



A transformational shift to customer centric payments is occurring





Customers are now deciding how they want to pay

Local
Optimised for their location

Control
Ownership of their personal data

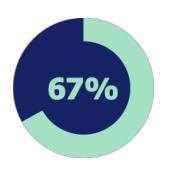
Choice
Support for their payment preferences



This shift is driven by global trends



of customers want to shop in their own currency

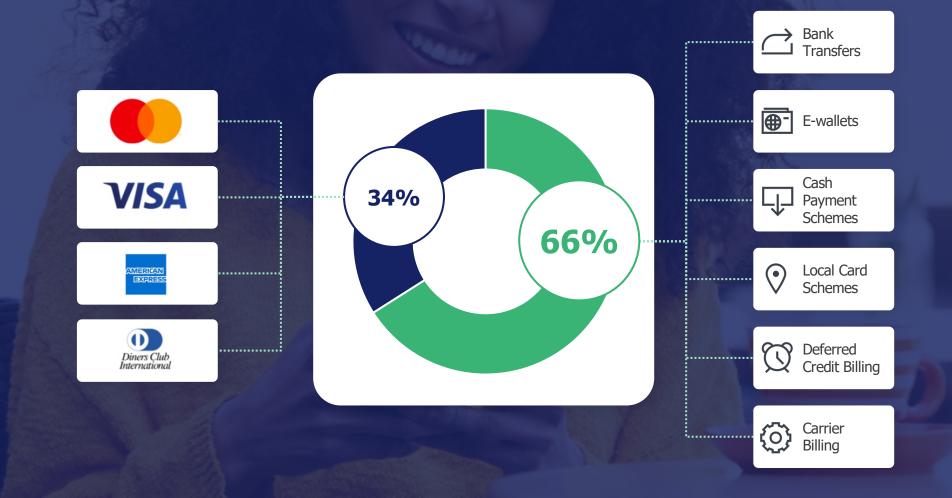


of customers have abandoned purchases as their preferred payment option was not available



of all abandoned purchases are due to concerns about security

Whilst commerce is becoming more global, payments are becoming more local



The best companies have innovated toward a customer centric payment strategy



Coffee shops to \$1.6b+ of stored value on Starbuck's Mobile Wallet



Ride hailing business, built largest mobile wallet in SE Asia.



Instant Messaging business processes 1b transaction per day through mobile wallet

Innovation from the customer back



Contextually Aware – payment providers intelligently presented based on the user, device, price, transaction type and merchant



Business Model Agnostic – launch recurring, split and deferred payments instantly



Localisation – provide an experience based to the customer's location



Security and Protection – give customers control over their data



Payment Choice – deliver choice by offering different instruments and a mix of payment providers



Personalisation – deliver a personalized experience that reacts to the customer and learnings from their previous behaviour

A focus on relationships, not transactions

Traditional Payment Gateway

Name Email Phone Card Details



Customer Centric Gateway

Country
Language
Devices
Currency
Local Pricing
Pricing Models

Payment History
Lifetime Value
Engagements
Cart Abandonments
Payment Methods
Banking Partners

Apaya is built around customer needs

Our unified API makes it easy to offer customers their preferred payment experience.

Apaya reacts to the context of the customer building a deeper relationship, resulting in increased conversion and revenue.



Intelligent Checkout **Experience** 1st Line Customer Data Support **Analytics** 孯 **Payment** Regulation and **Partner** Compliance Management **Financial** Service Settlement and Localization Reconciliation **Data Protection** and User Security

We enable you to make deep customer relationships

Apaya is a modular platform that provides merchants access to the required services to launch in new countries.

We offer a simple, single access point gives merchants access to over 100 local payment providers and 400+ banks.

Give merchants the freedom to expand their business into new geographies.

We provide a network of local payment providers to increase conversion rates





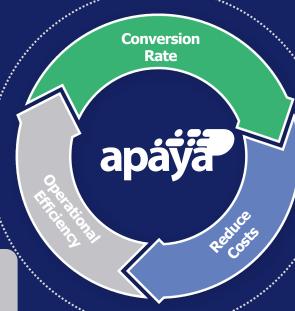


We empower you to evolve to a customer centric proposition and increase basket

conversion by 4x

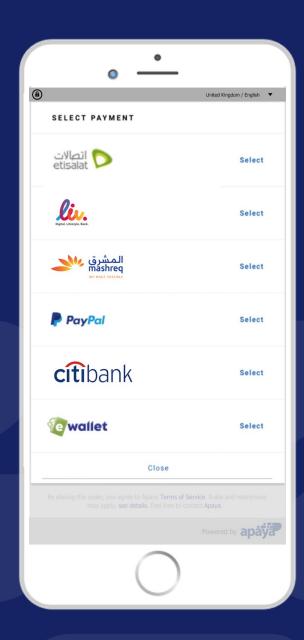


- Seamlessly launch new business models
- A simple, mobile first experience
- Convert 4 8x more customers



- Rich transaction data & customer insights
- Launch new payment methods instantly
- Expand into new markets with a few clicks
- Expert technical, risk & strategic support

- Remove card declines and chargebacks
- Simplify your value chain and reduces fees
- Improve cashflow via instant payments
- Optimise customer acquisition cost



Engage customers with a localized and personalized experience to realise higher conversion rates, revenue gain and reduced costs.

Transform your business by partnering with Apaya.



Join the Innovators. Start Building
Connections

