



MONDIALE VGL



CUSTOMER SUCCESS STORY: MONDIALE VGL

Mondiale VGL moves forward with RWW

RWW is helping Mondiale VGL, one of Australia's largest privately-owned international freight forwarding companies, order and move uniforms and PPE efficiently to hundreds of team members located all over Australia.

CUSTOMER HIGHLIGHTS:

- Paperless ordering with online system
- Less work for head office team to manage uniforms and safety gear
- Competitive pricing helped with cost of rebranding
- Team members wear their new uniforms with pride
- Excellent communication and service to make transition easy

CUSTOMER SUCCESS STORY: MONDIALE VGL



Freight forwarding giant turns to RWW for workwear logistics

Mondiale VGL is a leading Australian freight forwarding business with an extensive global network that offers a comprehensive logistics system for all worldwide trade lanes.

Created by the merger of Mondiale Freight Services (Mondiale) and VISA Global Logistics (VGL), Mondiale VGL underwent a rebranding process that required new uniforms, workwear and PPE to be produced and distributed to hundreds of team members located all over Australia.

The timing was right to take their uniform and safety requirements to tender, with the aim of improving product quality, ordering efficiency and service.

RWW was successful in winning the Mondiale VGL business due to a range of factors. Competitive pricing was key given the business had to replace the uniforms and safety gear for all team members due to the company rebrand.

In addition, Dataspace, the innovative online ordering platform developed by RWW, provided Mondiale VGL with a much more efficient and paperless online uniform management system.

Dataspace helped move uniform ordering and management responsibility away from head office to each of the state managers, saving time and putting responsibility in the hands of the local teams.

RWW helped make the transition easy and fast for Mondiale VGL, by uploading data for hundreds of team members to the Dataspace system. Good communication and a focus on customer service made the process less stressful for the client team.

For the HR team at Mondiale VGL, it's the little things that have made a big difference to managing their uniform and safety needs, such as good order packing and helpful customer service from a locally-based team.

The newly merged Mondiale VGL is well-placed, and well-dressed, to move forward to a successful future.

"We've enjoyed a vast improvement in service and product quality since moving to RWW. But by far the biggest improvement is in the health and wellbeing of our team members who are happy and proud in their brand new uniforms and workwear."

Tanya
HR Manager
Mondiale VGL

ABOUT RWW

For nearly 30 years, RWW has been making it easy for Australian companies to manage their PPE, uniform and safety requirements. We are committed to providing quality products, when you need them, no matter where you are located. We not only help keep your workforce safe, but we help you get them to work quickly.

Dataspace is our complete uniform management platform, an innovative technology solution where you can manage your PPE, uniform and safety requirements, orders and deliveries in one place, and in real time.

RWW is a proudly Australian owned and operated business, serving customers in a wide range of industries right across the country. We are focused on exceptional customer service and a commitment to helping your workforce represent your business in the best way possible.

If you want RWW to help you with your own success story, get in touch with us today. We will help you make uniform and safety management easy.

rwwgroup.com.au
customerservice@rwwgroup.com.au
1800 637 098 / 02 6955 5999
32 - 34 Vance Road, Leeton, NSW 2705



@RWWGroup

