



**FLOOD BROTHERS  
DISPOSAL/RECYCLING INC.**

17W609 14th Street  
Oakbrook Terrace, IL 60181-3718  
www.floodbrothersdisposal.com  
**773.626.5800**

**OFFICE HOURS**

**7:30am -5:30pm**                      **Monday – Friday**  
**8:00am-12:00pm**                    **Saturdays**

Our offices are closed on the holidays  
listed in the Holiday Schedule.

**CUSTOMER REFERRAL**

**Reward Yourself, Refer a  
New Business or Residential Customer**

In today’s competitive world, we strive to offer superior service that customers notice and appreciate. Over our 85 years of service, one message stands clear: the power of happy customers. We stay focused and motivated when our customers share their positive experience. This offer stands each and every day—we want to reward you for sharing your experience with friends, relatives, and/or businesses. Refer Flood Bros. for commercial or residential refuse, recycling and yard waste collection and as a gift to you, for the referral, we will credit your account. We serve Cook DuPage, Kane, Kendall, Lake, McHenry and Will counties.

Simply fill out the form and mail it to us, or have your referral contact us directly at **773.626.5800**

Name	
Address for pick-up	City
Email	Phone
Your Name	Account

**RECYCLING GUIDE**

**YES**

ALL THESE TYPES OF RECYCLABLES CAN BE MIXED IN YOUR RECYCLING BIN

**Plastic Bottles & Jugs**  
#1-#5 & #7  
Clean & Dry

**Cardboard**

**Aluminum & Tin**

**Paper, magazines, newspaper, and boxes from cereal, crackers & frozen meals**

**Glass**  
Clean & Dry

- Fiber Materials**
  - Bond paper (white/colored)
  - Computer paper
  - Calculator tape
  - Envelopes
  - Junk mail
  - Legal pad paper
  - Letterhead
  - Magazines
  - Newspaper
  - Cardboard
- Co-mingled Materials**  
**Clean & Dry**
  - Aluminum cans
  - Steel cans
  - Plastic soup containers
  - Bi-metal cans
  - Plastic water/soda/juice bottles
  - Liquid detergent bottles
  - Microwave trays
  - Milk jugs
  - Plastics #1-5 & #7
  - Glass

**NO**

PLACE ALL THESE NON-RECYCLABLES INTO A DESIGNATED GARBAGE CAN

**When in doubt, leave it out!**

**Plastic Bags**

**Styrofoam & Polystyrene**

**Coffee & K Cups**

**Paper Towels**

**Food Packaging & Snack Wrappers**

- Non-Recyclable Materials**
- Food or beverage waste
  - Candy & snack wrappers
  - Non-paper packing material
  - Plastic strapping
  - Rubber bands
  - Stickers or labels
  - Plastic, latex or rubber gloves
- K-cups
  - Plastic #6 (Polystyrene)
  - Styrofoam
  - Plastic grocery bags
  - Paper coffee cups & lids
  - Tissue products & napkins
  - Shrink wrap & food packaging

**Flood Brothers**

DISPOSAL/RECYCLING SERVICES  
17W609 14TH STREET  
OAKBROOK TERRACE, IL 60181-3718  
www.floodbrothersdisposal.com

**Professional Waste Haulers**

**Personalized Service**

**Competitive Pricing**

**Family Owned & Operated**

**Flood Brothers**

DISPOSAL/RECYCLING SERVICES

**RESIDENTIAL GUIDE FOR  
VILLAGE OF  
OAK BROOK**

**We believe in smarter waste solutions  
and we are here to prove it with:**

**COMMITMENT**

With a proven track record of more than 85 years of experience, we can offer solutions to a wide variety of demanding environmental needs. But beyond our expertise, we’re a family-owned business that believes in honest hard work, a fair price and courteous staff that’s accessible.

**SERVICE**

At Flood Bros., our reputation is built upon our energetic responsiveness to customer needs and our reliable service. Our drivers are committed to safety and are trained for best industry practice for residential to retail collection and everything in between. Our customer care team is made up of proactive listeners ready to discuss your questions and concerns. We realize and appreciate budgets; our solution-finding experts will work with you to find the best fit for your collection needs.

**PROFESSIONALISM**

Thinking, strategizing and putting in the extra effort is not a lost art at Flood Bros. Our professional team of experts, including more than 25 Flood family members, works together to provide our vision of smarter waste solutions. Our drive to serve our customers grows stronger every day. We lead the industry in the latest technology, like our alternative fuel trucks and believe keeping Oak Brook clean is a team effort.



REFUSE

Flood Bros Disposal Co. will provide each single-family household with a 95-gallon refuse cart. Additional carts are available for those residents that would be interested; a rental price would be applied.

Collection will take place on Monday of each week.

Any refuse that cannot fit into the Flood Bros issued cart or dumpster must be placed in a bag or container not to exceed 32-gallons or 50lbs.

Refuse collection will also include bulk items (i.e. discarded furniture). Any special requests of items weighing more than 50lbs will not be collected and will require the resident to contact our office to arrange for proper collection.

RECYCLING

Flood Bros Disposal Co. will provide weekly collection to each household and building. We will provide 65-gallon recycling carts. Additional carts are available for those residents that would be interested; a rental price would be applied.

Collection will take place on Monday of each week.

Recycling materials will be collected at an unlimited process. Flood Bros will allow recycling materials to be comingled (i.e. plastic, glass, metal and paper products mixed together). Flood Bros Disposal Co. will collect recyclables curbside using the comingled process. There is no limit to the number of recycling bins or to the quantity of recyclables that a household may place at the curb for collection. Residents have the right to set out recycling bins which are clearly marked for recycling collection and do not exceed 35 gallons or 50lbs. Flood Bros Disposal Co. will collect from all the recycling bins that have been placed at the curb for collection.

YARD WASTE

Flood Bros Disposal Co. will provide yard waste collection from April 1st and ending November 30th on the same day as refuse and recycling collection each week on Monday.

All yard waste shall be placed in a waterproof plastic or metal container with a tight cover, or a biodegradable Kraft bag, of a size no larger than 35 gallons and not exceeding 50lbs. **ALL UNITS SET OUT MUST HAVE AN AFFIXED YARD WASTE STICKER.** These stickers are available from Flood Brothers, Village Hall and local retailers (Jewel).

There shall be no limit on the number of containers placed out for collection by a given household. We will accept and collect all bundles of brush or limbs, providing the bundles do not exceed a weight of fifty (50) pounds per bundle, are not more than four (4) feet long, are not more than two (2) feet in diameter, do not contain limbs greater than three (3) inches in diameter and are tied with a material that is accepted at the compost site that we use. The previous company's yard waste stickers from the 2019 season will be honored during the first 30 days of April 2020.

BULK ITEMS

Refuse collection will also include bulk items (i.e. discarded furniture). Any special requests of items weighing more than 50lbs will not be collected and will require the resident to contact our office to arrange for proper collection.

CHRISTMAS TREE COLLECTION

Flood Bros will provide a special collection for Christmas trees during the first two (2) weeks of January.

WHITE GOODS

Flood Bros Disposal Co. will also provide collection services for white good items (i.e. appliances). Examples shall include; refrigerators, dish washers, water heaters, washers, dryers, etc. Residents will be asked to call our office 24 hours prior to collection to schedule the pickup.

HOUSEHOLD HAZARDOUS WASTE

Flood Bros would inform residents to reach out to our office when a possible hazardous waste material may need to be disposed of. We will work with the resident to find the best solution for disposal with the assistance of DuPage County Recycling programs.

CONSTRUCTION DEBRIS

Construction and remodeling debris must be contained in either cans or plastic bags not exceeding 33 gallons in size and 50 pounds in weight. Construction and remodeling debris that cannot be containerized must be securely tied and bundled. Bundles must not exceed 4 feet in length and 50 pounds in weight. Construction and remodeling debris must be from handyman-type projects and may not

exceed one cubic yard in quantity. Additional charges may apply for debris exceeding one cubic yard. Flood Bros. has roll off dumpsters available.

COLLECTION DAYS

All materials (refuse, recycling and yard waste) will be collected on the same day, once per week on Monday.

The collection will be delayed one day if one of the listed holidays below falls during the week.

HOLIDAY SCHEDULE

If a holiday falls on a weekday or Sunday, (if holiday falls on Sunday, the holiday will be observed on the following Monday) and your regularly scheduled pickup is on or after the holiday, your pickup will be delayed by one day. The following is a list of observed holidays:

New Year's Day	Memorial Day
Independence Day	Labor Day
Thanksgiving Day	Christmas Day

BILLING

Residents will receive an invoice in advance of service on a quarterly basis.

CUSTOMER RATES January 1, 2020 – December 31, 2020	
Curbside 1x per week	\$19.35 per month
Backdoor 1x per week	\$28.35 per month
Curbside 2x per week	\$29.96 per month
Backdoor 2x per week	\$48.96 per month
Yard Waste Stickers	\$2.25 per sticker
Additional Cart Rental Rates	
35-gallon	\$1.25 per month
65-gallon	\$1.25 per month
95-gallon	\$1.25 per month
Cart Purchase Rates (1x Fee)	
35-gallon	\$41.50
65-gallon	\$44.50
95-gallon	\$50.50

ELECTRONICS RECYCLING

The U.S. Environmental Protection Agency states electronic waste is now the fastest growing segment of our nation's waste. Electronic waste, from computers to TVs, contain toxic materials such as lead, chromium, cadmium, mercury, beryllium, nickel, zinc and other potentially harmful chemicals. The EPA warns when electronics that contain these materials are not recycled or are not disposed of properly, the hazardous chemicals can contaminate the ground water and present additional environmental concerns.

Flood Bros. will offer once per year collection for approved electronics. Upon request, for an additional charge, Flood Bros. can arrange a pick-up of approved electronics on your regular collection day at the curb.

State Ban

The State of Illinois electronic waste landfill ban is now a state law. Under this state law, electronic waste cannot be collected with household refuse/waste.

Contact Flood Brothers during business hours to schedule an e-waste collection.

E-waste items banned from the landfill include:

- Batteries
  - MP3 players
- Cable receivers
  - Laptop computers
- Computer mice
  - Notebook computers
- Compact Fluorescent Lightbulbs
  - Printers
- Computer monitors
  - Recorders
- Desktop computers
  - Satellite receivers
- Digital cable box
  - Scanners
- DVD players
  - Small-scale servers
- DVRs
  - Televisions
- Fax machines
  - Video Consoles
- Keyboards