Certificate



Certificate number: 2023-016

Certified by EY CertifyPoint since: October 10, 2023

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Information Security Management System as defined and implemented by

Dropbox, Inc.*

located in San Francisco, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27018:2019

Issue date of certificate: October 10, 2023 Expiration date of certificate: October 9, 2026

EY CertifyPoint will, according to the certification agreement dated August 15, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2022 certification with certificate number 2023-015.

*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 20231002, dated October 2, 2023.



J. Sehgal | Director, EY CertifyPoint

This certificate is not transferable and remains the property of Ernst & Young CertifyPoint B.V, located at Antonio Vivaldistraat 150, 1083 HP, Amsterdam, the Netherlands. Any dispute relating to this certificate shall be subject to Dutch law in the exclusive jurisdiction of the court in Rotterdam. The content must not be altered and any promotion by employing this certificate or certification body quality mark must adhere to the scope and nature of certification and to the conditions of contract. Given the nature and inherent limitations of sample-based certification assessments, this certificate is not meant to express any form of assurance on the performance of the organization being certified to the referred ISO standard. The certificate does not grant immunity from any legal/ regulatory obligations. All rights reserved. © Copyright

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Dropbox, Inc.

Scope for certificate 2023-016

When used with a registered Dropbox Sign account, the scope of this ISO/IEC 27018:2019 certification is as follows:

- Dropbox Sign, Dropbox Fax, and Dropbox Forms web and mobile web applications
- Dropbox Sign, Dropbox Fax, and Dropbox Forms application programming interfaces (APIs) provided by Dropbox Sign, as invoked by a Dropbox Sign user to perform operations on data within that user's account through a third party application

The Information Security Management System is centrally managed out of Dropbox, Inc. headquarters at 1800 Owens St., San Francisco, California, United States of America (USA). The scope mentioned above applies to the following locations:

- 1800 Owens St., San Francisco, CA 94158, USA
- 701 5th Ave #64, Seattle, WA 98104, USA
- One Park Place, 5th floor, Hatch Street Upper, Saint Kevin's, Dublin 2, Ireland

The Information Security Management System mentioned in the above scope is restricted as defined in the "Dropbox Sign Trust Program Policy" version v20230627, dated June 27, 2023.