

CUSTOMER SUCCESS STORY: APA GROUP

APA Group finds a great fit with RWW

RWW helps leading Australian energy infrastructure company APA Group to power ahead with increased efficiency, a custom workwear and safety range, fast delivery times and an innovative online ordering system.

CUSTOMER HIGHLIGHTS:

- Increased productivity and reduced costs
- New range of custom workwear and safety gear
- Dataspace online apparel management platform
- Fast, reliable delivery all over Australia
- · Local customer service team

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APA powers ahead with integrated RWW solution

RWW stood out during the tender process when they asked APA "What do you need from us?". This enabled RWW to provide a flexible and custom apparel solution built around the needs of APA, not the other way around.

Once appointed, the RWW team focused on delivering a seamless and easy transition, with open communication and the engagement of APA team members from head office to work sites.

A new, custom range of workwear and safety apparel was very well received right across the business, with stylish new items that created an increased sense of pride for the APA workforce.

The APA team immediately noticed a marked improvement in speed of delivery, from order to arrival on site (and even including homebased workers). The can-do attitude of the RWW customer service team, along with the fact they are based locally in Australia, has helped streamline communication and resolution of any questions.

One area in particular has stood out for the APA team since appointing RWW – technology. The innovative Dataspace apparel management platform, developed by RWW, has made ordering, order tracking, accessing invoices, and managing all their apparel needs, much easier than ever before for APA.

Easy integration with the Oracle Supplier
Network (OSN) has added another level of
functionality to Dataspace and provided a single,
accurate view of apparel management, ordering
and expenditure.

RWW have shown they have the energy and commitment to deliver for the APA Group well into the future.

"RWW have proven to be a great choice of partner for all our apparel and safety needs. They have a can-do attitude and a culture of continual improvement. The partnership with RWW is a great fit for our business."

Christine Zeuschner
Procurement Specialist, Finance
APA Group

ABOUT RWW

For nearly 30 years, RWW has been making it easy for Australian companies to manage their PPE, uniform and safety requirements. We are committed to providing quality products, when you need them, no matter where you are located. We not only help keep your workforce safe, but we help you get them to work quickly.

Dataspace is our complete uniform management platform, an innovative technology solution where you can manage your PPE, uniform and safety requirements, orders and deliveries in one place, and in real time.

RWW is a proudly Australian owned and operated business, serving customers in a wide range of industries right across the country. We are focused on exceptional customer service and a commitment to helping your workforce represent your business in the best way possible.

If you want RWW to help you with your own success story, get in touch with us today. We will help you make uniform and safety management easy.

rwwgroup.com.au customerservice@rwwgroup.com.au 1800 637 098 / 02 6955 5999 32 - 34 Vance Road, Leeton, NSW 2705



