

CMS:Cash

Change Ordering & Armored Transport Monitoring



Save time



One solution for all suppliers



Improve cash management



Simplify reconciliation



Improve performance



Claim credits



Centralize management



Verify invoices



When it comes to achieving efficient cash management and armored transport services, retailers and merchants can be faced with many obstacles, ranging from a lack of data to limited management options. Overcoming these challenges is essential in order to streamline efficiencies and maximize profits. This is where CMS:Cash can help.

CMS:Cash is the complete online solution that helps retailers and merchants to centralize change management and ordering, and to manage armored transport on a user-friendly portal. No matter how complex your supplier network, you can standardize your processes, reporting, and management information in one location. By managing your cash operations through one online solution, time-consuming tasks are made quick and efficient.



The complete online solution for



Change Ordering

All your sites ordering on one solution.



Armored Transport Monitoring

Tracking, monitoring, and resolution of supplier issues.

To find out more, contact Lee Williamson:



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CMS:Cash Benefits

CMS:Cash provides you with one, user-friendly solution where you can control cash management and monitor armored transport services. No matter the complexity of your supplier's network, you can standardize your processes, reporting, and management information in one location.

Simplicity, visibility and control are three key benefits that CMS:Cash offers to retailers. Using one online portal simplifies the manual and time-consuming tasks undertaken by your workforce, such as change ordering and managing cash holdings. Your cash operations become more visible as CMS:Cash allows you to closely monitor each stage of armored transport services, view missed deposit collections, and highlight other issues in your cash management operations. Through one portal, you can access management information, metrics and reports to put you back in control of armored transport services.



Standardize

One standard solution for your full business. Integrated with your armored transport and banking suppliers for an end-to-end solution.



Save Time

Save time at sites and head office. Automate ordering and reconciliation.



Save Money

Optimize cash holdings. Reduce cash balances and armored transport deliveries by optimizing to your needs.



Visibility

Complete visibility, powerful management information and simplified reconciliation processes.



Recover Costs, Improve Performance

Use data and metrics to resolve problem areas, improve armored transport service levels and claim back credits.



Control

All the controls you need for a well-managed network, including order limits, schedule checking and denomination validation.

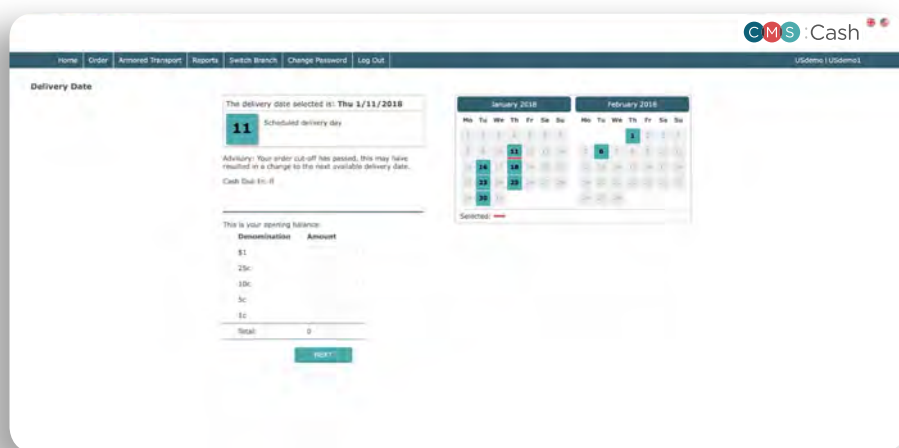


Change Ordering

One Online Solution For All Suppliers

Operating within a complex network of multiple armored transport and banking partners can make standardizing your change ordering and cash management feel impossible. Not with CMS:Cash. By using our online portal, you're able to easily manage orders in one location and easily pass orders onto armored transport and banking suppliers, uniting your supply chain.

Using one solution simplifies staff training and keeps ordering efficient. Complex, disliked and time-consuming telephone calls are replaced by a fast, straightforward, online solution.



Orders sent electronically to:



Multiple Suppliers



Armored Transport



Banking Partners

Management Information

With CMS:Cash as the one solution across all suppliers, you have easy access to management information (MI), reporting, and visibility. All of your key activities and metrics are centralized:

- ✓ Orders
- ✓ Cash Holdings
- ✓ Site Activity

With improved reporting and visibility, you can make informed decisions that are backed by data.

Simplified Reconciliation



Centralized reporting and complete network visibility bring efficiency to your reconciliation.



CMS:Cash integrates into your reconciliation processes to automate supplier checking across armored transport services and banking partners.



Validate cash orders, banking debits and delivery fees in one place, across all suppliers.

Get the ordering option that's right for you...

As well as an online ordering solution for all suppliers, CMS:Cash provides smart ordering options tailored to your requirements.

Option 1

One less worry



Standing Orders

- ✓ Automated recurring orders
- ✓ Repeat the previous order
- ✓ Fixed order by day of the week

Take the risk out of missing orders. With standing orders, sites will always have a change delivery.

Orders can be controlled and set by sites and head office with ease.

Option 2

Your cash managed



Recommended Orders

- ✓ Optimal denomination positions calculated
- ✓ Denomination level recommended orders
- ✓ Reduce excess cash levels and optimize deliveries

Recommended orders optimize change deliveries and remove excess and unused cash from your network.

Tailored to a site's individual requirements on an order by order basis, your cash position stays optimized.

Option 3

The complete solution



Automated Ordering

- ✓ Remove the need for sites to order
- ✓ Save more time and money with a fully automated solution
- ✓ Centralize and simplify cash management

Fully automate ordering with CMS:Cash.

With a completely automated solution you can achieve the optimal combination of time saving, cash management and control.

No more site staff involvement.

Reduce cash balances by up to 25% through recommended orders

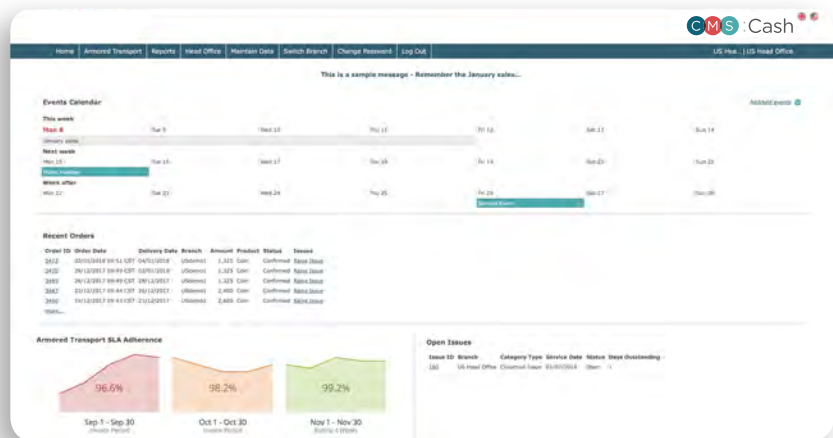
CMS:Cash continually optimizes your cash network, even as cash requirements change, removing excess and unused cash and effectively future-proofing your operations.

Communication

Get operational information straight to those who need it through event calendars and head office messaging.

Add priority messages, alerts, and upload attachments to send communications out to sites quickly.

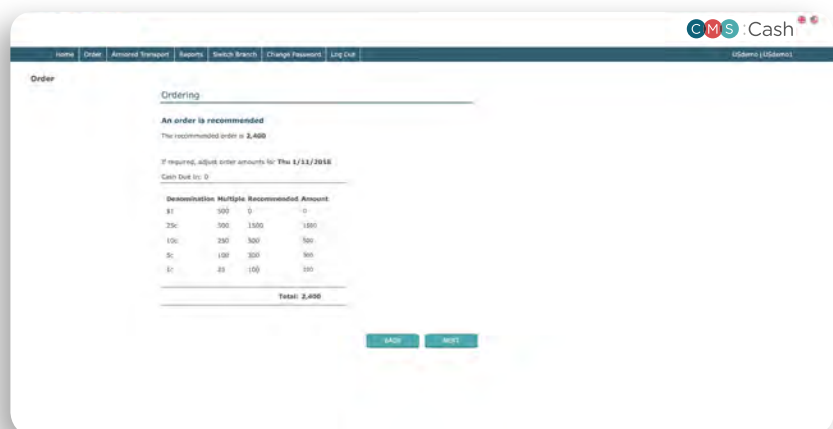
All staff have clear visibility of orders placed and armored transport issues reported.



Compliance & Control

CMS:Cash ensures your business is ordering correctly, avoiding invalid orders and costly cancellation charges.

Clear MI makes management easier; combat missed orders, unapproved practices and minimize expensive emergency orders.



With CMS:Cash, your cash controls are automated and always enforced:



Schedule Validation

Control to keep sites to their schedule or the flexibility to order for any day



Order Limits

Site-specific order limits protect your network against excess ordering and mistakes



Public Holidays

Advanced control over public holidays, including ordering early, excluded delivery days, and substitute days



Authorization Limits

The option to set authorization limits for large orders, including online and email reviews, and alerting



Armored Transport Monitoring

Monitoring armored transport services is essential when avoiding inefficiencies such as missed deposit collections and delayed ATM deliveries. CMS: Cash gives you access to the data needed to monitor your supplier network and see where they may be under-performing. Through CMS: Cash, sites can report and track issues while head office gains access to the visibility needed without being involved in daily administration.



One Solution, Full Visibility

With CMS:Cash, there is a single solution to reporting, tracking and monitoring armored transport performance, no matter the amount of suppliers.

With all data in one place, head office has full capability to compare supplier performance.

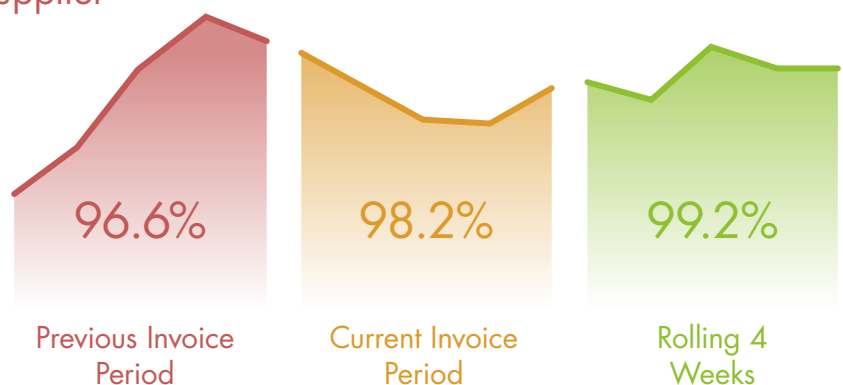
By importing supplier missed service reports, CMS:Cash can close the reporting cycle to give you the complete picture of service failures.

Issue ID	Division	Supplier	Store	Service Date	Issue Category	Issue Subcategory	Recovery Date	Resolution Date	Status	Days Outstanding
150	US	Wells Fargo	US Head Office	01/07/2018	Collection Issue	Non-service			Open	1
159	US	Bank of America	USdemo1	01/07/2018	Collection Issue	Non-service			Open	1
158	US	BMO	USdemo1	01/07/2018	Collection Issue	Non-service			Open	1
157	US	Wells Fargo	USdemo2	01/07/2018	Collection Issue	Non-service			Open	1
156	US	Bank of America	USdemo1	01/07/2018	Collection Issue	Non-service			Open	1
155	US	BMO	USdemo1	01/07/2018	Collection Issue	Non-service			Open	1
154	US	Wells Fargo	US Head Office	12/18/2017	Delivery Issue	Late Delivery	12/18/2017	12/19/2017	Resolved	1
153	US	Bank of America	USdemo1	12/18/2017	Delivery Issue	Late Delivery	12/18/2017	12/19/2017	Resolved	1
152	US	BMO	USdemo1	12/18/2017	Delivery Issue	Late Delivery	12/18/2017	12/19/2017	Resolved	1
151	US	Wells Fargo	USdemo2	12/18/2017	Delivery Issue	Late Delivery	12/18/2017	12/19/2017	Resolved	1
150	US	Bank of America	USdemo4	12/18/2017	Delivery Issue	Late Delivery	12/18/2017	12/19/2017	Resolved	1
149	US	BMO	USdemo1	12/18/2017	Delivery Issue	Late Delivery	12/18/2017	12/19/2017	Resolved	1
148	US	Wells Fargo	US Head Office	12/26/2017	Collection Issue	Late Collection	12/26/2017	12/26/2017	Resolved	1
147	US	Bank of America	USdemo1	12/26/2017	Collection Issue	Late Collection	12/26/2017	12/26/2017	Resolved	1
146	US	BMO	USdemo1	12/26/2017	Collection Issue	Late Collection	12/26/2017	12/26/2017	Resolved	1
145	US	Wells Fargo	USdemo2	12/26/2017	Collection Issue	Late Collection	12/26/2017	12/26/2017	Resolved	1
144	US	Bank of America	USdemo4	12/26/2017	Collection Issue	Late Collection	12/26/2017	12/26/2017	Resolved	1
143	US	BMO	USdemo1	12/26/2017	Collection Issue	Late Collection	12/26/2017	12/26/2017	Resolved	1
142	US	Wells Fargo	US Head Office	01/02/2018	Collection Issue	Non-service	01/04/2018	01/04/2018	Resolved	1
141	US	Bank of America	USdemo1	01/02/2018	Collection Issue	Non-service	01/04/2018	01/04/2018	Resolved	1

Track SLA Performance for Each Supplier

With CMS:Cash, you can easily track how suppliers are performing against their SLAs. Monitor trends and performance of individual suppliers over time and compare them against one another.

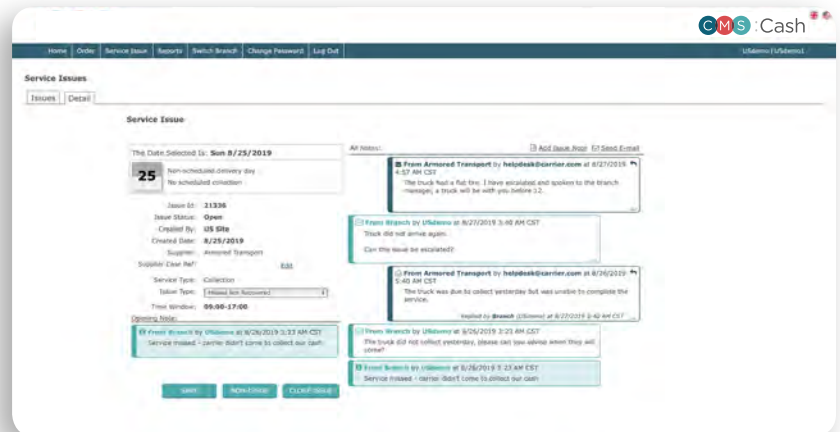
Use the data and metrics to inform decisions on the allocation of sites to suppliers, enforce contract performance, and make the right decision on the allocation of new contracts.



Recording Armored Transport Issues

With CMS:Cash, sites log service failures, message suppliers, track progress, and resolve issues.

Supplier performance data is captured, tracked, and visible to head office, highlighting poor performance and risks.



With CMS:Cash, four easy steps unlock better supplier management:



01

Log Issues

Sites log and record issues with their armored transport or smart safe service.



02

Message

Sites and head office can directly message the supplier from CMS:Cash. Responses are captured in CMS:Cash, keeping everyone informed, and the site is alerted to the update.



03

Resolve

Issue resolution is recorded and CMS:Cash automatically validates if the issue should result in a service credit.



04

Track

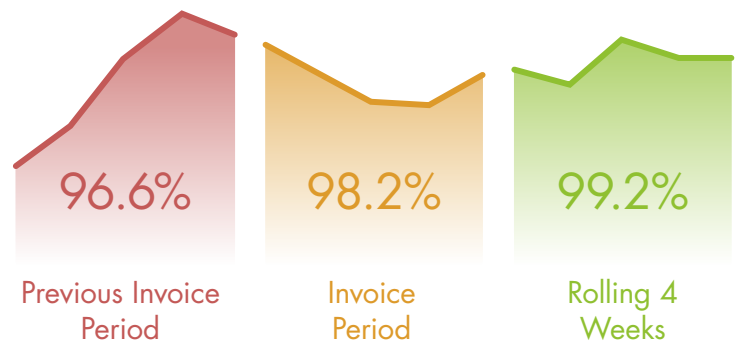
CMS:Cash allows you to track each of your armored transport providers' true level of service.

Drill into Performance Issues

By centralizing all exposed service failings, and importing supplier missed service reports, CMS:Cash allows you to see true supplier performance.

Take a closer look at where service issues are occurring and the SLA on an armored transport branch-by-branch basis.

Maximize the improvements you can make by targeting the right supplier, armored transport branch, or geographic area.



Reconciliation and Service Credits

Reporting simplifies reconciliation of supplier invoices, bank debits, and cash services.

Issue logs ensure you have the data to backup missed or failed armored transport services.

Use autogenerated claim reports to validate your claim and ensure you are optimizing your compensation for service failings.

Report Name: Armored Transport Service Credits Due

Period: 12/1/2017 to 1/8/2018

Source ID	Branch Name	Carrier	Service	Service Date	Category	Sub Category	Status	Recovery Date	Recovery Window	Resolution Date	Team Liability	Outcome Category
137	US	Brinks	US00003	1/2/2018	Collection Issue	Non-service	Resolved	1/4/2018	Yes	1/4/2018	Brinks	Resolved
138	US	Garda	US00004	1/2/2018	Collection Issue	Non-service	Resolved	1/4/2018	Yes	1/4/2018	Garda	Resolved
139	US	Loomis	US00002	1/2/2018	Collection Issue	Non-service	Resolved	1/4/2018	Yes	1/4/2018	Loomis	Resolved
140	US	Brinks	US00005	1/2/2018	Collection Issue	Non-service	Resolved	1/4/2018	Yes	1/4/2018	Brinks	Resolved
141	US	Garda	US00003	1/2/2018	Collection Issue	Non-service	Resolved	1/4/2018	Yes	1/4/2018	Garda	Resolved
142	US	Loomis	US00001	1/2/2018	Collection Issue	Non-service	Resolved	1/4/2018	Yes	1/4/2018	Loomis	Resolved
143	US	Brinks	US00001	12/26/2017	Collection Issue	Late Collection	Resolved	12/26/2017	No	12/26/2017	Brinks	Resolved
144	US	Garda	US00001	12/26/2017	Collection Issue	Late Collection	Resolved	12/26/2017	No	12/26/2017	Garda	Resolved
145	US	Loomis	US00002	12/26/2017	Collection Issue	Late Collection	Resolved	12/26/2017	No	12/26/2017	Loomis	Resolved
146	US	Brinks	US00005	12/26/2017	Collection Issue	Late Collection	Resolved	12/26/2017	No	12/26/2017	Brinks	Resolved
147	US	Garda	US00003	12/26/2017	Collection Issue	Late Collection	Resolved	12/26/2017	No	12/26/2017	Garda	Resolved
148	US	Loomis	US00001	12/26/2017	Collection Issue	Late Collection	Resolved	12/26/2017	No	12/26/2017	Loomis	Resolved
149	US	Brinks	US00003	12/19/2017	Delivery Issue	Late Delivery	Resolved	12/19/2017	No	12/19/2017	Brinks	Resolved
150	US	Garda	US00004	12/19/2017	Delivery Issue	Late Delivery	Resolved	12/19/2017	No	12/19/2017	Garda	Resolved
151	US	Loomis	US00002	12/19/2017	Delivery Issue	Late Delivery	Resolved	12/19/2017	No	12/19/2017	Loomis	Resolved
152	US	Brinks	US00005	12/19/2017	Delivery Issue	Late Delivery	Resolved	12/19/2017	No	12/19/2017	Brinks	Resolved
153	US	Garda	US00003	12/19/2017	Delivery Issue	Late Delivery	Resolved	12/19/2017	No	12/19/2017	Garda	Resolved
154	US	Loomis	US00001	12/19/2017	Delivery Issue	Late Delivery	Resolved	12/19/2017	No	12/19/2017	Loomis	Resolved

Why Merchants Use CMS:Cash

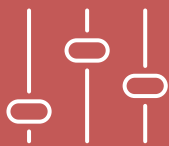
1



For efficiency...

With efficiency being a major focus and site managers often taking on more varied responsibilities, CMS:Cash enables sites to automate change ordering and de-risk the worry of missed orders. Cash controls, head office visibility, recommended orders, and an online solution all drive time savings around cash processes.

2



For standardization and control...

Many suppliers, complex networks, varied processes, and poor MI all present challenges, but with CMS:Cash there is a solution. Standardized change ordering, armored transport monitoring, and MI enable you to take back visibility and control.

3



For performance and cost saving...

With costs and value being the key to good business, the CMS:Cash recommended order function removes excess cash and saves costs. Armored transport monitoring means you only pay for services completed, driving better performance and value from your suppliers.

CMS:Cash Case Study

Merchant



Sites
750+ nationally



Armored Transport
2 national
4 regional



Banking
2 major banks (75% network)
6 additional (25% network)

Processes

Ordering via telephone email and portal.
An average of 2.1 deliveries per week.

Challenges

Audits revealed excessive cash holdings.
The merchant wanted to reduce armored delivery costs.
Sites regularly reported issues with armored servicing.
Change management was very manual.

Solution

CMS:Cash

CMS:Cash was implemented to standardize order processes, improve cash management with recommended orders, and centralize armored transport monitoring.

Result



30% reduction in cash holdings.



6,800 hours of telephone calls saved each year.



Average of 2.1 deliveries per week reduced to 1.6.



Average armored transport SLA improvements of 2%, ranging by supplier from 0.2% to 3.2%.



One standard solution for all sites and head office.





To arrange a demo or to discuss how CMS:Cash
can help your business, contact us:



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