

# **Big Love Charity**

## **Charity Number 1181890**

### **Privacy Policy**

#### **Cookies & Privacy**

Big Love Charity ( “BLC” “we” ) is committed to protecting your privacy. These policies explain what information we collect about users of this web site and describes how we will use it that information.

#### **Cookie Policy**

##### **What is a cookie?**

A cookie is a small file that can be placed on your device that allows us to recognise and remember you. It is sent to your browser and stored on your computer’s hard drive or tablet or mobile device. When you visit our sites, we may collect information from you automatically through cookies or similar technology.

##### **How do we use cookies?**

We use cookies in a range of ways to improve your experience on our site, including;

- Keeping you signed in
- Understanding how you use our site

Ultimately, this allows us to show you information and allow you to enter our competitions. Cookies that are used by the us are referred to as “first-party cookies” and those that are used by our partners are “third-party cookies”. Because of how cookies work, our website cannot access third-party cookies; nor can other organisations access the data in the cookies we use on our website.

##### **What types of cookies do we use ?**

We use four types of cookies, which we describe in this section.

- Essential – cookies that are essential to provide you with services you have requested. If you set your browser to block these cookies, then these functions and services will not work for you. In particular, we won’t be able to save your preferences about cookies.
- Performance – cookies which measure how often you visit our website and how you use it. We use this information to get a better sense of how our users engage with us and to improve our sites and apps, so that users have a better experience. For example, we collect information about which of our pages are most frequently visited, and by which types of users. We also use third-party cookies to help with performance. For example, the Google Analytics cookie gives us information such as your journey between pages and whether you have downloaded anything (details of how to opt out of it are below).
- Functionality – cookies that are used to recognise you and remember your preferences or settings when you move from one page to another.
- Advertising – we do not have any advertising cookies.

##### **What you can do about cookies**

You can switch some cookies off through the [Your Online Choices site](#). You may need to do this again each time you use a different IP address or device.

It is also possible to stop your browser from accepting cookies altogether by changing your browser’s cookie settings. You can usually find these settings in the “options” or

“preferences” menu of your browser. The following links may be helpful, or you can use the “Help” option in your browser.

- [Cookie settings in Internet Explorer](#)
- [Cookie settings in Firefox](#)
- [Cookie settings in Chrome](#)
- [Cookie settings in Safari web](#) and [iOS](#)

### **Useful links**

If you would like to find out more about privacy, cookies and their use on the internet, you may find the following links useful:

- [Microsoft cookies guide](#)
- [All About Cookies](#)
- [The Information Commissioner’s Office](#)

If you would like to contact us about cookies please email [privacy@ win-an-ev. com](mailto:privacy@win-an-ev.com)

### **Privacy Policy**

#### **We collect the following information:**

- Details you provide when completing website forms
- Information we learn about you from your use of our service
- Data gathered from your visits to the site
- Information about the transactions you undertake

Payment card details are not retained by us as. All payments that are made to BLC are made through our online donation provider.

#### **We may collect additional information:**

In connection with your support of BLC..

#### **What we do with the information we collect:**

To manage your account with us and entry into our competitions and notification of prizes and prize winners.

### **Marketing**

We may use your information to notify you about changes to the functionality of our web site. We may send you information which we think you may be interested in. We may contact you by post, email, phone or text message.

If at any time you decide you no longer want to be contacted by us or to receive information from BLC, Please inform us by clicking unsubscribe in any email received.

### **Disclosures of your information**

We will not sell, trade or rent information about you to others

### **Security**

We follow strict security procedures and take appropriate measures to ensure that the information about you is not damaged or destroyed, or disclosed to a third party without your permission and to prevent unauthorised access to it. This means that we may require you to co-operate with our security checks before we can disclose information to you.

#### **Your Access rights enable you to:**

Request information about whether we hold personal information about you, and, if so, what that information is and why we are holding/using it.

Request access to your personal information (commonly known as a “data subject access request”). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.

Request rectification of the personal information that we hold about you.

Request erasure of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it.

Object to processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation

which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes. You can by unsubscribing from our mailing list.

Object to automated decision-making including profiling, that is not to be subject of any automated decision-making by us using your personal information or profiling of you.

(Please note we do not undertake profiling)

Request the restriction of processing of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.

Request transfer of your personal information in an electronic form to you or to another party (commonly known as a right to “data portability”).

Withdraw consent. In the limited circumstances where you may have provided your consent to the collection, processing and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time.