

SOCIAL NARRATIVE

# Getting to the NorShor Theatre



DULUTH

# PLAYHOUSE

AT THE NORSHOR

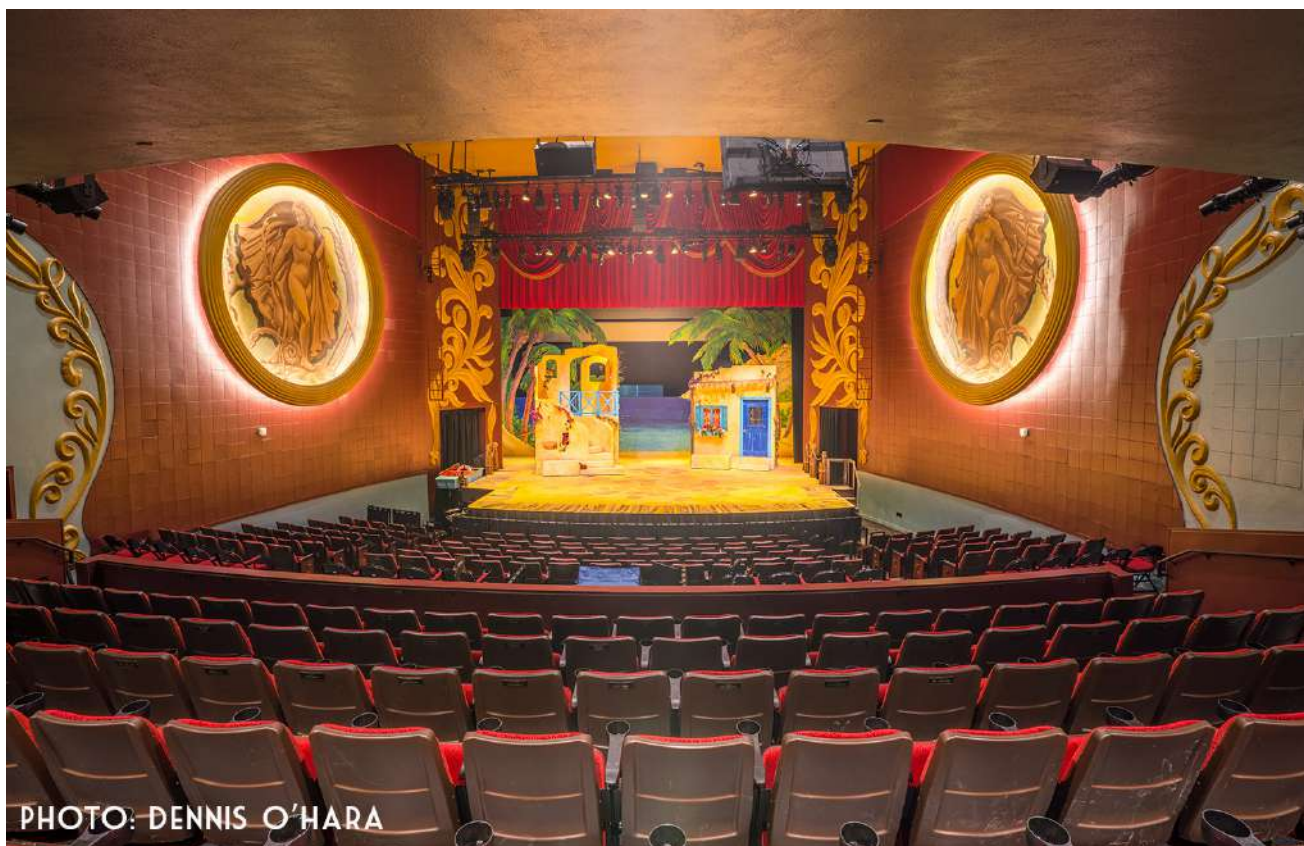


## Buying Tickets

I can buy tickets for all Duluth Playhouse Show online at [www.duluthplayhouse.org](http://www.duluthplayhouse.org), by phone at 218.733.7555, or in person at the Box Office.

If I want to attend a relaxed performance, I can find show dates and buy tickets at [www.duluthplayhouse.org/about/accessibility](http://www.duluthplayhouse.org/about/accessibility).





## Seeing My Seats (optional)

I can schedule a visit to the NorShor before a performance by emailing the Box Office staff at [boxoffice@duluthplayhouse.org](mailto:boxoffice@duluthplayhouse.org). by phone at 218.733.7555 to schedule a tour.

During this visit, I can see where my seat is located, take a tour of the building, and ask any questions I may have.





## Ramp Parking

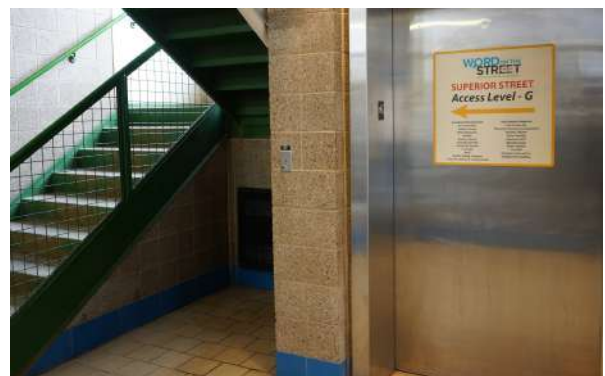
I can park at the Medical District Parking Ramp at 302 E 1st Street, Duluth, MN 55805. Located directly behind the Sheraton Hotel, this ramp is connected to the NorShor via the Duluth City Skywalk System.

When I enter the ramp, I will press a button on the kiosk to receive a ticket. I will need this ticket in order to exit the ramp, so I need to keep it in a safe place.

I will pay for parking when I am ready to exit the ramp. There are pay stations located on the 2nd Level of the Parking Ramp. If I want to pay with cash, I must pay at the pay station. If I am paying by debit/credit card or parking voucher, I can pay at the pay station or ramp exit.

To stay inside, I can take the Skywalk to the NorShor. I can get to the skywalk by taking the elevator or the stairs.

If I take the elevator, I want to go to **LEVEL 1** for the Skywalk.







## Public Transit

I can travel to the NorShor Theatre by taking the bus to the 3rd Ave. E. Transit Stop. From there, I can walk southeast (toward the Lake) on N 3rd Ave E until I reach Superior Street. I will turn right on E Superior Street, and the NorShor Theatre will be on my right. (2 min walk).

There are several bus routes with stops near the NorShor. I can plan my trip online with the [Duluth Transit Authority](#).



## On-Street Parking

If I travel to the NorShor by car, I can park at a street meter and pay by the hour. Pay stations are located on the street and accept dollar coins or debit/credit cards. Most street meters by the NorShor have a two-hour maximum parking time.

I can also use the [Park Duluth app](#) to pay for metered parking and/or add more time to my parking meter. If I have disability license plates or a disability parking placard, I can park at a street meter for up to four hours free of charge.

Parking is not allowed directly in front of the NorShor. This space is reserved as a drop-off zone only.





## Entering the Building: Grand Entrance

I can enter the NorShor through multiple entrances.

I can enter through the GRAND ENTRANCE that faces Superior Street. This is the busiest entrance, so I may hear loud noises or encounter crowds of people.

This is one of two easily accessible entrances for wheelchair users, as there is a Usher on hand to open the doors and assist you with your entry. **This is our recommended drop-off area for patrons in wheelchairs or with mobility issues.**

If I walk through the Grand Entrance doors, I will see a Great Hall that leads into the Main Theatre Lobby. The Hall has a slight ramp to it, so I can ask an usher for assistance if needed.





## Entering the Building: Box Office

I can enter the NorShor through multiple entrances.

I can enter through the BOX OFFICE that also faces Superior Street. This entrance is less crowded and should be quieter than the Grand Entrance.

**This is an easily accessible door for wheelchair users and has an automated entry button I can push to open the door. \***

As I walk through the door, the Box Office will be to my right. If I need my ticket printed, Box Office Staff will assist me.

The elevator to the Theatre Lobby is directly in front of me. I can ride the elevator up to my floor of the theatre.

*\*NorShor Theatre Accessible door made possible through the Duluth Legacy Endowment Fund of the Duluth Superior Area Community Foundation*





## Entering the Building: Skywalk

As I enter the skywalk, there is a clam shell sign for the NorShor Theatre to let me know I am in the right place.

A friendly Security Guard may say "Hi!" to me.

The Skywalk has a long, ramped bridge that crosses the street. If I need assistance, there is a waiting area for an usher to bring a wheelchair to help me.

Along the skywalk, there are signs to let me know I'm going the right way.

Right before I enter the NorShor, there is another bridge that crosses a parking lot.

I can look down at the cars and people below me.





I will see a big, bright mural painted on the wall as I enter the NorShor. Once in the building, I can walk down the hallway to find the public elevator or stairs. I will keep following the signs.

- If I take the Elevator, I will press **N1** to get to the Main Floor.
- If I take the stairs, I am **on Level 3**, and will go down the stairs to **Level 1**.

I will arrive on the Main Floor and see the Theatre Entrance.





DULUTH  
**PLAYHOUSE**  
AT THE NORSHOR

**Questions?**

Call the Box Office at 218.733.7555

email [boxoffice@duluthplayhouse.org](mailto:boxoffice@duluthplayhouse.org)

or visit [www.duluthplayhouse.org/about/accessibility](http://www.duluthplayhouse.org/about/accessibility).