

## Maintenance of ACE Engineered Flooring

Maintain your ACE floor as you would any hardwood floor. The key to your floor's long life and good looks is periodic cleaning and the proper protection. Protectors should be placed under the legs of furniture and floor mats placed at entrances to the outdoors to collect dirt and grit that can damage your floor finish. Always speak to a professional and follow the finish manufacturer's recommendations if considering recoating.

USE ONLY CLEANING PRODUCTS RECOMMENDED FOR WOOD FLOORS WITH URETHANE FINISHES. ALWAYS USE A CLEAN CLOTH OR SPONGE MOP AND WRING NEARLY DRY. NEVER WET MOP A HARDWOOD FLOOR. CLEAN FLOOR AND WIPE DRY WITH A TOWEL AS YOU GO. TO RESTORE LUSTER YOU MAY BUFF WITH AN ELECTRIC BUFFER.

We recommend BonaKemi or citrus based (orange/lemon) natural cleaning products suitable for floors. Do not use products like Orange Glo and Murphy's Oil Soap.

What to do:

- 1.) Vacuum or sweep floor regularly.
- 2.) Remove spills promptly.
- 3.) Place mats at exterior doors to trap sand and grit from incoming traffic.
- 4.) Use area rugs on high traffic pathways.
- 5.) Install wood guards on feet of furniture.
- 6.) Always pick up heavy furniture and appliances, instead of sliding it across the floor.
- 7.) Keep pets' claws properly trimmed to avoid excess scratches and gouges.

## Common Issues:

**Scratching** - All Urethane finishes, including ceramic and aluminum oxide, will scratch. Use walk off mats to remove small pebbles and dirt from shoes. Sweep floors regularly. Make sure no nails or sharp ends protrude from anything (shoes, furniture, etc.) that contacts the floor.

Indentations - caused by unprotected furniture legs or high heels

\* A 125 lb person in high heels can exert over 1200 psi

**Exposure to direct sunlight** - Direct sunlight will bleach all ITS flooring (and almost anything) over time. Use curtains or treated windows.

**Excessive Moisture** - ITS flooring is remarkably resistant to moisture once it has been acclimatized, but is not moisture proof. Remove any spills immediately. Make sure your plumbing does not leak.