

Village of Bolingbrook

Refuse and Recycling Program

Frequently Asked Questions

1. When will the Village's refuse contract change from Groot Industries to Flood Brothers Disposal?

The new contract with Flood Brothers is effective May 1, 2022. The last service day with Groot Industries will be the week of April 25 and the first service day with Flood Brothers will be the week of May 2.

2. Can residents rent two-wheeled carts?

Yes. Residents can now rent two-wheeled carts for trash and recycling. Rental price for carts is \$2.50 per cart. Flood Brothers Disposal will be providing two (2) carts for the price of one. Which is billed annually. Maximum amount of three (3) carts can be rented. Third cart will be billed additional \$2.50 per month.

3. Can residents continue to use bags at the curb to dispose of household waste?

Yes, maximum size of 33-gallon bag, not to exceed fifty (50) pounds. Unlimited number of bags will be picked up each week. Personal containers will not be allowed.



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4. What cart sizes are available for rental?

Options are 95-gallon trash with a 65-gallon recycle cart or 35-gallon trash with a 35-gallon recycle cart. Please contact our office via phone, email, or use website form to set up rental.

5. Can I leave my rented carts in my driveway?

*No, the village ordinance states the following: indoor storage required. It is unlawful for receptacles for residential waste, whether containing items or empty, to be stored in any outdoor location, and in no event shall garbage or recyclable material be stored in streets or parkways or outside of any dwelling; provided, however, that residential properties having no attached or detached garage of any size may store such receptacles behind the physical residential structure, out of view from any public right-of-way. **There is zero tolerance policy for leaving carts out.***

6. When should I put my cart out for collection?

Refuse or recycling carts may be placed at the curb no earlier than 6:00 p.m. on the day prior to the scheduled refuse and recycling pick-up during the period from May 1 through October 31 and no earlier than 3:00 p.m. on the day prior to the scheduled refuse and recycling pick-up during the period from November 1 through April 30.



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7. Can I still leave Village supplied recycle bins at the curb for curbside pickup?

Yes, Village supplied bins will continue to be picked up curbside.

8. Can recycling be comingled?

Recycling materials can be comingled (i.e., plastic, glass, metal, and paper products mixed together). Preparation requirements for households participating in the recycling program including rinsing, removing labels, flattening, removing caps, and lids, etc. can be found on our website. Residents may place their recycling materials in additional containers marked recycling with handles or simply place them neatly alongside of recycling containers on collection day.

9. Can I still place bulk items outside at the curb?

Yes, one (1) bulk item per household per week may be placed at the curb for pick up free of charge. Any additional bulk items will need to be prepaid prior to pick up. Additional bulk items are \$8.00 per item. Please contact the office to schedule additional bulk item pick up at least twenty-four (24) hours in advance.

10. Is there a charge for white good pick up?

No, one (1) white good pick up per week at no charge. Please call twenty - four (24) hours in advance to schedule pick up.



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11. Will yard waste service be included in new contract?

Yes, yard waste season will begin April 4, 2022 to December 9, 2022.

12. Will carts be available for yard waste?

No, yard waste must be placed in a kraft paper bag not exceeding thirty-three (33) gallons of capacity and not weighing more than fifty (50) pounds.

13. Will Flood Brothers pick up Christmas trees?

Yes, Flood Brothers will provide free Christmas tree pick up entire month of January.

14. I live in a three in a three flat, apartment, or condo building. Can I use the Village's refuse program?

Floods Brothers will be providing services for single family and two-family attached and detached residential units, and multifamily residences. Metal containers will be supplied and serviced for multifamily residents.

15. Will my recycling still be picked up if I do not put out refuse that week?

Yes. Properly prepared recyclables will be picked up even if refuse is not placed at the curb that week for service.



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16. Are refuse pick-up days changing?

No. Refuse will continue to be picked up on same service days in the village Monday through Friday.

17. When will I receive new two-wheel carts I rented from Flood Brothers?

Once you prepay your annual rental fee. Carts will then be delivered by May 1st for initial requests received by March 8, 2022. If request is received after March 8, 2022 there is no guarantee that carts will be delivered by May 1, 2022 but still will be delivered after.

18. What do I do if I move or change my mind on renting carts?

Please call the office and we will schedule for carts to be removed. Cart subscription can be cancelled at any time.

19. I know that I cannot place electronics in the regular refuse as it is against state law. Can I dispose of electronics at the curb?

Yes, you may dispose of electronics at the curb. Please contact Flood Brothers for more information at 630-919-0400. Limit to 1 TV per week.



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20. I have cleaning products, gasoline, and other household hazardous waste that I would like to dispose of. Will Flood Brothers pick up those items?

Please contact Will or DuPage County to assist with hazardous waste disposal.

21. What are ways I can contact Flood Brothers?

*You can call 630-919-0400 or email
bolingbrook@floodbrothersdisposal.com*

22. I have questions about whether something can be recycled. What are some resources for confirming if something is recyclable?

The village's program allows for wide variety of recyclables that can be mixed loosely in your recycling bin. When in doubt, throw it out so as not to contaminate the recyclables. Recyclables should not be placed inside a paper or plastic bag and all items should be empty, clean, and dry. More information is available at www.floodbrothersdisposal.com

