

ROSELLE



QUICK REFERENCE-RATES April 2020 - March 2021 Rates

Single Family Home	\$18.16/Month
Multi-Family Centralized Billing	\$16.90/Month
Single Family Home- Senior (Grandfathered)	\$9.08/Month
Single Family Home – Senior Rate	\$13.20/Month
Yard Waste Sticker (Each)	\$2.35/Per
Yard Waste Cart*	\$195.75
Special Pick-Up (Per Cubic Yard)**	\$20.00
Curbside Electronics Collection Up to 6 items (Two TVs)	\$25.00
Additional Cart Rental (Trash/Recycling)	\$2.35/Month

* These rates are for a 95 gallon yard waste cart, billed annually, every April. The cart can be used for disposing of yard waste without the need for yard waste stickers during the yard waste collection.

** The minimum charge for a special pick-up shall be no less than two (2) cubic yards.

***All monthly rates effective April 1, 2020 through March 31, 2025 can be found here: <https://www.roselle.il.us/833/Flood-Brothers-Named-New-Garbage-Vendor->



Family Owned & Operated

17W609 14th Street
Oakbrook Terrace, IL 60181
630.261.0400

RECYCLING GUIDE

YES

ALL THESE TYPES OF RECYCLABLES CAN BE MIXED IN YOUR RECYCLING BIN

Plastic Bottles & Jugs
#1-#5 & #7
Clean & Dry

Cardboard

Aluminum & Tin

Paper, magazines, newspaper, and boxes from cereal, crackers & frozen meals

Glass
Clean & Dry

Fiber Materials

- Bond paper (white/colored)
- Computer paper
- Calculator tape
- Envelopes
- Junk mail
- Legal pad paper
- Letterhead
- Magazines
- Newspaper
- Cardboard

Co-mingled Materials Clean & Dry

- Aluminum cans
- Steel cans
- Plastic soup containers
- Bi-metal cans
- Plastic water/soda/juice bottles
- Liquid detergent bottles
- Microwave trays
- Milk jugs
- Plastics #1-5 & #7
- Glass

NO

PLACE ALL THESE NON-RECYCLABLES INTO A DESIGNATED GARBAGE CAN

When in doubt, leave it out!

Plastic Bags

Styrofoam & Polystyrene

Paper Towels

Food Packaging & Snack Wrappers

Coffee & K Cups

Non-Recyclable Materials

- Food or beverage waste
- K-cups
- Candy & snack wrappers
- Plastic #6 (Polystyrene)
- Non-paper packing material
- Styrofoam
- Plastic strapping
- Plastic grocery bags
- Rubber bands
- Paper coffee cups & lids
- Stickers or labels
- Tissue products & napkins
- Plastic, latex or rubber gloves
- Shrink wrap & food packaging

DISPOSAL / RECYCLING SERVICES

17W609 14TH STREET
OAKBROOK TERRACE, IL 60181-3718
www.floodbrothersdisposal.com

- Professional Waste Haulers
- Personalized Service
- Competitive Pricing



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RESIDENTIAL GUIDE FOR ROSELLE

We believe in smarter waste solutions and we are here to prove it with:

COMMITMENT

With a proven track record of more than 85 years of experience, we can offer solutions to a wide variety of demanding environmental needs. But beyond our expertise, we're a family-owned business that believes in honest hard work, a fair price and courteous staff that's accessible.

SERVICE

At Flood Bros., our reputation is built upon our energetic responsiveness to customer needs and our reliable service. Our drivers are committed to safety and are trained for the best industry practice for residential to commercial collection and everything in between. Our customer care team is made up of proactive listeners ready to discuss your questions and concerns. We realize and appreciate budgets; our solution-finding experts will work with you to find the best fit for your collection needs.

PROFESSIONALISM

Thinking, strategizing and putting in the extra effort is not a lost art at Flood Bros. Our professional team of experts, including more than 25 Flood family members, work together to provide our vision of smarter waste solutions. Our drive to serve our customers grows stronger every day. We lead the industry in the latest technology, like our alternative fuel trucks and believe keeping Roselle clean is a team effort.



Refuse

Flood Brothers will provide each household with a 65-gallon refuse cart. Alternate sizes are available for residents in lieu of the default 65-gallon size. Residents are asked to contact Flood Bros. to request 95- or 35-gallon size cart after April 8th, 2020. Additional carts can be rented through Flood Bros. by contacting our office. A monthly rental fee of \$2.35 will be applied.

Residents with additional refuse must be contained in cans or bags, and not to exceed 35 gallons in size or 50 pounds in weight per can or bag or are large items that cannot be containerized.

Additional refuse must be readily accessible and stacked neatly alongside the issued refuse cart on regular refuse collection days. There will be no limit on the number of containers placed out for collection by a given household provided all containers meet the requirements above.

Recycling

Flood Bros. will provide each household with a 65-gallon recycling cart. Alternate sizes are available for residents in lieu of the default 65-gallon size. Residents are asked to contact Flood Bros. to request 95- or 35-gallon size cart after April 8th, 2020. Additional carts can be rented through Flood Bros. by contacting our office. A monthly rental fee of \$2.35 will be applied.

Recycling materials will be commingled (i.e. plastic, glass, metal, and paper products mixed together). Preparation requirements for households participating in the recycling program including: rinsing, removing labels, flattening, removing caps, and lids, etc. can be found on our website. Residents may place their recycling materials in additional containers marked recycling with handles or simply place them neatly alongside of recycling containers on regular recycling collection days.

Yard Waste Collection

Yard waste collection will begin the first full week of April and run through November 30th on the same day as refuse and recycling collection.

All yard waste shall be placed in a waterproof plastic or metal container with a tight cover, or a biodegradable Kraft bag, of a size no larger than 35 gallons and not exceeding 50lbs. All units set out must have an affixed yard waste sticker. These stickers are available from Flood Brothers, Village Hall, **or local retailers**. Yard waste cart is available upon request; a rental price would be applied.

There shall be no limit on the number of containers placed out for collection by a given household. We will accept and collect all bundles of brush or limbs, providing the bundles do not exceed a weight of fifty (50) pounds per bundle, are not more than four (4) feet long, are not more than two (2) feet in diameter, do not contain limbs greater than three (3) inches in diameter and are tied with material that is accepted at the compost site that we use.

The previous company's yard waste stickers from the 2019 season will be honored during the first 30 days of April 2020.

Each year, the first week of April and last week of November households will not need to provide a Yard Waste sticker on up to (7) containers, bundles, or bags on the regular scheduled collection day.

Bulk Items

As part of the regularly scheduled refuse collection, Flood Bros. will collect one (1) Bulk Item from each collection stop as part of the weekly refuse collection at no charge. Bulk items are to be placed by the customer at the curb.

Christmas Tree Collection

Flood Bros. will provide a special collection for Christmas trees during the first two (2) weeks of January at no charge.

White Goods

Flood Bros. will also provide collection services for white good items (i.e. appliances) for a fee. Examples shall include; refrigerators, dish washers, water heaters, washers, dryers, etc. Residents will be asked to call our office 24 hours prior to collection to schedule pick up.

Household Hazardous Waste

Flood Bros. informs residents to reach out to our office when a possible hazardous waste material may need to be disposed of. We will work with the resident to find the best solution for disposal with the assistance of DuPage Recycling programs.

Construction Debris

Construction and remodeling debris must be contained in either cans or plastic bags not exceeding 33 gallons in size and 50 pounds in weight. Construction and remodeling debris that cannot be containerized must be securely tied and bundled. Bundles must not exceed 4 feet in length and 50 pounds in weight. Construction and remodeling debris must be from handyman-type projects and may not exceed two cubic yard in quantity. Additional charges may apply for debris exceeding two cubic yards. Flood Bros. has roll off dumpster available.

OFFICE HOURS

7:30am -5:30pm

8:00am-12:00pm

Monday – Friday

Saturday

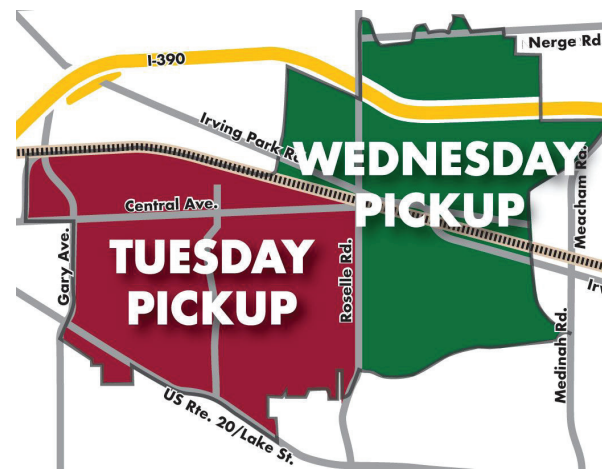
Our offices are closed on the holidays listed in the Holiday Schedule.

Collection Days

All materials (refuse, recycling and yard waste) will be collected on the same day, once a week on Tuesday or Wednesday.

The Collection will be delayed one day if one of the listed holidays below falls during the week.

All refuse, recycling and yard waste must be at the curb prior to 7 am on collection day.



Holiday Schedule

If Holiday falls on a weekday or Sunday, (if holiday falls on Sunday, the holiday will be observed on the following Monday) and your regularly scheduled pickup is on or after the holiday, your pickup will be delayed by one day. The following is a list of observed holidays:

New Year's Day **Memorial Day** **Independence Day**
Labor Day **Thanksgiving Day** **Christmas Day**

Billing

Residents will receive an invoice in advance of service on a quarterly basis. The first invoice will be issued in mid-April.

ONLINE PAPERLESS BILL PAYMENT

Our online payment program is a convenient, paperless option for customers to pay their bill.

Visit www.floodbrothersdisposal.com to set up your

User ID and Password. Enter your original access code found on your invoice to finish registering and begin making online payments. Our site permits payment from a checking account or a credit card. The online bill payment program also allows you to view past payments made through the system, your current account balance and payment due date.

ELECTRONICS RECYCLING

Acceptable items for curbside E-Waste collection:

- Batteries
- Cable receivers
- Computer mice
- Computer monitors
- Desktop computers
- Digital cable box
- DVD players
- DVRs
- Fax machines
- Keyboards
- MP3 players
- Laptop computers
- Notebook computers
- Printers
- Recorders
- Satellite receivers
- Scanners
- Small-scale servers
- Televisions
- Video Consoles

The U.S Environment Protection Agency states electronic waste is now the fastest growing segment of our nation's waste. Electronic waste, from computers to TVs, contain toxic materials such as lead, chromium, cadmium, mercury, beryllium, nickel, zinc, and other potentially harmful chemicals. The EPA warns when electronics that contain these materials are not recycled or are not disposed of properly; the hazardous chemicals can contaminate the ground water and present additional environmental concerns.

Flood Bros. will provide collection services for electronic recyclables with an additional charge. Residents are asked to call our office 24 hours prior to collection to schedule pick up of no more than six (6) items per pick up.

State Ban

The State of Illinois electronic waste landfill ban is now a state law. Under this state law, electronic waste cannot be collected with household refuse/waste.

Contact Flood Brothers during business hours to schedule an e-waste collection.



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