > Create Invoice

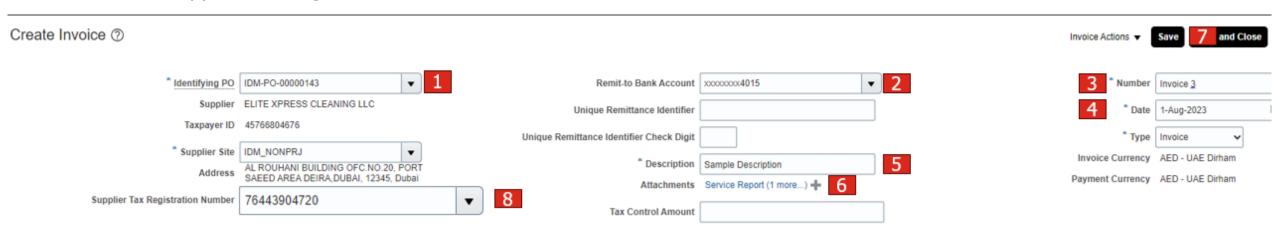






Create Invoices - Steps

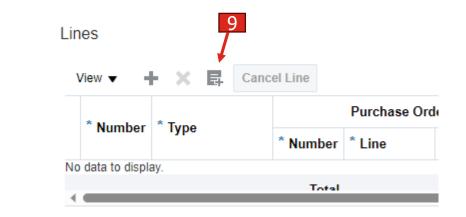
- 1. Enter PO Number (Note: If the payment flag is not enabled, you will not able to submit invoice)
- 2. Select "Remit-to Bank Account" (Please make sure to select the account which is registered with Ejadah and mentioned on your invoice)
- 3. Enter Invoice Number (Invoice Number Cannot Be Duplicated)
- 4. Enter Invoice Date (You can enter back date)
- 5. Enter "Description" of the invoice
- 6. Attach required attachments by clicking on the "+" icon button
 - Signed and Stamped Tax Invoice
 - Signed Service Report / Delivery Note
- 7. Click "Save" button
- 8. Select the "Supplier Tax Registration Number" for list of values





Create Invoices - Steps

- 9. Click on Add Lines button
- 10. Select the Lines to create invoice
- 11. Click "Apply"
- 12. Click "OK"
- 13. Click "Save" button



Select and Add: Purchase Orders



Search Results



Apply OK Cancel



×

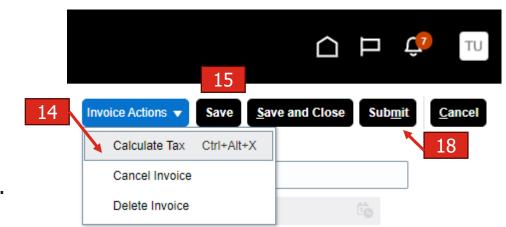
Create Invoices - Steps

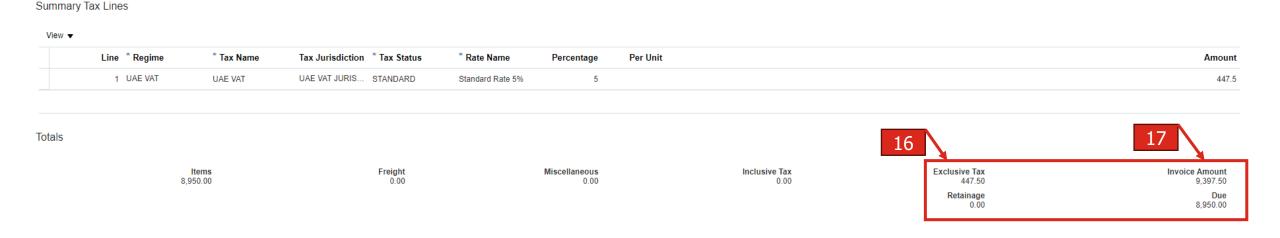
- 14. Under "Invoice Actions" Click on Calculate Tax
- 15. Click "Save" button
- 16. Observe Tax Calculated in the "Summary Tax Lines"
- 17. Observe the "Invoice Amount" should match with your hard invoice.

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- 18. Review the invoice details
- 19. Once You are comfortable, then Click on Submit Button
- 20. Observe the message for invoice submission.

Invoice Invoice 3 has been submitted.





Invoice: Invoice 3

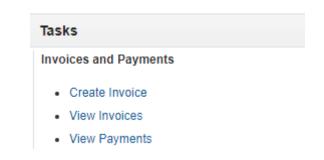
DUBAI HOLDING

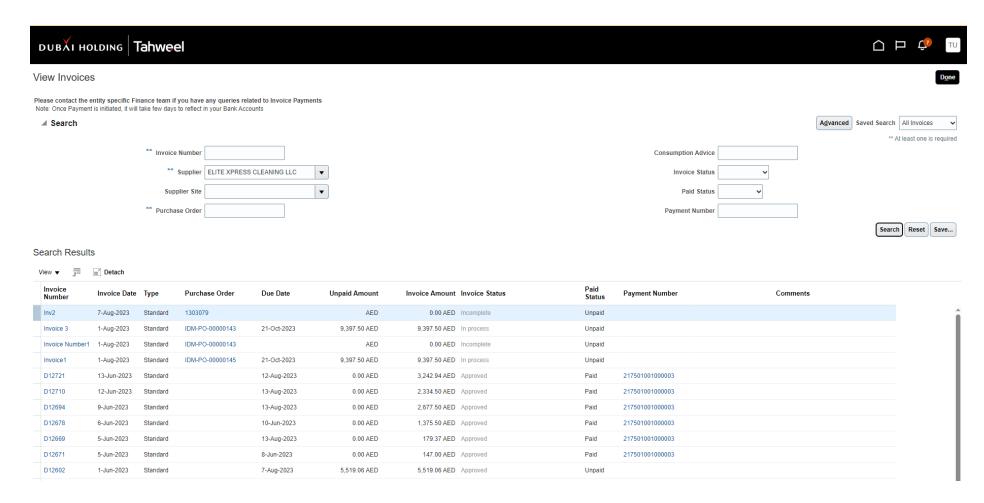
Dubai Holding Supplier Portal

Review Invoices

View Invoices – Search List

- Navigate to Supplier Portal on the Home Screen
- Navigate to Invoices and Payments > View Invoices
- Select your supplier's name and click search







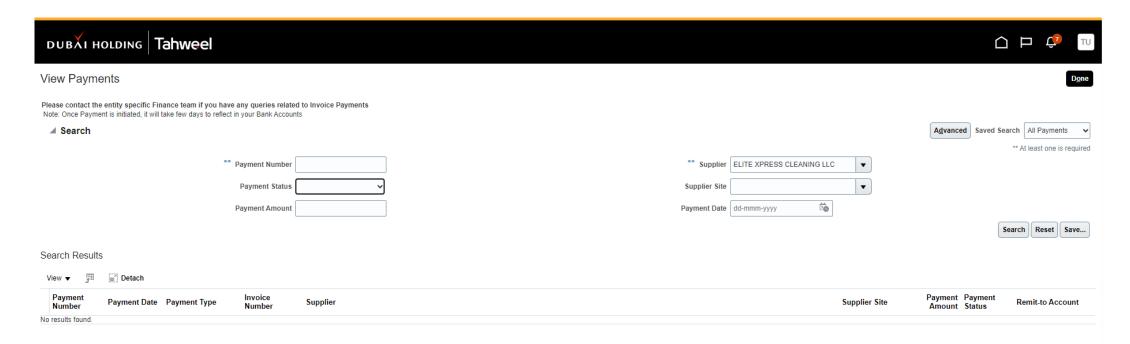
Dubai Holding Supplier Portal

Review Payments

View Payments - Search List

- Navigate to Supplier Portal on the Home Screen
- Navigate to Invoices and Payments > View Payments
- Select your supplier's name and click search







Contact Details For Portal Assistance **Supplier Admin Contact Information**

Group Services Procurement

supplier.management@groupservices.com

Ejadah Asset Management Group LLC

<u>Procurement Department:</u> Ejadah SCM procurement@ejadah.ae>

Finance department:

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