Connected Care Hub Therapeutics Process for Health Care Providers in Toronto

September 27, 2023

Did your patient test COVID+ via a PCR or RAT (including self-administered) or ID NOW and is within 5 (Paxlovid) or 7 (Remdesivir; 3-day IV infusion course) days of symptom onset?

NO → Patient should be tested (see COVID-19 testing options below)[1].

YES

1 I can do the clinical assessment for my patient myself

To determine if your patient is eligible for COVID-19 therapeutics and for more information please go to: Ontario Health COVID-19 Treatment.

- Paxlovid: *Paxlovid: What Prescribers and Pharmacists Need to Know* and Ontario Health Recommendation on the Use of Nirmatrelvir/Ritonavir (Paxlovid)
- Remdesivir: *Ontario Health Recommendations for Outpatient Use of Intravenous Remdesivir (Veklury) in Adults*

Paxlovid

Prescribe Paxlovid to be dispensed from one of the select community pharmacies

If you have questions regarding eligibility or drug interactions, please email COVIDCare@uhn.ca

Remdesivir

If the patient is not eligible for Paxlovid, complete the Remdesivir Referral Form and email it to COVIDCare@uhn.ca

Form reviewed by Hub admin to confirm eligibility (same day), patient contacted by TC HCCSS & scheduled for 3 consecutive days; patient also followed post-treatment if requested

2 My patient needs a ***VIRTUAL*** clinical assessment by another clinician

If at UHN, complete the *Outpatient Referral to Rapid Covid Care Clinic* via Epic[2]. If external to UHN, complete the General Referral Form and email to COVIDCare@uhn.ca or fax to 416-340-4135. (Please provide as much information as available including current medication(s) and eGFR results)

The UHN Connected Care Hub NP will contact the patient to assess, treat and provide follow-up. The clinic is open Monday-Saturday 9am-4pm.

Eligible patients in Toronto will be referred to a TC HCCSS clinic (located at clinics in Toronto, including WCH, or in home by exception. (Note: Eligible patients who live outside of Toronto will be referred to a treatment centre closest to them)

[1]COVID-19 Testing Options for patients:

- For a self-administered RAT see the COVID-19 testing and treatment page
- To book a test see the clinical assessment and testing locator

- [2]Please refer to the Clinic's Outpatient Referrals Tip Sheet for more information on referring to the clinic via Epic.
- Hub – UHN Connected Care Hub; WCH – Women's College Hospital; TC HCCSS – Toronto Central Home and Community Care Support Services